

# Village of Oak Park, Illinois

Bid No. 23-0918 Information Technology | Computer Equipment

Digital Response

10/6/2023



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To the extent allowable, all information and documents hereby submitted in response to the Request for Bids ("RFB") furnished by the Village of Oak Park are the Proprietary and Confidential property of CDW Government LLC ("CDW•G").

10/6/2023



One CDW Way  
230 N. Milwaukee Avenue  
Vernon Hills, IL 60061  
Toll-free: 800.808.4239  
F: 847.465.6800  
cdwg.com/PeopleWhoGetIT

Village of Oak Park  
123 Madison St  
Oak Park, IL, 60302

**RE: CDW Government LLC's Response to the Village of Oak Park's Bid No. 23-0918**

To whom it may concern,

CDW•G understands the objective of the RFB is for the Village of Oak Park to identify a reliable and experienced supplier partner capable of managing your computer equipment. Our response demonstrates CDW•G's ability to contribute to the overall success of this initiative. Specific advantages of partnering with us include:

- **Benefit 1.** Extensive customized configuration services ensure products arrive at your locations ready to plug and play, maximizing your staff's productivity.
- **Benefit 2.** Highly trained and experienced account team, including a dedicated account manager is responsible for coordinating all of your needs and ensuring customer satisfaction.
- **Benefit 3.** Valuable presales consulting expertise assists with developing solutions that provide robust functionality, efficiencies, and cost savings.

As always, we consistently strive to exceed your expectations. Should you have any questions regarding our response, please contact your Account Representative, Fede Guerra, at (312) 705-5655, or via email at fede.guerra@cdwg.com. We thank you for the opportunity to participate in this RFB process and are confident you will find our response advantageous from both a strategic and budgetary standpoint.

Sincerely,

- \*\*

A handwritten signature in black ink that reads "Justin Schwier". The signature is fluid and cursive, with the first name "Justin" and last name "Schwier" clearly legible.

Justin Schwier

**Manager, Proposals**  
CDW Government LLC

\*\*CDW Government ("CDW•G") submits this bid response subject only to the terms and conditions contained in the current Sourcewell-3037653-State of IL Participating Agreement (081419-CDW). Any terms and conditions in the bid or elsewhere that are additional to or different from the terms and conditions of that agreement shall not apply to any transaction(s) that results from CDW•G's submission of its bid response.

## Bid Document

VILLAGE OF OAK PARK

**BID NO.:** 23-0918 Information Technology

**PROJECTNAME:** Computer Equipment

**DATE ISSUED:** September 18, 2023

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I  
REQUEST FOR PRICING

Proposals to this Bid are due on or before **5:00 PM Central Time, Friday, October 6th, 2023**. Responses must be emailed in PDF format [itrfp@oak-park.us](mailto:itrfp@oak-park.us). Bids received after the specified time will not be accepted. Bids must be signed by a representative of the company who is authorized to enter into agreements on behalf of the company. **The pricing must be valid for 90 days.**

Bidders must submit their quote with the form included in this Request for Pricing. The Village of Oak Park is asking for pricing for the computer equipment with following options:

- |  |         |
|--|---------|
| - GETAC A140 Tablet:   | Qty. 9  |
| Minimum specs: Core i7-10510U 1.8GHz CPU, 8GB memory, 128GB SSD, Full HD IPS + touch, 1D/2D barcode reader, Wi-Fi, Bluetooth, Windows 10 Pro 64 (required), 3 year B2B warranty; no 4G LTE/Pass-thru, no webcam, no handle |         |
| - Havis Docking Station without triple pass-through, 120 Watt, for Getac A140;   | Qty. 9  |
| Part # PKG-DS-GTC-802  |         |
| - TG3 83-key Touchpad Rubber USB Keyboard, backlit, coiled cord  | Qty. 12 |
| Part # KBA-BLTXR-UCNNR-US  |         |
| - Havis Keyboard mounting kit  | Qty. 9  |
| Part # C-KBM-202   |         |
| - Havis On-Dash mounting kit for 2020-2023 Ford Interceptor Utility Vehicle  | Qty. 4  |
| Part # C-DMM-3115  |         |
| - Havis Keyboard Mounting ArmSwivel arm & side pole mount for keyboard;  | Qty. 12 |
| Part# PKG-MD-ARM-0603  |         |

All equipment must be in a new condition, in original factory packaging with all applicable warranties. Upon Village Board approval of award to the successful Bidder, a Purchase Order will be issued and the Bidder will enter into an agreement with the Village.

All equipment must be delivered within 45 days of bid award to Village Hall address: 123 Madison St., Oak Park, IL 60302. (Note: there is no loading dock and limited parking at Village Hall).

The Village of Oak Park as a municipality pays neither Federal Excise Tax nor Illinois Retailers Occupational Tax, and therefore these taxes should be excluded from quotations.

The bid will be awarded in whole or in part to the responsible Bidder or Bidders whose bids, conforming to the request for bids, will be most advantageous to the Village; price and other factors considered.

The Board of Trustees reserves the right to accept or reject any and all bids or to waive technicalities, or to accept any Item of any bid.

Any questions regarding this bid should be emailed to [itrfp@oak-park.us](mailto:itrfp@oak-park.us).

# Computer Equipment

## For the Village of Oak Park

Item	Qty.	Cost ea.	Cost Sub-Total
Getac A140 Tablet	9	\$ 2,858.34	\$ 25,725.06
Havis Vehicle Dock - Part # PKG-DS-GTC-802	9	\$ 712.60	\$ 6,413.40
TG3 83-key Keyboard - Part # KBA-BLTXR-UCNNR-US	12	\$ 169.23	\$ 2,030.76
Havis Keyboard mounting kit - Part # C-KBM-202	9	\$ 97.84	\$ 880.56
Havis on-dash mount - Part # C-DMM-3115	4	\$ 320.44	\$ 1,281.76
Havis keyboard mounting arm - Part # PKG-MD-ARM-0603	12	\$ 194.23	\$ 2,330.76
		<b>Shipping</b>	\$ 0.00
		<b>Total</b>	\$ 38,662.30

CDW Government LLC

Organization Name

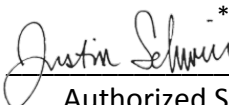
230 N. Milwaukee Avenue

Vernon Hills, IL 60061

Address

10/03/2023

Date

By  <sup>\*\*</sup> Justin Schwier - Manager, Proposals  
Authorized Signature

(312) 705-5655 Fede Guerra - Acct Rep

Telephone

(312) 881-1365

Fax

fede.guerra@cdwg.com

Email

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Thank you for choosing CDW. We have received your quote.

Hardware

Software

Services

IT Solutions

Brands

Research Hub

## QUOTE CONFIRMATION

**TOMAS KILIKEVICIUS,**

Thank you for considering CDW•G for your technology needs. The details of your quote are below. **If you are an eProcurement or single sign on customer, please log into your system to access the CDW site.** You can search for your quote to retrieve and transfer back into your system for processing.

For all other customers, click below to convert your quote to an order.

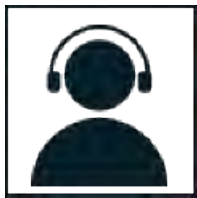
**Convert Quote to Order**

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
NNTQ933	9/20/2023	OAKPARKPOLICEREFRESH	973049	<b>\$38,662.30</b>

QUOTE DETAILS				
ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
<a href="#">Getac A140 Havis Vehicle Dock With Bracket</a> Mfg. Part#: OHHGTC802 Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	9	4869370	\$712.60	\$6,413.40
<a href="#">TG3 Electronics BLTX Series - keyboard - coiled cable, no logo - with touch</a> Mfg. Part#: 590GBL000138 Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	12	5417686	\$169.23	\$2,030.76
<a href="#">GETAC A140 G2 I7-10510U 256 8 W10P</a> Mfg. Part#: AM42Z4QA7DXX Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	9	7607051	\$2,858.34	\$25,725.06
<a href="#">Havis C-KBM-202 - keyboard mounting kit</a> Mfg. Part#: C-KBM-202 UNSPSC: 31162313 Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	9	4899797	\$97.84	\$880.56
<a href="#">Havis Heavy-Duty - dash mount - for 2020-2023 Ford Interceptor utility vehi</a> Mfg. Part#: C-DMM-3115 Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	4	7539201	\$320.44	\$1,281.76
<a href="#">Havis - car holder</a> Mfg. Part#: PKG-MD-ARM-0603 Contract: Sourcwell-3037653-State of IL Participating Agrmt (081419-CDW)	12	6518260	\$194.23	\$2,330.76
SUBTOTAL				\$38,662.30

<b>SHIPPING</b>	\$0.00
<b>SALES TAX</b>	\$0.00
<b>GRAND TOTAL</b>	<b>\$38,662.30</b>

PURCHASER BILLING INFO	DELIVER TO
<b>Billing Address:</b> VILLAGE OF OAK PARK ACCOUNTS PAYABL 123 MADISON ST OAK PARK, IL 60302-4295 <b>Phone:</b> (708) 383-6400 <b>Payment Terms:</b> Net 30 Days-Govt State/Local	<b>Shipping Address:</b> VILLAGE OF OAK PARK TOMAS KILIKEVICIUS 123 MADISON ST OAK PARK, IL 60302-4295 <b>Phone:</b> (708) 383-6400 <b>Shipping Method:</b> DROP SHIP-COMMON CARRIER
	<b>Please remit payments to:</b>  CDW Government 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515



## Sales Contact Info

**Fede Guerra** | 800.808.4239 | [fede.guerra@cdwg.com](mailto:fede.guerra@cdwg.com)

LEASE OPTIONS			
FMV TOTAL	FMV LEASE OPTION	BO TOTAL	BO LEASE OPTION
<b>\$38,662.30</b>	<b>\$1,045.82/Month</b>	<b>\$38,662.30</b>	<b>\$1,205.10/Month</b>

Monthly payment based on 36 month lease. Other terms and options are available. Contact your Account Manager for details. Payment quoted is subject to change.

Why finance?

- Lower Upfront Costs. Get the products you need without impacting cash flow. Preserve your working capital and existing credit line.
- Flexible Payment Terms. 100% financing with no money down, payment deferrals and payment schedules that match your company's business cycles.
- Predictable, Low Monthly Payments. Pay over time. Lease payments are fixed and can be tailored to your budget levels or revenue streams.
- Technology Refresh. Keep current technology with minimal financial impact or risk. Add-on or upgrade during the lease term and choose to return or purchase the equipment at end of lease.
- Bundle Costs. You can combine hardware, software, and services into a single transaction and pay for your software licenses over time! We know your challenges and understand the need for flexibility.

General Terms and Conditions:

This quote is not legally binding and is for discussion purposes only. The rates are estimate only and are based on a collection of industry data from numerous sources. All rates and financial quotes are subject to final review, approval, and documentation by our leasing partners. Payments above exclude all applicable taxes. Financing is subject to credit approval and review of final equipment and services configuration. Fair Market Value leases are structured with the assumption that the equipment has a residual value at the end of the lease term.

## Need Help?



My Account



Support



Call 800.800.4239

[About Us](#) | [Privacy Policy](#) | [Terms and Conditions](#)

This order is subject to CDW's Terms and Conditions of Sales and Service Projects at  
<http://www.cdwg.com/content/terms-conditions/product-sales.aspx>  
For more information, contact a CDW account manager

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To be reviewed upon award

## **PURCHASE PRICE AGREEMENT**

**THIS PURCHASE PRICE AGREEMENT** ("Agreement") is entered onto on the \_\_\_\_ day of \_\_\_\_\_, 2023, by and between the Village of Oak Park ("Village"), an Illinois home rule municipal corporation, 123 Madison Street, Oak Park, Illinois 60302 and \_\_\_\_\_, a \_\_\_\_\_, \_\_\_\_\_ ("Contractor").

### **1. Price**

Contractor is a supplier of \_\_\_\_\_ ("Materials"). Contractor has provided the Village with a 2023 price for its Materials as set forth in its Proposal dated \_\_\_\_\_, \_\_\_\_\_, attached hereto and incorporated herein by reference. The Village accepts the price set forth in the attachment and agrees to purchase from Contractor such Materials as it finds necessary at the price set forth in the attachment. This Agreement does not commit the Village to purchase any specific quantity of Materials. The total amount of Materials to be purchased pursuant to this Agreement shall not exceed \$\_\_\_\_\_.

### **2. Tax Exempt**

The Village, as a local governmental entity, is exempt from the payment of State of Illinois sales tax or retailer's occupation taxes. The Village's tax exempt number is E9998-1823-06. Contractor agrees that its invoices will not include any amount for such sales taxes or retailer's occupation taxes.

### **3. Payment**

The Village will pay all undisputed portions of invoices within 30 days of approval as provided in the Local Government Prompt Payment Act, 50 ILCS 505/4. The maximum interest rate for any payment not made within thirty (30) days of approval is 1% per month.

### **4. Term of Agreement**

This Agreement is valid for purchases through \_\_\_\_\_, \_\_\_\_\_.

### **5. Governing Law and Venue**

This Agreement is governed by the laws of the State of Illinois without regard to conflicts of law principals. Any action brought to enforce this Agreement must be brought in the state and/or federal courts located in Cook County, Illinois.

### **6. Dispute Resolution**

To be reviewed upon award

The Village does not agree to the mandatory arbitration of any dispute. In the event any action is brought to enforce this Agreement or to collect any unpaid amount from the Village, each party hereto shall bear the responsibility of paying its own attorney's fees and costs.

**7. Binding Authority**

The individuals executing this Agreement on behalf of the Parties represent that they have the legal power, right and actual authority to bind their respective party to the terms and conditions of this Agreement.

**THE PARTIES TO THIS AGREEMENT** by their signatures acknowledge they have read and understand this Agreement and intend to be bound by its terms.

**VILLAGE OF OAK PARK**

\_\_\_\_\_

\_\_\_\_\_  
Kevin Jackson  
Village Manager

\_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Dated: \_\_\_\_\_, 2023.

Dated: \_\_\_\_\_, 2023.

**ATTEST**

\_\_\_\_\_  
By:  
Its:

Date: \_\_\_\_\_, \_\_\_\_

## **Appointment of Authorized Representative with Limited Signing Authority**

In accordance with the authority delegated to the undersigned, Robert F. Kirby, President, CDW Government LLC (“**Company**”), the undersigned hereby delegates to Justin Schwier (“**Authorized Representative**”) holding the title, Manager, Proposals (“**Authorized Title**”), of Company or its affiliate, the authority solely to review and execute certain Contract documents, subject to certain limitations, as set forth in the table below (“**Restricted Authority**”).

<b>Contract Types:</b> <i>select type of agreement  (one or more may apply)</i>	<input type="checkbox"/>	Agreements and purchase orders related to marketing.
	<input type="checkbox"/>	Nondisclosure and other forms of confidentiality agreements and non-binding letters of intent in connection with potential M&A opportunities.
	<input type="checkbox"/>	Non-disclosure and other forms of confidentiality agreements with customers and partners.
	<input type="checkbox"/>	Agreements with customers to provide IT products and professional services (to the extent such services are authorized by the undersigned), and all such accompanying forms (attestations and disclosures) that are generally required to form a complete contract including memorandums of understanding, and subcontracts with partners on the Agreements described above, but excluding software beta test and early adoptee agreements, and any agreements out of the ordinary course of Company's business.
	<input checked="" type="checkbox"/>	Bids & Proposals to provide IT products and professional services, (to the extent such services are authorized by the undersigned), and all such accompanying forms (attestations and disclosures) that are generally required to form a complete offer for contract package, but excluding software beta test and early adoptee offers, and any offer out of the ordinary course of Company's business.
	<input type="checkbox"/>	SOWs and Change Orders with customers to provide IT professional services (to the extent such services are authorized by the undersigned), but excluding software beta test and early adoptee contracts, and any contracts out of the ordinary course of Company's business.
	<input type="checkbox"/>	Agreements with partners to purchase IT products and professional services (to the extent such services are authorized by the undersigned), but excluding software beta test and early adoptee agreements, and any agreements out of the ordinary course of Company's business.
	<input type="checkbox"/>	Agreements, including but not limited to, Participation Agreements and Teaming Agreements with Partners/Vendors to provide IT products and professional services to customers (to the extent such services are authorized by the undersigned), but excluding agreements for software beta test and early adoptee agreements, and any agreements out of the ordinary course of Company's business.
	<input type="checkbox"/>	SOWs with Partners/Vendors to provide IT professional services to Customers (to the extent such services are authorized by the undersigned), but excluding agreements for software beta test and early adoptee agreements, and any agreements out of the ordinary course of Company's business.
<b>Check other:</b>	<input checked="" type="checkbox"/>	Unaltered Company E-Rate Purchase Agreement templates and other forms necessary for compliant E-Rate Bid and Proposal responses to Infinity Communications and Consulting solicitations.
<b>Territorial Limit</b>	U.S. Only	
<b>Not to Exceed Dollar Value Limit</b>	Up to <b>\$5,000,000</b> . (This is total value, not annual value, of a contract.)	
<b>Not to Exceed Contract Duration for Services</b>	Up to three (3) year(s)	
<b>Required Approvals and Other Conditions</b>	<ul style="list-style-type: none"> <li>• Compliance with Company Legal Department mandated contract review process.</li> <li>• Compliance with Company policies.</li> <li>• Capital expenditures approval, if applicable.</li> <li>• General Counsel review if Contract is with any principal stockholder, director or officer (or immediate family member) of a CDW company.</li> <li>• Treasurer review of any grant of a security interest or lien.</li> <li>• Legal approval of any contract with a foreign entity.</li> <li>• Delegation in the Agiloft tool as backup for you while out must only be provided to an individual coworker with the same title and level of signing authority as you, or your manager.</li> </ul>	

**[Signature Page Follows]**

Authorized Representative shall use the following signature block, or one that indicates in a substantially similar manner that the Authorized Representative is authorized when executing Contracts on behalf of Company:

CDW Government LLC

By: Justin Schwier, its Authorized Representative

This appointment is effective on the date specified below and shall remain in effect until the earliest of: (a) the date, December 31, 2023, when this Restricted Authority expires; (b) the date when the Authorized Representative no longer holds the Authorized Title; or (c) the date when the Restricted Authority is terminated by the undersigned. Authorized Representative may not assign or delegate the Restricted Authority to any other person.

Effective Date March 1, 2023:



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Robert F. Kirby  
President  
CDW Government LLC

Received and Approved by Corporate Paralegal:



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Janell Nelsen

Received and Approved by the Corporate Secretary's Office:



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April Hanes-Dowd









## CDW Government Overview

CDW•G understands that the objective of this RFB is for the Village of Oak Park to identify the most reliable and experienced provider for computer equipment. Whatever the driving force behind your technology needs, we can support you where you are and help you achieve your goals—present and future—with the right solutions, precisely implemented, which can evolve with your organization.

We get how technology has evolved as a business driver to solve your most critical organizations challenges, understand your business, optimize technology and build unique IT solutions, and prepare for future evolution. We have been helping organizations of every type and size optimize efficiency, productivity, and performance for over thirty years. CDW•G stands behind you to maximize your IT investment, connect you with top industry vendors, solve your business problems, and meet your unique IT needs.

## How We Can Help Village of Oak Park Achieve Your Goals

As the Village of Oak Park evaluates its options for this RFB, CDW•G would like to call out several benefits of partnering with us:

 <p><b>Technical Resources:</b> Access to hundreds of CDW Solution Architects in multiple disciplines.</p>	 <p><b>Post-Sales Services:</b> Access to more than 300 technicians, engineers, and support staff who perform desktop imaging, network configuration, server builds, and full rack buildouts.</p>	 <p><b>Redundancy and Speed:</b> Store products in one of our two US CDW-owned, ISO 9001:2015-certified distribution facilities. CDW can assist with equipment schedules and logistics.</p>
 <p><b>Turnkey with Breadth of Solutions:</b> We are technology neutral with 100,000+ products and services from 1,000+ leading and emerging brands. We continually update these partners and products, allowing you access to industry-leading solutions.</p>	<b>Village of Oak Park and CDW•G</b>	 <p><b>Financial Strength:</b> Our financial stability stems from our vendor-neutral solutions and multiple dedicated customer channels. Multiple avenues for growth and a balanced customer base allow us to weather economic and technology cycles.</p>
 <p><b>Scalability:</b> A team of CDW IT professionals will be dedicated to the Village of Oak Park. Those resources will continue to grow as business grows. CDW is committed to making sure you receive the highest level of service and have the right team engaged.</p>		 <p><b>Tracking and Visibility:</b> Online procurement capabilities streamline and standardize purchasing, support flexible reporting, and improve decision making.</p>
		 <p><b>Economies of Scale:</b> The Village of Oak Park gains the advantage of CDW's size in the marketplace. As a top partner (often the No. 1 partner worldwide) to such manufacturers as Cisco, Dell EMC, HPE, and Lenovo, CDW can provide you with insight into new technology.</p>

Many respected vendors have well-established procurement/delivery and installation procedures but no plan or personnel in place to ensure their company remains compliant with the contract once signed.

The Village of Oak Park will benefit from partnering with a vendor who not only offers a diverse breadth of technology solutions but also has proven dexterity in the intricacies of state and local government contracts. In addition to our customer-centric account management teams, we have a program management (PM) department singularly devoted to managing contracts. CDW•G's experienced PM team manages nearly 1,000 active state, local, and education contracts. When the Village of Oak Park signs a contract with CDW•G, you also save time you might otherwise spend tracking data on the contract, advertising your contract to potential end users, and ensuring proper pricing and discounts are applied to every purchase.

Along with unwavering customer focus, we are committed to technology solutions delivering the best possible service and support with one-stop shopping for customized solutions. No matter where you are on your technology journey, the Village of Oak Park gets more from your IT investment through CDW•G's Technology Services, from roadmaps and adoption to project deployment and lifecycle management. Some benefits Village of Oak Park will realize when partnering with CDW•G are:

- Accessibility, reliability, and consistency for a smoother experience
- Greater efficiencies through automated operations, agility, and scalability
- Increased infrastructure security with preventative and proactive protection and remediation
- Robust solution development for your unique challenges by experienced and knowledgeable engineers.
- Integrated technology solutions designed, implemented, and managed by highly specialized solution architects who can help you capitalize on new opportunities
- Management of your technology environment today and into the future with lifecycle technical and customer support, from presales consultations to post-implementation issue resolution
- Savings of time money by supplementing your IT staff quickly with award-winning staff augmentation
- A strong partnership with individuals the Village of Oak Park knows and trusts due to high retention of quality coworkers motivated to maximize performance and productivity.

#### **CDW Amplified™ Services**



**Security**



**Infrastructure**



**Workspace**



**Support**



**Data**



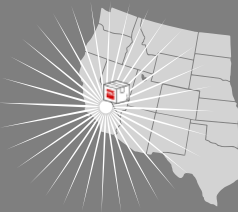

**Development**

## **WE GET Reliable Distribution**

Unlike many solutions integrators, CDW•G operates physical warehouses as opposed to the virtual warehouse methodology. CDW has two large, strategically located distribution centers controlled by a state-of-the-art Warehouse Management System (WMS) that ensures speed and accuracy throughout the order fulfillment and distribution processes. CDW has a 450,000-square-foot distribution center located at our headquarters in Vernon Hills, IL and a 513,000-square-foot distribution center located in North Las Vegas, NV. These locations facilitate quick distribution of products to our growing customer base throughout the country. The Vernon Hills (VH) distribution center focuses on distributing products to customers east of the Mississippi

River while the Las Vegas (LV) distribution center primarily serves the western part of the United States.

CDW holds more than \$300M of available inventory in our two CDW-owned distribution centers that total almost 1M square feet. Our ISO 9001, 14001 and 28000 certified strategically located distribution centers provide speed, accuracy, and excellent geographic coverage across the United States. We have access to more than 100,000 top brand-name products from more than 1,000 leading manufacturers.

 <b>Las Vegas, NV</b> 513k square feet Capacity for up to 10k+ configurations per day	 <b>Vernon Hills, IL</b> 450k square feet Capacity for up to 10k+ configurations per day			
<b>ISO and PCI certified configuration centers</b>				
<b>ISO 9001</b> Quality	<b>ISO 14001</b> Environmental	<b>ISO 20243</b> Risk Management	<b>ISO 27001</b> Information Security	<b>ISO 28000</b> Secure Supply Chain

Due to the size of our facilities that span four levels of storage and three level picking modules, forklifts are required to stock and pick products as needed. Our product lineup includes desktops, notebooks, servers, peripherals, networking and communications equipment, software, accessories, plotters, network printers, desktop printers, and print supplies. CDW offers everything your IT operation could possibly need – from enterprise solutions to mouse pads.

## WE GET Strong Manufacturer and Distribution Partnerships

A significant advantage CDW•G offers Customer is our ability to deliver the right products, at the right value, right when you need them. As one of the largest direct market resellers, CDW has established exceptional working relationships with the major manufacturers in the technology industry. Our buying power attracts the industry's top manufacturers – and their best prices. To supplement our direct purchasing model, CDW has developed strong affiliations with principal channel distributors. Our distribution centers are located in close proximity to principal distributors; this enables us to quickly obtain competitively priced, non-stocked items.

[CDW's 2022 Environmental, Social, and Governance Report](#) demonstrates our commitment to operating responsibly and creating value for our coworkers, customers, communities, and investors. CDW's ESG report is built on our Circle of Service approach and on the CDW Way, the values we live by that keep us focused on what matters, ensuring consideration of our stakeholders and societal impacts.



## WE GET Secure Supply Chain

Inventory availability and reliable distribution are not the only key elements in effective purchasing. More and more, organizations rely on information and communication technology to handle growing workloads and mission-critical operations. In this increasingly uncertain world, they are facing a dangerous reality: the rise of counterfeit and maliciously tainted equipment. Customer can be confident in the quality of the products you order through CDW. ISO 28000:2007 Secure Supply Chain is an important standard for our company. The scope of the certification includes planning, deployment, and provisioning of supply chain services and supporting processes. ISO 28000:2007 certification demonstrates that CDW has mature, end-to-end risk management programs, with a focus on delivering quality and security in managing information, products, and services to meet our customers' needs.

## WE GET National and International Reach

Businesses today demand a seamless international experience — one that ensures consistent service levels and transparency across touchpoints, as well as access to local expertise and capabilities. Our U.S. operational footprint is abundantly national, with offices located in every region and two state-of-the-art distribution centers strategically located for the fastest possible service.

## Comprehensive IT Solutions for Village of Oak Park

The Village of Oak Park can develop the best total solution while attaining the most value with CDW•G's full range of products and services, from discrete hardware and software products to integrated IT solutions. We are technology "agnostic," focused on finding the right solution for you rather than pushing a particular brand, and our sales and service delivery teams consist of nearly 6,000 customer-facing coworkers, including more than 2,000 field sellers, highly skilled technology specialists and advanced service delivery engineers. Our offerings are comprehensive, including expert consulting, design, configuration, installation, and lifecycle management services.

We have services dedicated to each stage of your solution rollout and IT journey, with technical support and professional services experts, architects and engineers that give your IT team the time they need to turn IT into a competitive advantage.

## Full-Stack Expertise

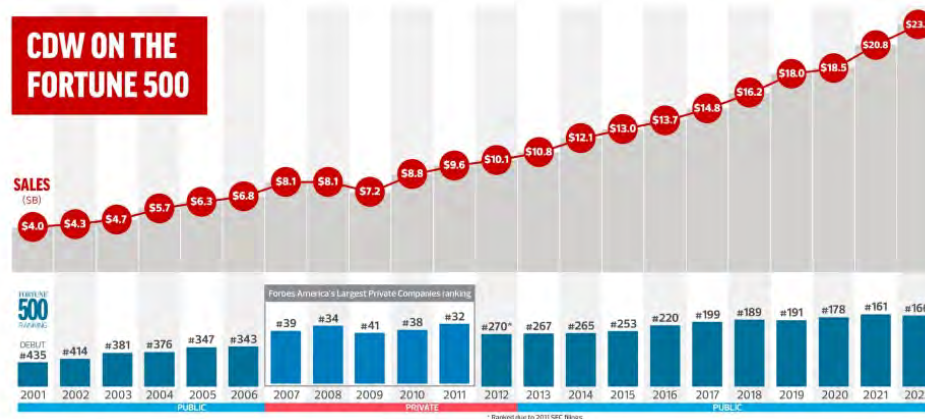
Products and Partnerships	Technology Services	Total Solutions
100,000+ products from more than 1,000 vendors including Acer, Adobe, Cisco, Dell EMC, HP, IBM, Lenovo, Microsoft, NetApp, and VMware!	<ul style="list-style-type: none"><li>▪ eProcurement integration</li><li>▪ Leasing services</li><li>▪ Managed services</li><li>▪ Pre-shipment configuration</li><li>▪ Professional services</li><li>▪ Warranty and maintenance</li></ul>	<ul style="list-style-type: none"><li>▪ Cloud</li><li>▪ Collaboration</li><li>▪ Data center and networking</li><li>▪ Managed Print Services</li><li>▪ Point of Sale</li><li>▪ Security</li><li>▪ Software management</li><li>▪ Total Mobility Management</li></ul>



## WE GET State & Local

From prioritizing cybersecurity and public safety to modernizing data infrastructures and future-proofing technologies, finding the right state and local IT solutions can be daunting. CDW•G can help you implement the right technology solutions to meet your agency mission goals with over two decades of experience serving state and local governments. We can help you clear those technology hurdles in a way that meets the needs of your agency and helps you prepare for tomorrow's IT challenges.

CDW•G's state and local government business unit is 233 coworkers strong serving the 50 states from the largest state agencies to the smallest rural communities. The breadth and depth of this team assures that each agency feels heard and has personalized customer service with a team that focuses solely on the needs of governmental agencies. Our proximity to the State allows our dedicated teams to live and breathe Illinois from legislative and fiscal calendars at the State level, to business cycles and practices of major metropolitan areas.



### CDW Quick Facts

#### Vernon Hills, IL

Headquarters

**\$24B**

2022 Annual Net Sales

**14,900**

Coworkers

**53**

U.S. Offices

**250,000+**

Customers

**166**

2023 Fortune 500 Rank

## About CDW Government LLC

CDW Government LLC (CDW•G) is the wholly owned subsidiary of CDW LLC (CDW), a leading multi-brand technology solutions provider to business, government, education and healthcare organizations in the United States, the United Kingdom and Canada. Recognizing the unique challenges and opportunities of our public sector customers, we established CDW•G in 1998 to focus on the specific needs of the government and education sectors. Our teams are broken down by segment, with separate teams serving State and Local customers, K-12, Higher Education, and Federal, and further organized into 11 geographic regions for a higher level of specialization. Our customer base is quite diverse, ranging from state and local government, federal, healthcare, K-12, and higher education. We have an expansive network of offices near major cities and a large team of field coworkers across the United States. CDW debuted on the Fortune 500 in 2001 and now ranks at number 166. CDW ranks at No. 4 on CRN's 2023 Solution Provider 500 list. The sustainable growth and continued financial stability of our company serves to assure the Village of Oak Park that we are here to stay and can support you through the life of this contract and beyond.

