



Renewal

Service Order Agreement

This Service Order Agreement ("Service Order") authorizes Call One Inc. ("Call One") to provide the products and services to the customer identified immediately below ("Customer"). By approving this Service Order, Customer acknowledges and agrees to all terms and conditions in the Master Service Agreement (MSA) between Call One and Customer, the Service Guide (available at <https://www.callone.com/regulatory-information/>), Service Level Agreements (SLAs - available at <https://www.callone.com/resources/>), and Acceptable Use Policy (AUP - available at <https://www.callone.com/regulatory-information/>).

Customer Information

Company Name : Village Of Oak Park
 Street Address : 123 Madison St
 Suite Number : _____
 City, State : Oak Park, IL.
 Zip Code : 60302

Contact Name : ALVIN NEPOMUCENO
 Contact Phone : 708-358-5452
 Contact E-Mail : infotech@oak-park.us
 Contract Term (years) : 1

Sales Executive Information

Sales Executive : Chris Larsen
 Phone : 630-718-3155
 E-Mail : unknown@unknown.com

Billing Contact Information

Billing Contact Name : _____
 Billing Address : _____
 Billing Suite Number : _____
 Billing City, State, Zip : _____
 Billing Contact Phone : _____
 Billing Contact E-Mail : _____

123 MADISON ST, OAK PARK, IL 60302

Voice Services	QTY	Unit Price	Monthly
Local Business Line Rate	6	\$30.00	\$180.00

Calling Rates	QTY	Unit Price	Rate/Min
Band A	1	\$0.0150	\$0.0150
Band B	1	\$0.3200	\$0.3200
Band C	1	\$0.1800	\$0.1800
Interstate	1	\$0.0290	\$0.0290
Intrastate	1	\$0.0290	\$0.0290

Site Total	Monthly	One-Time
	\$180.00	\$0.00

618 S AUSTIN BLVD, OAK PARK, IL 60304

Voice Services	QTY	Unit Price	Monthly
Local Business Line Rate	1	\$30.00	\$30.00

Calling Rates	QTY	Unit Price	Rate/Min
Band A	1	\$0.0150	\$0.0150
Band B	1	\$0.3200	\$0.3200
Band C	1	\$0.1800	\$0.1800
Interstate	1	\$0.0290	\$0.0290
Intrastate	1	\$0.0290	\$0.0290

Site Total	Monthly	One-Time
	\$30.00	\$0.00

212 AUGUSTA ST, OAK PARK, IL 60302

Voice Services	QTY	Unit Price	Monthly
Local Business Line Rate	1	\$30.00	\$30.00

Calling Rates	QTY	Unit Price	Rate/Min
Band A	1	\$0.0150	\$0.0150
Band B	1	\$0.3200	\$0.3200
Band C	1	\$0.1800	\$0.1800
Interstate	1	\$0.0290	\$0.0290
Intrastate	1	\$0.0290	\$0.0290

Site Total	Monthly	One-Time
	\$30.00	\$0.00

137 S SCOVILLE AVE, OAK PARK, IL 60302

Voice Services		QTY	Unit Price	Monthly
Local Business Line Rate		1	\$30.00	\$30.00
Calling Rates		QTY	Unit Price	Rate/Min
Band A		1	\$0.0150	\$0.0150
Band B		1	\$0.3200	\$0.3200
Band C		1	\$0.1800	\$0.1800
Interstate		1	\$0.0290	\$0.0290
Intrastate		1	\$0.0290	\$0.0290
Site Total		Monthly	\$30.00	One-Time
				\$0.00

201 SOUTH BLVD, OAK PARK, IL 60302

Voice Services		QTY	Unit Price	Monthly
Local Business Line Rate		5	\$30.00	\$150.00
Calling Rates		QTY	Unit Price	Rate/Min
Band B		1	\$0.3200	\$0.3200
Band C		1	\$0.1800	\$0.1800
Band A		1	\$0.0150	\$0.0150
Intrastate		1	\$0.0290	\$0.0290
Interstate		1	\$0.0290	\$0.0290
Site Total		Monthly	\$150.00	One-Time
				\$0.00
Order Totals		Monthly	\$420.00	One-Time
				\$0.00

By signing below, Customer acknowledges that it understands and accepts the quantities, products, services, and rates set forth in this Service Order and that the signatory represents that he/she is duly authorized to execute this Service Order on behalf of Customer.

Chris Pal 7/27/2021
Authorized Customer Signature Date

Carl Paulock Vice-President
Print Name Title

DocuSigned by:

John Glaenger

8D4ECDE0B3BA4EA

CallOne Authorized Signature

John Glaenger 8/3/2021

Print Name

Date

**REVIEWED AND APPROVED
AS TO FORM**

[Signature]
7/19/2021
LAW DEPARTMENT