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*****DISCLAIMER*****

>>PRESIDENT SCAMAN: OKAY, IT IS 6:33 PM.
I WOULD LIKE TO CALL THIS MEETING OF THE VILLAGE BOARD TO ORDER.
CLERK WATERS, PLEASE TAKE THE ROLL.
>>CLERK WATERS: TRUSTEE EDER, TRUSTEE ENYIA, TRUSTEE LEVING-JACOBSEN,
TRUSTEE STRAW, TRUSTEE TAGLIA, TRUSTEE WESLEY AND PRESIDENT SCAMAN.
>>PRESIDENT SCAMAN: HERE.
OKAY, THANK YOU.
TRUSTEE ENYIA IS PARTICIPATING REMOTELY TONIGHT AS HE IS ILL WHICH SHE IS
ALLOWABLE BY OUR PROTOCOL AND THE GOVERNOR'S ORDER.
SO, IF THERE IS HEARING THE OBJECTIONS, THEN WILL MOVE FORWARD.
THANK YOU.
ENTERTAIN A MOTION TO ADJOURN TO CLOSED SESSION.
>>VILLAGE ATTORNEY: FOR 5 ILCS 120/2(c) TO DISCUSS SALARY SCHEDULES FOR
ONE OR MORE CLASSES OF EMPLOYEES AND PENDING LITIGATION AGAINST
AFFECTED OR ON BEHALF OF THE VILLAGE.
>>PRESIDENT SCAMAN: MOTION, PLEASE.
>>SPEAKER: MOVED.
>>SPEAKER: SECOND.
>>PRESIDENT SCAMAN: MOTION BY TRUSTEE EDER AND SECOND BY TRUSTEE
STRAW.
CLERK WATERS, PLEASE TAKE THE ROLL.
OR CAN I SAY ALL IN FAVOR?
>>CLERK WATERS: TRUSTEE EDER, TRUSTEE TAGLIA, TRUSTEE
LEVING-JACOBSEN, TRUSTEE STRAW, TRUSTEE ENYIA AND PRESIDENT SCAMAN.
>>PRESIDENT SCAMAN: YES.
WE WILL BE BACK IN ABOUT 30 MINUTES OR SO.

>>>

(CLOSED SESSION)

>>PRESIDENT SCAMAN: OKAY, WELCOME.

IT IS 6:13 PM, ONLY TO RECONVENE THIS REGULAR MEETING OF THE VILLAGE BOARD.

CLEARWATER'S, PLEASE TAKE THE ROLL?

>>CLERK WATERS: TRUSTEE EDER?

TRUSTEE ENYIA, TRUSTEE LEVING-JACOBSEN, TRUSTEE STRAW, TRUSTEE TAGLIA, TRUSTEE WESLEY AND PRESIDENT SCAMAN.

>>PRESIDENT SCAMAN: HERE.

AND I ENTERTAIN A MOTION TO APPROVE THE AGENDA AS HAS BEEN PRESENTED.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: MOTION BY TRUSTEE TAGLIA AND SECOND BY TRUSTEE STRAW, ALL IN FAVOR?

(MULTIPLE SPEAKERS)

AYE.

>>PRESIDENT SCAMAN: MINUTES, I ENTERTAIN A MOTION TO APPROVE THE MINUTES FROM NOVEMBER 11, NOVEMBER 18, DECEMBER 2 AND DECEMBER 9.

>>SPEAKER: MOTION.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: OLIVEIRA?

(MULTIPLE SPEAKERS)

AYE.

>>PRESIDENT SCAMAN: APPROVED.

ANY NON-AGENDA PUBLIC SPEAKERS THIS EVENING?

>>CLERK WATERS: YES, WE DO.

>>PRESIDENT SCAMAN: WONDERFUL.

IF YOU COULD PLEASE PROCEED.

>>CLERK WATERS: JOHN WHITE?

>>SPEAKER: HELLO, GOOD EVENING.

MY NAME IS JOHN AND I'M A RESIDENT OF THE 1000 BLOCK OF SOUTH EUCLID AVENUE AND WE ARE RELATIVELY NEW, MY SON JAKE AND I. AND THE REASON THAT I WANTED TO COMMUNICATE WITH THE VILLAGE IS THAT MY SON IS RAPIDLY APPROACHING DRIVING AGE AND HE WILL BE ADDING A THIRD VEHICLE TO OUR RESIDENTS.

I, LIKE MANY OF MY NEIGHBORS, I ONLY HAVE A TWO VEHICLE GARAGE AND ON OUR STREET, OVERNIGHT PARKING IS NOT PERMITTED AT THIS TIME AND THAT HAS

CAUSED A LOT OF INTERNAL CONVERSATIONS WITH NEIGHBORS ABOUT HOW WE ARE GOING TO WORK THIS OUT.

I SPOKE WITH THE PERMITTING DEPARTMENT EARLIER TODAY AND THEY SUGGESTED THAT I SPEAK WITH THE VILLAGE DIRECTLY ABOUT THIS ISSUE DIRECTLY AND I REALIZE IT IS NOT ON THE AGENDA, BUT MAYBE NEXT TUESDAY COULD BE ADDED TO THE AGENDA.

I DID PROACTIVELY AS OF LIKE 4:30 PM THIS AFTERNOON I DID START A PETITION ON OUR BLOCK AND I WAS TOLD THAT IF I REACHED A PETITION OF AT LEAST 75% OF THE RESIDENCE THAT THE BOARD WOULD HEAVILY CONSIDER MOVING TO IMPLEMENT THE RESIDENTIAL PARKING PERMITS FOR OUR BLOCK.

AS OF RIGHT NOW WE HAVE 30 RESIDENTS, 30 HOUSEHOLDS I SHOULD SAY ON THE STREET AND WE HAVE ALREADY COLLECTED 14 RESIDENTS THAT WOULD LIKE TO PROCEED WITH THE PERMITTING.

I AM JUST LOOKING FOR GUIDANCE ON WHETHER OR NOT IT MAKE SENSE FOR ME TO CONTINUE WITH THE POSITION OR IF THERE IS A DIFFERENT PROCESS THAT SHOULD BE FOLLOWED.

>>PRESIDENT SCAMAN: OKAY.

SO, I APPRECIATE THAT YOU CAME IN THIS EVENING.

WE DO NOT USUALLY HAVE A DIALOGUE, BUT YOU ARE LEARNING AND YOU ARE DOING - REPRESENTING QUITE WELL AND THANK YOU.

BUT, NOW THAT WE HAVE ALL HEARD IT, MAYBE WE CAN GET A RESPONSE - IS YOUR EMAIL ON THE -

>>SPEAKER: I AM HAPPY TO ADD IT.

>>PRESIDENT SCAMAN: ALL RIGHT.

THEN ALSO, TYPICALLY A PUBLIC COMMENT, STAFF HELPS US WITH THE APPROPRIATE GUIDANCE FOR MOVING FORWARD.

>>SPEAKER: OKAY.

>>PRESIDENT SCAMAN: I DO APPRECIATE IT.

ROB, DID YOU HAVE SOMETHING?

>>SPEAKER: YOU WILL GET -

>>PRESIDENT SCAMAN: YOU WILL GET HIS INFORMATION?

>>SPEAKER: OKAY, THANK YOU.

>>PRESIDENT SCAMAN: THANK YOU.

AND WELCOME TO OAK PARK.

>>SPEAKER: THANK YOU.

>>PRESIDENT SCAMAN: PARKING IS ALMOST ALWAYS THE FIRST COMPLAINT.

>>CLERK WATERS: CASSANDRA ADIDOROND (SP?)?

>>PRESIDENT SCAMAN: AND HOPEFULLY THE LAST.

>>CASSANDRA: GOOD EVENING EVERYONE, THANK YOU SO MUCH.

CASSANDRA ADIDOROND, VILLAGE COORDINATOR FOR THE VILLAGE OF OAK PARK. HERE IN OAK PARK WE DESERVE BETTER.

AS EMPLOYEES WE BRING IT EVERY SINGLE DAY.

SOME OF US WALK TO WORK AND SOME OF US TRAVEL 25 MILES ONE WAY.

FROM THE NORTH, SOUTH, EAST AND WEST USING OUR EXPERTISE, GOING OVER AND BEYOND AND TAKING CARE OF THE BUSINESS OF THE VILLAGE.

AS PUBLIC SERVANTS, WE EMBODY THE VALUES THAT THE VILLAGE OF OAK PARK EXPECTS AND NO ONE HAS TO TELL US TO DO THAT.

WHEN SOMEONE COMES INTO THE VILLAGE OFFER SERVICE, THE FIRST PERSON WHO USHERS THEM AND IS A UNION WORKER.

WHEN OUR RESIDENTS COME IN AND CALL FOR PARKING SERVICES OR PAY THEIR WATER BILLS AND OTHER FEES, THEY ARE SERVICED BY A UNION WORKER.

KEEPING THE VILLAGE AESTHETICALLY APPEALING AND SAFE FROM NATURAL HAZARDS.

DONE BY 43 UNION WORKERS.

BUSINESSES THAT BRING IN REVENUE TO THE VILLAGE, COULD NOT GET THROUGH THE PROCESS WITHOUT A UNION WORKER.

DEVELOPERS, CONTRACTORS, TRADE PEOPLE, WORK DIRECTLY WITH UNION WORKERS FOR PLANNING AND TO SUBMIT PROPER DOCUMENTATION.

WE ALSO HAVE CERTIFIED EMPLOYEES WHOSE CREDENTIALS HAVE TO BE MAINTAINED EVERY TWO YEARS.

THEY GET IT DONE.

THIS INCLUDES THE CERTIFIED EMPLOYEES WHO INSPECT THE RESTAURANTS THAT YOUR FAMILIES, OUR FAMILIES, NEIGHBORS AND FRIENDS TRUST ARE SAFE AND CLEAN TO EDEN.

THERE ALSO TO CERTIFY WORKERS WHO MAINTAIN AND EXPECT THE BUILDINGS AND PROPERTIES THAT ARE FAMILIES, FRIENDS AND NEIGHBORS ENTER INTO.

THERE ARE THOSE WHO MAINTAIN THE POLICE RECORDS, RIGHT?

WHICH ARE VITAL FOR LAW ENFORCEMENT AND PUBLIC SAFETY UNION WORKERS ARE DOING THIS.

SUPPORTING COMMUNITY DEVELOPMENT ACTIVITIES THROUGH GRANTS AND HUD FUNDING.

A UNION WORKER.

EDUCATING, EQUIPPING AND EMPOWERING TENANT, LANDLORD, RESIDENTS AND SOMETIMES BUSINESSES OF THEIR RIGHTS, REMEDIES AND OBLIGATIONS.

DONE BY A UNION WORKER.

THE OVERARCHING THEME THAT TIES ALL OF THIS TOGETHER IS WHAT WE DO COLLECTIVELY WHICH IS WE MAINTAIN AND/OR IMPROVE THE QUALITY OF LIFE FOR THE PEOPLE WHO COME TO OAK PARK WHO LIVE, WORK AND PLAY.

ALL OF THIS IS DRIVEN AND PERFORMED BY UNION WORKERS.

WE WANT TO HAVE A BETTER QUALITY OF LIFE AS WELL FOR OUR FAMILIES.

WE DO IT HERE IN OAK PARK AND WE NEED IT FOR OURSELVES.

WE SHOW THEM TIME AND TIME AGAIN THAT WE KNOW OUR JOBS AND REDO THEM WELL.

SO MUCH THAT PEOPLE KEEP COMING BACK TO US AND WE MAY BE LOW ON THE TOTEM POLE, BUT WE ARE NOT SMALL PEOPLE.

WE MATTER AND WE CARE.

AND RETENTION OF GOOD EMPLOYEES IS KEY.

AND SO THE NEXT TIME YOU ARE EATING IN THAT RESTAURANT OR VISITING THAT BUSINESS OR ENTERING INTO THAT BUILDING AND NOT WORRIED ABOUT A SAFETY ISSUE OR SOMETHING FALLING ON YOUR HEAD IN THE VILLAGE, REMEMBER THAT IT IS BECAUSE WE, UNION WORKERS ARE KEEPING THINGS GOING.

THE MILITARY TAUGHT ME THAT STUFF ROLLS DOWNHILL.

I HAVE LEARNED THAT STUFF IS GOOD AND BAD.

BUT, LET THE GOOD STUFF IN THE FORM OF BETTER WAGES AND SUPPORT ROLE DOWNHILL TO THOSE OF US WHO DO OUR JOBS WELL AND BEYOND.

THANK YOU.

>>CLERK WATERS: SHAY MARSHALL?

>>SHAY: GOOD EVENING EVERYONE.

EVERYONE, MY NAME IS SHAY MARSHALL, I AM THE DIRECTOR OF THE STATE MUNICIPALITIES DIVISION, LOCAL 73.

I AM ACTUALLY CHIEF NEGOTIATOR AND FOR THE TIME BEING PRIMARY FOR MR. DOUG.

FOR THE UNITS HERE AT OAK PARK.

I AM NOT HERE TO SPECIFICALLY TALK ABOUT BARGAINING TONIGHT.

I AM HERE TO TALK ABOUT PROBLEMS THAT MS. CASSANDRA STARTED TO GO INTO. CURRENTLY, THE VILLAGE OF OAK PARK, WE REPRESENT PRETTY MUCH EVERYBODY WHO IS NOT PUBLIC WORKS AND NOT POLICE OR FIRE.

SO, EVERYBODY IN THIS BUILDING.

FOLKS THAT WORK OUT IN FORESTRY, THINGS LIKE THAT.

EXCUSE ME - WE ARE TRYING TO ADDRESS AS MANY PROBLEMS AS HUMANLY POSSIBLE TO MAKE THIS PLACE BETTER.

THE BIGGEST PROBLEM THAT WE FACE AS A UNION AND THAT I AM ASSUMING YOU SHARE THE PROBLEM IS RETENTION OF EMPLOYEES.

CURRENTLY, 50% OF THE WORKFORCE THAT WE REPRESENT HAS LESS THAN FIVE YEARS HERE AT THE VILLAGE.

50%.

THAT IS A ASTRONOMICALLY HIGH TURNOVER EVEN IN MY WORLD.

THE PROBLEM THAT WE HAVE HEARD STRAIGHT FROM THE OFFICIALS AT THE VILLAGE MOUTH IS THAT PEOPLE COME IN HERE, THEY WORK A COUPLE YEARS AND GET SOME EXPERIENCE UNDER THEIR BELT AND MOVE ON TO BIGGER PLACES, BETTER PLACES THAT PAY BETTER.

THE PROBLEM THAT WE HAVE, FOLKS DO NOT MAKE ENOUGH MONEY TO EVEN LIVE IN THE VILLAGE.

THEY DON'T MAKE ENOUGH MONEY TO PAY RENT, TO SHOP, TO WORK.

THERE ARE PEOPLE THAT CONDUCT BUSINESS WITH THE VILLAGE THAT DRAW IN MONEY FOR THE VILLAGE AND THERE IS NOT ENOUGH OF THEM TO ACTUALLY ACCOMPLISH THAT.

PARKING ENFORCEMENT, FOR EXAMPLE.

INSPECTIONS, YOU NAME IT.

WHAT WE WANT IS FOR THESE FOLKS TO MAKE A GOOD LIVING WAGE AND TO BE ABLE TO NOT JUST TAKE PRIDE IN WHERE THEY WERE, BUT WHERE THEY LIVE.

WE WANT THEM TO BE HERE.
MANY FOLKS, YOU SAW THEM EARLIER, THEY ARE HERE TONIGHT REPRESENTING,
MANY COULD NOT BE HERE.
THEY HAVE SECOND JOBS, THEY HAVE CHILDCARE ISSUES BECAUSE THEY CANNOT
AFFORD TO PAY SOMEBODY TO DO THAT.
THEY WOULD HAVE BEEN, BUT THEY CANNOT.
WE DON'T WANT TO HAVE SOME SORT OF ADVERSARY RELATIONSHIP WITH THE
VILLAGE.
WE WANT TO BUILD HERE.
WE WANT THESE FOLKS TO STAY.
WE WANT THESE PEOPLE TO SERVE ALL OF THE FOLKS OUT HERE.
ALL OF YOU.
YOU WILL LIVE HERE, YOU KNOW.
THESE ARE SOME OF THE BEST FOLKS IN THE WORLD.
AND THEY DESERVE TO BE TREATED THAT WAY.
AND WE ARE ASKING THAT YOU PLEASE, WE ARE BEEN BARGAINING FOR A YEAR
NOW AND WE ARE NOT DONE.
WE ARE ASKING PLEASE, SUPPORT THESE FOLKS AND SUPPORT THE VILLAGE.
WE APPRECIATE YOUR TIME.
THANK YOU VERY MUCH.

>>CLERK WATERS: NICK?

>>NICK: GOOD EVENING.

I DO NOT PLAN ON SPEAKING, I WAS ASKED BY MY COLLEAGUES TO SAY A THING OR
TWO.

THOSE OF LOW -- THOSE OF YOU WHO DO NOT KNOW ME, MY NAME IS NICK MEYER
AND I'M NOT REALLY A TALKER - SO, THE ONLY TWO THINGS THAT I WROTE DOWN
OUR EQUITY AND VARIABLES.

AND I'LL NOT PREACH TO YOU ABOUT EQUITY.

I KNOW THAT WE ALL CHAMPION THAT AND I'M VERY PROUD TO WORK FOR THE
VILLAGE OF OAK PARK AND BE A OAK PARKER AND KNOW THAT YOU DO CHAMPION
THERE.

SO, BRAVO TO YOU.

I AM NOT REALLY TOO INVOLVED WITH THE NEGOTIATIONS IF AT ALL AND THE VERY
LITTLE THAT I HAVE HEARD HAS BEEN VERY UPSETTING.

I COME FROM A RESEARCH BACKGROUND AND WHEN I HEAR US BEING COMPARED
TO OTHER COMMUNITIES FROM A PARITY STANDPOINT FOR SALARIES, WHEN YOU
TAKE INTO ACCOUNT THE COST OF LIVING VARIABILITY IS THAT ARE ASSOCIATED
WITH LIVING IN OAK PARK, I THINK IN MY VERY LIMITED RESEARCH EVEN THOUGH IT
SHOULD CERTAINLY BETTER THAN THIS - IRWIN FOR INSTANCE, MEDIAN PRICE OR
COST OF A ONE-BEDROOM APARTMENT, AROUND \$800 A MONTH.

OAK PARK IS ABOUT \$1800 A MONTH.

IF WE ARE COMPARING OURSELVES TO BERLIN FOR INSTANCE AT AGE \$65,000 A
YEAR INCOME, THAT SHOULD BE \$80,000 HERE IN OAK PARK, ALL THINGS
CONSIDERED.

AND SO I WOULD ASK YOU GUYS TO JUST BE INVOLVED IN THIS PROCESS NOW THAT YOU ARE AWARE OF IT.

I HEAR THAT WE ARE GOING OVER 1/2% AT THIS POINT AND THAT IS WHAT KEEPING PEOPLE FROM GETTING THE RACES FOR THE PAST YEAR AND YES.

THANK YOU.

>>PRESIDENT SCAMAN: THANK YOU.

ANYONE ELSE?

NO?

>>SPEAKER: HELLO EVERYONE.

MY NAME IS KYLE FORTNER, ANIMAL CONTROL OFFICER FOR THE VILLAGE OF OAK PARK.

TODAY JANUARY 13 MARKS MY ONE YEAR ANNIVERSARY OF WORKING FOR THE VILLAGE.

I AM THE - THANK YOU, EVERYONE.

THANK YOU.

I AND THE ONLY ANIMAL CONTROL OFFICER THAT THE VILLAGE HAS SUCCESSFULLY RETAINED FOR ONE YEAR SINCE 2022.

I AM THE FIFTH ANIMAL CONTROL OFFICER SINCE 2022.

I AM A ONE PERSON TEAM COVERING ALL OF THE VILLAGE AND COMPLAINTS.

IN 2025 I FIELDDED 3214 PHONE CALLS.

CALLS FOR SERVICE, STRAY DOGS, INJURED WILDLIFE, ANIMAL BITES, ANIMAL ABANDONMENT, NEGLECT, BARKING COMPLAINTS, CAPTURING AND TRANSPORTING RABIES SAMPLES AND MORE.

AND CALLS FOR ADMINISTRATIVE FUNCTIONS, RUNNING THE ROAD AND ABATEMENT PROGRAM, LICENSING FOR THE VILLAGE 'S MORE THAN 1200 ANIMALS, BEEKEEPING INSPECTIONS, ANIMAL FACILITY INSPECTIONS, ADJUDICATION HEARINGS, MORE.

I TRAINED THE OAK PARK POLICE APARTMENT IN ANIMAL HANDLING AND SEVERAL POLICE OFFICERS AND SET THEM UP FOR SUCCESS.

I KEEP IN COMPLIANCE WITH STATE MANDATED RABIES QUARANTINE PROCEDURES.

MY EXPECTED TAKE-HOME PAY IN 2025 PER A TWO WEEK PAY PERIOD WAS \$1344.

ONE PAYCHECK FROM THE VILLAGE IS NOT ENOUGH TO AFFORD MY MONTHLY RENT.

THIS POSITION AS WELL AS OTHERS ARE HIGH WORKLOAD AND LOW PAY.

FALLING WELL BELOW MARKET AVERAGES.

WORKING FOR THE VILLAGE IS NOT SUSTAINABLE FOR ME.

I URGE THE BOARD TO RECONSIDER HOW MUCH VALUE OUR TEAM BRINGS TO THE VILLAGE AND IF IT IS A PRIORITY TO KEEP STAFF LIKE ME WHO CARE ABOUT THE QUALITY OF OUR MISSION WORKING FOR OUR COMMUNITY.

THANK YOU.

>>PRESIDENT SCAMAN: THANK YOU.

ANYONE ELSE?

ALL RIGHT.

I APPRECIATE YOU BEING HERE THIS EVENING.

ANY OTHER PUBLIC COMMENT ON ANY OTHER ISSUE THAT IS NON-AGENDA?

VERY GOOD.

OKAY, VILLAGE MANAGER REPORTS.

VILLAGE MANAGER JACKSON?

>>MANAGER JACKSON: PRESIDENT SCAMAN AND TRUSTEE MEMBERS PURCHASE A COUPLE BRIEF ITEMS.

I WANT TO START TONIGHT WITH WE HAVE PUBLIC WORKS DIRECTOR ROB SPRAWL HERE TO ANSWER ANY QUESTIONS THAT YOU WOULD HAVE WITH THIS YEAR'S FALL LEAF COLLECTION PROGRAM AND THE REASON WE ARE MAKING OURSELVES AVAILABLE TO ANSWER ANY QUESTIONS IS BECAUSE WE HAVE RECEIVED THEM INQUIRIES ABOUT THIS YEAR'S AYE FIVE LEAF COLLECTION AND WE KNOW THAT WE HAVE HAD UNUSUAL SNOWFALL IN NOVEMBER AND A LATE LEAF DROP AND NONETHELESS WE SUCCESSFULLY COMPLETED THE FALL LEAF COLLECTION PROGRAM THIS YEAR DESPITE THOSE UNUSUAL CIRCUMSTANCES.

BUT, WE RECOGNIZED THAT THERE ARE SOME CONDITIONS THAT WE HAVE SEEN IN THE COMMUNITY WHERE WE HAVE SEEN SOME FEEDBACK AND WE JUST WANT TO MAKE SURE THAT YOU GUYS ARE INFORMED ABOUT KIND OF EVERYTHING THAT TOOK PLACE IN THE COLLECTION PROGRAM THIS YEAR AND THAT YOU HAVE THE OPPORTUNITY TO ANSWER ANY QUESTIONS.

NO, WE DID SHARE A MEMO WITH YOU THIS AFTERNOON HIGHLIGHTING OUR PERSPECTIVE ON THE FALL LEAF COLLECTION PROGRAM THIS YEAR AND WE JUST WANTED TO PROVIDE THE OPPORTUNITY TO BRING ANY OF YOU TO ASK ANY QUESTIONS IF YOU HAD THEM AND IF YOU DO NOT HAVE THE QUESTIONS, WE ARE OKAY WITH THAT AS WELL, BUT WE ARE HAPPY TO ANSWER ANY QUESTIONS.

>>PRESIDENT SCAMAN: THIS IS SEPARATE THAN THE AGENDA ITEMS THAT WE HAVE ON REGULAR AGENDA?

>>MANAGER JACKSON: YES, WE DO.

WELL, YES.

THIS IS SEPARATE FROM THE AGENDA ITEM AND I THINK THE LATER AGENDA ITEM DOES NOT EXCLUSIVELY ADDRESS THE FALL LEAF COLLECTION, BUT RELATED.

>>PRESIDENT SCAMAN: IF WE DO HAVE ANYBODY WHO IS LOOKING TO SPEAK AT THAT TIME AND FOR THAT AGENDA ITEM, DO WE?

THAT WOULD HAVE BEEN FOR A?

J OR K?

>>SPEAKER: (AWAY FROM MIC).

>>PRESIDENT SCAMAN: WOULD YOU LIKE TO SHARE YOUR PUBLIC COMMENT NOW SO THAT AS WE REVIEW THAT WE CAN TAKE THAT INTO CONSIDERATION?

>>SPEAKER: (AWAY FROM MIC).

>>PRESIDENT SCAMAN: THEN, YOU CAN GO HOME AND WATCH US FROM TV IF YOU WOULD LIKE.

>>SPEAKER: AS YOU ALL KNOW AND I HAVE WRITTEN YOU IN NUMEROUS LETTERS, THE LEAVES ARE EVERYWHERE.

AND IT IS DANGEROUS AND UNSIGHTLY APPEARED WE WORRY ABOUT HOW WELL AND HOW NICE OAK PARK LOOKS AND IT LOOKS LIKE CRAP.

AND OUR SEWERS ARE GETTING PLUGGED, THERE IS WATER IN FRONT OF MY HOUSE.

I KEEP THE SEWERS CLEAN, BUT IT IS GOING DOWN THE SEWERS AND THERE'S NOTHING I CAN DO ABOUT IT.

SO, IT WILL COST US A BUNCH OF MONEY TO CLEAN THAT UP.

SO, I DON'T UNDERSTAND WHY WE CAN'T DO A BETTER JOB OF THIS.

ALL PEOPLE LIKE MYSELF HAVE A TOUGH TIME.

MY WIFE AND I SPENT A LOT OF HOURS OUT THERE PICKING UP LEAVES AND WE LIVE ON A CORNER AND WE HAVE FIVE TREES BESIDES WHAT BLOWS IN FROM ALL OVER. I USUALLY HOPE FOR AN EASTBOUND WIND, BECAUSE THAT WAY I DON'T HAVE TO CLEAN UP AS MUCH.

SO, I AM HOPING THAT WE CAN FIGURE OUT A BETTER WAY TO DO THIS, BUT PREFERABLY WITH SOMEBODY ELSE AND LET ME DO A COUPLE THINGS ON LRS. WHEN THEY FIRST STARTED THEY HAD A BEAUTIFUL MACHINE THAT COMES AND PICKS UP YOUR GARBAGE CAN.

AND WITH THAT BEAUTIFUL MACHINE THEY PUT A NICE HOLE IN MY GARAGE. AND WHEN I CONFRONTED THEM ABOUT IT - WELL, WE HAVE A VIDEO OF OUR PEOPLE AND WE DID NOT DO IT.

AND I SAID I WOULD LIKE TO SEE THOSE VIDEOS AND ALL OF A SUDDEN THOSE VIDEOS DISAPPEARED AND THEN WE LOOKED ON GOOGLE EARTH AND WE SAW THAT WE DID NOT DO IT.

IF ANY OF YOU HAVE NOT LOOKED ON GOOGLE EARTH, DO IT.

ULTIMATELY I DECIDED TO HAVE THEM CUSTOM MADE AND THE OTHER THING IS THAT THE LRS LOVE TO USE THE HIGHWAY HORN AND IF YOU CANNOT YOUR GARBAGE TRUCK OUT OF THE ALLEY - YOU KNOW GIVE ME A BREAK.

BUT, THEY USED THEIR HIGHWAY HORN.

SO, I CONFRONTED LRS AND I SAID WE HAVE ENOUGH NOISE, WE DO NOT NEED A HIGHWAY HORN.

IT IS STATE LAW THAT WE HAVE TO USE OUR HIGHWAY HORN - LOOKUP STATE LAW, IT IS AGAINST THE LAW TO HONK AT THE ALLEY.

THEN COMES OUR LITTLE DUMPER WHICH COMES AND DUMPS ALL OF THE BEAUTIFUL STUFF AND A PERCENTAGE OF IT IS ALL OVER MY LOT BECAUSE I AM ON THE HONOR AND THAT IS WHERE THEY DUMP AND SO AS THEY COME UP I SPENT ABOUT HALF AN HOUR PICKING UP AFTER THEM.

THEY DON'T CARE.

I SAID PLEASE GO OUT AND PICK UP THE STUFF AND I'LL GET FIRED IF I PICK UP THE STUFF - SO, WELL WHERE WE ARE?

AND WHEN IT COMES TO THE CONTRACT, LET'S LOOK FOR SOMEBODY ELSE. MONEY IS NOT EVERYTHING.

I OBVIOUSLY DO NOT WANT TO PAY A LOT MORE MONEY, BUT I DO NOT WANT THE AGGRAVATION AND I AM SURE THERE ARE HUNDREDS AND HUNDREDS OF OTHER PEOPLE AGGRAVATED WITH THIS AS WELL.

IF YOU REALLY PUT IT OUT AND ASK, MY NEIGHBORS ARE UPSET AND A LOT OF PEOPLE ARE UPSET.

SO, THANK YOU.

>>PRESIDENT SCAMAN: THANK YOU.

ANYONE ELSE ON LEAVES ON THE STREET?

OKAY, LET'S FOCUS RIGHT NOW ON THE LEAVES ON THE STREET AND THE CIRCUMSTANCES FROM THIS YEAR.

>>ROB SPRAWL: YES.

THE INTENT OF THE MEMO THAT WAS PUT OUT WAS NOT AN EVALUATION OF THE TRANSITION AWAY FROM THE HISTORIC MODEL TO THE NEW MODEL, IT WAS ACKNOWLEDGMENT OF THE VERY UNUSUAL CONDITIONS THAT PERSISTED WITH THE WEATHER THIS YEAR AND HOW PUBLIC WORKS ALONG WITH THE RESIDENTS AND OUR PARTNERS IN LRS HAVE RESPONDED TO THAT SITUATION AND CONTINUE TO RESPOND TO THAT DAY.

YOU KNOW WE KNOW THAT THEY WERE VERY UNUSUAL AND WE WERE FACING THE SNOWIEST NOVEMBER IN RECORDED HISTORY AND WE RECEIVED ANOTHER 7 INCHES OF SNOW OVER THE LAST TWO WEEKS FOLLOWING THAT SINGLE EVENT AND WE WERE IN BELOW FREEZING CONDITIONS FOR A SIGNIFICANT PERIOD OF TIME UP TOWARDS CHRISTMAS AND YOU KNOW WE HAVE TRIED TO DO WHATEVER WE CAN IN TERMS OF STREET SWEEPING AND IN TERMS OF YOU KNOW YOU KNOW LRS EVEN BEFORE THIS HAPPENED OFFERED TO EXTEND THE PROGRAM, BECAUSE OF THE COMMITMENT TO ACTUALLY TO CONTINUE TO PICK UP BAGS FOR FREE UNTIL THE END OF MARCH.

WE JUST WANTED TO ACKNOWLEDGE ALL OF THE WORK THAT HAS GONE INTO TRYING TO CLEAN THE STREETS AND THAT WORK CONTINUES TODAY EVEN WITH 12 HOUR SHIFTS WITH OUR INTERNAL STREET SWEEPING VEHICLES.

BUT, WE KNOW THAT IT IS A UNUSUAL CONDITION AND WE JUST WANTED TO GIVE THE BOARD THE OPPORTUNITY TO ASK ANY QUESTIONS ABOUT WHAT IS GOING ON. BUT, I THINK PROBABLY THE THING THAT DROVE IT THE MOST IS THAT THERE SEEMS TO BE THIS PERSPECTIVE THAT THE CONDITIONS THAT OCCURRED THIS YEAR ARE RELATED TO THE TRANSITION THAT HAPPENED LAST YEAR AND I KNOW I HAVE BEEN ASKED BY A MEMBER OF THE BOARD AS WELL AS MEMBERS OF THE PUBLIC AND SOME PEOPLE HAVE OPINIONS ABOUT THAT, BUT IT IS ARTICULATED IN THE REPORT AND I WOULD JUST SAY THAT WHILE THE SEASON WAS DEMANDING, THE VILLAGE 'S CURRENTLY MODEL PREVENTED A FAR MORE SERIOUS OPERATIONAL AND SAFETY ISSUES AND HAD WE STAYED WITH THE HISTORIC MODEL AND THE CONDITIONS THAT WE FACED THIS YEAR.

THIS IS NOT A CONDITION UNIQUE TO OAK PARK YOU KNOW COMMUNITIES CONTINUE TO PILE THEIR LEAVES IN THE STREET FACE FAR MORE CHALLENGING ISSUES WITH THE CLEANUP OF THAT MATERIAL FAR MORE THAN WHAT WE ARE FACING RIGHT NOW.

THAT IS MY OPINION OF IT, BUT WE ARE HAPPY TO JUST ANSWER ANY OTHER QUESTIONS THAT THE BOARD MAY HAVE, BUT WE KNOW THAT THIS IS A LINGERING ISSUE AND WE WANTED TO PROVIDE SOME PERSPECTIVE ON IT.

>>PRESIDENT SCAMAN: OKAY, FOR THE RESIDENTS WHO STILL HAVE YOU KNOW LEAVES IN FRONT OF THEIR HOMES THAT IS MAKING IT LESS ATTRACTIVE THAN THEY WOULD LIKE TO SEE AT THIS TIME, THEY CAN STILL BAG THOSE RIGHT NOW AND THEY WILL BE PICKED UP.

>>ROB SPRAWL: FREE OF CHARGE.

WE SLOW BAGS AVAILABLE AT ALL OF OUR FACILITIES FREE OF CHARGE AND ANYBODY THAT WANTS TO CONTINUE TO BACK IN BAG THOSE LEAVES AND THEY CAN PUT THEM IN THE ALLEY IF IT IS TOO CHALLENGING TO PUT THEM IN THE ALLEY AND THEY CAN CALL US AND PICK THEM UP AT THE CURB AND IF THEY END UP IN THE ALLEY, LRS WILL PICK THEM UP FREE OF CHARGE DURING THE WINTER COMPOSTING SCHEDULE WHICH OPERATES ON A BIWEEKLY SCHEDULE AND THEY'LL BE PICKED UP WITHOUT CHARGE.

>>PRESIDENT SCAMAN: BRIAN?

>>TRUSTEE STRAW: I WANT TO BE SURE THAT I AM UNDERSTANDING WHY COMMUNITIES THAT USED A CURBSIDE MODEL WOULD HAVE BEEN WORSE - IS IT FAIR TO SAY THAT IF LEAVES HAD BEEN RAVED INTO THE STREET THAN THE SNOW FELL ON TOP AND YOU EITHER WOULD HAVE IMPAIRED PLOWING OPERATIONS OR THE PLOW WOULD HAVE BEEN DUMPING THOSE LEAVES RIGHT BACK ONTO RESIDENTS YARDS WHICH IS SOMETHING THAT WAS NOT HAPPENING WITH OUR MODEL, BECAUSE THEY WERE BAGGED AS FAR AS WHAT WAS STILL ABLE TO BE COLLECTED?

>>ROB SPRAWL: I WOULD NOT SAY IT WAS NOT HAPPENING, IT WAS HAPPENING BECAUSE OF THE QUICK TURNAROUND BECAUSE OF THE HEAVIEST LEAF WEEK BEING THANKSGIVING WEEK AND THEN SNOW HAPPENING ON SATURDAY, THERE WERE STILL PROPERTIES AND STREETS THAT HAD LEAVES.

BUT, YES.

IF WE HAD BEEN ENCOURAGING PEOPLE TO PUSH ALL THOSE LEAVES INTO THE STREET, THOSE LEAVES WOULD HAVE EITHER FROZEN TO THE ROAD SURFACE AS PART OF THAT STONE STORM EVENT OR YOU KNOW WHAT WE COULD WOULD HAVE BEEN SCRAPED UP AND PLOWED BACK INTO PEOPLE'S YARDS AS PART OF THE PLOW CLEANUP.

AND SO WHILE WE STILL FACE CLEANUP ISSUES ASSOCIATED WITH THE UNIQUE CIRCUMSTANCES OF THE STORM, THE COMMUNITIES ARE STILL USING THAT HISTORIC MODEL THAT FACE LARGER CHALLENGES.

>>TRUSTEE STRAW: AND IS THERE A PLAN TO FURTHER COMMUNICATE THAT IF PEOPLE DO STILL HAVE LEAVES THAT NEED TO GO TO THE ALLEY YOU KNOW HOW ARE WE GETTING THAT WORD OUT TO RESIDENTS?

>>ROB SPRAWL: YES, SO WE HAVE BEEN DOING, WE HAVE UPDATED OUR WEBSITE TO REFLECT THAT INFORMATION.

WE HAVE BEEN STARTING TO PUSH IT OUT ON SOCIAL MEDIA AND AS WE HEAR COMPLAINTS OR CONCERNS FROM RESIDENTS, WE HAVE BEEN ADDRESSING IT THAT WAY WHEN PEOPLE HAVE BEEN CALLING AND ASKING WHAT THEY CAN DO WITH THEIR LEAVES.

SO, WE HAVE BEEN JUST TRYING TO GET THAT INFORMATION OUT THERE AS PART OF OUR NORMAL CHANNELS.

>>TRUSTEE STRAW: EXCELLENT, THANK YOU.

>>PRESIDENT SCAMAN: JENNA?

>>TRUSTEE LEVING-JACOBSEN: THANK YOU FOR THE UPDATE AND FIELDING ALL OF THOSE QUESTIONS AND COMPLAINTS. ASIDE FROM THE AESTHETIC CONCERNS THAT PEOPLE HAVE BROUGHT UP, THAT HAS ALSO BEEN WHAT OUR PUBLIC COMMENT AND SOME OF THE EMAILS THAT WE GET ARE THE CONCERNS AROUND CLOGGING THE DRAINS. HAS THE VILLAGE, WILL THE VILLAGE EVER CONSIDER LIKE BENEFICIAL RECOMMENDATION OF WHAT TO DO, BECAUSE EVERY HEAVY RAIN WE DEBATE WITH EACH OTHER YOU KNOW CLEAR THE LEAVES, LEAVE THE LEAVES, SPECIFICALLY AROUND THE SEWERS. AND SO I AM JUST CURIOUS ABOUT THAT IF WE COULD MAYBE HAVE LIKE A RESPONSE OR IF THERE IS NOT -

>>ROB SPRAWL: THERE IS, A COUPLE DIFFERENT APPROACHES WITH IT. ONE, REGARDLESS OF THE CIRCUMSTANCES THERE IS ALWAYS THE STREET AND THERE IS AN OPPORTUNITY WHETHER IT IS SUMMER, FALL OR WINTER THAT DRAINS GET CLOGGED DURING SIGNIFICANT RAIN EVENTS AND IT IS NOT THE WORST THING IN THE WORLD TO ALLOW THAT WATER TO REMAIN IN THE STREET AS LONG AS THE ROAD AS POSSIBLE.

IT IS A GREAT RESERVOIR TO HOLD THE EXCESS MATERIAL AND MAKE SURE THAT THE SYSTEM BELOWGROUND DOES NOT GET OVERCHARGED BECAUSE, WHEN THE SYSTEM BELOWGROUND GETS OVERCHARGED THE POSSIBILITY IS THAT HOUSES BACKUP.

SO, WE DO ACTUALLY DISCOURAGE PEOPLE UNLESS THE ROAD IS SO IMPASSABLE THAT BACK IN REMAIN IN THAT CONDITION DURING THE STORM EVENT AND THEN TYPICALLY WE SEND OUT STAFF AT THE END OF AN EVENT TO START TO CLEAR OUT DRAINS AND OPEN THINGS UP TO RECEDE INTO THE SEWER.

AND SO I MEAN IT IS EXCEPT IN EXTREME EVENTS YOU KNOW IT IS SIX OR ONE HALF IN ANOTHER AND SO UNLESS THE ROAD IS IMPASSABLE, IT IS NOT OUR PROBLEM TO ALLOW THE STREET TO HOLD THAT WATER TEMPORARILY UNTIL AFTER THE EVENT.

>>TRUSTEE LEVING-JACOBSEN: IS THAT THE OFFICIAL RECOMMENDATION?

>>ROB SPRAWL: THAT WOULD BE THE OFFICIAL RECOMMENDATION.

>>TRUSTEE LEVING-JACOBSEN: DOES THAT THAT LIVES SOMEWHERE?

>>ROB SPRAWL: IT IS NOT SOMETHING YOU KNOW WE CAN DO - WE COULD TRY TO DO A BETTER JOB I GUESS OF PROMOTING THAT SPECIFICALLY, BUT IT IS IN ALL OF OUR STORMWATER MANAGEMENT RECOMMENDATIONS THAT THE STREETS ACT AS OUR LARGEST RESERVOIR IN THE COMMUNITY AND ALLOWING WATER TO SIT ON THE STREET DOES NOT INCREASE THE LIKELIHOOD THAT YOUR BASEMENT WILL FLOOD UNLESS IT IS FLOODING SO SIGNIFICANTLY THAT IT HAS NOW COME OVER THE CURB AND IS NOW STARTING TO APPROACH THE PROPERTIES WHICH AGAIN TAKES HUNDREDS OF THOUSANDS OF GALLONS OF WATER TO GET TO THAT POINT. YOU ARE MUCH MORE LIKELY TO SEE A SEWER BACKUP OCCUR RATHER THAN KIND OF LIKE FLOODING INTO YOUR BASEMENT IN THOSE CIRCUMSTANCES.

>>TRUSTEE LEVING-JACOBSEN: THAT IS SIMPLE.
THANK YOU.

>>PRESIDENT SCAMAN: JIM?

>>TRUSTEE TAGLIA: I ACKNOWLEDGE THE HISTORIC NATURE OF NOVEMBER. IT WAS A BAD MONTH. AND I APPRECIATE PUBLIC WORKS EFFORTS IN KEEPING EVERYTHING UP AFTER THE FACT TRYING TO GO AFTER PEOPLE AND BE RESPONSIVE AND THAT IS VERY IMPORTANT AND APPRECIATED HOWEVER, I WILL SAY THAT I DO SEE A LEVEL OF I THINK YOU CALLED IT THAT TRIAS (SP?) THAT I HAD EVER SEEN IN 60 YEARS. AND I DO THINK IT IS AN IMPORTANT THING TO ACKNOWLEDGE THAT IN MY VIEW WHEN YOU TALK ABOUT LEAVING WATER IN THE STREET, I CANNOT IMAGINE THAT IS A GOOD THING FOR CARS TO DRIVE ON AND DRIVE THROUGH AND WHEN IT FREEZES WE HAVE A POND THAT BECOMES AN ICE SKATING RINK AND THAT IS NOT GOOD FOR ANYTHING. AND I APPRECIATE IT, BUT I DON'T SEE THE VALUE IN NOT USING A SEWER FOR WHAT IT WAS INTENDED AND KEEPING THOSE GUTTERS CLEANED. AND THE THING IS WITH THIS NEW PROCESS AND I DON'T WANT TO GET INTO THAT BECAUSE IT IS NOT THE SUBJECT -, BUT WHEN YOU DO NOT CLEAR THE CURBS, THAT MATERIAL JUST SITS THERE AND PLUGS THE SEWERS AND IT IS UNSIGHTLY OF COURSE, BUT IT REALLY KEEPS THE WATER FROM FLOWING AND I'M COLOSSALLY TRYING TO KEEP MINE FROM FLOODING ONTO THE PARKWAY AND I DO GET ALL THE WAY UP TO MY SIDEWALK. SO, I APPRECIATE EVERYTHING THAT WAS DONE AND I UNDERSTAND AND YOU KNOW WE STILL HAVE TIME TO DISCUSS THIS LATER AND ALSO TIME IN OUR CONTRACT TO LOOK AT OPTIONS AND CONSIDER OPTIONS, BUT I DO THINK THAT REMOVING THAT MATERIAL AND WE TALKED ABOUT IT BRIEFLY ABOUT IT BEING A SHARED OBLIGATION. WHEN THERE IS MATERIAL INDUSTRY I NEVER USED AFTER GO OUT AND CLEAN IT UP IN THE CURB AND I SHOULD NOT HAVE TO DO THAT. YOU KNOW THEY WOULD CLEAR IT ALL THE WAY AND CLEAR ALL OF THE MATERIAL OUT. IT IS NOT MY JOB. AND YOU MENTIONED THAT WAS A SHARED RESPONSIBILITY OF THE HOMEOWNER IN THE VILLAGE AND MAYBE IT IS NOW, BUT IT NEVER USED TO BE AND I PREFER IT TO STAY THE WAY IT WAS.

>>ROB SPRAWL: I GUESS I WOULD JUST SAY I THINK IN OUR CONVERSATION I JUST SAID THAT THERE IS NO ORDINANCE IDENTIFYING WHO IS RESPONSIBLE FOR THAT. AND IF THERE IS NO ORDINANCE MANDATING THE RESIDENT YOU KNOW WE CANNOT TICKET A RESIDENT IF THERE IS LEAVES IN THEIR CURB AND SO WE DO HAVE A STREET SWEEPING PROGRAM THAT MANAGES THOSE CURBS ON A MONTHLY BASIS AND YOU KNOW WE HAVE INCREASED THAT LEVEL OF SERVICE ASSOCIATED WITH THIS YEAR. AND I WOULD SAY THE CHALLENGE IS ASSOCIATED WITH CLEARING THE CURBS THIS YEAR ARE MORE TIED TO THE EXTREME TEMPERATURES AND THE WAY THAT THOSE LEAVES HAVE FROZEN TO THE CURB RATHER THAN JUST THE EXISTENCE - WE DID NOT EXPERIENCE THE SAME ISSUES LAST YEAR AND I THINK AS I UNDERSTAND IT YOUR POSITION ON KIND OF THE CLEANLINESS OF THE PARKWAY'S AND PEOPLE'S

DECISIONS ABOUT WHETHER OR NOT THEY CHOOSE TO CLEAR THEM, BUT I DO NOT THINK WE HAVE EXPERIENCED THE SAME CIRCUMSTANCES LAST YEAR WITH THE LEAD PROGRAM AS WE DID THIS YEAR IN TERMS OF FOLLOW-UP CLEANUP AFTER THE COMPLETION OF THE PROGRAM AND I THINK THAT IS MORE TIED TO THE WEATHER AND THE CIRCUMSTANCES AROUND THAT RATHER THAN THE TRANSITION ITSELF.

>>TRUSTEE TAGLIA: AND I AM NOT SPECIFICALLY PUTTING IN THE TRANSITION, I AM JUST SAYING THAT IN PAST YEARS, THOSE CURBS WERE CLEAN AT THE END OF THE DAY FOR THE MOST PART AND THEY NEEDED CLEANUP IN THE SPRING, BUT THOSE SWEEPERS CANNOT TAKE IN A FOOT OF MUCK FOR BLOCKS AND BLOCKS, THEY CANNOT DO IT, THEY ARE NOT DESIGNED TO DO THAT.

SO, THERE IS WHERE WE ARE.

AND THAT IS THE SITUATION WE ARE FACING AT THE MOMENT AND WE MAY FACE IT AGAIN.

WE'LL SEE.

BUT, I HOPE NOT.

AND IT IS A CONCERN, BECAUSE IT PLUGS THE SEWERS AND MAKES A MESS AND IT IS ALL THE WAY EVERYWHERE AND IT IS A CONCERN.

I DON'T SEE FROZEN PONDS ON THE STREETS AND I DON'T DO SEE WATER SITTING ON THEM.

I DON'T THINK THAT IS SAFE.

CARS DRIVING THROUGH - LITERALLY FROM SIDE TO SIDE ON THE STREET.

I DON'T GET THAT.

SO, I APPRECIATE YOUR EFFORTS AND YOU HAVE BEEN ON IT AS MUCH AS YOU CAN AND ALL PUBLIC WORKS AND I SEE THOSE SWEEPERS AND I HAVE CONCERNS.

THANK YOU.

>>PRESIDENT SCAMAN: OKAY, WHAT DOES THE INCREASE IN STREET CLEANUP LOOK LIKE RIGHT NOW?

AND WHEN WOULD THAT - I MEAN FOR THE NEXT 30 OR 60 DAYS, WHAT DOES THAT LOOK LIKE?

>>ROB SPRAWL: IT IS A CONCURRENCE OF A LOT OF CIRCUMSTANCES.

SO, IF YOU READ THE REPORT, WEATHER CONDITIONS, APPROXIMATELY DECEMBER 18 ALLOWED US TO ACTIVATE THE STREET SWEEPING SERVICES THROUGH ABOUT DECEMBER 26 DURING THAT TIME WE WERE ABLE TO CONVINCED OUR STREET SWEEPING CONTRACTOR TO COME TO TOWN AND HE ACTIVATED NINE SWEEPERS IN ADDITION TO OUR TWO SWEEPERS AND WE COLLECTED A SIGNIFICANT AMOUNT OF DEBRIS DURING A TIME BEFORE TEMPERATURES DROP AGAIN.

AND AT THAT TIME, ALONG WITH THE END OF THE YEAR, WE WERE ACTUALLY IN BETWEEN CONTRACTORS.

AND REMOVED FROM OUR EXISTING CONTRACTOR TO A NEW CONTRACTOR BASED ON OUR FITTING PROCESS.

OUR NEW CONTRACTOR HAS ALREADY COMMITTED TO COMING IN AS EARLY AS FEBRUARY ONCE TEMPERATURES WARM UP TO CONTINUE STREET SWEEPING.

IN THE MEANTIME, EVERY TIME WEATHER CONDITIONS ALLOW WE HAVE BEEN UTILIZING OUR LARGEST SWEEPER AND THEN THE SMALL SWEEPER TO CONTINUE THE FOCUS ON CLEANING THE STREETS.

WE HAVE DONE A LOT OF OUR MAINS AS WELL AS WORKING ON OUR SECONDARIES WHICH ARE ALREADY SWEEPED STREETS AND THEN WE WILL MOVE INTO THE NORTH, SOUTH RESIDENTIAL STREETS TO CONTINUE TO CLEAN.

SO, IT IS A CONTINUED AN ACTIVE PROCESS AND WE HOPE THAT ALONG WITH THE ENCOURAGEMENT AND AVAILABILITY FOR RESIDENTS TO BAG LEAVES THAT ARE IN THEIR PARKWAY AND PLACE IN THE ALLEY FREE OF CHARGE THAT WE WILL CONTINUE TO IMPROVE THE CONDITION OVER THE COURSE OF THE WINTER.

>>PRESIDENT SCAMAN: IT DOES SEEM LIKE SOME ADDITIONAL ADVERTISEMENT OF THAT PROGRAM IS EXTENDED THROUGH TO MARCH WOULD BE GOOD.

>>ROB SPRAWL: OKAY.

>>PRESIDENT SCAMAN: DEREK, I'M SORRY.

>>TRUSTEE EDER: THANK YOU FOR THE MEMO.

I AM RELATIVELY NEW TO THE LEAF CONVERSATION AND SO HERE IS THE PARTY. AND SO TRUSTEE TAGLIA 'S COMMENTS KIND OF REMINDED ME NOTING THAT I HAD NOT SEEN SOMETHING LIKE THIS IN THE 60 ODD YEARS THAT YOU HAVE BEEN IN THE VILLAGE - I THINK ABOUT WELL, CLIMATE CHANGE, THIS IS A PRETTY OBVIOUS EXAMPLE OF THE IMPACTS OF CLIMATE CHANGE.

WE ARE SEEING A LONGER SUMMER AND LEADING INTO A LATER WINTER AND I THINK YOU MENTIONED THE LEAVES ARE DROPPED LATER THAN EXPECTED. THAT IS SOMETHING THAT IS DOCUMENTED TO BE KNOWN AS A AFFECT OF CLIMATE CHANGE.

AND THEN ALSO MORE EXTREME WEATHER EVENTS.

WE HAD THIS VERY EXTREME AND SUDDENLY COLD SNAP AND SNOWSTORM THAT HAPPENED THAT YOU KNOW CAUSED THE CONDITIONS THAT YOU DESCRIBED AND IN THIS MEMO DESCRIBED AS UNPRECEDENTED AND I THINK THE SCARY THING TO ACKNOWLEDGE IS THAT IT IS NO LONGER UNPRECEDENTED.

IT IS PROBABLY GOING TO HAPPEN AGAIN AND IT IS GOING TO GET WORSE.

AND SORRY FOR THE BAD PROGNOSIS, BUT THAT IS WHAT THE SCIENCE SAYS.

AND I GUESS GIVEN THAT, THAT IS WHAT IS HAPPENING HERE.

AND GIVEN THAT, IS THERE ANYTHING TO DO TO BETTER PREPARE FOR FUTURE EVENTS LIKE THIS?

BECAUSE I THINK FRANKLY AS STEWARDS OF THIS PROCESS SHOULD CONSIDER THAT.

AND PLAN AHEAD AS MUCH AS POSSIBLE.

>>ROB SPRAWL: THANK YOU FOR BRINGING THAT UP, TRUSTEE EDER.

THAT IS PART OF THE CONVERSATION WE WERE PLANNING ON HAVING LATER THIS EVENING WITH LRS AS A PART OF A POTENTIAL NEW WALL, BUT WE DO HAVE SOME SUGGESTIONS THAT WE ARE GOING TO BE PERHAPS BRINGING TO THEM AND WHILE WE CANNOT CONTROL THE WEATHER AND WE CANNOT CONTROL THE LEAVES FALLING, WE'LL TRY TO MAKE OUR BEST GUESS AND WE THOUGHT WE MADE A BEST

GUESS BASED ON THE DROUGHT THAT WE WERE DISPIRITING THAT IT WOULD BE IN EARLY FALL.

WE GUESSED WRONG.

AND WE ARE PROBABLY GOING TO BE EXPLORING WITH LRS THE POTENTIAL TO EXPAND THE LENGTH OF THE EXISTING PROGRAM FROM SIX WEEKS INTO A LONGER TIME HORIZON TO PROVIDE A WIDER WINDOW FOR RESIDENTS TO DISPOSE OF THOSE LEAVES DURING THE FALL AND I THINK ALSO LOOKING AT THE POTENTIAL TO CONTINUE THIS POSSIBILITY OF COLLECTION THROUGH THE WINTER YOU KNOW WHETHER THAT IS ON THE STREET OR AT THE CURB.

SO, JUST TRYING TO INCREASE THE CAPACITY OF THE PROGRAM AND EVALUATING YOU KNOW WHAT THAT WOULD POTENTIALLY COST OR MAYBE NOT COST AS PART OF A RENEWAL.

AND I THINK THAT IS THE ONLY WAY WE CAN REALLY LOOK AT HOW WE CAN CONTINUE TO BETTER ADDRESS THAT IS TO CREATE MORE OPTIONS FOR A LONGER PERIOD OF TIME TO DO WITH THESE ISSUES.

>>TRUSTEE EDER: GREAT.

I LOOK FORWARD TO THAT CONVERSATION.

>>PRESIDENT SCAMAN: OKAY, I THINK THE STREET PART IS GOOD, RIGHT?

I WILL SAY THAT I DID HEAR FROM SOME OF MY MAYORAL COLLEAGUES THAT THEY HAD EXTREME CHALLENGES WITH THIS SEASON WHETHER THEY HAD THE LEAF INDUSTRY PROGRAM OR LEAF PICKUP LIKE WE DID.

AND IN FACT I WAS THINKING THAT MAYBE OURS IS BETTER.

ANYWAY - WE WILL SEE.

THANK YOU.

>>ROB SPRAWL: ALL RIGHT.

THANK YOU GUYS.

>>MANAGER JACKSON: THANK YOU, ROB.

THE NEXT ONE AND FINAL ONE IS A QUICK ONE.

(LAUGHTER) IT IS A NEW STAFF INTRODUCTION.

JUST WANT TO TAKE A MOMENT TO INTRODUCE THE NEW CHIEF FINANCIAL OFFICER, KEVIN.

IF YOU WANT TO INTRODUCE YOURSELF AND SHARE A LITTLE BIT ABOUT YOUR BACKGROUND, THANK YOU.

>>KEVIN: HELLO EVERYONE.

SO, AS VILLAGE MANAGER MENTIONED, MY NAME IS KEVIN BOYSA (SP?) AND I AM HONORED TO SERVE AS THE CFO OF THE VILLAGE OF OAK PARK.

I 15 YEARS OF EXPERIENCE IN MY PRIOR ROLES HAVE BEEN CFO OR FINANCE DIRECTOR WITH THE RTA AND MY MOST RECENT POSITION I WAS THERE FOR ABOUT THREE YEARS AND PRIOR TO THAT I WAS WITH McKENDRICK COUNTY AS THE CFO FOR THREE YEARS AND I WILL NOT GO THROUGH THE WHOLE HISTORY BECAUSE I KNOW THE MEETING WILL GO FOR A BIT OF TIME, BUT JUST HONOR TO BE HERE IN THE VILLAGE OF OAK PARK HAS EARNED A REPUTATION OF BEING VERY COMMUNITY DRIVEN, TRANSPARENCY BEING KEY AND FINANCE IS A GREAT DEPARTMENT AND FUNCTION TO DEMONSTRATE THAT TRANSPARENCY AND IN MY CAREER I HAVE DONE

A LOT OF THAT TRANSPARENCY PORTALS AND OPERATIONS IN THAT WAY AND THIS IS MY DAY NUMBER TWO AND I HAVE ENJOYED EVERY MINUTE OF IT.

SO, AGAIN I APPRECIATE AND DO NOT ASK ME FOR NAMES OR A LOT OF THAT JUST YET, BUT LOOKING FORWARD TO WORKING WITH THE BOARD AND THE VILLAGE MANAGER AND THE DEPARTMENT HEADS AND THE STAFF HERE TO IMPROVE ON WHAT HAS ALREADY BEEN DONE HERE.

AND JUST A SIDE NOTE AND I MENTIONED DURING THE INTERVIEW PROCESS, BUT I WAS BORN AND RAISED IN HONDURAS AND I LEARNED ENGLISH AT DOMINICAN UNIVERSITY AND DURING THAT TIME I WOULD VOLUNTEER AT THE HEAVYWEIGHT MUSEUM AT -- AT THE HEMINGWAY MUSEUM TO JUST GET PRACTICE AND SO I JUST LOOK FORWARD TO WORKING WITH EVERYBODY.

THANK YOU.

>>PRESIDENT SCAMAN: WELCOME.

THANK YOU.

>>MANAGER JACKSON: THANK YOU.

THAT IS IT.

>>PRESIDENT SCAMAN: ALL RIGHT.

AND MOVING ON FROM THE VILLAGE MANAGER REPORT, VILLAGE BOARD COMMITTEES - ANYONE HAVE ANYTHING IMMEDIATE TO SHARE?

HAPPY NEW YEAR TO ALL AND I THINK NEXT TIME WE WILL PROBABLY ALL BE DOING OUR ROUNDS.

CITIZEN COMMISSION VACANCIES.

ANYONE INTERESTED IN SERVING ON THE BOARD, VILLAGE BOARD COMMISSION, PLEASE REACH OUT TO CLERK WATERS AT CLERK@OAK-PARK.US.

AND NOW WE HAVE A PUBLIC HEARING.

SO, I CAN GO STRAIGHT TO MY SCRIPT.

THERE WE GO.

WELCOME TO THE PUBLIC HEARING ON THE QUESTION OF THE VILLAGE OF OAK PARK ACQUIRING 11 MADISON STREET.

>>SPEAKER: NOTICE OF PUBLIC HEARING WAS BOTH MAILED TO THE PUBLIC AS REQUIRED BY THE RULES OF THE ILLINOIS GENERAL ASSEMBLY.

THE HEARING, NOTICE AND AGENDA FOR THIS MEETING BOTH STATED THE MEANS BY WHICH PERSONS MAY PROVIDE PUBLIC COMMENT.

>>PRESIDENT SCAMAN: THANK YOU.

AND NOW VILLAGE MANAGER JACKSON.

>>MANAGER JACKSON: THIS HEARING RELATES TO THE VILLAGE ACQUISITION OF THE U.S. BANK PROPERTY AT THE CORNER OF MADISON STREET AND AUSTIN BOULEVARD, SPECIFICALLY TO BUILD A NEW POLICE STATION.

VILLAGE ATTORNEY SMITH WILL PROVIDE ANY ADDITIONAL BACKGROUND ON THE ITEM.

THANK YOU.

>>VILLAGE ATTORNEY: THE VILLAGE BOARD SELECTED THE PROPERTY AT 311 MADISON AND 509 S. HUMPHREY AVENUE ALSO KNOWN AS 11 MADISON STREET FOR A NEW POLICE STATION.

THE VILLAGE HAS BEEN UNABLE TO REACH TERMS FOR A VOLUNTARY SALE AND NOVEMBER 11, 2025 DIVULGE BOARD APPROVED ORDINANCE 25 - 207 IN WHICH IT AUTHORIZED ACQUISITION THROUGH EMINENT DOMAIN PROCEEDINGS. IN ORDER TO PROCEED WITH DEVELOPMENT OF THE NEW FACILITY IN A TIMELY MANNER, THE VILLAGE INTENDS TO REQUEST THE ILLINOIS GENERAL ASSEMBLY APPROVED LEGISLATION, AUTHORIZING THE VILLAGE TO ACQUIRE THE PROPERTY BY EMINENT DOMAIN BY USING QUICK TAKE POWERS UNDER THE ILLINOIS EMINENT DOMAIN ACT.

THE GENERAL ASSEMBLY REQUIRES THE VILLAGE TO GIVE NOTICE AND HOLD A PUBLIC HEARING BEFORE VOTES ARE TAKEN ON LEGISLATION GRANTING THE VILLAGE QUICK TAKE POWERS FOR THIS PURPOSE.

THE PURPOSE OF THIS HEARING IS TO OFFER THE PUBLIC AN OPPORTUNITY TO COMMENT ON THE VILLAGE 'S PLAN AND TO REQUEST THE GENERAL ASSEMBLY GRANTED QUICK TAKE POWERS.

THE VILLAGE BOARD CONSENT AGENDA INCLUDES A RESOLUTION FORMALLY REQUESTING THE GENERAL SMB GRANT OF THOSE QUICK TAKE POWERS TO ALLOW THE PROJECT TO PROCEED AS PLANNED.

THANK YOU.

>>PRESIDENT SCAMAN: OKAY, THANK YOU.

AND DO THE TRUSTEES HAVE ANY QUESTIONS OR COMMENTS REGARDING THIS MATTER?

OKAY.

CHRISTINA, IS ANYONE SIGNED UP FOR PUBLIC COMMENT CONCERNING THIS ITEM?

>>CLERK WATERS: YES.

>>PRESIDENT SCAMAN: THANK YOU.

HELLO MR. DONOVAN, HAPPY NEW YEAR.

>>SPEAKER: GOOD EVENING.

IT WOULD NOT BE A PUBLIC COMMENT WITHOUT A HANDOUT.

SO, HERE YOU GO.

I FULLY SUPPORT THE USE OF EMINENT DOMAIN TO CAPTURE THE BUILDING BECAUSE OF THE ADAPTIVE REUSE.

I THINK IT WOULD SAVE THE VILLAGE A LOT OF MONEY.

WHAT I HAVE TO SAY TONIGHT MAY NOT HELP IN A COURT OF LAW FOR THE QUICK TAKE ADDITION, HOWEVER I THINK WHAT I'M HANDING OUT WILL MAKE YOUR DECISION TO GO FORWARD A LITTLE FURTHER.

THE REASON I SAY THAT IS BECAUSE WHEN YOU LOOK AT U.S. BANK FACILITIES THEY CAME INTO TOWN ON THE HEELS OF THE FEDERAL TAKEOVER NATIONAL BANK WHICH HAD HISTORIC HISTORY AND INVESTMENT.

NOT SO MUCH U.S. BANK.

NOW, ONE OF THE THINGS I POINT OUT IN THIS HANDOUT YOU SEE THAT THE FIRST PAGE IS DATED MARCH 4, 2011 AND IT WAS 15 YEARS AGO.

AT THAT TIME U.S. BANK WITH A COALITION OF COMMUNITY ACTIVISTS ON THE WEST SIDE AND FURTHER INTO THE SUBURBS IN BAY WOODSIDE AN AGREEMENT WITH U.S. BANK FOR THE SPECIFICS OF WHICH ARE HIGHLIGHTED BELOW.

IN 15 YEARS, I DO NOT THINK YOU CAN FIND AN ARGUMENT THAT U.S. BANK LIVED UP TO THOSE COMMITMENTS.

AND WHAT HAS HAPPENED INSTEAD I BELIEVE IS THAT U.S. BANK HAS BEEN DIS-INVESTING FROM COMMUNITIES AND THAT THE FOUR BANKS OR THE FOUR STRUCTURES HERE IN OAK PARK ARE SIMILAR TO THAT WITH HUNDREDS AND PERHAPS THOUSANDS OF VACANT HOUSES THAT ARE STILL LEFT IN THE FORECLOSURE PROCESS THAT U.S. BANK WAS INVOLVED AND THEY ARE STILL OUT THERE.

THE SECOND PAGE YOU WILL SEE SOMETHING FROM THE CHICAGO REHAB NETWORK WHICH LISTS THE ASSIGNMENT OF VENDORS WITH 150 MORE FORECLOSURES IN 2009 TO NUMBER THREE IS U.S. BANK WITH 1383.

I DID NOT GIVE IT TO YOU, BUT IF YOU LOOK AT THE VILLAGE OF MAYWOOD BETWEEN NEW AND EXISTING CASES FILED AND HEARD IN 2009 IN THE COOK COUNTY CIRCUIT COURT IT MAKES NEARLY 5% OF THAT 1300.

SO, THAT IS A LAW IN ONE COMMUNITY.

BUT, WHEN THIS WAS BROUGHT TO U.S. BANK ATTENTION FOR THE COALITION THAT CAME UP WITH THE COMMUNITY BENEFITS AGREEMENT, U.S. BANK AND OTHERS, U.S. BANK CAME OUT WITH THIS LAST PAGE WHICH IS THEIR ROLE AS A TRUSTEE.

AND THAT THEY STATED THAT THEY HAVE NO IDEA ABOUT THE FORECLOSURES.

BUT, IF YOU HAVE EVER LOOK AT A MORTGAGE-BACKED SECURITY DOCUMENT YOU WILL SEE REPORTED BY THE SERVICERS ABOUT THE NUMBER OF HOMES IN DEFAULT AND WHICH HOMES IN DEFAULT IS PART OF THAT REPORTING REQUIREMENT.

WHAT HAPPENS IS U.S. BANK DID NOT FORCE THE SERVICE AGREEMENTS AND SO THEREFORE THE SERVICES LET THESE PROPERTIES ROT AND LOSE THEIR VALUE WHICH NOT ONLY AFFECTED THE COMMUNITY BUT THE INVESTORS IN THOSE MORTGAGE-BACKED SECURITIES INCLUDING RETIREMENT FUNDS, MUNICIPAL FUNDS AND STUFF OF THAT NATURE.

SO, THEY SAY THEY HAVE NO KNOWLEDGE OF THE FORECLOSURE OF THE CONDITION OF THOSE PROPERTIES AND THAT IS COMPLETELY UNTRUE.

SO, KNOWING THAT THEIR TRACK RECORD IS WHAT IT IS, I HOPE YOU SEE THEM FOR THE BAD GUYS I SEE THEM AS ANGLE FORWARD WITH THE DECISION TONIGHT TO PURSUE THIS POSTHASTE.

THANK YOU FOR YOUR TIME.

>>PRESIDENT SCAMAN: THANK YOU FOR CONTINUING TO MAKE MY ARGUMENT FOR ME.

(LAUGHTER) ANY OTHER PUBLIC COMMENT ON THIS?

I WAS JUST SEARCHING U.S. BANK TO SEE IF I COULD FIND IT, BUT - HOW TO SPELL LEVY - OKAY, JACLYN, LIKE MOST LONGTIME RESIDENTS I'VE TRIED TO KEEP UP WITH THE DISCUSSIONS AND PROPOSALS FOR NEW POLICE STATION HOPING THAT AS A COMMUNITY WE CAN FIND A SOLUTION THAT WOULD NOT PUT ANOTHER BURDEN ON ALREADY STRESSED TAXPAYERS.

I STRONGLY URGE YOU TO MOVE ON OPPORTUNITY TO ACQUIRE AND ADAPT THIS SOON TO BE ABANDONED SITE ON MADISON AND AUSTIN.

THIS IS CLEARLY THE MOST LOGICALLY CREATIVE AND COST-EFFECTIVE SOLUTION FOR THE NEEDS OF OUR LEASE TO PARDON.

I'M JUST ONE OF THE GROWING NUMBER OF ENTHUSIASTIC SUPPORTERS OF THE IDEA TO UTILIZE EMINENT DOMAIN TO ACQUIRE THE PROPERTIES IN QUESTION.

DEVELOPING ADEQUATE FACILITIES FOR POLICE FORCE IS A HIGH PRIORITY FOR OUR COMMUNITY AND LONG OVERDUE.

EMINENT DOMAIN WILL ACCELERATE THE PROCESS AND KEEP ACQUISITION COSTS AFFORDABLE.

U.S. BANK IS GRADUALLY WITHDRAWING FROM OAK PARK AFTER THE PAST 12 YEARS REFLECTING A WINNING COMMITMENT TO LOCAL CUSTOMERS.

IT ALSO HAS A CHECKERED HISTORY OF LACKLUSTER INVESTMENT IN LOCAL DEVELOPMENT AND BANKING SERVICES FOR OUR NEIGHBORS IN CHICAGO AND MAYWOOD.

IN LIGHT OF THE TRACK RECORD YOU SHOULD HAVE NO QUALMS WITH USING THE EMINENT DOMAIN TOOL IN THIS CASE.

INDEED, YOUR DECISIVE AND SWIFT ACTIONS WILL ENSURE THE SITE BECOMES PRODUCTIVE AS SOON AS POSSIBLE AFTER THE BANK WALLS OUT.

AND FOR PURPOSES THAT WE CAN ALL WELCOME.

I WAS ONE OF THE EARLY MEMBERS OF THE COALITION FOR COMMUNITY BANKING THEY CAME TOGETHER TO OBJECT TO U.S. BANK TAKEOVER OF OAK PARK NATIONAL BANKING.

I'M KEENLY AWARE THAT CHICAGO AND OAK PARK AND OTHER WEST SUBURBAN NEIGHBORS AND ALLIES HAD TO ADVOCATE STRENUOUSLY TO KEEP U.S. BANK FROM BAILING OUT ALL OF US AT THE TIME.

WE HAD SCORES OF MEETINGS WITH U.S. BANK OFFICIALS AND CONGRESSMAN DANNY DAVIDSON TO EXTRACT A COMMITMENT IN SOME SUBTLETIES OF COMMUNITY BANKING PRACTICES AND CONTINUING OPERATION OF LOCAL BRANCHES WOULD CONTINUE.

THAT CAMPAIGN SUCCEEDED INITIALLY, BUT NOW OAK PARK IS ABOUT TO LOSE THE LAST TWO BRANCHES OF U.S. BANK IN OUR VILLAGE ENSURING THE PROPERTY ONE OF THE KEY GATEWAYS TO OUR COMMUNITY DOES NOT SIT EMPTY, BUT INSTEAD IS REPURPOSED TO SERVE ALL OF US WOULD BE A FITTING AND POSITIVE OUTCOME WITH BROAD PUBLIC BENEFIT.

PLEASE TAKE THIS STANCE TO ACCOMPLISH THIS ACQUISITION AND FINALLY RESOLVE THE PRESSING SPACE AND FACILITY ISSUES THAT ARE POLICE DEPARTMENT STRUGGLED WITH FAR TOO LONG AND WITH A PRICE TAG THAT RESIDENTS AND TAXPAYERS CAN AFFORD.

THANK YOU.

JACLYN LEVY.

OKAY, PLEASE.

>>SPEAKER: GOOD EVENING.

PRESIDENT SCAMAN, MEMBERS AND TRUSTEES I AM THE BANK MANAGER FOR U.S. BANK IN THE COMMUNITY.

I AM PROUD OF MY CAREER INCLUDING 13 YEARS WITH U.S. BANK AND DURING THAT TIME I HAD THE PRIVILEGE OF WORKING RIGHT HERE IN OAK PARK FROM 2012 UNTIL 2019.

THANK YOU FOR THIS OPPORTUNITY TO COMMENT ON THE NEGATIVE IMPACT OUR CUSTOMERS FROM THE VILLAGE DECISION TO TAKE OUR LOCAL OAK PARK BRANCH VIA QUICK TAKE EMINENT DOMAIN WHICH IS UNQUESTIONABLY THE MOST AGGRESSIVE AND RISKY METHOD OF TAKING PRIVATE PROPERTY AGAINST THE WILL OF THE PROPERTY OWNER.

THIS EVENING YOU HAVE A CHOICE TO VOTE TO APPROVE OR DISAPPROVE THE USE OF QUICK TAKE AND U.S. BANK RESPECT FULLY REQUESTING THAT YOU VOTE TO DISAPPROVE THE USE OF THIS METHOD AT THIS CASE IN THIS CASE.

U.S. BANK HAS PROUDLY SERVE CUSTOMERS AT 11 W. MADISON STREET SINCE 2009. WE HAVE HELPED CHILDREN OPEN THEIR FIRST ACCOUNT, WE HAVE HELP SMALL BUSINESSES OBTAIN CAPITAL TO START AND EXTEND THEIR BUSINESSES.

WE HAVE HELPED PEOPLE GET THEIR FIRST MORTGAGE, THEIR FIRST CAR LOAN AND THEIR FIRST RETIREMENT ACCOUNTS.

WE HAVE NEVER HAD PLANS TO LEAVE THIS LOCATION.

ENTER SET THE RECORD STRAIGHT, LAST YEAR WE NEVER LISTED OUR PROPERTY ON THE PRIVATE MARKET TO SELL SO WE CAN LEAVE OAK PARK.

RATHER WE OFFERED TO SELL THE PROPERTY ON THE PRIVATE MARKET ON THE CLEAR AND UNEQUIVOCAL CONDITION THAT THE BUYER LEASEBACK THE BANK BRANCH TO U.S. BANK.

WE INCLUDED THIS REQUIREMENT BECAUSE U.S. BANK IS COMMITTED TO OAK PARK AND OUR CUSTOMERS AT THIS LOCATION.

WE DO NOT WANT TO LEAVE OR BE FORCED TO LEAVE AND WE ARE VERY DISAPPOINTED WITH THE VILLAGE DECISION TO TAKE THE BANK PROPERTY AND FORCE US TO LEAVE THIS LOCATION.

THE VILLAGE 'S ACTIONS WILL NEGATIVELY IMPACT OUR ABILITIES TO SERVE RESIDENTS AND BUSINESS OWNERS IN OAK PARK, SOMETHING WE DO EVERY DAY. DUE TO THE VILLAGE 'S DECISION TO TAKE OUR PROPERTY WE ARE EXPLOIT OPTIONS FOR A NEW LOCATION IN OAK PARK FOR THE SURROUNDING AREA. HOWEVER, THAT PROCESS WILL TAKE TIME.

THE VILLAGE QUICK TAKE SEIZURE OF THE PROPERTY NEEDS THAT WE WILL CERTAINLY BE FORCED OUT AND HAVE TO VACATE THE PROPERTY BEFORE WE ARE ABLE TO FIND, CONSTRUCT AND OPEN A NEW LOCATION TO SERVE OUR CUSTOMERS.

AS A COURTESY I HAVE INCLUDED MY WRITTEN STATEMENT AND COMMENTS TO YOU, A COPY OF THE LETTER U.S. BANK SENT YESTERDAY TO OUR CLIENTS AND LOCAL CUSTOMERS INFORMING THEM OF THE VILLAGE LEGAL ACTION AND THE LIKELY CLOSURE OF THE BANK BRANCH.

U.S. BANK RESPECT LEAVE REQUEST THAT YOU VOTE TO DISAPPROVE THE USE OF QUICK TAKE IN THIS CASE.

THANK YOU FOR YOUR TIME.

>>PRESIDENT SCAMAN: OKAY, I'LL TO DOUBLE CHECK TO MAKE SURE WE DON'T HAVE ANY ADDITIONAL PUBLIC COMMENT IN PERSON OR ON ZOOM. IS THERE ANYONE LOOKING TO MAKE PUBLIC COMMENT FOR THIS HEARING? OKAY.

AND IF THERE IS NO FURTHER COMMENT FROM THE TRUSTEES - ALL PERSONS WHO WISH TO BE HEARD HAVE BEEN GIVEN AN OPPORTUNITY TO DO SO AND I WILL NOT ASK FOR A MOTION AND SECOND TO ADJOURN THE PUBLIC HEARING.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: MOTION BY TRUSTEE TAGLIA AND SECOND BY TRUSTEE WESLEY.

CLERK WATERS, PLEASE TAKE THE ROLL.

>>CLERK WATERS: (AWAY FROM MIC) TRUSTEE ENYIA, TRUSTEE LEVING-JACOBSEN, TRUSTEE STRAW, PRESIDENT SCAMAN.

>>PRESIDENT SCAMAN: YES.

THE PUBLIC HEARING IS NOW CLOSED.

AND WILL MOVE FORWARD TO THE REGULAR AGENDA.

CONSENT AGENDA IS UP NEXT.

ENTERTAIN A MOTION TO APPROVE THE CONSENT AGENDA AS HAS BEEN PRESENTED.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: THANK YOU.

CLERK WATERS, PLEASE THAT WAS MOTION BY TRUSTEE LEVING-JACOBSEN AND SECOND BY TRUSTEE EDER.

CLERK WATERS, PLEASE TAKE THE ROLL.

OR ALL IN FAVOR -

>>CLERK WATERS: TRUSTEE LEVING-JACOBSEN, TRUSTEE TAGLIA, TRUSTEE EDER, TRUSTEE ENYIA, TRUSTEE STRAW, TRUSTEE WESLEY, PRESIDENT SCAMAN.

>>PRESIDENT SCAMAN: YES.

OKAY, THANK YOU.

THE CONSENT AGENDA HAS BEEN APPROVED.

MOVING FORWARD TO REGULAR AGENDA.

FIRST WE HAVE A MOTION TO APPROVE AN UPDATED ORGANIZATIONAL CHART FOR THE VILLAGE

CLERK'S OFFICE, INCLUDING THE CREATION OF A PART-TIME (.5 FTE) FILE CLERK POSITION, AND DIRECTING STAFF TO PREPARE THE NECESSARY BUDGET AMENDMENT.

MOTION, PLEASE.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: MOTION BY TRUSTEE LEVING-JACOBSEN AND SECOND BY TRUSTEE ENYIA.

I GUESS WE CAN TURN IT OVER TO THE VILLAGE MANAGER OR JUST STRAIGHT TO YOU PEERS.

>>MANAGER JACKSON: I CAN INTRODUCE - CLERK WATERS WILL PROVIDE BACKGROUND INFORMATION ON THIS REQUEST.

>>PRESIDENT SCAMAN: THANK YOU.

>>CLERK WATERS: THANK YOU VILLAGE MANAGER JACKSON.
CHRISTINA WATERS, VILLAGE CLERK.

>>PRESIDENT SCAMAN: IS YOUR MICROPHONE ON?

>>CLERK WATERS: YES.

SO, THIS COMES AS A REQUEST, BECAUSE THE RECORDS MANAGEMENT IS TRANSFERRING TO THE CLERK'S OFFICE AS OF FISCAL YEAR 2026. THIS IS GOING TO INCLUDE FISCAL AND ELECTRONIC RECORDS AND THE ARCHIVAL PROCESSING AND DIGITIZATION PREP AND STATUTORY COMPLIANCE PER THE CLERK OFFICE IS CURRENTLY AT A 2.5 FTE WHICH IS NOT SUFFICIENT FOR THIS EXPANDED SCOPE.

AND SO THE FILE CLERK WOULD HANDLE HAND ON RECORDS THAT CANNOT BE ABSORBED BY THE EXISTING STAFF.

>>PRESIDENT SCAMAN: ANY QUESTIONS?

>>TRUSTEE EDER: THIS WAS BROUGHT UP I GUESS IT WAS THE SECOND TO LAST MEETING OF THE YEAR?

IT SOUNDS LIKE IT WAS THE SAME THING I HEARD THEN AND I JUST WANTED TO CONFIRM THAT THAT IS THE CASE HERE.

>>CLERK WATERS: THAT IS CORRECT.

>>TRUSTEE EDER: OKAY, I AM FINE WITH THIS AND I HAVE NO QUESTIONS IF THAT IS THE CASE.

>>PRESIDENT SCAMAN: ANY OTHER QUESTIONS?

>>TRUSTEE TAGLIA: WHAT HAS TO BE DONE WITH THE ARCHIVES EXACTLY TO ARCHIVED THIS?

>>CLERK WATERS: THERE IS A COUPLE OF THINGS THAT HAVE TO BE DONE. CURRENTLY - RIGHT NOW SOME OF OUR BOOKS AND THOSE BOOKS THAT ARE FROM LIKE 1902 TO CURRENT DAY, THOSE BOOKS HAVE TO BE HANDLED VERY DIFFERENTLY.

THE 1902 TO 1940 IDEALLY WE WOULD LOVE TO PARTNER WITH THE OAK PARK PUB. LIBRARY AND HAVE THOSE PLACED IN THEIR ARCHIVE ROOM.

THE BOOKS FROM 1941 UNTIL TODAY WILL STAY WITH THE CLERK'S OFFICE.

IN ADDITION TO THAT WE REALLY ARE LOOKING TO COMPLETE THE DIGITIZATION PROCESS THIS YEAR.

IT HAS BEEN IN THE BUDGET AND IT WAS BUDGETED LAST YEAR AND WE ACTUALLY SENT OUT THE RFP, BUT WE GOT BACK WAS PRETTY EXPENSIVE AND SO WE REALLY WANTED TO TAKE A CREATIVE LOOK AT HOW CAN WE PARTNER WITH THE LIBRARY AND HOW CAN WE DECREASE COSTS.

THE OTHER THING IS THAT THIS IS NOT JUST THE CLERK 'S FILES, WE REALLY WANT TO LOOK AT HOW WE CAN HELP IN THE MANAGEMENT OF ALL OF THE RECORDS THROUGHOUT THE VILLAGE OF OAK PARK IN THE ENTIRE ORGANIZATION.

>>TRUSTEE TAGLIA: I THOUGHT ARCHIVING WAS BOX THEM UP AND SEND THEM SOMEWHERE AND THEY DO IT - DO THEY NOT -

>>CLERK WATERS: WE DO HAVE IRON MOUNTAIN WHO WILL HOUSE SOME OF OUR DOCUMENTS OFF-SITE AND THEY DO COME AND SOMETIMES THEY BOX THEM UP, BUT A LOT OF TIMES WE BOX THEM UP.

ALSO THERE IS CERTIFICATES THAT HAVE TO BE COMPLETED.

THERE IS TIME SENSITIVITY TO SOME OF THE RECORDS THAT HAVE TO BE DISPOSED OF ACCORDING TO STATE LAW AND SO WE REALLY WANT TO GET TO ACADIANS JUST OVERALL AS AN ORGANIZATION AND THE CLERK'S OFFICE JUST WANTS TO HELP WITH THAT.

>>TRUSTEE TAGLIA: THANK YOU.

>>CLERK WATERS: NO PROBLEM.

>>PRESIDENT SCAMAN: ANY OTHER QUESTIONS?

OKAY.

I THINK CLERK WATERS IF YOU WOULD PLEASE TAKE THE ROLL.

>>TRUSTEE TAGLIA:

>>CLERK WATERS: TRUSTEE LEVING-JACOBSEN, TRUSTEE TAGLIA, TRUSTEE EDER, TRUSTEE STRAW, TRUSTEE WESLEY, TRUSTEE ENYIA AND PRESIDENT SCAMAN.

>>PRESIDENT SCAMAN: YES.

>>CLERK WATERS: THANK YOU.

>>PRESIDENT SCAMAN: AND THANK YOU.

AND NOW WE ARE MOVING TO ITEM H WHICH IS A RESOLUTION APPROVING A PURCHASE AND SUBSCRIPTION AGREEMENT WITH GRANICUS, LLC FOR GOVERNMENT EXPERIENCE SERVICE CLOUD, GRANICUS OPERATIONS CLOUD, COMMUNICATIONS CLOUD ADVANCED PACKAGE, GOVERNMENT EXPERIENCE AGENT, BOARDS AND COMMISSIONS AND AZUREAD CONNECTOR LICENSE THROUGH A MASTER AGREEMENT SECURED BY OMNIA PARTNERS FOR A TERM OF FIVE YEARS IN AN AMOUNT NOT TO EXCEED \$179,489.65 ANNUALLY, AUTHORIZING ITS EXECUTION AND WAIVING THE VILLAGE'S BID PROCESS FOR THE AGREEMENT. ALSO, PLEASE.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: MOTION BY TRUSTEE WESLEY AND SECOND BY TRUSTEE EDER APPEARED VILLAGE MANAGER JACKSON.

>>PRESIDENT SCAMAN: PRESIDENT SCAMAN AND TRUSTEE MEMBERS, THIS IS A FOLLOW-UP TO A CONVERSATION THAT WE HAD WITH THE BOARD ON DECEMBER 2 JUST BEFORE WE CLOSED OUT THE BUDGET FOR FISCAL YEAR 26.

WE PROVIDED DETAILS REGARDING THE PROPOSED ADDITIONAL SERVICES OFFERED BY GRANICUS AND THEN ALSO WE PROMISE TO FOLLOW UP ON QUESTIONS THAT WERE RAISED AT THAT TIME.

WE SUBSEQUENTLY PROVIDED A MEMO TO YOU ALL ON THOSE QUESTIONS AND I ALSO OFFER AN OPPORTUNITY TO MEET WITH YOU AS NEEDED OR TALK WITH YOU AS NEEDED TO FURTHER ADDRESS THOSE QUESTIONS AND HERE WE ARE TODAY,

THE FIRST MEETING OF THE YEAR FOLLOWING UP AS WE THOUGHT WE WOULD TO MAKE THIS RECOMMENDATION TO EXPAND THE SERVICES OF EXPAND ADDITIONAL EFFORTS TO THE VILLAGE IN SUDBURY.

SO, I'LL TURN IT OVER TO DAN, CHIEF COMMUNICATIONS OFFICER TO FURTHER AMPLIFY WHAT THE RECOMMENDATION IS.

>>DAN: THANK YOU VILLAGE MANAGER JACKSON.

ALSO JOINING US REMOTELY THIS EVENING ON ZOOM IS KIM STILLMAN WHO IS HERE IN PERSON BACK IN DECEMBER FROM GRANICUS AND AUSTIN WHO IS ANOTHER COLLEAGUE AND THEY WILL BE AVAILABLE TO ANSWER ANY QUESTIONS THAT MAY ARISE, AS WELL.

AS MANAGER JACKSON SAID, JUST A BIT OF A REFRESHER, WE ARE LOOKING TO EXPAND A LITTLE BIT OF WHAT WE'RE DOING WITH GRANICUS IN A COUPLE DIFFERENT WAYS AND ONE IS BY MIGRATING THE CURRENT PRODUCTS THAT WE USE SUCH AS THE WEBSITE, E NEWS AND GETTING INTO THIS CLOUD SYSTEM WHICH WILL GIVE US ADDITIONAL VALUE WITH SERVICE CREDITS WITH GRANICUS AND GOVERNMENT EXPENSE PARTNER WHO HAS DECIDED TO BE A CONSULTANT THAT WOULD WALK US THROUGH IMPLEMENTATION TO YEAR FIVE OF HOW TO BEST USE AND MAXIMIZE AND GET THE BEST VALUE WE CAN OUT OF THESE PRODUCT AND THEN THE SERVICE LEVEL AND SO IF WE DO RUN INTO ISSUES AND HAVE PROBLEMS THAT ARISE, WE WILL HAVE A LITTLE BIT MORE PRIORITY IN TERMS OF HAVING THOSE RESOLVED BY GRANICUS.

AND THE ADDITIONAL PART OF THE AGREEMENT AS WELL IS A NEW COMPONENT THAT WE ARE LOOKING INTO WHICH IS THE GOVERNMENT EXPERIENCE AGENT WHICH IS WHAT WE WILL PROBABLY TALK THE MOST ABOUT ON DECEMBER 2 AND A LOT OF THE QUESTIONS WERE ABOUT AND THAT IS REALLY THE AI CHAT BOT FEATURE THAT WE ARE LOOKING TO IMPLEMENT THAT WILL HELP REALLY IMPROVE ON DEPENDABILITY, RESPONSE TIMES, IT IS AVAILABLE 24/7 WHEN OUR CALL CENTER IS NOT AVAILABLE AND I THINK YOU WILL ALSO IMPROVE OUR WEB SEARCH FUNCTIONALITY AND THAT IS SOMETHING THAT WE HAVE THE ABILITY TO PROVIDE INPUT TO AND SO IN THE SIX OR EIGHT WEEK IMPLANTATION PROCESS, THAT COMPONENT WILL BE APPROVED AND WILL BE WORKING CLOSER WITH GRANICUS WITH OUR CIVIC INFORMATION SYSTEMS COMMISSION TO REALLY KINDA FINE TUNE WHAT WE WANT THOSE RESPONSES TO LOOK LIKE.

WE ARE ABLE TO ALSO AS WE HAVE DISCUSSED LAST MONTH REALLY KIND OF DIRECT TO EXTERNAL SOURCES IF NEEDED AND SO IF SOMEBODY COMES AND SAYS YOU KNOW HOW TO GET A LIBRARY CARD YOU KNOW WE ARE ABLE TO DIRECT IT TO THE OAK PARK PUB. LIBRARY PAGE WHERE THERE IS THAT INFORMATION THAT MAY NOT BE FOUND ON THE VILLAGE PAGE.

SO, THAT IS KIND OF JUST A QUICK RECAP AND AS I MENTIONED MYSELF, KIM AND WAH SUN ARE AVAILABLE FOR ANY QUESTIONS THAT YOU MAY HAVE.

>>PRESIDENT SCAMAN: ANY QUESTIONS?

>>TRUSTEE WESLEY: NO QUESTIONS.

I DID JUST WANT TO POINT OUT THAT I DID DO SOME TESTING BASED ON THE INFORMATION PROVIDED AT THE LAST MEETING AND I FOUND THE AI CHAT BOT TO BE PRETTY HELPFUL.

I THINK I TESTED THE ONE I THINK IT WAS IN JACKSONVILLE?

325 JACKSON COUNTY.

>>TRUSTEE WESLEY: IT WAS GOOD.

I TRIED TO BREAK IT AND I COULD NOT AND SO I DID FIND THAT TO BE PRETTY SUCCESSFUL.

AND THE INFORMATION THAT I GOT FROM IT WAS ALSO PRETTY GOOD.

IT WAS ABLE TO WRAP ME AROUND TO THINGS I HAD ABSOLUTELY NO IDEA ABOUT JACKSON COUNTY, BUT ABLE TO SURFACE THE INFORMATION FOR ME.

I KNOW A LOT MORE ABOUT JACKSON COUNTY THAN I DID BEFORE I STARTED.

SO, I THINK THIS WILL BE A WIN FOR OUR VILLAGE, ESPECIALLY FOR THE FOLKS WHO FIND IT DIFFICULT TO FIND THINGS ON A WEBSITE, BECAUSE IT IS QUITE DENSE.

THERE IS A LOT OF INFORMATION THERE AND MOST OF THE TIME FOLKS BOUNCE OFF OF IT AND THEN THEY JUST ASKED ME AND IT WOULD BE NICE IF THEY COULD ASK THE CHAT BOT.

>>TRUSTEE STRAW: MOST OF OUR CONVERSATION AROUND THIS HAS CENTERED AROUND THE AI CHAT BOT.

THE PROPOSAL IT APPEARS AN INCREASE OF ABOUT \$70,000 GIVE OR TAKE IN THE ANNUAL AMOUNT AND I THINK IT IS AROUND 89,000 AND THE FIRST YEAR IS HUNDRED 62,000 SUBSEQUENT YEARS RANGING FROM HUNDRED 55 UP TO 180 AS WE GO THROUGH 2030.

AND SO WHAT IS THE ADDITIONAL STUFF THAT WE ARE GETTING ON TOP OF THE AI AND A DEVOTED MIKE -- LIKE WHERE WE HAVE MORE DEVOTED CUSTOMER SERVICE.

>>DAN: I WILL DO THIS AND THEN FEEL FREE KIM AND WAH SUN AFTER THIS.

THESE CREDITS REALLY GO TOWARD IMPROVING WHAT WE ARE DOING ALREADY OR BUILDING A NEW.

SO, FOR EXAMPLE I THINK THE EXAMPLE WE GAVE LAST TIME OR IF I DID NOT I WAS THINKING ABOUT IT I SHOULD HAVE WAS TALKING ABOUT CREATING A LITTLE BIT DIFFERENT LOOKING PAGE FOUR OUR IMMIGRATION RESOURCES.

SO, WHAT WE DID THIS FALL WAS REALLY CREATE SOMETHING BASED ON HER OWN KIND OF CAPABILITIES WITHIN THE CURRENT FRAMEWORK OF THE SITE AND WE HAVE THE ABILITY TO GO TO OUR PARTNERS AT GRANICUS AND SAID THAT WE HAVE SOME OF OUR SERVICE ARE STABILITY GREAT SOMETHING THAT IS A LITTLE BIT MORE ROBUST AND A LITTLE BIT DIFFERENT THAN OUR STANDARD MUNICIPAL SITE. AND WE WOULD BE ABLE TO USE THOSE CREDITS TO HAVE THEM DO THAT.

SO, THERE IS SOME COST EFFICIENCY IN THAT, BECAUSE IT HELPS US AVOID KIND OF THINGS THAT WE MAY BE DID NOT PLAN FOR AND SO IN JANUARY 2025 I DON'T THINK ANYONE NECESSARILY ANTICIPATED THAT IN SEPTEMBER WE WOULD BE STANDING UP THAT SITE AND IF ANYTHING LIKE THAT ARISES NOW, WE CAN BE IN POSITION TO DO THAT.

AND I THINK THE OTHER ADDED VALUE PIECES THAT WE WOULD REALLY GET GREAT BENEFIT FROM IS THE GOVERNMENT EXPERIENCE PART.

AND THAT PERSON WILL BE ABLE TO KIND OF ONE YOU KNOW BE PROACTIVE AND IF THEY SEE SOMETHING THAT IS IN JACKSON COUNTY OR ANY OTHER MUNICIPALITIES THAT THEY WORK WITH, LIKE A THEY ARE DOING THIS WE THINK YOU SHOULD TRY THAT BECAUSE YOU ARE A SIMILAR COMMUNITY AND FACING SIMILAR CHALLENGES AND THEY WILL BE ABLE TO DO THAT AND ALSO BE ABLE TO SORT OF ACT AS A NAVIGATOR TO POINT US TO THE RIGHT PERSON TO HELP US WITH SOME OF THE ISSUES AND YOU KNOW A LOT OF THE DIFFERENT PRODUCTS AND YOU KNOW WE WORK WITH DIFFERENT PEOPLE IF WE ARE LOOKING TO BUILD SOMETHING NEW AND THEY ARE SERVING AS THAT NAVIGATOR PIECE.

AND THEN REALLY I THINK THEY WILL BE PROACTIVE.

AND NOW I THINK EVERYTHING WE ARE DOING WITH GRANICUS YOU KNOW WE SEE A PROBLEM AND ASK ABOUT A FIXED WHEREAS THEIR PARTNER WILL BE HOLDING OUR HAND THROUGH EVERYTHING AND THEN SHOWING US THE PATH TO THE LIGHT. ANYTHING ELSE, KIM OR WAH SUN TO THAT END?

>>KIM STEELMAN: I THINK YOU COVERED IT PRETTY WELL.

LIKE YOU SAID, THE GOVERNMENT EXPERIENCE PARTNER HAVING THAT PROACTIVE KIND OF CONSULTANT LEVEL SUPPORT AND THE SERVICE CREDITS ARE REALLY MEANT TO BE FLEXIBLE SO THAT THEY CAN BE USED ON A VARIETY OF THINGS TO FIT YOUR NEED WITHOUT HAVING TO COME AND ASK FOR ADDITIONAL FUNDS EVERY TIME YOU NEED ANOTHER SET OF HANDS ON MAYBE SOME SPECIFIC TRAINING OR BUILDING OUT CAMPAIGNS OR THESE SPECIFIC MORE CUSTOM INITIATIVES THAT YOU MAY NEED SOME ADDITIONAL SUPPORT ON.

YOU WILL HAVE MORE FLEXIBILITY IN PULLING US IN MANKIND OF INCREASING THAT BANDWIDTH, AS WELL.

WAH SUN, ANYTHING TO ADD THERE?

>>WAH SUN SITMAN: I THINK YOU COVERED MOST OF IT.

I WOULD SAY WITH THE EXPERIENCE PARTNER YOU KNOW THEY WOULD BE LIKE IT WAS SAID, PROACTIVE WHERE THEY WOULD MEET WITH YOU ON A REGULAR CASE TO FIND OUT THE NEXT INITIATIVE FOR THE VILLAGE AND THEN HELP YOU GO ALONG WITH THAT AND GET CREATIVE ON OTHER MUNICIPALITIES AND WHAT THEY ARE DOING TO ACCOMPLISH THOSE INITIATIVES ACROSS OUR 5000 CUSTOMERS.

SO, IT IS REALLY TO HELP YOU BE PROACTIVE AND BE AHEAD OF THE CURVE.

>>TRUSTEE STRAW: SO, THE ADDITIONAL VALUE WE ARE GETTING IS THAT WE HAVE A POINT PERSON, A NAME AND A FACE WHO WE TALK TO AS OUR LIAISON AND THE GOVERNMENT EXPERIENCE PARTNER.

WE HAVE FASTER TECH SUPPORT AND WE HAVE ESSENTIALLY A FUNDED PART OF CREDIT HOURS THAT WE CAN USE TO REDEEM OTHER THINGS.

SO, IT IS JUST WE ARE SORT OF PREPAYING ON ADDITIONAL USES AND SOME OF THE CLOUD STUFF THAT WE ARE GETTING.

>>KIM STEELMAN: YES.

AND I WOULD JUST ADD THAT WHEN WE WORK WITH AGENCIES LIKE YOURS THAT ARE REALLY FOCUSED ON DELIVERING THE BEST SERVICE FOR THE COMMUNITY AND IMPLEMENTING THIS KIND OF TECHNOLOGY IN ORDER TO DO SO IT IS ALMOST

INEVITABLE THAT THERE ARE GOING TO BE TIMES THROUGHOUT THE YEAR THAT YOU DO WANT TO PULL US IN FOR THAT MORE HANDS-ON WORK.

OR, SOMETIMES PULLING AND OUTSIDE CONSULTANTS TO DO SOME OF THE THINGS THAT WE WOULD BE ABLE TO HELP YOU DO.

SO, IT IS REALLY HAVING WORKED WITH SOBERLY DIFFERENT AGENCIES OVER TIME KNOWING THAT THIS IS WHAT WE SEE ON A CONSISTENT BASIS AND JUST BUILDING THAT IN SO IT IS JUST EASIER TO HAVE THAT FLEXIBILITY WHEN THE TIME COMES, BECAUSE WE EXPECT WHEN WORKING WITH AGENCIES LIKE YOURS THAT TIME IS GOING TO COME EVERY SO OFTEN THROUGHOUT THE YEAR.

BUT, YES, YOU SUMMARIZED IT - IT HAS BEEN SUMMARIZED PRETTY WELL.

>>TRUSTEE STRAW: I GUESS MY QUESTION IS DOES STAFF THINK THAT THIS IS GOING TO OFFSET OTHER COSTS THAT WE HAVE HISTORICALLY HAD FROM OTHER CONSULTANTS THAT WE ARE BROUGHT IN?

OR INTERNAL IT SPEND?

OR SOMETHING ALONG THOSE LINES?

THAT WOULD JUSTIFY THIS ADDITIONAL COST ABOVE AND BEYOND THE AI FEATURES?

BECAUSE, I UNDERSTAND THE ATTRACTIVENESS OF THE AI FEATURES AND I UNDERSTAND THAT SOMETIMES SEARCHING FOR INFORMATION CAN BE DIFFICULT ON OUR WEBSITE AND AT THE SAME TIME IT IS A RELATIVELY SHORT LIST OF OTHER PLACES THAT HAVE ADOPTED THIS SO FAR AND WHILE - I DON'T HAVE A FEAR OF TECHNOLOGY, I ALSO FIND THAT I DON'T WANT TO BE A LATE ADOPTER AND I ALSO DON'T WANT TO BE AN EARLY ADOPTER.

I FIND THAT BEING SORT OF MID EARLY IS A GREAT PLACE TO BE AS A COMMUNITY AND LET OTHER PEOPLE EXPERIENCE EARLY ADOPTER PROBLEMS AND THEN AFTER THEY HAVE DONE THE SECOND STEP OF BETA TESTING, THEN WE CAN JOIN IN.

>>MANAGER JACKSON: I WILL LET DAN REACT TO SOME OF THIS GIVEN THE OPPORTUNITY, BUT I WANT TO MAKE CLEAR THAT I THINK DAN, THE GOVERNMENT PARTNER SERVICE ACTUALLY, THE CREDITS ALLOW FOR US TO GET ACCESS TO SOME CUSTOMIZATION WITH DESIGN SERVICES THAT WE DON'T HAVE ANY KNOW WE HAVE A CHOICE TO MAKE WHETHER WE DO IT THROUGH THIS VEHICLE OR THROUGH ANOTHER CONTRACTING SERVICE WHICH COULD BE MORE EXPENSIVE OR JUST DO NOT DO IT, RIGHT?

AND JUST DEAL WITH WHAT WE HAVE.

>>TRUSTEE STRAW: AND THAT IS THE HEART OF THE QUESTION.

IS THIS EXPENDITURE OFFSETTING AGAINST SOMETHING THAT WE WOULD OTHERWISE BE DOING THAT WE ARE GOING TO BE ABLE TO DO MORE CHEAPLY BY DOING IT THIS WAY?

OR IS THIS SOMETHING NEW AND ADDITIONAL THAT WE WOULD NOT OTHERWISE BE DOING?

>>MANAGER JACKSON: I THINK WE ALWAYS TRY TO BE ON THE SIDE OF INNOVATION AND WE WANT TO BE EXPERIMENTING AND TRYING TO DO NEW THINGS TO PROVIDE A BETTER SERVICE TO THE COMMUNITY.

SO, I THINK THAT IS WHAT WE ARE SUGGESTING HERE AND YOU KNOW A COUPLE WAYS - ONE, MORE RESPONSIVENESS FROM GRANICUS TO HELP US SOLVE PROBLEMS AS THEY ARISE.

QUICKER TURNAROUND TIMES AND THEN ALSO BEING ABLE TO CUSTOMIZE AND HAVE SOME FLEXIBILITY TO DO THAT.

AND I THINK WHAT WE ARE SUGGESTING HERE IS THAT THIS WOULD BE PROBABLY MORE COST-EFFECTIVE AS A SERVICE TO DO IT ON A AD HOC BASIS AND YOU KNOW THAT IS WHY I EVEN MENTIONED THE PATH OF NOT DOING IT AND I DOES INCREASE THE VALUE THAT WE ARE SEEKING IN TERMS OF OFFERING BETTER SERVICE TO THE PUBLIC AND GETTING BETTER SERVICE INTERNALLY SO WE CAN BE MORE EFFICIENT IN HOW WE DELIVER OUR WORK.

>>DAN: TO ANSWER YOUR QUESTION WAS SOME OF THE WORDS YOU SAID, IT ALLOWS US TO BE EFFICIENTLY INNOVATIVE.

IT ALLOWS US TO BE SMARTER WITH HOW WE ARE STAYING AHEAD OF THE CURVE AND NOT NECESSARILY BEING FIRST, BUT BEING AMONG THE EARLY PEOPLE TO MAYBE MAXIMIZE THE PRODUCT THAT WE ALREADY HAVE WHETHER IT IS I DON'T WANT TO USE THE WORD UPGRADES PROBABLY IS NOT RIGHT, BUT NEW AND EVOLVING TECHNOLOGY.

I THINK THAT THAT IS REALLY IMPORTANT AND I THINK IT ALSO WOULD ALLOW US YOU KNOW IT WOULD FREE UP STAFF TIME THAT GETS TIED UP MAYBE WORKING ON THINGS THAT ARE AT THE END OF THE DAY WE GET STUCK ON AND WE ARE NOT ABLE TO DELIVER, BUT WE SPENT ALL OF THIS TIME DOING WHEREAS WE CAN TAKE THOSE CREDIT HOURS AND WORK WITH OUR GOVERNMENT EXPERIENCE PARTNER AND SAY YOU KNOW WE NEED YOU TO KIND OF PUT SOME BANDWIDTH BEHIND US AND FIGURE OUT HOW WE CAN BEST DO THIS.

AND SO I THINK THAT IS REALLY A KEY COMPONENT TO IT, AS WELL.

>>TRUSTEE STRAW: THANK YOU.

>>TRUSTEE LEVING-JACOBSEN: JUST A COUPLE OF QUESTIONS AND COMMENTS FROM ME.

A LITTLE AWKWARD TO START WITH THIS ONE BECAUSE THE SALES REPS FOR GRANICUS ARE ON THE LINE, BUT I UNDERSTAND WHY WE WAVED THE BID PROCESS AND THAT IS LOGICAL, BUT I AM CURIOUS ABOUT COMPS AND IF WE LOOKED AT SIMILAR SERVICES FROM OTHER VENDORS AND HOW THE INVESTMENTS COMPARE?

>>DAN: WE HAVE NOT.

WE HAVE BEEN WORKING WITH GRANICUS SINCE I THINK 2011 OR SO AND I HAVE BEEN A PART OF THE VILLAGE SO BEFORE THAT AND OUR PAST AGREEMENT WAS COMING TO A CLOSE AND DISTORTED THOSE INITIATIVES.

>>TRUSTEE LEVING-JACOBSEN: DO WE KNOW IF THERE ARE SIMILAR PACKAGES AND SERVICES AT SIMILAR PRICES OR I'M JUST CURIOUS, I DON'T HAVE ANY AWARENESS OF OTHER VENDORS.

>>DAN: MOST LIKELY.

I WOULD HAVE TO DO A LITTLE BIT MORE RESEARCH IN DIGGING TO SEE HOW MUCH OF IT IS BUNDLED.

THIS KIND OF GIVES US EVERYTHING THAT WE ARE LOOKING FOR LIKE WE MAY BE ABLE TO GET SOMEONE TO HELP US HOST OUR WEBSITE THAT DOES NOT DO THE AGENDA CREATION SIDE OF THINGS.

I REALLY DO NOT KNOW OF THAT, BUT THAT WOULD BE ONE SCENARIO WHERE THEY HAVE A REALLY STRONG FEEL FOR WHAT MUNICIPALITIES ARE LOOKING FOR TO BRING IT ALTOGETHER UNDER ONE UMBRELLA OF ALL OF THOSE DIFFERENT SERVICES.

>>TRUSTEE LEVING-JACOBSEN: AND THERE IS EFFICIENCY WITH STAYING AND I APPRECIATE THAT AS WELL.

SO, SOME OF THE DOCUMENTS THAT WERE ATTACHED WERE INFORMATIVE AND I THINK SOME OF THE ASPECTS OF WHAT IS BEING PROPOSED ARE EASY FOR ME TO SUPPORT AND ARE COMPELLING IN TERMS OF YOU KNOW SEEING BENEFIT TO STAFF AS WELL AS COMMUNITY.

I WILL MENTION THAT THE IDEA THAT IT WILL BRING STRONGER COMMUNITY THROUGH DATA INSIGHTS AND PEOPLE WILL BE ABLE TO LEARN MORE ABOUT THE NEEDS OF PEOPLE ACCESSING YOU KNOW COMMUNITY MEMBERS ACCESSING OR SEARCHING INFORMATION YOU KNOW I THINK THAT COULD POTENTIALLY BE VERY USEFUL FOR ALL OF OUR MISSIONS AND MEETING OUR GOALS.

QUESTIONS AROUND LIKELY INCLUSIVITY AND ACCESSIBILITY I FELT LIKE WERE NOT CLEAR GOING THROUGH THE DESCRIPTION OF THE PRODUCT AND A LOT OF IT FELT NOT SPECIFIC TO OAK PARK AND SO I STILL DO NOT HAVE A VERY CLEAR SENSE OF THE NEED AND MAYBE THAT IS BECAUSE I HAVE NOT BEEN HERE THAT LONG OR BECAUSE YOU KNOW I'M JUST ONE PERSON WHO EXPERIENCED OAK PARK AS JUST ONE PERSON - BUT, I DO NOT HAVE A SENSE OF LIKE THE PROBLEMS AND ESPECIALLY THE CHAT BAR THAT IT IS SOLVING BASED ON WHAT WAS DESCRIBED IN THE DOCUMENTS OF WHAT IS PROVIDED.

IT SEEMS VERY GENERAL AND I DON'T KNOW WHAT NEEDS ARE NOT BEING MET BY THE WEBSITE BY REAL LIVING PEOPLE IN OUR COMMUNITY ENOUGH TO UNDERSTAND YOU KNOW THIS IS WHAT IS GOING TO HELP US, SPECIFICALLY DELIVER YOU KNOW A BETTER SERVICE.

MAYBE IT IS A GREAT TOOL, BUT LIKE WHY IS IT THE RIGHT TOOL FOR US TO SPEND THIS PUBLIC MONEY ON?

IT IS STILL NOT CLEAR FOR ME.

>>DAN: ONE OF THE MOST FREQUENT PAGES THAT WE GET FEEDBACK ON OR COMPLAINTS THAT WE GET FROM OUR CURRENT WEBSITE IS KIND OF THE PERMITTING PROCESS AND PEOPLE ARE LOOKING TO UNDERSTAND LIKE HOW TO DO THAT.

AND SO THAT IS DONE THROUGH CITYVIEW WHICH IS A SEPARATE ENTITY THAT IS LINKED THROUGH OUR CURRENT WEBSITE.

AND SO PEOPLE LEAVE AN EMAIL ADDRESS OR PHONE NUMBER AND WE CALL THEM AND SAY YOU HAVE TO GO TO THIS SITE AND DO IT THIS WAY.

USING THIS TECHNOLOGY WE WOULD BE ABLE TO SORT OF BREAK THEM DOWN THE PATH OF YOUR GOING TO WANT TO GO TO THIS LINK WHICH IS NOT NECESSARILY - IT IS ON A WEBSITE, BUT NOT A PART OF OUR ECOSYSTEM - IT IS A PART OF OUR

ECOSYSTEM, BUT NOT THE NATIVE PAGE AND WE WILL BE ABLE TO MAKE THAT EASIER FOR PEOPLE AND I THINK ON THE ACCESSIBILITY FRONT AS WELL YOU KNOW ONE OF THE THINGS THAT ARE NEW WEBSITE THAT WE HAVE BEEN LIVE WITH THAT ONE IS THAT IT HAS A BUILT-IN ACCESSIBILITY CHECKER FOR EVERYTHING THAT WE DO.

AND ON OUR OLD SITE YOU KNOW WE UNDERSTAND WHAT THE BEST PRACTICES ARE AND WHAT WE ARE SUPPOSED TO BE DOING, BUT THIS, YOU CAN SET IT TO THREE DIFFERENT LEVELS AND OURS IS AT THE HIGHEST LEVEL AND IT WILL TELL YOU YOU KNOW THIS IS A PROBLEM THAT YOU CAN GET BY WITH AND THIS IS SOMETHING THAT IS ABSOLUTELY NOT ALLOWED AND THEN WE CAN GO IN AND ADJUST ACCORDINGLY AND THAT HAS BEEN TREMENDOUSLY HELPFUL OVER THE PAST YEAR BECAUSE EVERYTHING THAT GETS PUBLISHED ON THE WEBSITE IS CHECKED BY THAT AND I THINK THAT THAT IS A REALLY HUGE BENEFIT FOR ANYONE VISITING YOUR SITE, RESIDENTS OR VISITORS.

>>TRUSTEE LEVING-JACOBSEN: SO, FOR THE AI AGENT YOU KNOW I WAS SATISFIED WITH THE DESCRIPTION OF LIKE WHAT THE SOURCE MATERIAL WOULD BE AND HOW WE WOULD BE ABLE TO CONTROL ANY PARTNER AGENCY THAT WE WANTED TO PULL FROM.

IS THIS GOING TO INVOLVE SOME REORGANIZATION AND REDESIGN OF THE WEBSITE IF THERE ARE ISSUES THAT EXIST NOW, WHY WOULDN'T THAT SAME CONFUSION GET PULLED IN THE ANSWERS?

OR IF THERE IS MISSING INFORMATION OR OUTDATED INFORMATION - IT DESCRIBES HERE THAT THERE IS LIKE AN ONBOARDING PROCESS THROUGH THAT, BUT I GUESS I AM - I NEED A LITTLE BIT MORE.

>>DAN: KIM OR WAH SUN, YOU'VE EXPENDED TO ME A COUPLE OF TIMES, CAN YOU HELP EXPLAIN THAT ONE?

>>WAH SUN SITMAN: DEFINITELY.

THE ONBOARDING PROCESS THAT YOU MENTION IS THE BULK OF OUR IMPLEMENTATION ON THIS.

AND THIS IS WHERE WE DO A LOT OF TESTING WITH THE VILLAGE TO FIND AWARE THAT PEOPLE GET INFORMATION IS OR MAY BE THAT OUTDATED INFORMATION IS AND MAKE SURE THAT IT IS ALL THERE PRIOR TO GOING LIVE.

WE UNDERSTAND THAT TRUST IS OF THE UTMOST IMPORTANCE IN PROVIDING ACCURATE INFORMATION WILL HELP THAT AND THE ONBOARDING PROCESS IS US WORKING WITH YOU TO TEST ALL OF THOSE QUESTIONS AND MAKING SURE IT IS ALL CLEANED UP PRIOR TO GO LIVE WITH THE NEW AGENT.

>>KIM STEELMAN: YOU WILL ALSO HAVE ONGOING AS WELL - AND SO IF FOR SOME REASON IN THE HUNDREDS OF QUESTIONS THAT WE GO THROUGH IN THE ONBOARDING PROCESS, MAYBE THERE IS SOMETHING THAT IS REALLY NEAT TO OAK PARK THAT GETS ASKED AND THE WEBSITE DOES NOT HAVE SUFFICIENT INFORMATION TO ANSWER THAT, YOU WILL ALSO GET INFORMATION ON THE BACKEND THAT THERE WAS NOT YOU KNOW A SATISFACTORY RESOLUTION TO THAT INQUIRY WHERE SOMEBODY LEFT FEEDBACK AND SO YOU WOULD BE ABLE TO MAYBE GARNER SOME MORE REAL-TIME FEEDBACK ON WHAT MORE INFORMATION

NEEDS TO BE PROVIDED ON THE WEBSITE THEN YOU ARE ABLE TO DO CURRENTLY ABSENT OF SOMEBODY ACTUALLY LIKE CALLING IN AND PROVIDING THAT FEEDBACK OR YOU KNOW SUBMITTING A FORM OR SOMETHING LIKE THAT. IT IS A LITTLE BIT EASIER TO GATHER THAT INSIGHT, AS WELL.

>>PRESIDENT SCAMAN: DEREK MARKET.

>>TRUSTEE EDER: ALL RIGHT, I AM NEXT.

I WILL CONTINUE FROM - THIS IS A GREAT CONVERSATION AND I APPRECIATE ALL THE QUESTIONS FROM MY COLLEAGUES.

THERE IS A LOT HERE AND SOMEBODY WHO LOOKS AT TECHNOLOGY, THIS PROPOSAL IS FULL OF A LOT OF JARGON AND YOU HAVE TO UNDERSTAND LIKE ALL OF THESE DIFFERENT PROPER NOUNS AND I CAN SAY THIS - I AM CONFUSED A LITTLE BIT ABOUT EXACTLY ALL OF THE THINGS WE ARE GETTING IN ON SOME OF THESE YOU KNOW I TRUST STAFF JUDGMENT IN TERMS OF LIKE IF YOU SAY THAT YOU NEED THIS FOR SOME OF THESE PIECES YOU KNOW I AM GOING TO TRUST IN THAT, BECAUSE YOU'VE HAD THOSE CONVERSATIONS WE HAVE TAKEN THE TIME TO HAVE THOSE CONVERSATIONS.

I HAVE A QUESTION ABOUT THE CREDITS.

IT SAYS WE GET 165 OF THEM.

ARE THOSE JUST HOURS?

IS THAT 165 HOURS OF TIME?

WHAT IS A CREDIT?

>>DAN: KIM, CAN YOU ELABORATE ON THAT A LITTLE BIT?

>>KIM STEELMAN: IT DOES NOT EQUATE TO LIKE SPECIFICALLY ONE HOUR OF TIME - THERE IS ACTUALLY A SERVICE CATALOG THAT BREAKS DOWN SOME DIFFERENT WAYS THAT YOU CAN SPEND THOSE SERVICE CREDITS, BUT THERE IS MORE FLEXIBILITY BEYOND THAT.

AND WAH SUN, DO YOU KNOW IF THERE IS SPECIFIC CALCULATION THAT MAKES IT EASIER TO EXPLAIN OR MAYBE ANYTHING TO ADD THERE?

>>WAH SUN SITMAN: IT IS NOT A ONE-TO-ONE YOU KNOW I CAN GET YOU THE CONVERSION RATE WHICH IS BASICALLY WHAT IT COMES DOWN TO AND I FORGOT WHAT IT WAS OFF THE TOP OF MY HEAD, BUT ESSENTIALLY IT DOES COME DOWN TO SOMETHING VERY SIMILAR TO AN HOURLY RATE FOR WHAT THAT IS.

AS KIM SAID WE PROVIDE A STABLE SERVICE CATALOG THAT IS ALREADY IN THEIR AM A BIT ANY OF THESE CREDITS CAN BE USED FOR ADDITIONAL ITEMS AS WELL THAT GO OUTSIDE OF THAT.

THIS IS JUST A REFERENCE OF WHAT WE HAVE CREATED FROM OTHER CUSTOMERS.

>>TRUSTEE EDER: MAY BE TO USE AN EXAMPLE WOULD BE HELPFUL AND WE TALK ABOUT THE IMMIGRATION RESOURCES PAGE AND WE SAID THAT WE WANTED TO MAKE SOME CHANGES TO IT AND IMPROVEMENTS TO IT.

HOW MANY CREDITS DOES THAT COST?

>>WAH SUN SITMAN: THAT IS YOU KNOW HOW DETAILED AND HOW MANY PAGES ARE THERE, IS THERE JUST ONE PAGE?

>>TRUSTEE EDER: SAY IT IS ONE PAGE.

I AM TRYING TO GET YOU TO SAY A NUMBER.

>>MANAGER JACKSON:

>>WAH SUN SITMAN: I AM NOT GOING TO BE ABLE TO TELL THEM HOW LONGER WORK TAKES.

WE CAN GIVE YOU EXAMPLES YOU KNOW OF WHAT IS IN THE SERVICE CATALOG THAT DAN HAS, IT IS NOT A ONE PAGE DESIGN YOU KNOW IT IS NOT ONE OF THE ONES THAT IS BAKED IN, BUT I CAN TELL YOU THAT IT IS PROBABLY GOING TO BE UNDER FIVE, PROBABLY.

SOMETHING LIKE THAT.

DO NOT QUOTE ME, I DON'T KNOW THE EXACT NUMBER.

BUT, IT WILL NOT DIVE INTO THE ENTIRE POOL OF CREDITS.

>>TRUSTEE EDER: OKAY, FIVE LIKE A PAGE LIKE THAT, THAT IS FINE. IS THAT A NUMBER THAT REPLENISHES EVERY YEAR?

>>WAH SUN SITMAN: CORRECT.

>>TRUSTEE EDER: HOW DO WE KNOW THAT WE WILL REACH 165? LIKE WHAT IF WE DON'T USE 165 IN 2027?

WE HAVE TO PAY FOR THIS EVERY YEAR OR WHAT IF I WANT TO DO MORE?

IS THIS A FLEXURAL NUMBER IN THIS CONTRACT OR AGREEMENT?

>>KIM STEELMAN: THE NUMBER IN THE RIGHT NOW IS THE STANDARD NUMBER THAT COMES WITH THE PACKAGE IS ESSENTIALLY OF ALL THE BUNDLE OF TECHNOLOGY THAT WE ARE TALKING ABOUT PAIRED WE DID NOT ADD ANY IN THEIR AND WE CANNOT REDUCE IT, BECAUSE THAT IS JUST THE STANDARD AMOUNT THAT IS INCLUDED IN THAT BUNDLE, BUT YOU CAN CERTAINLY ADD ADDITIONAL CREDITS AND YOU CAN DO THAT ON YOU KNOW IF YOU FIND THAT HEY - NOW THAT WE HAVE BEEN DOING THIS FOR A LITTLE BIT WE HAVE A BETTER GRASP OF HOW MANY SERVICE CREDITS WE THINK WE ARE GOING TO USE ON A CONSISTENT ANNUAL BASIS AND SO YOU CAN ADD IN ADDITIONAL CREDITS TO THE ANNUAL SUBTRACTION AND YOU CAN ALSO DO IT IN LIKE A ONE-TIME BASIS, AS WELL.

AND SO IF YOU KNOW LIKE A WE ARE GOING TO HAVE THIS BIG PROJECT THAT IS ABOVE AND BEYOND TO ANTICIPATE WE ARE GOING TO WANT SOME ADDITIONAL RESOURCES TO PUT TOWARDS THAT, YOU CAN JUST PURCHASE LIKE A ONE-TIME PURCHASE OF ADDITIONAL SERVICE CREDITS.

SO, YES.

THAT IS FLEXIBLE, BUT WITH THE NUMBER THAT YOU HAVE RIGHT NOW WE WOULD NOT BE ABLE TO REDUCE IT, BECAUSE THAT IS JUST STANDARD WHAT COMES WITH THE PACKAGE THAT WE ARE PUTTING FORWARD.

>>TRUSTEE EDER: OKAY, THAT MAKES SENSE.

IT SEEMS TO MAKE SENSE AND SO IT IS EASY TO ADD MORE, BUT IT IS THE FLOOR THAT WE ARE PAYING FOR.

OKAY.

DO YOU THINK THAT WE WILL USE ALL OF THOSE?

155 CREDITS, FIVE FOR A PAGE LIKE THAT LIKE IS DO WE HAVE ENOUGH WORK TO DO ALL OF THAT?

>>DAN: WE WILL FIND IT.

ONCE WE HAVE AN UNDERSTANDING WE WILL BILL TO BUILD OUT A ANNUAL PLAN IF YOU WILL KNOWING THAT SOME THINGS WOULD COME UP IN EMERGENCY SITUATIONS KNOWING THAT WE NEED TO KEEP SOME OVER HERE TO DEAL WITH THAT STUFF, BUT THAT IS A PART OF WHAT OUR TASK IS, TO MAP THAT OUT A LITTLE BIT AND I DO THINK THAT WITH THE STRATEGIC PARTNER THAT WE WILL HAVE WE WILL BILL TO SIT DOWN WITH THEM AND SAY OKAY, HERE ARE SOME OF THE OBSTACLES WE ARE FACING AND THEN WE CAN MAKE OUR ROADMAP FROM THEIR OF HOW TO USE UP THOSE HOURS OR CREDITS THAT WE HAVE.

>>TRUSTEE EDER: OKAY, THAT MAKES SENSE.

AND I APPRECIATE YOU NOTE TRUSTEE STRAW 'S QUESTIONING AROUND THIS AND THE ONUS IS ON US TO MAXIMIZE THIS AND YOU KNOW MY COMPANY YOU KNOW WE SELL SERVICES AND YOU WILL WORK A LOT HARDER AND YOU KNOW IT IS A VARIABLE AMOUNT AS OPPOSED TO WOW, WE ARE GETTING THIS MUCH MONEY EVERY YEAR, LET'S JUST SIT BACK AND RELAX AND IF THEY DON'T USE THEM ALL THEY DON'T USE THEM ALL AND SO IT WILL BE ON US TO USE ALL OF THOSE AND SO IT SOUNDS LIKE YOU ARE AWARE OF THIS.

AND OUT OF THE CHAT BOT.

I AM NOT CONVINCED ON THE CHAT BOT, UNFORTUNATELY.

I DID GO TO JACKSON COUNTY THINK AND I TYPED IN A FEW QUERIES JUST LIKE TRUSTEE WESLEY YOU KNOW I DON'T LIVE THERE AND SO I DON'T KNOW AND I AM NOT SURE THE ANSWERS IT WAS GIVING ME AND I WAS NOT REALLY SATISFIED WITH THE ANSWERS WE GOT.

THE METRICS WHICH THERE ARE NONE, THERE ARE NO METRICS OF SUCCESS FOR THE EXISTING CUSTOMERS AND I SEE IN THE MEMO IT IS BEING WORKED ON, THOSE CUSTOMERS ARE STARTING TO COLLECT THAT INFORMATION, BUT YOU DON'T HAVE THEM NOW.

ENTER TRUSTEE STRAW 'S EARLIER POINT, I DON'T THINK IT MAKES SENSE FOR US TO BE THE EARLY ADOPTER ON THIS THING WHEN THOSE METRICS ARE NOT PROVEN OUT.

I ALREADY HAVE MY OWN SKEPTICISM AND FRANKLY YOU KNOW 31,000 FOR THE FIRST YEAR UP TO 37 IS WHAT THE MAX IS +15 K TO SET IT UP THOSE 45 GRAND RIGHT THERE.

THAT IS A LOT OF MONEY.

AND I AM JUST CONCERNED THAT A CHAT BOT IS KIND OF LIKE A BAND-AID OVER AN EXISTING THING AND I WOULD RATHER WE SPENT A FRACTION OF THAT MONEY TO MAKE A WEBSITE - IF OUR WEBSITE HAS USABILITY ISSUES, THAT IS A SOLVABLE PROBLEM.

THERE'S PEOPLE IN PROFESSIONS BACK AND LOOK AT OUR SITE AND MAKE IT BETTER AND EASIER AND THINK ABOUT ALL OF THE CLICKS THAT PEOPLE ARE MAKING AND ALL OF THE CHALLENGES THAT WE KNOW THAT WE ARE ALREADY FACING AND YOU CAN SOLVE IT BY MAKING THE WEBSITE EASIER TO NAVIGATE. AND I'M JUST NOT CONVINCED THAT A CHAT BOT IS GOING TO DO THAT.

IT WILL TRY TO PAPER OVER IT, BUT I'M NOT CONVINCED IT WILL SOLVE THE PROBLEMS WE THINK IT IS GOING TO SOLVE.

I HAVE NOT REALLY SEEN A SUPER EFFECTIVE CHAT BOT AS A CUSTOMER FACING THING.

IT IS USEFUL AS OKAY, I'LL ASK FOR SOME IDEAS, BUT THE ADAGE IS YOU KNOW I LOVE CHAT GPT, IT IS GREAT FOR ALL OF THESE THINGS, I AM NOT AN EXPERT, BUT FOR THE STUFF I KNOW ABOUT IT IS WRONG 60% OF THE TIME AND IF YOU EXTRAPOLATE THAT OUT, THAT MEANS IT IS TYPICALLY WRONG 60% OF THE TIME AT LARGE AND EVEN WITH ALL OF THE SAFEGUARDS YOU KNOW WE ARE MAKING SOMETHING VERY SPECIFIC TO THIS, IT IS JUST NOT PROVEN.

SO, I'M NOT CONVINCED ON THAT PIECE OF IT.

SO, I AM FINE WITH THE REST, BUT I THINK IF I WOULD DEVOTE FOR THIS I WOULD WANT TO TAKE THAT OUT.

BUT, I'M FINE WITH THE REST OF IT.

>>TRUSTEE LEVING-JACOBSEN: JUST REALLY REALLY QUICKLY, BECAUSE TRUSTEE EDER MENTIONED THE COSTS ASSOCIATED WITH THIS BOT, WE HAD A PUBLIC COMMENT FROM OUR ANIMAL CONTROL EMPLOYEE AND THAT IS THE EQUIVALENT OF WHAT HE TOOK HOME LAST YEAR.

FOR ALL OF THAT WORK THAT HE DESCRIBED, KEEPING OUR COMMUNITY CLEAN AND SAFE.

>>TRUSTEE WESLEY: I WILL HELP YOU OUT LITTLE BIT HERE.

I DO THIS FOR LIVING.

SO, ON THE CREDITS, SO THIS IS BASICALLY - WE ARE PRE-SELLING A PROFESSIONAL SERVICE AND SO GRANICUS GETS GUARANTEED YEARLY RECURRING REVENUE AND WE GET A DISCOUNT ON PROFESSIONAL SERVICES THAT WE WOULD OTHERWISE PURCHASE SO WE CAN AFFORD MORE FOR THE SAME PRICE.

GRANICUS, CAN YOU CORRECT ME ON THAT IF I AM WRONG?

>>WAH SUN SITMAN: YOU ARE NOT.

>>TRUSTEE WESLEY: THANK YOU.

I SHOULD WORK FOR YOU.

SO, ON THE CHAT BOT YOU KNOW I WOULD LOVE FOR US TO BE AN EARLY ADOPTER ON TECHNOLOGY.

ANYTHING IN TECHNOLOGY.

LIKE THE TECHNOLOGY THAT WE HAVE WORKED GREAT, IT IS NOT EARLY AND WE - WE HAVE TAKEN A LONG TIME TO ADOPT IT.

I'LL BE HONEST, CHAT BOTS ARE NOT EARLY ADOPTION ANYWAY.

I'VE BEEN ROLLING THESE THINGS OUT FOR AT LEAST FIVE YEARS.

YOU KNOW NOT LLMS, THAT HAS BEEN THE LAST TWO YEARS, FOR A CHAT BY ITSELF, FIVE YEARS.

AND IF WE WERE BUILDING - IF WE WERE ASKING TO ROLL OUT A CHAT BOT FROM FIVE YEARS AGO I WOULD ABSOLUTELY AGREE WITH YOU THAT IT WOULD NOT BE WORTH THE COST BECAUSE YOU HAVE TO DO A LOT OF MANUAL CONFIGURATION TO SOURCE THAT DATA TO MAKE IT PRESENTABLE TO THE END-USER AND THEN YOU'RE GOING TO MISS SOMETHING BECAUSE IT IS ALL MANUALLY CONFIGURED.

WHAT LLMS GIVE YOU IS THE ABILITY TO TAKE ALL THE INFORMATION AND DENSITY THAT WE HAVE IN A WEBSITE AND TURN IT INTO A HUMAN READABLE QUERY THAT SOMEBODY CAN TALK TO IN A CONVERSATIONAL LANGUAGE.

I CAN SAY HEY, TELL ME ABOUT THE BUDGET.

AND IF IT THINKS THAT IS AMBIGUOUS IT MAY SAY WHICH BUDGET?

ARE YOU TALKING ABOUT THE GENERAL BUDGET?

ARE YOU TALKING ABOUT THE PUBLIC WORKS BUDGET?

ARE YOU TALKING ABOUT THE PUBLIC SAFETY BUDGET?

AND YOU CAN GO THROUGH THIS WHOLE THING AND TALKING TO IT LIKE A PERSON GET TO THE INFORMATION THAT YOU WANT TO GET TO.

NOW, YOU CAN ALSO GOOGLE SEARCH THE WEBSITE AND RETURN A LOT OF THAT INFORMATION AND THE PROBLEM WITH THAT AND WHILE IT DOES RETURN EVERYTHING AND THAT IS PERFECTLY FINE FOR ME BECAUSE I KNOW WHAT I'M LOOKING FOR, FOLKS WHO DO NOT KNOW WHAT THEY ARE LOOKING FOR GET THIS DENSE PAGE OF INFORMATION THAT THEY NOW HAVE TO SORT THROUGH AND SINCE THEY DON'T ACTUALLY KNOW THE DATA THAT THEY ARE LOOKING FOR, THEY BECOME CONFUSED ABOUT THE DATA THAT THEY GET BACK.

AND SO IT IS A LOT HARDER TO PARSE IT.

AND IT IS NOT SO MUCH ABOUT USABILITY AS IT IS ABOUT INFORMATION DENSITY AND WHAT LLMS DO IS REALLY ALLOW US TO FILTER THAT INFORMATION OUT AND PRESENT IT IN A WAY THAT IS A LOT MORE CONSUMABLE FROM ANYBODY FROM A KID THAT IS FIVE TO A KID THAT IS 80 AND I BUILD THESE THINGS FOR A LIVING AND WHAT I DO WITH MY CUSTOMERS AND AGAIN YOU KNOW FIVE YEARS AGO I HAD TO GO IN AND CONFIGURE ALL OF THESE VARIOUS YOU KNOW BASICALLY WORKFLOWS. YOU ENTER HERE AND SAY HEY, I NEED TO KNOW WHAT YOU'RE GOING TO ASK ME, BECAUSE OF I DON'T KNOW WHAT YOU'RE GOING TO ASK ME, I WILL NOT GET ANYWHERE.

LLMS HAVE THE DATA AND NO MATTER WHAT YOU ASK AND AS LONG AS IT IS IN THAT DATA THEY WILL SOURCE IT TO YOU AND THAT IS WHEN THE MAGIC COMES IN AND IT FEELS MAGICAL WHEN IT REALLY WORKED AND WITH THE DATABASE THAT GRANICUS USES, IT REALLY DOES WORK AND IT REALLY FEELS LIKE THAT THE LLMS KNOWS EVERYTHING THAT WE KNOW, BECAUSE IT DOES KNOW EVERYTHING THAT WE ARE TOLD IT TO KNOW.

SO, IT IS REALLY ABOUT US GIVING IT THE INFORMATION IT NEEDS IN ORDER FOR IT TO BE VALUABLE.

IT WILL ONLY BE AS VALUABLE AS THE INFORMATION IT WOULD PROVIDE TWO AIR, BUT SINCE WE KNOW WHAT PEOPLE ARE LOOKING FOR, BECAUSE WE HAVE ALL OF THE INFORMATION ON A WEBSITE ALREADY WE CAN PUT THAT INFORMATION INTO THAT RAG DATABASE WHICH WILL THEN BASICALLY PUT A SANDBOX AROUND IT SO THE LLM CANNOT GO OUTSIDE OF THE AND THIS IS THE THING THAT YOU CAN STRESS TEST AND YOU KNOW CHAT GPT THERE IS NO SANDBOX AND THAT IS WHERE YOU GET HALLUCINATIONS AND IF YOU CANNOT FIND SOMETHING IN THE DATABASE, IT WILL DO AN INTERNET SEARCH AND MAYBE MATCH SOMETHING OR NOT OR MAYBE NOT DO AN INTERNET SEARCH BECAUSE LLMS GET LITTLE BIT

FINICKY AND IF HE DECIDES NOT TO DO THE INTERNET SEARCH EVEN THOUGH THE INFORMATION IS NOT IN THE DATABASE IT WILL JUST CREATE SOMETHING OUT OF SOMETHING AND THIS DATABASE IT DOES NOT DO THAT.

IF THE INFORMATION IS NOT IN THE DATABASE, YOU JUST DO NOT GET A RETURN. THAT IS THE BEAUTY OF IT.

AND THAT IS WHY FOLKS AND THAT IS WHY GRANICUS IN THIS SITUATION USES THAT SORT OF TECHNOLOGY IS BECAUSE THEY WANT TO MAKE SURE THAT IT IS LOCKDOWN AND GET RID OF THE HALLUCINATIONS AND ONLY RETURN THINGS THAT ACTUALLY VERIFY AND BONA FIDE IN OUR DOCUMENTS THAT WE PROVIDE TO IT.

AND THAT IS WHAT MAKES THIS - THAT IS WHAT MAKES THIS SO GOOD.

BECAUSE, WHAT IS THIS?

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I HAVE BEEN USING CHAT GPT, GEMINI, YOU NAME IT, TO ACTUALLY DO ALL OF MY BOARD WORK SINCE 2024, MAYBE 2023.

LIKE YOU GIVE ME AN AGENDA ITEM, KEVIN YOU KNOW WITH LIKE 30 THINGS ON IT, AFTER ALL OF THAT STUFF IN THERE IN GOOGLE NOTEBOOK AND I HAVE A PODCAST AND IT TALKS TO ME ABOUT IT AND I WEARY AND HAVE AN FAQ AND GET A LIST OF WHAT IT THINKS IS IMPORTANT AND LIKE I GOT JOBS DO!

SO, I HAVE TO MAKE SURE THAT I MAKE MYSELF EFFICIENT.

AND WHEN I COME TO THE BOARD TABLE I HAVE ALREADY HAD AND ALREADY MANUALLY REVIEWED THE STAFF AND ALSO HAD MY LLM, MY ASSISTANT REVIEW IT AS WELL.

AND I HAVE A CURATED LIST, A CURATED NOTE OF THINGS THAT I'M WORRIED ABOUT THAT I'LL ASK QUESTIONS ABOUT AND THINK THAT I HAVE LEARNED OR ALREADY KNOW ABOUT AND SO ON AND SO FORTH.

AND LIKE WE ARE LATE.

I HAVE BEEN DOING THIS FOR THE VILLAGE FOR AT LEAST TWO YEARS.

EVERYONE SHOULD BE DOING THIS FOR THE VILLAGE.

LIKE IF YOU NEED TO INTERACT WITH US.

LET'S MAKE IT EASY.

LIKE YES.

OUR WEBSITE IS GREAT.

BUT, OUR WEBSITE IS OLD-SCHOOL AND THIS IS A NEW DAY.

AND IF WE ARE NOT - IF WE ARE NOT ON THE LEADING EDGE OF THIS THING - WE ARE WAY PAST THAT, IF WE ARE NOT IS WHERE WE ARE RIGHT NOW WITH EVERYONE IS DOING THIS OR EVERYONE WILL DO THIS YOU KNOW OVER 2000 MUNICIPALITIES I THINK COUNTRYWIDE ARE ALREADY USING AI COMMUNITY FACING.

IF WE ARE NOT GETTING HERE NOW, WHEN ARE WE GOING TO GET HERE AND WHAT ARE WE GOING TO DO?

AGAIN.

MOST OF YOU ALL ARE NOT ON SOCIAL MEDIA ALL THE TIME.

I AM.

AND I GET ALL THE QUESTIONS YOU DON'T GET.

AND WHAT I DO - OFTEN I WILL GO TO THE WEBSITE BECAUSE I KNOW THE STUFF THIS OR GO ASK THE LLM BECAUSE I KNOW HOW TO MAKE IT ANSWER ME IN A WAY THAT WILL NOT HALLUCINATE AND I JUST DO WHAT THIS WILL DO FOR US SO I DON'T HAVE TO DO IT OR SO YOU GUYS ON HOW TO DO BECAUSE YOU GET THOSE QUERIES, TO PAY BECAUSE YOU HAVE ALL OF THE OFFICIAL EMAILS AND SO ALL THE THINGS I DON'T HAVE, YOU ARE ABLE TO SEE.

MY WHOLE POINT IS THAT IF IT DOESN'T WORK WE SHUT IT OFF.

WE SHUT IT OFF, WE TWEAK IT AND WE BRING IT BACK.

NOTICE HOW TECHNOLOGY WORKS.

IT IS NEVER GOING TO BE PERFECT.

BUT, THIS IS DAMN GOOD AND WE SHOULD PURCHASE IT.

>>TRUSTEE EDER: IF I COULD ADD JUST ONE THING.

I'M NOT SAYING IT IS NOT DOABLE, BUT IF THERE WERE METRICS THAT SHOWED THAT IT WORKED WE WOULD SEE THEM.

IF THEY HAD THEM, WE WOULD BRING THEM TO THIS MEETING.

AND THEN HAVE THEM.

SO, NOT TO SAY NOT EVER, SHOW ME THE PROOF THAT THIS IS GOING TO WORK.

>>TRUSTEE WESLEY: THIS IS A NEWER PRODUCT FOR THEM.

IT WORKS, I TESTED IT, IT WORKS.

IT IS DEPLOYED, WE CAN BUILD THAT PROOF OF CONCEPT HERE WE SEE THAT IT WORKS.

CAN WE GET A BETA?

DAN, WILL GRANICUS BE WILLING TO GIVE US A THREE OR SIX MONTH TRIAL, PROOF OF CONCEPT?

>>DAN: WE CAN TALK TO THEM ABOUT IT.

>>TRUSTEE EDER: THE 15,000 TARGET PRICE IS PROBABLY A BARRIER.

THAT IS WHAT IT TAKES TO SET IT UP.

>>MANAGER JACKSON:

>>TRUSTEE WESLEY: OKAY, SO WE PAY THAT IN THE REGULAR BETA.

325 ONE OF THE EXAMPLES THAT I WAS SHOWN THAT I THINK WAS LISTED IN THE PACKET WAS WYANDOTTE COUNTY AND THEY - THEY ONLY HAD ON ONE SPECIFIC PAGE I THINK RELATED TO FINANCE OR BUDGET OR SOMETHING LIKE THAT.

SO, WE COULD FEASIBLY START IT THAT WAY AND THEN EXPAND ACROSS OUR ENTIRE SITE.

SO, THAT IS ONE WAY THAT THEY HAVE DONE IN THE PAST.

IS THAT CORRECT, WAH SUN?

>>WAH SUN SITMAN: YES.

THEY WANTED IT TO BE ROLLED OUT WITH THEIR FINANCE DEPARTMENT AS THEY WERE SEEING THE HIGHEST NUMBER OF CALL VOLUME AS IT IS A COUNTY AND SO PROBABLY TAX SEASON WAS COMING UP AND THEY WANTED TO FOCUS IN ON THAT TO HELP REDUCE THE CALL VOLUME AND ALLOW THE STAFF TO DO MORE THINGS THAT AI NO CANNOT ACTUALLY HANDLE.

>>TRUSTEE WESLEY: HOW MANY EMAILS AND CALLS ETC. DO STAFF GET DAILY? DO WE HAVE A GROSS NUMBER OR AVERAGE?

>>SPEAKER: NOT ON THE TOP OF MY HEAD, THOSE NUMBERS EXIST IN OUR FINANCE TO PERMIT TRACKS THOSE NUMBERS MONTHLY FROM ALL THE DIFFERENT APARTMENTS.

>>TRUSTEE WESLEY: I'VE HEARD OF THEM BUT I DON'T MEMBER OFF THE TOP OF MY HEAD.

>>PRESIDENT SCAMAN: OKAY, SOME OF THIS HAS BEEN REALLY EDUCATIONAL AND FUN AND I DON'T KNOW WHY YOU HAVE NOT TAUGHT ME HOW TO DO THAT BEFORE -

>>TRUSTEE WESLEY: NOBODY AT THIS BOARD TABLE USES TECHNOLOGY!

>>PRESIDENT SCAMAN: IT IS OKAY, I CAN LEARN!
BUT, WE ARE AT A CROSSWAY AND I WANT TO KNOW HOW WE CAN CONSTRUCTIVELY GET SOME FEEDBACK FROM WHERE THE REST OF THE TRUSTEES STAND ON THEIR WILLINGNESS TO MOVE FORWARD WITH THIS CONTRACT.
DO WE HAVE AN ANSWER AS TO WHETHER IT IS EVEN AN OPTION TO MOVE FORWARD WITH THIS OPTION WITHOUT THE AI?
AND THEN JUST AS QUICKLY AS POSSIBLE YOU KNOW WHERE IS THE WILL OF THE BOARD ON THE WILLINGNESS TO MOVE FORWARD WITH THIS AS IS.
JIM?

>>TRUSTEE TAGLIA: SO, ONE THING THEY CAN DO IS WE CAN HAVE A BETA FOR OUR LEAF COLLECTION QUESTIONS THAT ALL GO TO ONE SPOT.

SORRY, ROB!

SERIOUSLY, I APPRECIATE THE DIALOGUE AND THIS WAS A GOOD WAY TO HAVE AN INTERCHANGE AND REALLY I LEARNED A LOT.

AND IT IS A BIT OUT OF MY LANE AND IT IS NOT SOMETHING THAT I DO, BUT I WOULD SAY THAT I WANT TO ASK A QUESTION, \$180,000 PER YEAR?

WHAT IS THAT?

>>DAN: THE AVERAGE IS 156 AND THE LAST YEAR IS 179 AND SO IT GOES FROM 162 THIS YEAR UP TO 179, BUT THIS YEAR ALSO GOES UP \$15,000.

>>KIM STEELMAN: AND TO CALL THAT OUT THAT IS ALL OF GRANICUS.
THAT IS EVERYTHING.

>>TRUSTEE TAGLIA: HOW MUCH ADDITIONAL IS IT OVER OUR CURRENT PACKAGE? WE HAVE USED WAH SUN AS LONG AS I CAN REMEMBER.

>>DAN: IT IS, BUT THIS LAST YEAR WAS A LITTLE BIT UNIQUE BECAUSE PREVIOUSLY THERE WAS SOMETHING THAT WAS ROLLED IN THERE THAT GOT TAKEN OUT AND THAT WAS THE 311 REPORT A PROBLEM COMPONENT AND SO IT WAS A LITTLE OVER 100 IF MEMORY SERVES.

SO, IT IS MORE CERTAINLY, BUT IT WAS NOT YOU KNOW THE 80,000 IS A LITTLE BIT OF AN OUTLIER.

>>TRUSTEE TAGLIA: IS THIS A HARD FIVE-YEAR COMMITMENT?
IS THIS LOCKTON FOR FIVE YEARS WHERE YOU KNOW WE DECIDED WE TRIED IT FOR A YEAR AND WE DIDN'T LIKE IT OR NOT USING THE CREDIT OR NOT APPRECIATING - YOU KNOW I HEAR STAFF SAYING THAT THIS IS SOMETHING THEY REALLY WANT AND BOARD MEMBERS, IT IS SOMETHING THAT IS INTRIGUING AND MAY OFFER SOME GOOD SOLUTIONS.

BUT, IF AFTER A YEAR, CAN WE GET OUT?
LIKE OUR FLOCK CONTRACT, IT WAS LIKE THAT AND IT WAS GONE.
SO, IS THAT THE SAME TYPE OF THING?

>>DAN: WE CAN EXPLORE THAT WITH THEM.

WE HAVE NOT HAD THAT CONVERSATION WITH GRANICUS YET.

>>TRUSTEE TAGLIA: SO, RIGHT NOW IT IS -

>>DAN: THE AGREEMENT ON THE TABLE IS FIVE YEARS.

>>MANAGER JACKSON: WE SHOULD TRY TO CLARIFY THAT NOW.

THAT IS A GOOD QUESTION - SO THESE SERVICES WOULD BE SUBJECT TO VILLAGE APPROPRIATION.

AND OBVIOUSLY YOU KNOW WE DO BUDGET MEMBERS, BUT ON A ANNUAL CYCLE WE APPROVE A BUDGET EVERY YEAR.

SO, IN ESSENCE I GUESS IF IT IS SUBJECT TO APPROPRIATION OF SERVICES IT IS AN ONLINE EVALUATION FROM YEAR-TO-YEAR.

BUT, WE SHOULD BE PRECISE ABOUT WHAT THE IMPLICATIONS ARE ABOUT REMOVING A SERVICE OR CANCELING A SERVICE YOU KNOW DOES IT COST US TO DO THAT?

I DON'T KNOW, GRANICUS, THEY ARE HERE.

AND PERHAPS THEY CAN HELP ANSWER THIS QUESTION.

>>KIM STEELMAN: WAH SUN, WOULD YOU LIKE TO -

>>WAH SUN SITMAN: ARE YOU ASKING IF YOU CAN DO LESS THAN A FIVE YEAR AGREEMENT?

>>PRESIDENT SCAMAN: IS THERE A CANCELLATION CLAUSE?

>>WAH SUN SITMAN: NOT IN THE CURRENT AGREEMENT THAT IS ON THE TABLE THAT YOU HAVE IN FRONT OF YOU.

BESIDES WHAT THE APPROPRIATIONS, BUT IF THERE IS AN OPTION YEAR CONTRACT THAT YOU WANT TO LOOK AT, THAT IS SOMETHING THAT WE CAN DEFINITELY EXPLORE AND I CAN GIVE THAT TO YOU THROUGH OMNIA.

>>PRESIDENT SCAMAN: GREG?

WE TYPICALLY WITH OUR RESOLUTIONS THERE IS ALWAYS AN OPPORTUNITY FOR CANCELLATION.

>>SPEAKER: THAT IS CORRECT.

AND IN THIS CASE ALL VILLAGE CONTRACTS ARE SUBJECT TO PRIOR APPROPRIATION AS A VILLAGE MANAGER JACKSON NOTED, THEY PAY FOR A FULL YEAR OF SERVICE TO GRANICUS AND IF THEY WANT TO CANCEL MIDYEAR IT WILL HAVE IN EFFECT ALREADY PAID FOR THE REMAINDER OF THAT YEAR SO IT IS REALLY A FISCAL YEAR BY FISCAL YEAR DETERMINATION ONCE YOU ARE UNDER CONTRACT.

>>PRESIDENT SCAMAN: OKAY, GO AHEAD.

>>TRUSTEE TAGLIA: WHAT ABOUT CHANGE OF SCOPE?

IT WOULD BE ANNUAL, OBVIOUSLY BECAUSE WE WOULD BE PREPAYING BUT IF WE WANT TO ELIMINATE SOMETHING OR CHANGE IT OR ADD TO IT, IS THAT DOABLE? I JUST WANT TO MAKE SURE I UNDERSTAND THAT IN HIS CONTRACT.

>>PRESIDENT SCAMAN: IT SOUNDS LIKE YOU WOULD BE REQUIRING UPDATING, BUT WE WOULD NOT PAY THE INITIAL INVOICE AND THEN WORKING THROUGH THAT.

>>DAN: THERE IS PRECEDENT FOR THAT AND THAT IS THE EXAMPLE I JUST GAVE WERE IN THE PREVIOUS AGREEMENT THERE IS A REPORT A PROBLEM AND I DON'T KNOW WHAT THE TECHNICAL GRANICUS PRODUCT WAS BUT THEY SOLD IT AND IT WAS NOT ABLE TO COME TO FRUITION AFTER A COUPLE YEARS AND WE WENT TO THEM AND SAID THIS IS WORKING FOR US AND THAT IS WHERE KIND OF THAT LASTER GOT REDUCED A LITTLE BIT BECAUSE THAT WAS TAKEN OUT AND SO THERE IS PRECEDENT.

>>PRESIDENT SCAMAN: OKAY, FOR WHATEVER IT IS WORTH AT THIS POINT IN THE CONVERSATION AGREE THAT GRANICUS HAS BEEN A RELIABLE PARTNER FOR VERY LONG TIME.

IF THERE WERE OTHER NEW FOLKS BRINGING TO THE TABLE RIGHT NOW I WOULD BE ASKING WHY.

AND SO WITH THAT - I THINK IS THERE A WAY OF IF WE HAVE CONSENSUS OF THE BOARD OF MOVING FORWARD WITH THE CONTRACT AS IS OR IS THERE SOMETHING THAT CAN BE DONE THAT GAINS THAT LEVEL OF COMFORT MEANING AND I APPRECIATE YOUR EXPERTISE DEREK AND I AM NOT CALLING OUT LIKE IN A NEGATIVE WAY HERE, BUT WOULD IT ASSIST IF YOU HAD ADDITIONAL CONVERSATIONS WITH STAFF AND GRANICUS?

>>TRUSTEE EDER: YES.

I MEAN THE THING I DID NOT GET SATISFACTION ON WAS THE QUESTIONS ABOUT THE SUCCESS METRICS FOR THIS TOOL.

THERE ARE NONE.

THERE IS JUST A CITATION OF ANOTHER I THINK IT WAS ANOTHER CONSULTING COMPANY TALKED ABOUT CHAT BOTS IN GENERAL AND HOW THEY ARE GOOD AND THINGS LIKE THAT, BUT THERE IS NOTHING IN THE MEMO THAT I READ THAT WAS PROVIDED BY GRANICUS ABOUT THE SUCCESS OF THEIR TOOL AND ALSO YOU KNOW WHAT ARE OUR METRICS?

DO WE HAVE THOSE?

AND HOW ARE WE PLANNING TO DEVELOP AND EVALUATE THEM?

SO, IF WE DON'T HAVE THAT THEN I DON'T FEEL CREDIBLE VOTING FOR IT, BUT IF THAT COULD BE PROVIDED AND THOSE ARE CONVINCING NUMBERS, THEN I WILL LOOK AT THAT, ABSOLUTELY.

>>PRESIDENT SCAMAN: I AM VERY CONFIDENT THAT STAFF HAS PUT THE WORK INTO THIS PRESENTATION TONIGHT WHICH I THINK HAS BEEN EXCELLENT.

THIS IS OUR FIRST MEETING OF THE YEAR.

WE ALL JUST CAME OFF OF BREAK.

NORMALLY THERE WOULD HAVE BEEN SOME OPPORTUNITY TO KIND OF ENGAGE WITH QUESTIONS AND THIS WAS A LITTLE TIGHTER YOU KNOW JUST WITH OUR SCHEDULES COMING HERE.

AND IF SO IS THERE INTEREST WITH THE BOARD TO POTENTIALLY TABLE THIS?

DOES IT SEEM SOMETHING THAT GRANICUS CAN WORK WITH TO EVEN JUST GET A MEMO ON IDENTIFYING SOME YOU KNOW I THINK WE WOULD WANT THEM IN THE CONTRACT SUM REASONABLE METRICS FOR EVALUATING AND IF WE ARE GOING TO POTENTIALLY BE ONE OF THE FIRST COMMUNITIES TO HAVE THIS TECHNOLOGY AND

I ALSO WOULD BE EXCITED AS TRUSTEE WESLEY SAID TO BE A COMMUNITY THAT WAS ON THE FOREFRONT OF TECHNOLOGY IN COMMUNICATION AND I THINK THAT WE DO RAISE THE BAR AND YOU ACTUALLY ARE RESPONDING TO THE EXPECTATIONS THAT WE HAVE CONTINUALLY BE ASKING OF YOU.

WE RAISE THE BAR OF WHAT COMMUNITY ENGAGEMENT LOOKS LIKE AND THIS IS A FORWARD THINKING WAY OF RESPONDING TO THAT.

AND WE ALSO HAVE A STRONG HISTORY OF WANTING ACCOUNTABILITY FOR OURSELVES AND HOW WE ARE UTILIZING OUR SPENDING TAXPAYER DOLLARS. AND SO IF WE ARE GOING TO BE POTENTIALLY YOU KNOW THE FIRST OF THIS AND POTENTIALLY REVIEWING IT ON AN ANNUAL BASIS TO MAKE TWO WEEKS, MAKE ADJUSTMENTS, THEN CONCEPTUALLY THE IDEA OF HAVING METRICS BECOMES A REQUIREMENT.

AND SO IS THIS POSSIBLE?

>>MANAGER JACKSON: DAN, I THINK YOU CAN SPEAK TO THIS.

SO, IS THE GRANICUS CONTRACT ABOUT TO EXPIRE?

>>DAN: YES.

>>MANAGER JACKSON: SO, YOU MAY WANT TO SPEAK TO THAT IN A LITTLE BIT MORE DETAIL PURE LIKE WHERE ARE WE?

>>DAN: AS YOU MENTIONED IT IS KIND OF A FISCAL YEAR TO FISCAL YEAR AGREEMENT.

SO, THE CURRENT ONE IS DUE ESSENTIALLY AND SO FISCAL YEAR 26 WE DON'T HAVE ANYTHING IN PLACE AND WE COULD GO BACK TO WHAT WE CURRENTLY HAVE AWAY FROM THIS CLOUD SYSTEM AND AWAY FROM THE GXA AND ALL OF THAT STUFF AND THAT WOULD ESSENTIALLY BE YOU KNOW THE ALTERNATIVE OR ALONG WITH WHAT WAS MENTIONED BEFORE YOU KNOW VARIOUS DIFFERENT PROVIDERS, BUT TO PRESIDENT SCAMAN I ECHO YOUR SENTIMENT THAT WE HAVE BEEN VERY AT LEAST IN MY 3+ YEARS HAVE BEEN VERY SATISFIED WITH THE SERVICE AND THE SERVICES THAT GRANICUS HAS BEEN ABLE TO PROVIDE TO US AND WE IN TURN PROVIDE TO THE RESIDENCE.

>>PRESIDENT SCAMAN: YES.

I HAVE NO DESIRE TO GO OUT FOR BID HERE.

I DO WANT TO MOVE FORWARD WITH GRANICUS.

WHAT I'M LOOKING FOR IS HOW THERE CAN BE SOMETHING IN THE CONTRACT THAT SETS OUT WHAT OUR EXPECTATIONS AND WHAT SUCCESS LOOKS LIKE.

AND HAVE THAT SOMEHOW INSERTED.

AND MAYBE IT IS SOMETHING THAT CAN BE ON CONSENT IN THE FUTURE.

AND YOU KNOW ON NEXT WEEK'S AGENDA YOU KNOW I DON'T TO DICTATE YOUR TIMELINE, BUT IF WE HAVE THE WILL OF THE BOARD TO MOVE FORWARD - SHOULD I TAKE THAT?

>>TRUSTEE WESLER: YOU KNOW WESLEY.

>>PRESIDENT SCAMAN: I DO.

>>TRUSTEE STRAW: I AM COMFORTABLE MOVING FORWARD.

I WOULD BE MORE COMFORTABLE IF THERE WAS SOME MODIFICATION LANGUAGE IN THE CONTRACT.

I THINK THAT THE THING THAT IS A LITTLE CONCERNING IS JUST WE ARE LOCKED IN FOR FIVE YEARS AND IF WE REALIZE THAT WE ARE NOT USING THE 155 SERVICE CREDITS OR NOT - WE DO NOT ACTUALLY LIKE THE AI CHAT BY YOU KNOW WE CANNOT CUT SOMETHING OUT OF THE CONTRACT AND HAVE A REDUCED FEE UNLESS WE ARE WILLING TO SAY THAT WE ARE NOT GOING TO APPROPRIATE FOR GRANICUS AND WE ARE GOING TO GO SOMEWHERE ELSE AND WE ARE GOING TO USE THAT AS A NEGOTIATION TACTIC AND OTHERWISE WE ARE LOCKED IN BECAUSE WE HAVE A FIVE-YEAR CONTRACT.

>>PRESIDENT SCAMAN: WHAT WE HAVE HEARD TONIGHT IN ESSENCE IS THAT BECAUSE IT IS ALREADY OUR POLICY AND THE WAY THAT WE APPROVE THE BUDGET AND THE ABILITY TO FUND ANY CONTRACT THAT EXISTS THAT THE VILLAGE OF OAK PARK HAS WEATHERED OFFENSE TO GRANICUS WHETHER THEY LIKE IT OR NOT, WE HAVE THE POWER TO DO EXACTLY WHAT WE SAID.

WE HAVE THE POWER - TO TAKE SOMETHING THAT WE CURRENTLY HAVE A PART OF THE PACKAGE AND EFFECTIVELY TAKING IT OUT.

AND WHAT THAT PROCESS WOULD LOOK LIKE IS WE WOULD BE RENEGOTIATING THAT CONTRACT WITH WHATEVER THEN IT IS THAT WE WANTED TO PROCEED WITH.

>>MANAGER JACKSON: OR YOU PAY FOR IT NOW AND NEXT YEAR YOU DECIDE THAT IF THE SERVICE IS NOT YOU KNOW NOT AS VIABLE AS WE THOUGHT IT WOULD BE THEN YOU JUST DO NOT PAY FOR THAT SERVICE NEXT YEAR.

>>PRESIDENT SCAMAN: WHAT I'M LOOKING FOR IS EXACTLY WHAT KIND OF TWEAKING WE CAN PUT IN.

SO, AN AUDIT OF HOW MUCH WE UTILIZE ON AN ANNUAL BASIS, CAN WE DO THAT?

>>DAN: YES.

>>PRESIDENT SCAMAN: SO, WE CAN HAVE AN AUDIT ANNUALLY.

>>DAN: WE CAN EVEN COME BACK IN SIX MONTHS TO SEE HOW IT IS PROGRESSING WITH THE ROADMAP THAT I DISCUSSED BEFORE AND THEN ANNUAL, AS WELL.

>>MANAGER JACKSON: IS THERE AN APPLES TO APPLES CONSPIRACY AND -- COMPARISON WITH THE QUESTION AND THE CUSTOMER RELATIONS MANAGEMENT COMPONENT THAT WE DECIDED TO MOVE AWAY FROM WITH GRANICUS? SUBSEQUENTLY REDUCING OUR COST ON THE CONTRACT?

SO, IN ESSENCE WE DECIDED AT SOME POINT THAT MODULE IS NOT WORKING FOR US AND WE DECIDED TO ELIMINATE THAT SERVICE AND IT SUBSEQUENTLY REDUCED OUR COST FOR THE CONTRACT.

>>DAN: YES.

THAT PRODUCT IN PARTICULAR NO COMMUNICATIONS WAS NOT INDIRECTLY INVOLVED WITH AND IT WAS REALLY PUB. WORKS AND IT WERE REALLY THE LEADERS FOR THE ORGANIZATION ON THAT, BUT THAT WAS WHAT HAPPENED. I WAS ON A LOT OF THOSE WEEKLY CALLS AND WE WERE GOING AROUND AND AROUND AND PUBLIC WORKS AND IT HAD A LOT OF FRUSTRATIONS WITH HOW THAT PRODUCT WAS ESSENTIALLY TRYING TO BE BUILT WHILE IT WAS IN THE AIR AND IT JUST DIDN'T WORK AND WE WERE ABLE TO FIGURE OUT AN INTERNAL SOLUTION AND

SO THE ITEM WAS TAKEN OUT OF THE PREVIOUS AGREEMENT AND THE COST WAS REDUCED BECAUSE OF THAT.

>>PRESIDENT SCAMAN: I DO NOT LIKE THE TERM RIGGING A CONTRACT, BUT EVERY CONTRACT THAT WE SIGNED, THERE IS ALSO THE VILLAGE VERSION OF IT AND STAFF, CAN YOU HELP ME -

>>VILLAGE ATTORNEY: TYPICALLY THE VILLAGE WOULD HAVE TO HAVE THE AGREEMENT OF GRANICUS UNLESS CONTRACT EXPRESSLY ALLOWS THE VILLAGE TO REDUCE SCOPE IN A UNILATERAL WAY WHICH I AM NOT CERTAIN THAT IS THE CASE, BUT I DOUBT IT HERE.

AND THE VILLAGE BOARD DECIDES ANNUALLY WHETHER IT IS APPROPRIATE FOR THE ENTIRE EXPENDITURE AND YOU CAN NEGOTIATE WITH THE SERVICE PROVIDER AND SO WE WANT TO REDUCE SCOPE, DO YOU AGREE?

BECAUSE HE WAS YOUR PATH AND THAT IS A POTENTIAL WAY TO ADDRESS THE ISSUE.

>>PRESIDENT SCAMAN: THANK YOU FOR THAT.

>>TRUSTEE STRAW: THAT IS WHAT I WAS SAYING WHEN WE CAN CHOOSE TO NOT APPROPRIATE AS A NEGOTIATING TACTIC, POTENTIALLY, BUT ONCE WE HAVE SIGNED A CONTRACT WHERE WE A PACKAGE THIS ALTOGETHER, IF THERE IS NO LANGUAGE ALLOWING US TO MODIFY THE CONTRACT, THEN WE ARE HAVING TO THEN GO THROUGH SOME HIGH-STAKES NEGOTIATION IF WE WANT TO MODIFY WHERE WE ARE THREATENING TO PULL HER BUSINESS TO GO SOMEPLACE ELSE.

AND FROM EVERYTHING I'VE HEARD TONIGHT, WE ARE HAPPY WITH GRANICUS OVERALL.

WE ARE NOT IN A POSITION OF GOING WITH SOMEBODY ELSE IF YOU DON'T ALLOW US TO GO THROUGH THIS ONE PIECE OF OUR SERVICE AGREEMENT AND IF WE CALL THE QUESTION I WILL BE A YES VOTE, BUT I WOULD BE HAPPIER IF WE INCLUDE IN THE CONTRACT LANGUAGE SOMETHING THAT ALLOWS FOR A MODIFICATION, SPECIFICALLY WITH REGARD TO THE LLM CHAT BOT PORTION OF IT WHERE IF WE DECIDE THAT IT IS NOT WORKING FOR US OR WE ARE GETTING REPORTS THAT IT IS RETURNING AND ACCURATE INFORMATION OR WHATEVER, WE CAN DECIDE IN A FUTURE YEAR TO PULL OUT THAT \$30,000, BECAUSE THAT \$30,000 IS YOU KNOW LIKE 15% OR 20% OF THE TOTAL COST FOR GRANICUS AND WE ARE THE LEADING EDGE AND I DON'T KNOW IF I WANT TO COMMIT TO \$30,000 A YEAR FOR FIVE YEARS FOR SOMETHING THAT WE MAY DECIDE THAT WE DON'T LOVE.

AND THAT IS THE ONE PIECE THAT I WANT IN PARTICULAR US TO BE ALLOWED TO HAVE IN THE CONTRACT THAT IF WE DON'T WANT THAT, WE CAN GET OUT OF THERE.

>>MANAGER JACKSON: I THINK THAT IS A REASONABLE QUESTION AND THAT CAN BE POSED TO GRANICUS.

MY QUESTION FOR DAN WOULD BE IN RELATION TO THAT, THE TIME THAT IT TAKES TO DO THAT AND WORK IT OUT WITH GRANICUS, WHAT HAPPENS TO THE EXISTING SERVICES?

IF THE CONTRACT IS SUBJECT TO EXPIRE BY - I JUST WANT TO MAKE SURE THAT WE HAVE CONTINUITY OF SERVICES WHILE WE NEGOTIATE THAT WITH GRANICUS. TO SEE IF THAT IS A POSSIBILITY.

>>DAN: I THINK WE WOULD BE OKAY.

BASED ON OUR LONG-STANDING RELATIONSHIP AND YOU KNOW THESE CONVERSATIONS AND EVERYTHING YOU KNOW I AM NOT WORRIED ABOUT THAT. WE CAN EXPLORE THE POSSIBILITY OF AN AGAIN - UNDERSTANDING EVERYTHING THAT IS ON THE TABLE, MAYBE FIVE YEARS IS NOT PALATABLE, MAYBE IT IS THREE YEARS WITH THAT MODIFICATION, WE CAN CERTAINLY HAVE THOSE CONVERSATIONS.

THROUGHOUT THIS ENTIRE PROCESS YOU KNOW KIM, WAH SUN, EVERYBODY ELSE HAS BEEN VERY VERY RESPONSIVE AND SO I DON'T THINK IT IS GOING TO BE - I DON'T THINK IT WILL TAKE A VERY LONG TIME TO GET THAT CLARITY AND GET THOSE ANSWERS THAT ARE BEING SOUGHT AFTER.

>>MANAGER JACKSON: DEPENDING ON WHAT THE BOARD WANTS TO BE WE CAN GIVE IT A SHOT.

>>PRESIDENT SCAMAN: AND CAN WE DO A CONTINGENT UPON, CONTINGENT UPON PUTTING SOMETHING IN THE CONTRACT THAT ALLOWS US TO RENEGOTIATE THAT IN THE YEARS TIME?

>>VILLAGE ATTORNEY: I THINK THE DIRECTION IF THAT IS THE WILL OF THE BOARD TO FURTHER NEGOTIATE.

BUT, INTRODUCING THIS COULD CHANGE PRICING PEER THERE IS TALK ABOUT CONTRACT TERM AND I THINK THERE'S TOO MANY CONTINGENCIES TO TAKE A BINDING VOTE THIS EVENING ON THIS MATTER EXCEPT FOR WHAT HAS BEEN PRESENTED FOR THE AGENDA.

>>PRESIDENT SCAMAN: OKAY.

APPRECIATE THAT.

AND THANK YOU, BRIAN, FOR THE CLARIFYING OF THE LANGUAGE THAT I GOT LOST IN.

SO, WE ARE - I UNDERSTAND THAT I HAVE FOLKS THAT ARE READY TO VOTE RIGHT NOW YES.

BUT, IF THIS IS SOMETHING THAT CAN APPEAR ON CONSENT WITH THIS ISSUE ADDRESSED, THEN ARE WE OKAY TABLING THIS?

OKAY, THEN I WOULD ASK THAT WE HAVE THAT MOTION TO TABLE.

>>TRUSTEE EDER: YOU MOVED AND I SECOND.

>>TRUSTEE WESLEY: WHAT DO I NEED TO DO?

>>VILLAGE ATTORNEY: AT THIS POINT IF JESSE WESLEY AND EDER JUST WITHDRAW THEIR MOTION THEN THE CONSENSUS OF THE BOARD IS UNDERSTOOD AND THERE'S NO NEED TO MAKE A MOTION APPEARED.

>>TRUSTEE WESLEY: I WITHDRAW MY MOTION.

>>TRUSTEE EDER: SECOND.

>>PRESIDENT SCAMAN: VERY GOOD.

I DO WANT TO BEGIN VERY CLEAR THAT GRANICUS HAS BEEN AN EXCELLENT PARTNER AND THEIR SERVICES - I HAVE BEEN UPSET ANYTIME WE HAVE DIVERTED FROM USING GRANICUS, HONESTLY AND THE TREMENDOUS AMOUNT OF WORK THAT MUST HAVE GONE INTO THIS TO MEET OUR EXPECTATIONS AND APPRECIATE YOU

KNOW THE EXPERTISE OF MY COLLEAGUES THAT WOULD WE DO VOTE YES FOR THIS, IT IS GOING TO BE WITH A LEVEL OF CONFIDENCE AND ACCOUNTABILITY. SO, THANK YOU.

I THINK ON PRESENTATION AND DISCUSSION ON THE OUTCOMES OF THE VILLAGE WASTE CHARACTERIZATION STUDY.

OKAY, YOU HAVE 40 MINUTES.

IT IS 9:20 PM.

>>MANAGER JACKSON: I CAN PROMISE THE PRESENTATIONS ARE NOT THAT LONG. THERE IS A RELATIONSHIP BETWEEN -

>>PRESIDENT SCAMAN: DOES FOR BOTH ITEMS, YOUR 40 MINUTES.

>>MANAGER JACKSON: THE ITEMS ARE RELATED AND WILL INTRODUCE THEM AND GET GOING.

IT IS 9:19 PM AND I DON'T KNOW WHERE THE DISCUSSION IS GOING TO GO. AND IT IS REALLY ABOUT PRESENTING AN OUTCOME IN ONE ITEM AND THEN ON THE OTHER ITEM WE WILL TALK A LITTLE BIT MORE ESPECIALLY WHEN WE GET TO IT IS REALLY ABOUT JUST GETTING READY FOR THE REVIEW OF THE CONTRACT. BUT, LET'S START WITH THIS ONE.

THIS IS A WASTE CHARACTERIZATION STUDY.

THE GOAL OF THIS WAS CREATED AS A PART OF CLIMATE READY OAK PARK AND WE FOLLOWED THROUGH ON THAT DIRECTION TO PRODUCE THIS STUDY.

WE HAD AN OUTCOME AND WE WANTED TO REPORT BACK ON THE OUTCOME AND THE OUTCOME CONFIRMS THAT OAK PARK IS STILL A LEADER IN THE REGION WITH WASTE REDUCTION AND AVERSION AND THE NEXT STEP SHOULD BE CREATING A SOLID WASTE PLAN FOR THE VILLAGE OF OAK PARK AND THEREFORE ADDING MORE STRATEGIC WORK TO GET BETTER AND BETTER AND SO WE HAVE ERICA HELMS, OUR ENVIRONMENTAL SERVICES MANAGER AND PUBLIC WORKS WILL PRESENT THIS ITEM.

>>ERICA HELMS: GOOD EVENING, EVERYONE.

I HAVE ALL IT AND AN INTRODUCTION AND I'LL JUST LET SES GET TO IT.

WE ISSUED THE RFP IN JANUARY AND SELECTED SES ENGINEERS AND WE KICKED THIS OFF IN JULY 2025 AND THE PROJECT INCLUDES AN ANALYSIS OF THE VILLAGE 'S HISTORICAL WASTE DATA, EXISTING PROGRAMS AND AUDIT OF THE RESIDENTIAL WASTE STREAMS AND COMMUNITYWIDE WASTE STUDY AND THEY PROVIDED SOME FINAL RECOMMENDATIONS FOR US.

AND I WILL LET THEM GET TO THEIR PRESENTATION AND WE DO HAVE ALL THE CHARTS AND EVERYTHING FROM THE REPORT ON SLIDES IF YOU WANTED TO DIVE DEEPER INTO THE DATA, BUT ALSO HAPPY TO PASS ALONG ANY QUESTIONS TO SES AND WE CAN COMMUNICATE OFF-LINE ABOUT THIS, BUT I'LL PASS IT OVER.

>>SPEAKER: GOOD EVENING.

THERE ARE 45 SLIDES IN THE DECK, WE ARE GOING TO GO OVER 12. JUST TO CLARIFY THAT.

MY NAME IS SPENCER LABELLE, I AM WITH SES ENGINEERS AND I'LL BE PRESENTING WITH MY COLLEAGUE RICHARD SALDIVAR.

WE ARE GOING TO BE TALKING ABOUT THE STUDY, OUTCOMES AND ALSO NEXT STEPS FOR CONSIDERATION.

SO, FIRST WE WANT TO SAY THANK YOU TO THE VILLAGE FOR GIVING US THE OPPORTUNITY TO BE YOUR PARTNER FOR THIS STUDY.

IT IS A VERY IMPORTANT STUDY AND WE WANT TO ALSO ACKNOWLEDGE ERICA FOR THEIR ENGAGEMENT AND COLLABORATION AND ROB FOR HIS LEADERSHIP.

YOU GUYS ARE DEDICATED TO THE VILLAGE AND THAT IS VERY CLEAR.

WE ALSO WANT TO SAY THANK YOU TO LRS AND WE DO WASTE CATEGORIZATION STUDIES NATIONALLY AND THAT STANDS OUT AS A FACILITY THAT REALLY CARE DEEPLY ABOUT OUR TEAMS SAFETY AND ALSO ACCOMMODATING OUR ASK AND SO WE REALLY APPRECIATE THEM AND OUR TEAM.

SO, THE CURRENT STATE OF WASTE IN THE VILLAGE OF OAK PARK.

THIS IS AN OVERALL SNAPSHOT OF WHAT IS HAPPENING, BUT THE VILLAGE IS GENERATING LESS WASTE PER PERSON PER YEAR COMPARED TO THE COUNTY AVERAGE AND THAT IS A GREAT PLACE TO START.

IN ADDITION, RECYCLING AVERSION IS AT A HIGHER RATE THE NATIONAL AVERAGES AND OTHER COMMUNITIES WITHIN SUBURBAN COOK COUNTY AND SO A GREAT FOUNDATION HAS BEEN BUILT WITHIN THE VILLAGE AND PROGRAMS BEING MAINTAINED CURRENTLY.

IN ADDITION I WANT TO POINT OUT THAT RECYCLING CONTAMINATION IS ABOUT HALF THE US AVERAGE WHICH IS A KEY INDICATOR THAT PEOPLE WITHIN THE VILLAGE KNOW WHERE THEY SHOULD AND SHOULD NOT BE RECYCLING.

SO, THE WASTE CHARACTERIZATION STUDY WAS CONDUCTED BECAUSE IT WAS ONE OF THE KEY GOALS FOR THE CLIMATE READY OAK PARK INITIATIVE.

FOR WASTE REDUCTION AS ONE OF THE UMBRELLAS WE WANTED TO BETTER UNDERSTAND WHAT PEOPLE WERE THROWING AWAY WITHIN THE VILLAGE.

THAT WAS THE OUTCOME OF THE WASTE CHARACTERIZATION STUDY.

SO, THE STUDY FOCUSED ON CURBSIDE RESIDENTIAL COLLECTION.

AND SO WE ARE LOOKING AT HOMES AND SINGLE-FAMILY HOMES WITH FIVE UNITS OR LESS THAT ARE PART OF THE CURBSIDE COLLECTION PROGRAM.

SO, THE STUDY FOCUSES ON THREE KEY VALUES AND PURPOSES.

THE FIRST IS TO UNDERSTAND THE COMPOSITION OF MSW WHICH STANDS FOR MUNICIPAL SOLID WASTE ALSO KNOWN AS GARBAGE AND TO UNDERSTAND THE COMPOSITION OF GARBAGE, RECYCLING AND THE CONTAMINATION IN THE ORGANIC EXTREME AND TO UNDERSTAND WHAT PEOPLE ARE THROWING AWAY IN THE VILLAGE.

IT ALSO HELPS WITH INVENTORY.

RIGHT NOW THE STATE OF ILLINOIS AND THE LAST CATEGORIZATION STUDY WAS DONE IN 2015 AND ONE IS CURRENTLY ONGOING AND THE VALUE OF HAVING A LOCALIZED DATA ALLOWS THE VILLAGE TO BETTER REPRESENT THEIR CONTRIBUTION COMPARED TO AN AVERAGE ON A STATEWIDE LEVEL.

AND LASTLY WE ARE ALSO ABLE TO UNCOVER OPPORTUNITIES FOR ADDITIONAL WASTE REDUCTION AND AVERSION.

SO, THE STUDY WAS CONDUCTED THE LAST WEEK OF AUGUST AND SURPRISINGLY IT WAS NOT VERY HOT.

WE COVERED THREE MATERIAL STREAMS.

MUNICIPAL SOLID WASTE, RECYCLABLES AND THEN WE LOOKED AT THE CONTAMINATION OF WHAT WAS FOUND IN THE ORGANIC STREAM.

WE HAND SORTED APPROXIMATELY 1 TON OF MATERIAL EVERY DAY, MYSELF INCLUDED AND THAT ALLOWED US TO COLLECT DATA FOR EACH COLLECTION ZONE. THE MUNICIPALITY IS BROKEN OUT INTO FIVE COLLECTION ZONES MONDAY THROUGH FRIDAY AND WE HAVE DATA ON THAT GRANULAR LEVEL OF WHAT PEOPLE IN THE COLLECTION ZONE ON MONDAY WERE THROWING AWAY RECYCLING ON CONTAMINATION BEING FOUND IN THE ORGANIC STREAM.

THERE ARE A LOT OF KEY FINDINGS AND WE TRIED TO MAKE IT PALATABLE WITH GRAPHICS TO BETTER UNDERSTAND WHAT IS GOING ON.

I WILL GO OVER A COUPLE OF KEY FINDINGS WHERE WE WANT TO DISCUSS WHAT IS OF INTEREST AND IT IS ALL IN THE REPORT.

ABOUT 1/3 OF THE MSW STREAM IS ORGANIC MATERIAL.

ABOUT HALF OF THAT IS UNPACKAGED FOOD WASTE.

THAT MATERIAL HAS A BETTER AND HIGHER USE IN THE COMPOSTABLE PROGRAM THEN IT DOES IN THE GARBAGE STREAM.

IN ADDITION, PRACTICALLY 60% OF THE STREAM WAS EITHER RECYCLABLE OR COMPOSTABLE.

YOU WILL SEE A LOT OF PAPER IN THAT MSW STREAM AND A LOT OF PLASTICS. THOSE MATERIALS SHOULD BE IN THE RECYCLE STREAM, NOT IN THE GARBAGE STREAM.

THERE WAS SOME VARIATION ACROSS THE COLLECTION ZONES WHICH WE SHOWED GRAPHICALLY AND IT DID NOT VARY SIGNIFICANTLY FOR MSW AND RECYCLING, BUT IT DID FOR CONTAMINATION.

ALSO WE WANTED TO HIGHLIGHT THE CONTAMINATION RATE AT 8.8% WHICH ONCE AGAIN IS LESS THAN HALF OF THE US NATIONAL AVERAGE.

AND IN ADDITION THE ORGANICS CONTAMINATION RATE THAT WAS QUANTIFIED WAS APPROXIMATELY 4% WHICH IS INCREDIBLY LOW.

SO, PEOPLE THAT ARE PART OF THE COMPOSTABLE PROGRAM ARE WELL AWARE OF WHAT THEY CAN AND CANNOT THROW AWAY.

WHAT WE MOSTLY FOUND WAS PEOPLE TOSSING THEIR DIET COKE CAN IN WITH THE GRASS CLIPPINGS IS BECAUSE IT WAS THE NEAREST RECEPTACLE.

SO, PART OF THE CHARACTERIZATION STUDY WE WERE ALSO ASKED TO SUPPORT A SURVEY TO UNDERSTAND THEIR PATTERNS FROM STAKEHOLDERS AND IN SUPPORT WITH ERICA AND ROB THIS WAS ONE OF THE MOST SUCCESSFUL SURVEYS CONDUCTED ON THE PLATFORM.

WE HAD MORE THAN 1100 INDIVIDUAL RESPONSES AND IT RANGED ABROAD DEMOGRAPHIC.

THE AGE DEMOGRAPHIC GENERALLY REFLECTED WHAT WE ARE SEEING IN THE CENSUS OF THE REPRESENTATION OF THE VILLAGE OF OAK PARK.

WE ALSO, ONE OF THE KEY METRICS THAT WE NOTICED IS THAT APPROXIMATELY 30% OF RESPONDENTS ARE NOT IN THE CAN POTABLE PROGRAM OR ENGAGED IN COMPOSTING AT ALL.

USUALLY IN SURVEYS LIKE THIS WE GET PEOPLE THAT ARE ALREADY ENGAGED AND WANT TO DEMONSTRATE THAT.

WE DID GET A REPRESENTATION OF PEOPLE THAT ARE NOT ENGAGED AND WE WERE ABLE TO UNDERSTAND THEIR BARRIERS AND GET THEIR FEEDBACK WHICH IS INCREDIBLY VALUABLE.

THE SURVEY RESULTS ULTIMATELY CONFIRMED THE COMPOSITION RESULTS AND AN EXAMPLE OF THAT IS THAT WE ASKED PEOPLE THE MATERIALS THEY MOST LIKELY RECYCLE AND THE IDENTIFIED PAPER AND THAT IS WHAT WE FOUND IN OUR RECYCLE STREAMS AS ONE OF THE MOST RECYCLED MATERIALS.

IT ALSO HIGHLIGHTED VALUES AND MOTIVATIONS ON ENGAGEMENT.

SPECIFICALLY FINANCIAL INCENTIVES BEING A KEY MOTIVATOR AND ALSO ENVIRONMENTAL IMPACT BEING A MOTIVATOR.

IT HIGHLIGHTED BARRIERS AND QUESTIONS ABOUT RECYCLING AND COMPOSTING, SPECIFICALLY A QUESTION THAT WE SAW VERY OFTEN WAS PEOPLE MAY NOT RECYCLE BECAUSE THEY DON'T KNOW HOW CLEAN A RECYCLABLE ITEM NEEDS TO BE BEFORE IT CAN BE RECYCLED.

LIKE HOW CLEAN TO I NEED TO GET MY PEANUT BUTTER AND JELLY BEFORE I CAN RECYCLE IT?

LRS IS A GREAT PARTNER THAT HAS THOSE METRICS AND NOW WE UNDERSTAND THAT THAT IS A BARRIER FOR PEOPLE IN THEIR PARTICIPATION IN RECYCLING. AND ANOTHER KEY FACTOR IS THAT IT AFFIRMED THAT THEY ARE LOOKING FOR VILLAGE AND RECYCLING INFORMATION.

THAT IS REALLY IMPORTANT AND IT GIVES YOU GUYS THE OPPORTUNITY TO PROVIDE CLEAR MESSAGES AS THEY ARE LOOKING TO THE VILLAGE FOR THAT.

AND LASTLY, NEARLY 90% OF RESPONDENTS IDENTIFIED AS BEING SATISFIED, VERY SATISFIED OR FELT NEUTRAL ABOUT THE CURRENT SOLID WASTE COLLECTION SERVICES THAT LRS IS PROVIDING.

SO, RICHARD IS GOING TO TALK A LITTLE BIT MORE ABOUT THE NEXT STEPS THAT WE SUGGEST AND WE ARE NOT GOING TO GO THROUGH ALL OF THEM FROM THE REPORT, BUT WE WANT TO HIGHLIGHT A FEW.

>>RICHARD SALDIVAR: REALLY AT THE END OF THE DAY THIS GIVES YOU A LOT OF DATA ON WHAT IS GOING ON IN THE COMMUNITY AND THAT IS SOMETHING THAT NOT MANY COMMUNITIES HAVE AND WE REALLY HOPE THAT YOU END UP USING IT AS A TOOL.

THERE ARE A LOT OF THINGS THAT ARE INTERESTING AND YOU KNOW I LOOK AT IT AND WHAT I SEE IS THAT YOU CAN SEE THE LEADERSHIP AND THE VISION OF OAK PARK COMING OUT THROUGH THE DATA.

AND I HAVE REALLY PUSH FOR SUSTAINABILITY AND ENVIRONMENTALLY RESPONSIBLE AND THAT IS REALLY BORNE OUT IN THE DATA WHERE YOU'RE BEATING OUT ALL OF THE AVERAGES.

BUT, I ALSO LOOK AT IT AND THINK MAN, YOU GUYS HAVE SET UP A SUCCESSFUL COMPOSTING PROGRAM AND YET THERE IS STILL 35% OF COMPOSTABLE MATERIAL IN YOUR WASTE AND THOSE TYPES OF THINGS WHAT I HOPE IS THAT THE VILLAGE WILL TAKE THE TIME TO DIGEST WHAT THIS DATA IS SHOWING AND COMPARE IT TO A LOT OF OTHER GOALS AND OBJECTIVES SO THAT YOU CAN FIGURE OUT WHAT PROGRAMS ARE REALLY WORKING WELL AND WHAT CAN BE TWEAKED OR FINE-TUNED TO GET BETTER SUCCESS.

AND SO ONCE THE DATA IS DIGESTED AND ONCE THE PURSUITS OF OAK PARK IS COMPARED AGAINST THAT, WE ARE REALLY HOPING THAT THE VILLAGE WILL TAKE THE TIME TO DEVELOP A WRITTEN SOLID WASTE MANAGEMENT PLAN THAT IDENTIFIES HOW THOSE OBJECTIVES CAN BE IMPROVED, WHAT THE NEXT STEPS ARE TO GET YOU TO THE NEXT LEVEL AND THEN ALSO TO BE ABLE TO USE THIS DATA AS A BENCHMARK TO GAUGE SUCCESS.

YOU KNOW IT IS ALWAYS HARD TO TELL WHERE YOU ARE GOING IF YOU DON'T KNOW WHERE YOU HAVE BEEN.

WE NOW HAVE WONDERFUL DATA THAT CAN REALLY HELP YOU CAPITALIZE ON THAT AND FIGURE OUT HOW TO MAKE SOME OF THOSE IMPROVEMENTS GOING FORWARD. YOU WERE GOING TO TAKE THE NEXT SLIDE, RIGHT?

>>SPENCER LABELLE: ANOTHER IMPORTANT CONSIDERATION IS TO BUILD UPON THE FOUNDATION THAT HAS BEEN ESTABLISHED WITH EDUCATION AND OUTREACH. THE SURVEY WAS REALLY POWERFUL TO UNDERSTAND WHAT BARRIERS ARE THERE FOR THE RESIDENCE AND SO BUILDING EDUCATION AND OUTREACH CAMPAIGNS AROUND THOSE SURVEYED RESULTS IS ONE OF THE THINGS THAT I THINK ROB AND ERICA AND THE TEAM THAT THEY WORK WITH WILL BE IMPORTANT TO FOCUS AND TARGET THAT.

IN ADDITION, THE CHARACTERIZATION STUDY AND THE SURVEY ARE TIED GEOGRAPHICALLY WITHIN THE COMMUNITY, RIGHT?

WE HAVE THE NORTHERN PORTIONS OF THE COMMUNITY THAT ARE PICKED UP ON MONDAY AND TUESDAY AND SOUTHERN PORTIONS THURSDAY AND FRIDAY AND SO THERE IS DATA THAT WE CAN HAVE OR THAT WE HAVE IN THE STUDY AND THE SURVEY THAT IS TIED TO AN ADDRESS TO HELP US TAILOR EDUCATION AND MAKE SURE THAT PEOPLE UNDERSTAND THE PROVIDED INFORMATION THAT THEY NEED TO PARTICIPATE CORRECTLY IN THE COMPOSTABLE PROGRAM AND UNDERSTAND WHAT IS RECYCLABLE AND WHAT IS NOT.

>>RICHARD SALDIVAR: ANOTHER THING THAT WE RECOMMEND IS DOING A RATE STUDY.

YOU KNOW WHEN WE LOOK AT THIS WE RECOGNIZE THAT ALL OF THE STUFF COSTS MONEY.

IT COSTS MONEY TO COLLECT AND DISPOSE OF THE GARBAGE AND IT TAKES MONEY TO COLLECT ORGANICS AND COMPOST AND IT TAKES MONEY TO RECYCLE. AND ONE THING THAT REALLY JUMPED OFF THE PAGE TO ME IS WHEN WE DID THE SURVEY, 73% OF THE RESPONDENTS AND THERE WERE A LOT OF RESPONDENTS, 73% OF THEM SAID THAT FINANCIAL INCENTIVES ARE ONE OF THE KEY DRIVERS THAT THEY CONSIDER TO DRIVE THEIR PARTICIPATION IN THE PROGRAM.

SO, I GUARANTEE YOU THAT THERE ARE PEOPLE OUT THERE THAT ARE PROBABLY PASSIONATE ABOUT COMPOSTING, BUT THERE IS A FINANCIAL BARRIER THAT THEY ARE NOT WILLING TO CROSS AT THIS POINT.

AND KNOWING THAT EVERYTHING COSTS MONEY YOU KNOW ONE OF THE THINGS THAT WE RECOMMEND IS REALLY TAKING THE TIME TO DIGEST WHAT DO THESE PROGRAMS COST AND WHAT ARE THE USERS OF THOSE PROGRAMS PAYING IN TWO AND IS THERE A WAY TO RESTRUCTURE POTENTIALLY SOME OF THE WAY THAT THOSE ARE CHARGED OUT SO THAT YOU CAN GET A GREATER PARTICIPATION IN THE PROGRAMS THAT ALIGN WITH YOUR OBJECTIVES.

SO, FOR EXAMPLE IF YOU ARE TRYING TO DRIVE COMPOSTING IS THERE A WAY TO POTENTIALLY DRIVE THAT PRICE DOWN AND RAISED SOMETHING ELSE OUT?

OR HOWEVER THAT WORKS TO REALLY DRIVE OPTIMAL ENGAGEMENT.

THAT IS ONE THING THAT WE REALLY RECOMMEND.

AND THE OTHER THING THAT I REALLY WANT TO CONVEY TO EVERYBODY IS THAT THIS IS A HUGE DATA SET.

THERE IS A LOT OF GOOD INFORMATION ABOUT THIS BUT IT IS REALLY ONLY CAPTURING ABOUT 65% OF THE PEOPLE WHO LIVE IN OAK PARK.

AND THE REASON WHY IS THAT IT IS NOT COVERING THE PEOPLE WHO LIVE IN APARTMENTS OR MULTIFAMILY DWELLINGS.

AND THE WAY THAT WASTE COLLECTION IS MANAGED IN THOSE TYPES OF LIVING ARE DIFFERENT THAN PEOPLE WHO HAVE CURBSIDE.

YOU KNOW WHEN YOU LIVE IN AN APARTMENT, IT IS YOUR LANDLORD WHO IS CHOOSING WHO YOUR CALLER IS AND WHETHER OR NOT THEY WILL PUT A RECYCLING BIN OUT AND THERE IS DIFFERENT ACCESS TO THESE PROGRAMS FOR THE PEOPLE IN MULTIFAMILY DWELLINGS THAN THE PEOPLE IN CURBSIDE.

AND WE ARE MISSING DATA FROM ONE THIRD OF YOUR RESIDENCE.

SO, IF YOU ARE TRULY FOCUSED ON SUSTAINABILITY AND TRYING TO MAXIMIZE SOME OF THESE PROGRAMS I THINK IT IS REALLY IMPORTANT TO ALSO HAVE A DIVE INTO WHAT IS GOING ON IN THE MULTIFAMILY DWELLINGS AND THE APARTMENT BUILDINGS SO THAT YOU CAN COME UP WITH INCENTIVE PROGRAMS OR ORDINANCES OR POLICIES TO DRIVE CLOSER TO YOUR MISSION OF ADVANCING SUSTAINABILITY WHICH I KNOW YOU GUYS ARE COMMITTED TO.

WITH THAT - YOU KNOW I KNOW EVERYONE IS EAGER TO KEEP GOING AND SO LET'S JUST OPEN IT UP FOR QUESTIONS.

>>PRESIDENT SCAMAN: I DO WANT TO START OUT BY SAYING THANK YOU FOR SITTING HERE ALL NIGHT AND THEN BEING TOLD THAT YOU ONLY 40 MINUTES - YOU ARE HANDLING IT VERY WELL.

>>TRUSTEE STRAW: I AM OFTEN THE ONE THAT SAYS YOU SHOULD READ A REPORT IN PUBLIC AND ONCE AGAIN I WILL SAY IT THAT I RECEIVED A TEXT MESSAGE FROM SOMEBODY SAYING THAT THIS IS ODDLY FASCINATING.
AND IT IS.

WE HAVE GOT 170 PAGES HERE AND I WILL SAY - OF THE 35 PAGES AT THE START, THAT OF THE REPORT PART AND IF YOU DON'T WANT TO READ ALL OF THE ATTACHMENTS, YOU DON'T HAVE TO.

BUT, IT IS FASCINATING AND IT IS AN INCREDIBLY RICH AMOUNT OF DATA AND I THINK THAT ONE OF THE THINGS THAT IT REALLY HIGHLIGHTS FOR ME IS THAT WE DO CLEARLY HAVE A COMMUNITY THAT CARES ABOUT AND ONCE TO BE COMPOSTING AND WANTS TO BE DOING THE RIGHT THING ABOUT RECYCLING AND SEEKING OUT INFORMATION ON HOW THEY CAN DO THAT AND SO IT LEAVES ME TO REALLY WANT TO DO MORE TO SUPPORT OUR, BECAUSE WE HAVE TALKED BEFORE ABOUT COMPOSTING AND WHETHER WE CAN MAKE THAT A UNIVERSAL PROGRAM AND I THINK THAT THIS DATA SUPPORTS US LOOKING AT EFFORTS TO MAKE THAT A UNIVERSAL PROGRAM, BECAUSE WHAT WE ARE SEEING IS THE COST OF COMPOSTING IS ONE OF THE BARRIERS TO PEOPLE ADOPTING COMPOSTING AND AWFUL 35% OF OUR REFUSE, OUR MSW IS COMPOST.

THAT IS WHAT WE ARE SENDING TO THE LANDFILL AND IF WE MADE IT EASIER FOR PEOPLE TO PUT THAT COMPOSTABLE MATERIAL INTO A COMPOST BIN THEN WE WOULD HAVE A HUGE CHANGE IN BEHAVIOR THERE THAT WOULD MAKE THESE NUMBERS EVEN BETTER.

AND SO I FOUND THIS ALL FASCINATING.

I DO WANT US TO PUSH FORWARD ON HOW WE CAN BOTH INCREASE THE BREATH OF THE COMPOSTING PROGRAM BOTH WITHIN THESE SINGLE AND SMALL FAMILY HOUSES AND REALLY LOOK AT HOW WE CAN PUSH THE OPTION OF COMPOSTING IN MULTIFAMILY, BECAUSE I KNOW WE HAVE PICKUP SITES WHERE PEOPLE IN MULTIFAMILY DWELLINGS AND TAKE THEIR COMPOSTING AND YOU KNOW ONE OF THE CONCERNS RAISED ABOUT COMPOSTING IS LIKE WELL, IT WILL BE SMELLY AND IF ALL YOU HAVE TO DO IS TAKE YOUR COMPOST BAG TO YOUR COMPOST BIN ACROSS THE LAWN YOU KNOW THAT IS ONE THING AND IF YOU HAVE TO TAKE THE COMPOST BAG AND PUT IT IN YOUR CAR AND DRIVE IT TO A DROP OFF SITE, IT IS FAR LESS LIKELY TO HAPPEN.

AND SO I DO WANT US TO LOOK AT HOW WE CAN PUSH COMPOSTING FURTHER, BECAUSE IT IS CLEAR FROM THIS DATA THAT THIS IS A SERVICE THAT OUR COMMUNITY IS UTILIZING AND UTILIZING WELL.

I THINK IT IS ALSO CLEAR FROM THIS DATA THAT FURTHER EDUCATION AND RESOURCES ABOUT WHAT IS COMPOSTABLE AND NONCOMBUSTIBLE IN THE PAPER AND CARDBOARD SPACE COULD BE HELPFUL, BECAUSE THERE IS SOME STUFF THAT IS NOT BEING COMPOSTED THAT COULD BE AND THAT SEEMED TO BE ONE OF THE LARGEST DRIVERS OF CONTAMINATION IN THE ORGANIC SPACE AND I CAN SAY THAT IS SOMETIMES A CONFUSING SPACE LIKE OKAY - YES, I CAN PUT THE PIZZA BOX, BUT NOT THE LIKE LITTLE CORRUGATED SHEET THAT IS IN THE BOTTOM OF THE PIZZA BOX IN THE COMPOST AND MAKING SURE THAT I AM PUTTING THIS IN THE TRASH AND THE LITTLE TENT THAT GOES ON TOP OF THE PIZZA IN THE RECYCLING AND THIS IN THE COMPOST.

YOU KNOW JUST A GLIMPSE INTO MY HOUSEHOLD - AND SO I WANT TO PUSH ON THE COMPOSTING AND I WANT TO LOOK AT HOW WE CAN DO A LITTLE BIT MORE COMMUNITY EDUCATION AROUND THE MOST FREQUENT CONTAMINANTS THAT WE SEE IN RECYCLING AND COMPOST AND THE MOST FREQUENT RECYCLABLE MATERIALS THAT WE SEE IN THE MSW STREAM, BECAUSE IT IS ALSO CLEAR FROM

THE DATA THAT THERE IS SOME CONFUSION WHERE PEOPLE MAYBE HAVE OUTDATED INFORMATION ABOUT WHAT CAN AND CANNOT GO IN THE RECYCLABLE STREAM AND SO THERE IS STUFF THAT WE WERE NOT ABLE TO RECYCLE MAYBE 20 YEARS AGO THAT WE CAN RECYCLE NOW AND THAT THEY ARE OUT OF HABIT BECAUSE OF OUTDATED INFORMATION STILL PUTTING IT IN THE TRASH INSTEAD OF IN THE RECYCLABLES.

>>SPEAKER: I REALLY DO COMMEND YOU GUYS, BECAUSE MOST PEOPLE DO NOT HAVE DATA TO MAKE DECISIONS.

AND I'M GLAD THAT YOU READ THE REPORT AND GIVES US SOME TIME AND IT AND THERE IS A LOT OF ACTIONABLE INSIGHT I THINK.

>>TRUSTEE STRAW: THANK YOU FOR ALL OF YOUR WORK.

>>PRESIDENT SCAMAN: CORY?

>>TRUSTEE WESLEY: I AGREE WITH TRUSTEE STRAW MORE THAN HE AGREES WITH HIMSELF.

(LAUGHTER).

>>TRUSTEE TAGLIA: I WAS GOING TO MAKE A JOKE INSTEAD THE REPORT IS TOTAL GARBAGE, BUT I DID NOT THINK IT WAS APPROPRIATE, SO - BUT, JUST TO THE POINTS MADE TONIGHT IN THEIR GOOD POINTS - EDUCATION IS VERY IMPORTANT AND WHAT WE DID YEARS AGO WITH OUR FORMER SUPPLIER, I WORKED WITH SALLY SNOWBALL AND DOUG ALTON BACK IN THE DAY AND THERE WAS A STICKER THAT WENT ON TOP OF THE BEANS AND IT HAD PICTURES OF WHAT IS IN RECYCLE AND WHAT IS IN COMPOSTING AND IF WE CAN GET THOSE ON ARKANSAS THROUGHOUT THE VILLAGE AND I TRIED TO PUSH BACK THEN - I STILL HAVE IT ON MINE EVEN THOUGH MY LID IS BROKEN AND I CANNOT GET LRS TO COME OUT AND REPLACE IT, I STILL HAVE ONE.

>>TRUSTEE WESLEY: THOSE USED TO BE REPLACED LIKE EVERY THREE MONTHS, BUT THE SQUIRRELS!

>>TRUSTEE TAGLIA: IT IS SOMETHING THAT I THINK YOU GUYS PROBABLY HAVE, BUT IT WOULD BE NICE IF WE ROLLED THAT OUT TO THE COMMUNITY LIKE PEOPLE CAN PICK IT UP, BECAUSE THOSE ARE REALLY HELPFUL FOR ME. I AM NOT AN EXPERT ON THAT AND I LEARN AS I GO AND IT HAS THE PICTURES OF WHAT TO DO AND WHAT GOES AND WHAT CONTAINER AND PEOPLE DON'T KNOW AND IF YOU BREAK THROUGH THAT PART OF IT, I THINK IT WOULD BE A LOT EASIER FOR PEOPLE TO REALLY PARTICIPATE.

SO, THAT IS MY TWO CENTS, THANK YOU.

>>SPEAKER: THE NUMBER ONE PLACE THAT PEOPLE LOOK FOR THIS INFORMATION IS THE WEBSITE.

>>PRESIDENT SCAMAN: DEREK?

>>TRUSTEE EDER: I'LL BE QUICK.

YOU KNOW MY COLLEAGUES SAY EXCELLENT WORK AND I HAVE BEEN WAITING FOR THE SUPPORT FOR A WHILE AND SO I'M EXCITED TO SEE IT AND EXCITED TO SEE THAT THE DATA BEARS OUT YOU KNOW SOME GREAT FINDINGS HERE.

AND IT IS ENCOURAGING, RIGHT?

YOU KNOW GOOD JOB OAK PARK, RIGHT?

YOU GUYS ARE ACTUALLY DOING IT AND IT IS VERY EXCITING TO SEE.

ROB KNOWS WHERE I AM GOING.

I WANT UNIVERSAL COMPOSTING.

HOW DO WE GET THERE AND HOW DO WE GET THERE QUICKLY?

I'M CURIOUS AND MAYBE A QUESTION FOR YOU AND LAST TIME WE TALKED ABOUT THIS - WE ARE AT ABOUT A - WE ARE TALKING ABOUT THE TIPPING POINT AROUND 50% AND THE FACT THAT WE HAVE SUCH A EDUCATED AND PERFORMING VILLAGE WHEN IT COMES TO COMPOSTING, DOES IT CHANGE THE NUMBER FOR YOU? OR DO YOU FEEL LIKE THAT IS THE TIPPING POINT?

BASICALLY LIKE HOW DO WE GET THERE FASTER AND DOES THIS CHANGE ANYTHING?

I WILL DIRECT IT TO THE EXPERTS.

>>SPEAKER: THANK YOU FOR YOUR QUESTION.

IT IS MY AGREEMENT THAT I AM IN AGREEMENT WITH ROB ABOUT THE 50% METRIC. WE ARE SITTING AT 20% AND SURVEY BEARS OUT THAT COST AND CONCERNS ABOUT PESTS AND ODORS ARE ONE OF THE THINGS THAT ARE KEEPING PEOPLE AWAY FROM PARTICIPATING IN THIS PROGRAM.

AND KNOWING THAT FINANCIAL INCENTIVES IS ALSO ANOTHER MOTIVATOR, THERE IS I THINK SOME STEPS BEFORE WE GET TO UNIVERSAL COMPOSTING THAT PROBABLY NEED TO HAPPEN TO INCREASE PARTICIPATION TO KIND OF TIP THAT SCALE TO MAKING UNIVERSAL COMPOSTING KIND OF ALIGN WITH THAT.

AND THOSE QUESTIONS -

>>TRUSTEE EDER: THOSE QUESTIONS WOULD BE ANSWERED IN YOU SAID A WASTE MANAGEMENT PLAN?

IS THAT THE NEXT BIG STEP HERE?

>>SPENCER LABELLE: A SOLID WASTE MANAGEMENT PLAN IS GOING TO ENSURE THAT ALL OF THE DEPARTMENTS WITHIN THE VILLAGE ARE ALIGNED ON THE GOALS OF HOW THE VILLAGE WANTS TO MANAGE MATERIAL WITH GARBAGE, RECYCLING AND COMPOSTING AND SO TO SET THOSE GOALS AND TO BE ABLE TO TRACK THOSE METRICS OVER TIME WE THINK IS A REALLY IMPORTANT PLACE TO START FOR YOU KNOW ANY PLAN THAT YOU WANT TO PROGRESS AND EXPAND.

SO, WE HAVE A REALLY GOOD BASELINE HERE WITH THIS DATA.

WE HAVE A GOOD YOU KNOW REPRESENTATION OF AUGUST IN 2025 SETTING THOSE GOALS AND THEN BEING ABLE TO TRACK THEM TOWARDS PROGRESS I THINK IS AN IMPORTANT PLACE TO START.

>>TRUSTEE EDER: I AM VERY SUPPORTIVE AND MOVING THAT DIRECTION. SO, THANK YOU.

>>PRESIDENT SCAMAN: OKAY, ANY FURTHER COMMENTS OR QUESTIONS?

>>SPEAKER: THANK YOU FOR YOUR TIME.

>>PRESIDENT SCAMAN: I'VE HAD DISCUSSIONS WITH PEOPLE WHO KNOW ABOUT WHAT CAN BE COMPOSTING AND WHAT CAN BE RECYCLED - AND JUST DEBATES AND SO OKAY - AND - FIRST MEETING BACK!

I STILL HAVE JET LAG!

AND I AM THE ONE WHO SUPPOSED TO MOVE US ON NOW OKAY.

PRESENTATION AND DISCUSSION BY STAFF AND THE VILLAGE WASTE HAULER

LAKESHORE RECYCLING SYSTEMS ON THE CURRENT STATUS AND FUTURE OPTIONS FOR THE VILLAGE WASTE HAULING CONTRACT.

>>MANAGER JACKSON: ROB SPRAWL.

>>ROB SPRAWL: GOOD EVENING.

THANK YOU FOR THIS OPPORTUNITY.

WE REALLY THOUGHT ABOUT GOING ALONG WITH THE WASTE CHARACTERIZATION STUDY AND ALREADY HEARING SOME FEEDBACK FROM THE BOARD ON WHAT THEY FOUND OF VALUE THERE AND WHERE THEY WANT TO POTENTIALLY SEE THE COMMUNITY GO IN THE FUTURE WE THOUGHT A GREAT TIE AND WAS TO BRING IN OUR WASTE HAULER LRS.

THEY WERE AMAZING PARTNERS DURING THIS PROCESS, BUT WHERE WE ARE AT WITH THEIR CURRENT CONTRACT IS THAT THEY HAVE BEEN THE VILLAGE 'S PARTNER SINCE 2022.

INITIALLY IT WAS SIGNED A FIVE-YEAR AGREEMENT WITH THE VILLAGE WITH TWO OPTIONAL ONE-YEAR RENEWALS AND SO THAT CONTRACT IS SET TO EXPIRE IN MARCH - THE END OF MARCH 2027.

AND SO WE ARE GETTING TO A POINT WHERE THE VILLAGE BOARD IS GOING TO NEED TO MAKE A DETERMINATION ON WHETHER OR NOT THEY WANT TO RENEW THE EXISTING CONTRACT WITH LRS OR GO BACK OUT TO BID WITH YOU KNOW A POTENTIAL TIMELINE OF TRANSITION IN MARCH 2027.

SO, KIND OF WORKING THAT BACK FROM THAT DATE, THE TIME THAT IT WOULD NEED FOR STAFF TO PUT TOGETHER A POTENTIAL BIDDING PROCESS AND GO OUT TO BID AND IF A NEW HAULER WAS SELECTED KIND OF TRANSITION WE WOULD NEED THE VILLAGE BOARD TO MAKE A DETERMINATION ON A PATH FORWARD BY THE END OF MARCH OF THIS YEAR AND SO BEFORE THE APRIL BREAK.

AND WITH THAT IN MIND WE WANTED TO CREATE AN OPPORTUNITY FOR THE CURRENT TO COME IN AND TALK ABOUT THE EXISTING SERVICE LEVEL THAT THEY ARE PROVIDING AND SOME OF THE ISSUES THAT THEY FACE AND SOME OF THE SUCCESSES THAT THEY HAVE HAD AND TALK ABOUT YOU KNOW MAYBE WHAT THEIR POTENTIAL VISION FOR THE FUTURE COULD BE AND THEN ALSO TO HEAR FEEDBACK FROM THE BOARD ON ANY KIND OF CONCERNS THAT THEY HAVE FOR POTENTIAL DIRECTIONS THAT THEY WANT TO MOVE IN THE FUTURE SO THAT LRS CAN HEAR THOSE THINGS.

THEY ARE VERY INTERESTED IN SIGNING A RENEWAL.

THEY ARE NOT COMMITTED SOLELY TO THE EXISTING TERMS OF THE EXISTING SERVICE PACKAGE AND WOULD BE WILLING TO ENTERTAIN SOME POTENTIAL CHANGES AS PART OF A RENEWAL.

SO, WE REALLY WANTED TO PROVIDE THIS OPPORTUNITY FOR THE BOARD TO HAVE SOME DIRECT ENGAGEMENT WITH THE HAULER AND STAFF AND HAVE ANY QUESTIONS THAT THEY HAVE AND LET THEM HEAR SOME OF THE PRIORITIES SO THAT AS WE PREPARE A RECOMMENDATION FOR THE BOARD AT THE END OF MARCH AND ARE PROVIDING A POTENTIAL RENEWAL PACKAGE FROM THE HAULER THAT WE CAN YOU KNOW TRY TO MEET THE NEEDS OF THE BOARD OR THE INTERESTS OF THE BOARD AS MUCH AS POSSIBLE.

SO, WITH US TONIGHT FROM LRS WE ACTUALLY HAVE A STRONG TEAM. WE HAVE GEORGE STRONG WHO IS THE AREA VICE PRESIDENT HERE TONIGHT TO SPEAK AND WE'VE ALSO GOT OUR ACCOUNT MANAGER, JORDAN CRAVER AND WE HAVE GOT TWO MEMBERS OF THE SUSTAINABILITY TEAM, JOY AND I AM SORRY - JOY RIFKIN AND I JUST MET NATALIE TONIGHT WHO IS ALSO AN OAK PARK RESIDENT. AND SO STRONGER PRESENTATION HERE AS WELL. AND BEFORE WE STARTED I KNOW WE ARE RUNNING OUT OF TIME AND EARLIER THIS YEAR WE PUT TOGETHER THIS VIDEO WHICH IS VERY UNIQUE WITH SOMETHING THAT THEY PROVIDED TO THE COMMUNITY AND I WANTED TO TAKE A QUICK MOMENT TO SHOW THAT TO THE BOARD IN CASE THEY HAVE NOT SEEN IT AND IT REALLY IS A MOMENT AND IT IS SOMETHING THAT I THINK IS REALLY SPECIAL AND UNIQUE TO THE COMMUNITY AND SOMETHING THAT LRS PROVIDED TO US YOU KNOW UNDERSTANDING WHERE WE WANT TO GO AS A COMMUNITY AT LARGE AND WHERE OUR PRIORITIES AND GOALS ARE.

(VIDEO PLAYING)

>>SPEAKER: WHEN WE GOT THIS TRUCK WE WERE THINKING OF WHAT WOULD BE THE BEST COMMUNITY TO PARTNER WITH IN THE FIRST COMMUNITY I THOUGHT OF WAS OAK PARK.

C1 THE NEW LRS ELECTRIC REAR LOADER THAT WE ARE DEBUTING IN OAK PARK. MANY PEOPLE DO NOT EVEN REALIZE BECAUSE IT IS SUPER QUIET.

>>SPEAKER: WE ARE SO EXCITED TO HAVE SUCH A GREAT PARTNER WITH LRS THAT HAVE THE SAME VALUES OF SUSTAINABILITY AND HOW THIS INNOVATIVE ELECTRIC COMPOSTER TRUCK SERVICING OAK PARK.

>>SPEAKER: THIS IS ACTUALLY ONE OF THE FIRST ONES IN THE UNITED STATES OUT ON ROUTE AND IT IS COLLECTING COMPOST IN YOUR COMMUNITY EVERYTHING WILL DAY.

IT REALLY LINES UP WELL WITH THE COMMITMENT TO THE ENVIRONMENT REDUCING CARBON FOOTPRINT AND WE GO THROUGH YOUR ALLEYS EVERY WEEK AND IT IS A LOT MORE QUIET AND A LOT MORE SUSTAINABLE.

>>SPEAKER: THE BEST WAY TO SEE MORE OF THIS IN THE FUTURE IS TO SIGN UP FOR THE COMPOST PROGRAM.

>>SPEAKER: IF YOU SEE US COMING DOWN THE STREET, STOPPED THE DRIVER AND TALK TO THEM ABOUT IT AND YOU KNOW MY KIDS LOVE IT AND JUST THANK YOU AGAIN FOR THE OPPORTUNITY TO SHARE THIS WITH YOU IN OAK PARK.

>>ROB SPRAWL: OKAY, WITH THAT I WILL INVITE GEORGE TO COME UP AND I THINK YOU MAY HAVE A FEW WORDS THAT HE WANTS TO SAY AND THEN WE WILL OPEN IT UP TO QUESTIONS FROM THE BOARD OR IF THERE ARE ANY ADDITIONAL DIRECTION THAT THEY WANT TO PROVIDE AS IT RELATES TO THE CONTRACT.

>>PRESIDENT SCAMAN: OKAY, GEORGE, YOU GET MORE THAN FOUR MINUTES AND IF THAT IS THE WILL OF THE BOARD - AND CAN WE RETAIN A MOTION TO GO PAST 10 PM SO WE DO NOT INTERRUPT THIS?

>>SPEAKER: MOVE.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: ALL IN FAVOR?

(MULTIPLE SPEAKERS)

AYE.

>>SPEAKER: I KNOW THAT WE ARE ALL PRESSED ON TIME, BUT I ONCE WENT OUT FOR A PRESENTATION AND THEY SAID YOU HAVE ONE MINUTE TO GIVE US THE PITCH AND SO I KNOW HOW TO WORK ON A TIGHT TIMELINE!

BUT AGAIN, MADAM PRESIDENT AND BOARD, THANK YOU SO MUCH FOR THE TIME TO PRESENT YOU, MY NAME IS GEORGE STRONG AND THE AREA VICE PRESIDENT FOR LRS AND SERVING ABOUT 50% OF OUR COMPANY OVERALL ANYTHING WE ARE MOST PROUD OF IS THAT I WAS PRETTY MUCH RAISED IN THIS MARKET APPEARED MY FAMILY HAD A BUSINESS IN BAYWOOD FOR 75 YEARS THAT WAS SOLD TO LRS FIVE YEARS AGO AND ONE OF THE FIRST CONTRACT I REALLY WANTED TO TARGET WAS OAK PARK BECAUSE I MANAGED RIVER FORCE CONTRACT FOR A LONG TIME AND I KNOW YOUR TWO COMMUNITIES ARE SO CONNECTED AND SOMETIMES IMPERATIVE WITH EACH OTHER, LOCAL FRIENDLY CONVERSATION RIGHT THERE.

BUT, I WAS REALLY PASSIONATE, BECAUSE I KNEW AND I BELIEVED THAT WE COULD BRING A LOT OF VALUE TO YOUR COMMUNITY.

NOT ONLY DO I THINK BRINGING IN WITH SIGNIFICANT VALUE SAVINGS TO YOUR CUSTOMERS MEANING YOU ARE THE CUSTOMER AND THE CONSTITUENTS THAT WE SERVICE, BUT ALSO BRINGING IN A LOT OF VALUE WHICH I WANT TO JUST GO THROUGH.

AGAIN, MY BACKGROUND IS I HAVE BEEN IN THE WASTE INDUSTRY MY ENTIRE LIFE. FOR GENERATIONS, PRIMARILY BASED ADAM THEY WOULD EVEN UNTIL THIS DAY THAT IS WHERE MY AREA OFFICE IS BASED OUT OF AND I SPENT A LOT OF TIME SERVICING OAK PARK QUITE DAILY I WILL SAY.

AND REALLY I WANTED TO SPEAK RECORD TO THE PROGRAM THAT YOU HAVE TODAY BECAUSE A LOT OF THE PIECES THAT YOU SEE DO HAVE MY FINGERPRINTS ON IT. SPECIFICALLY YOU KNOW ONE OF THE THINGS THAT I'M REALLY PROUD OF IS THE TRANSITION THAT WE DID DO INITIALLY WHICH I KNOW SOME OF THE RESIDENTS MAY SPEAK ABOUT THE CARDS THAT WE HAVE TODAY AND SOME OF THE ISSUES THAT WE MAY HAVE AN SPECIFIC TO THAT WAS WHEN WE LOOK AT THE LEVEL OF SUSTAINABILITY AS BEING A GOOD STEWARD TO THE ENVIRONMENT, ONE OF THE PIECES IS YOU KNOW FORGET THE RECYCLING IN THE COMPOSTING, JUST DON'T DO IT AT ALL.

DON'T PRODUCE IT AND ONE OF THE PIECES INITIALLY WHEN WE STARTED THIS RELATIONSHIP WAS WELL, HOW CAN WE MAKE THE TRANSITION EASIER?

YOU HAVE BEEN WITH YOUR COMPANY HAULER FOR 20+ YEARS CURBSIDE IS THE WAY THAT WE DELIVER MEANING ANY CUSTOMER OR COMPANY THAT DELIVERS IN THE COUNTRY WILL SAY THAT THEY HAVE TO MEET THE CARBON THAT MEANS YOUR RESIDENT WILL HAVE TO DRAG TWO OR THREE CARS OUT OF THE BACK ALLEY AND THAT IS SOMETHING THAT WE WANTED TO AVOID.

SO, THAT IS THE REASON WE SAY WE WANT TO MAKE IT EASIER FOR THE RESIDENT AND WE ALSO WANT TO AVOID THE FINANCIAL IMPACT AND THE CARBON FOOTPRINT OF CREATING WHAT WE HAVE IN MY ACTUAL WRITTEN SPEECH WHICH IS ABOUT THE WEIGHT OF THE STATUE OF LIBERTY OF PLASTIC THAT YOU GUYS AVOID BY KEEPING THE CARDS THAT YOU HAVE AND IF YOU HAVE A BROKEN LEG OR SOMETHING LIKE THAT, THAT WOULD BE A FANTASTIC THING FOR A CHAT BACK TO FIELD A QUESTION LIKE THAT.

HOW DO I REPLACE MY CARD?

I JUST TYPE IT IN AND THEN GET IT REPLACED AND THAT IS SOMETHING THAT I PITCHED TO OUR COMPANY ABOUT FIVE YEARS AGO SAYING I WOULD LOVE TO HAVE THAT ON THE TOP OF OUR LID WHERE A RESIDENT COULD JUST SCAN IT AND GET THAT ISSUE SOLVED AND UNFORTUNATELY IT HAS NOT COME TO MARKET YET IN OUR ORGANIZATION, THAT IS A TOP-LEVEL THOUGHT AND EASE-OF-USE FOR THE CUSTOMER AND I WOULD LIKE TO GET TO THAT BECAUSE THEN WHEN YOU DO HAVE A QUESTION RELATED TO YOU KNOW IS THIS PEANUT BUTTER JAR ABLE TO BE CLEANED AND COMPOSTABLE, WHATEVER IT IS, HOPEFULLY WE CAN GET THAT ANSWER RATHER QUICKLY, BECAUSE I DO WANT TO 100% AGREE WITH YOU THAT THE LEVEL OF CONVERSATION RELATING TO RECYCLING IS SO PERSONAL AND YOU KNOW WE WERE JUST DOWN AS A FAMILY IN FLORIDA FOR A WEEK ON VACATION WITH MY IN-LAWS AND MY FATHER-IN-LAW WAS JUST DEBATING WITH MY MOTHER-IN-LAW ABOUT THIS STARBUCKS CUP AND IN TENNESSEE THAT THEY WERE DRIVING DOWN - YOU KNOW WHETHER OR NOT THIS CUP WAS ABLE TO BE RECYCLED.

AND AGAIN IT IS SOMETHING THAT HITS EVERYBODY AND EVERYBODY HAS A DIFFERENT VIEW OF WHAT IS OR IS NOT RECYCLABLE.

AND WE HAVE SUCH A FAR WAY TO GO TO HOW WE MEET THE RESIDENT WHICH IS OUR CUSTOMER AND YOU KNOW YOUR CONSTITUENT AND WHERE THEY ARE AND WHEN THEY WANT IT AND HOW WE GET THAT INFORMATION.

LID ACCESS, I 100% AGREE WITH YOU.

WE NEED TO HAVE THAT YOU KNOW WHATEVER IT IS TO MEET THEM AND HOW WE MEET THEM IN THEIR LIVING IN?

HOW WE MEET THEM WHERE THEY WANT TO BE AND THAT IS SOMETHING THAT I THINK WE NEED TO STRIVE TO DO BETTER IDEALLY WITH A CONTINUED PARTNERSHIP WHICH IS SOMETHING THAT I WOULD LOVE TO BE A STAKEHOLDER IN TO HELP PUSH THAT FOOT FORWARD.

SOME OF THE OTHER THINGS AGAIN AND FORGIVE ME - I AM LONG-WINDED SOMETIMES IN MY CONVERSATION, BUT I'M ALSO REALLY PROUD OF THE CONTINUATION OF THE CLEAN DISPOSAL PLACE PROGRAM AND OAK PARK IS ONE OF THE CLEANEST USERS AND I DON'T KNOW IF WE REALLY LOOKED AT THAT OR THE SURVEY THAT WE DID, BUT THIS IS ALSO DIVERTING MATERIAL FROM THE LANDFILL. AND IN MOST CASES AND THINGS OF THAT NATURE YOU KNOW SYRINGES AND PAINT AND HARD TO RECYCLE PIECES, WE ARE RECOVERING AND BOTH COMMUNITIES ARE AND MEANING A RESIDENT IN OUR COMMUNITY IS GOING TO THROW THAT CAN OF

OIL IN THE GARBAGE OR SOMEPLACE ELSE THAT THEY DON'T WANT IT TO GO, YOUR COMMUNITY IS CAPTURING THAT.

SO, THAT IS SOMETHING THAT WE CAN TALK ABOUT AND GIVE YOU THE DATA TO SAY THAT THAT IS AN ADDENDUM MAY BE TO THAT CHARACTERIZATION, AS WELL.

SO, I REALLY AM PROUD OF THAT.

I'M REALLY REALLY PROUD OF THE ELECTRIC TRUCK TO BE TRANSPARENT I WAS IN WHAT IS CALLED I THINK THE BULLDOG MAGAZINE WHICH WAS ABOUT FIVE YEARS AGO WHEN THEY ANNOUNCED THE LR AND I ACTUALLY WANTED TO BE IN THE NEIGHBORING COMMUNITY BECAUSE I THOUGHT IT WOULD BE A FANTASTIC FIT BUT IT TURNS OUT OAK PARK WAS THE RIGHT FIT FOR US AND WE DID HAVE THIS ONE VEHICLE THAT WE WERE STRUGGLING TRYING TO FIGURE OUT THE PERFECT CUSTOMER AND THE PERFECT TOWN AND THE PERFECT PLACE TO USE IT AND IT LANDED PERFECTLY FOR ALL OF THEM.

WE JUST BROUGHT IT UP AND STARTED TESTING AND WE USE IT EVERY SINGLE DAY IN YOUR TOWN WHICH I HAVE TO SAY I STILL DO NOT BELIEVE THERE IS A SINGLE WASTE HAULER IN THE STATE OF ILLINOIS THAT USES IT ON A RESIDENTIAL COLLECTION BASIS EVERY SINGLE DAY.

SO, I AM REALLY PROUD OF BRINGING THAT OPPORTUNITY TO MARKET.

IT FITS EXACTLY WITH WHAT I THINK THE MISSION IS TO HELP THIS COMMUNITY.

LAST BUT NOT LEAST, THE LEAF PROGRAM THAT IS SO FUN TO DISCUSS I AM NOT TAKING A SIDE, AND IS PROVIDING THE SERVICE, BUT I CAN GIVE SOME NOTES THAT I PERSONALLY THINK ARE HELPFUL AND AGAIN I THINK I OVERSEE 150 MUNICIPAL CONTRACTS AND SO I HAVE A LOT OF DIFFERENT CUSTOMERS AND I HAVE GOT A LOT OF THEM RIGHT NOW THAT ARE REALLY STRUGGLING WITH THE PROGRAM THAT THEY HAVE OR THE PAN PROGRAM THAT THEY HAVE AND I DON'T WANT TO USE SPECIFIC MUNICIPAL NAMES, BUT WHAT I WOULD JUST SAY FROM AN OUTSIDERS PERSPECTIVE FOR SOMEBODY THAT ALSO DOES THIS FOR A LIVING, THE THING THAT I THINK WOULD BE A CONCERN OF MINE AND A BIG ISSUE THAT WE HAD THIS YEAR MEANING THAT WE ARE LEAVES COME DOWN LATE AND WE WERE ALL ASSUMING IN OUR BUSINESS THAT THESE LEAVES WOULD COME DOWN AND WE WOULD GET BLASTED.

AND THE FIRST KIND OF TRADITIONAL SEASON AND I AGREE WITH YOU ON THE CLIMATE CHANGE PIECE IS THAT NORMALLY THEY TRADITIONALLY FALL A LITTLE BIT LIKE THAT.

THEY DID NOT AND SO NONE OF THE LEAVES CAME DOWN AND ALL OF THEM WERE COMING IN SUPER EARLY AND THEN ALL OF A SUDDEN IT WAS LIKE WE ARE GOING TO GET DESTROYED AND THAT IS WHAT HAPPENED WHEN THEY ALL FELL.

AND THEN THANKSGIVING HIT AND THAT STORM CAME THROUGH AND A LOT OF PEOPLE DID NOT EVEN GET THEIR LEAVES OFF OF THE GROUND YET AND SO NOW LIKE WHEN YOU GO TO MY HOUSE IT IS COVERED IN LEAVES EVERYWHERE BECAUSE WE DID NOT DO THAT.

AND THE OTHER CHALLENGE BEING THESE LEAVES ARE FROZEN AND THEN YOUR TEAM GOES OUT AND SO A CONCERN THAT I WOULD HAVE FROM A SAFETY PERSPECTIVE IF THOSE LEAF PILES WERE ON THE GROUND LIKE THEY WERE IN THE

FOREST OR OTHER COMMUNITIES IT CREATES A REAL SAFETY CONCERN AND JUST BASED OFF OF THE FACT THAT YOUR BLOUSE GO THROUGH THEIR ESPECIALLY BECAUSE THESE COMMUNITIES KEEP IT ON THE STREET AND SOME OTHER COMMUNITIES KEEP IT ACTUALLY LIKE UP ON THE PARKWAY AND WHAT I TENDENCY A LOT OF TIMES IS THAT IT COMES OUT INTO THE STREET AND REPORTED DOWN THE PARKWAY ANSWER MY CONCERN WOULD BE THAT IF YOU HAD A PROGRAM LIKE YOU HAD IN THE PAST IT WOULD BE THAT IT COULD BE THAT THESE ARE FROZEN MOUNTAINS ALL OVER THE STREET THAT CREATE AN EXTREME HAZARD FOR YOU GUYS.

SO, IN HINDSIGHT YES, THEY CREATE A LOT OF MAYBE EXTRA ISSUES RELATED TO THEN THE FROZEN FOOT OF SNOW AND THE RESIDENTS DID NOT HAVE TIME TO COLLECT THEIR LEAVES BECAUSE IT WAS ALREADY FROZEN AND YOU ARE HOPING TO DO IT ON YOUR WEEKEND HOLIDAY FOR THANKSGIVING AND NOW YOU CANNOT. SO, THAT JUST CREATED A REALLY REALLY BAD SITUATION AND THAT IS JUST MY OPINION AND I AM NOT SPEAKING RIGHT OR WRONG OR INDIFFERENT I AM JUST GIVING YOU WHAT I WAS SEEING BECAUSE I WAS TEXTING SOME OF MY COLLEAGUES AND MANAGING SOME OF THE COMMUNITIES OF NORTH AND THEY ARE OUT THERE RIGHT NOW AND IN FACT I HAVE GOT ANOTHER COMMUNITY THAT HAS ASKED US TO BRING 15 TRUCKS IN WHEN THEY NORMALLY USE A TRADITIONAL PAN AND I AM GETTING A LITTLE BIT LONG-WINDED WITH THE DETAILS WITH THE WAY THAT WE HAVE TO DO OUR UNION STAFFING WHICH IS A LOT OF OUR TEAM MEMBERS WHO DO THAT CLEAN UP ARE SEASONAL BASED AND THERE ONLY ALLOWED TO WORK WITH US UNTIL DECEMBER 15 ANSWER ONCE THEY LEAVE WE STRUGGLE AS AN INDUSTRY TO HAVE THE MANPOWER TO DO A LOT OF THE THINGS THAT WE ARE TALKING ABOUT.

NOW, GRANTED WE HAVE WORKED ON PUSHING THAT TIME TO GO TO THE END OF THE YEAR, DECEMBER 31 AND THESE ARE PIECES THAT WE ARE WORKING ON BECAUSE OF THE CHANGE IN THE ENVIRONMENT THAT WE LIVE IN WHERE WE USED TO SAY DECEMBER 15 IS TO ALWAYS BE FINE AND NOW A LOT OF THE KONICA ACT SAY WE NEED UNTIL THE END OF THE YEAR.

WE NEED LONGER BECAUSE THESE LEAVES ARE COMING DOWN AND WHAT ARE WE GOING TO DO ABOUT IT?

AND SO I JUST WENT TO GIVE MORE CLARITY AND AGAIN OF SOME OF THE THINGS THAT WE ARE DEALING WITH AND SOME OTHER THINGS THAT WE ARE DOING AND I KNOW THAT WE CAN IMPROVE AND EVERYBODY CAN IMPROVE AND WE CAN TAKE FEEDBACK AND IMPROVE ON IT AND THAT IS MY ROLE AND THAT IS WHAT MY TEAM IS HERE TO DO.

GET THE FEEDBACK FROM THE CUSTOMER AND WORK ON FIXING IT.

SO, IF IT IS A BROKEN LEG AND HOW DO WE MAKE SURE THE RESIDENT DOES NOT FEEL PAIN ON THAT, IF IT IS MY GUYS BACKING UP AND LEAVING AN ALLEY WHICH I HAVE HEARD THAT COMPLAINT FOR A LONG TIME - IF THE RESIDENCE ARE FRUSTRATED WITH THIS, WHAT IS THE REASON BEHIND IT?

IT WE ARE CONCERNED THAT THERE IS A CHILD COMING THROUGH WE DON'T WANT THEM TO GET HIT.

WHAT CAN WE DO TO MITIGATE THAT?

SLOW DOWN AND MAYBE GET OUT AND LOOK BOTH WAYS AND THEN GO THROUGH PROPERLY.

SO AGAIN, TO WRAP UP, I JUST WANT TO BE CLEAR THAT I'M HERE TONIGHT TO REFLECT ON WHAT WE HAVE DONE AND I ALSO WANT TO LISTEN TO WHAT WE CAN DO TO DO BETTER.

AND I'M REALLY FOCUSING ON MY TEAM AND MY AREA LEADERSHIP AS CONSTANT IMPROVEMENT RATHER THAN RESTING ON US CREATURES OF HABIT YEAR WE SHOULD ALWAYS TRY TO IMPROVE WHETHER IT IS IMPROVE ENGAGEMENT WITH THE RESIDENT AND IMPROVING THE UNIT THAT WE ARE USING OR BETTER SIGNAGE ON OUR CARTS, WHATEVER IT IS, WE SHOULD BE CONSTANTLY CREATING A PROGRAM THAT SERVES THE COMMUNITY TO HEAR ALL THE KEY PIECES THAT YOU DESERVE. SO - I WANT TO SAY THANK YOU FOR YOUR TIME AND I KNOW IT HAS BEEN A LONG NIGHT AND I HAVE REALLY ENJOYED A LOT OF THE CONVERSATIONS AND PERSONALLY WE HAVE HAD A LOT OF GOOD LISTENING PIECES, BUT AGAIN I WILL OPEN IT UP TO ANY CONVERSATION YOU WANT DIRECTLY WITH MYSELF NOW. I AM HAPPY TO HAVE ANY SORT OF DIALOGUE THAT I CAN PROVIDE CLARITY ON FROM NOT JUST YOUR VENDOR BUT A INDUSTRY EXPERT.

YOU KNOW I KNOW A LOT ABOUT THIS INDUSTRY AND MARKET AND I CAN GIVE YOU KIND OF A BOTH SIDES OF IT AS A VENDOR, BUT ALSO SOMEONE AS A CONSULTANT I WILL CALL MYSELF.

>>PRESIDENT SCAMAN: THANK YOU.

BRIAN?

>>TRUSTEE STRAW: ONE OF THE COMPLAINTS I'VE HEARD A NUMBER OF TIMES REGARDING THE TRANSITION THAT WE WENT THROUGH THE TRANSITION TO THE SORT OF GRAB ARM AS OPPOSED TO A MORE MANUAL PROCESS BECAUSE THAT GRAB ARM OCCASIONALLY EITHER ITSELF MAKES CONTACT WITH A STRUCTURE OR AS IT IS BRINGING A CART DOWN, THAT CART WILL MAKE CONTACT WITH A STRUCTURE WHICH CAN CAUSE DAMAGE TO SIDING AS WE AVERRED EARLIER, DAMAGE TO GARAGE DOORS AND I HAVE HEARD NO VERY RARELY LIKE PEOPLE ASSERTING THAT A CAUSED DAMAGE TO THEIR VEHICLE.

WHAT STEPS DO YOU TAKE IN TRAINING SINCE WE ARE USING A AUTOMATED FARM TO MAKE SURE THAT THAT PROPERTY DAMAGE IS NOT HAPPENING AND TO DEAL WITH SITUATIONS BEFOREHAND?

>>GEORGE: THANK YOU FOR THAT NOTE.

BECAUSE, I'VE HEARD THAT ISSUE BEFORE AND IN FACT INTERESTING PIECE WAS I HAD SERVED IN ANOTHER COMMUNITY AND WE DID NOT USE THE AUTOMATED GRAB ARM AND WE STILL HAD ISSUES, THE DRIVER PUSHES THE CART BACK TOO MUCH AND SIDING IS POLENTA CRACKS OR BENDS THE ALUMINUM DOWNSPOUT AND SO IT IS AN ISSUE THAT EXISTS.

I WOULD THINK THAT THE BIGGER PIECE OF IT IS IS THAT OUR DRIVERS BEING HONEST AND REPORTING INCIDENTS.

THAT IS ONE OF THE BIGGEST THINGS THAT WE PUSH ON OUR TEAM IS THAT YOU HAVE TO REPORT EVERYTHING.

EVEN IN OUR COLLECTIVE BARGAINING AGREEMENT IS ONE OF THOSE THINGS IF THEY DON'T REPORT INCIDENTS IT IS AN EXTREMELY BIG OFFENSE AND WE TAKE THAT REALLY SERIOUSLY.

AND THEN WE DO HAVE DAMAGE WE NEED TO INVESTIGATE AND MAKE SURE THAT IT IS LEGITIMATE DAMAGE.

AND SO ONE THING THAT A GENTLEMAN COMMENTED ON EARLIER WAS YOU KNOW THEY SAY THAT THEY HAVE THIS VIDEO THING AND ONE OF THE THINGS THAT WE HAVE IS NINE CAMERAS ON ALL OF OUR TRUCKS THAT RECORD ALL OF THE TIME THROUGH A SYSTEM AND THE FIRST THING THAT WE NORMALLY DO WHEN WE GET A PIECE OF INFORMATION OF ANY SORT OF DAMAGE IS THAT WE NORMALLY PULL 1/3 EYE AND YOU CAN SEE YOU KNOW THE FALSE 360 AND WHAT TENDS TO OCCUR A LOT OF TIMES IS THAT IF WE DID IT SHOULD BE THICK.

IF IT IS AN EXTREME DAMAGE LET'S SAY YOU PUSH A CART AND BUSTED A WINDSHIELD ON A CAR OR SOMETHING RELATION, THAT IS GOING TO GO THROUGH OUR CLAIMS DEPARTMENT LIKE ANY INSURANCE ISSUE AND SO MAYBE LONGER. BUT, SOMETIMES YOU ALSO SEE YOU KNOW THEY REPORTING LIKE WHAT HAPPENED THREE MONTHS AGO?

I DID NOT CALL IT IN WHEN IT HAPPENED.

AND THEN IT BECOMES A REAL CHALLENGE APPEARED BECAUSE YOU ARE TRYING TO WORK WITH THE RESIDENT TO SAY OKAY, WHAT IS IT THAT ACTUALLY SHOWS THE DAMAGE OCCURRED?

SO, IT IS A CASE-BY-CASE BASIS AND IN MOST CASES WHEN SOMEBODY HAS A REALISTIC EXPECTATION OF WHAT THE RESULT SHOULD BE, I HOPE WE CAN GET THERE WITH THE RESIDENT AND IF WE ARE NOT, HE NEEDS TO GET ELEVATED UP TO MYSELF OR OUR GENERAL MANAGER, JOHN McGEE OR OPERATIONAL TEAM MEMBERS.

BUT, THE OLD PROVIDER WAS USING A SIMILAR TRUCK, VERY SIMILAR. WE USE THE REAR LOAD FOR YARD WASTE WHICH YOU SAW FOR COMPOST AND THE SAME WITH THE OLD HAULER.

>>TRUSTEE STRAW: AND THEN ONE OF THE OTHER COMPLAINTS THAT WE HEAR FREQUENTLY IS BROKEN DAMAGED OR MISSING LIDS.

IS IT POSSIBLE TO IMPLEMENT A SYSTEM WHERE LIKE DRIVERS JUST KNOW THAT HEY, THERE IS A LID MISSING ON THIS -

>>GEORGE: A PROACTIVE MEASURE -

>>TRUSTEE STRAW: YES, LIKE I DON'T EVEN THINK IT SHOULD REQUIRE A RESIDENT TO MAKE A COMPLAINT.

YOU GUYS ARE HAVING WEEKLY INTERACTIONS WITH EVERY ONE OF THESE PARTS AND SO MAYBE IF YOU JUST TAKE A LIST OF YOUR OTHER CARTS AND THEN NEW BINS CAN APPEAR AT TOWSON NEXT WEEK.

>>GEORGE: I TOTALLY AGREE WITH YOU ON THAT. ABSOLUTELY.

WE HAVE A GOOD PATCH NEAR MISS PROGRAM WHICH WE CAN USE FOR THAT WHICH IS NORMALLY SAFETY-RELATED IF A DRIVER DOES SOMETHING THAT

REALIZES THEY COULD CATCH AND THEY CAN AUTOMATICALLY PUT IT IN AN ACUTE RECOGNIZED AND WE CAN DO THE SAME THING FOR THE CARTS.

>>TRUSTEE STRAW: FOR THOSE KINDS OF PROACTIVE MEASURES, IT WOULD TAKE THE CUSTOMER SATISFACTION METRICS THAT WE ARE LOOKING AT WHERE I THINK YOU KNOW THERE WERE NOT A TON OF PEOPLE WHO WERE IN THE VERY SATISFIED CATEGORY, BUT THERE WERE LOTS OF PEOPLE THAT WERE LIKE YES, THEY ARE DOING A FINE JOB, BUT IF MY BIN WHICH HAS BEEN MISSING A LID FOR THREE OR FOUR YEARS SUDDENLY WAS REPLACED LIKE I WOULD BE LIKE OH, THEY DID THAT WITHOUT ME HAVING TO MAKE THAT CALL THAT I HAVE BEEN PUTTING OFF FOR THREE OR FOUR YEARS.

>>GEORGE: I AGREE WITH YOU.
I'VE GOT TWO SO FAR!
I DO APPRECIATE THE FEEDBACK.
I COMPLETELY AGREE.

>>TRUSTEE STRAW: AND ONE THING I WOULD SAY IS THAT I DO THINK WE SHOULD GO THROUGH A COMPETITIVE BIDDING PROCESS.
ONE OF THE THINGS WE TALKED ABOUT FROM THE OUTSET WHEN WE WERE LOOKING AT THE LEA PROGRAM WAS MOVING TO A LEAF COLLECTION PROGRAM WHERE WE ARE BAGGING OUR LEAVES AND THERE ARE MORE WASTE HAULERS WHO ARE ABLE TO BID AND MY UNDERSTANDING IS THE LAST BID PROCESS IS THAT WE HAD FEWER BIDS THAN WE OTHERWISE MAY HAVE HAD, BECAUSE OF OUR LEAF COLLECTION PROGRAM AND MANY SMALLER HAULERS WERE NOT ABLE TO ACCOMMODATE THAT PROGRAM.
SO, I DO WANT US TO GO TO MARKET AND SEE WHAT THE OPTIONS ARE OUT THERE, BECAUSE THAT WAS ONE OF THE BENEFITS THAT WE HAVE TALKED ABOUT WITH OUR CONSTITUENTS OF MOVING TO A BAGGING LEAF PROGRAM.

>>GEORGE: SURE.

>>ROB SPRAWL: SO.

YES.

THAT IS AN OPTION.

I WOULD NOT SAY - RESPONDING TO YOUR COMMENT I WOULD NOT SAY THAT THAT IS THE SOLE REASON THAT WE WERE LIMITED, BUT THAT WAS SOME OF THE FEEDBACK THAT WE HEARD.

AT THE CURRENT BAGGING MODEL IS SOMETHING THAT A LOT OF MODELS AND COMPANIES WERE NOT INTERESTED IN PARTICIPATING IN.

AND WE DID ONLY HAVE DURING OUR LAST PROCESS TWO BIDS WHICH WERE THE CURRENT HAULER OR WASTE MANAGEMENT AND LRS.

AND SO I HEAR YOUR COMMENTS AND AS WE PREPARE THAT ITEM AND MAKE THAT RECOMMENDATION ARE BUSILY WE WILL GIVE A LOT OF THE TRADE-OFFS THAT ARE THERE AND YES, I HEAR YOU.

>>PRESIDENT SCAMAN: LRS WAS ALSO ABLE TO DO MORE COMPOSTING?

>>ROB SPRAWL: THEN WASTE MANAGEMENT, YOU MEAN?

>>PRESIDENT SCAMAN: I THINK I'M GOING TOO FAR BACK IN HISTORY BEFORE WE CHANGED THE PROGRAM.

CORY, YOU WANTED TO ASK A QUESTION?

>>TRUSTEE WESLEY: I WANTED TO AGREE WITH TRUSTEE STRAW - AND I AM INTERESTED IN TWO THINGS AS IT RELATES TO THE LEAVES AND ONE OF THEM I DON'T WANT THEM BACK IN THE STREET AND I WOULD NOT MIND A PARKWAY SYSTEM.

THAT SOUNDS LIKE SOMETHING THAT COULD WORK POTENTIALLY, MAYBE IN COMBINATION WITH SOMEWHAT OF A PARKWAY/ \ WHERE FOLKS HAVE AN OPTION ON HOW THEY WANT TO GET RID OF THE LEAVES.

AND IT IS KIND OF LIKE DEALERS CHOICE, BUT ULTIMATELY I DON'T WANT TO MINISTRY AND IT IS DANGEROUS AND I THINK WE ALL UNDERSTAND THAT AT THIS POINT AND YOU KNOW BEGRUDGINGLY AND HOW THIS IS NOT A GOOD LOOK FOR THE VILLAGE ALTHOUGH THEY WOULD RATHER HAVE SOMEBODY COMING AT THEM. AND SO I LIKE TO SPLIT THE NEEDLE AND HAVE SOMEBODY COMING AT THE LEAVES, BUT NOT PUT THEM IN THE STREET IF WE COULD ALL MAKE THAT HAPPEN. I WOULD ACCEPT UNIVERSAL COMPOSTING AS THAT OPTION.

ABSOLUTELY.

BECAUSE LEAVES ARE COMPOSTABLE AND IF WE HAVE A SERVICE THAT PICKS UP LEAVES, MAYBE IT SHOULD PICK UP EVERYTHING ELSE.

RIGHT?

SO, THAT IS - ALL OF THAT TECHNOLOGY STUFF THAT YOU GUYS LRS THAT YOU MENTIONED - YOU SHOULD LOOK INTO THAT.

>>SPEAKER: NOT TO GET EVEN MORE LONG-WINDED, BUT I ACTUALLY GOT A CHAT BOT AND BUILT IT OUT AND THEN CREATED THE WHOLE THING AND THEN SOMEBODY PITCHED IT IN MET USING MY EXACT SAME THING AND ALEC WHERE DID YOU GET THIS?

AND THEY WERE LIKE I DON'T KNOW, A I CREATED IT -

>>TRUSTEE WESLEY: YOU KNOW I JUST HAVE PERPETUAL HOLES IN MY LIDS AND I WOULD LOVE TO HAVE ANOTHER ONE SURE, THAT WOULD BE GREAT.

AGAIN, TO TRUSTEE STRAW AS I POINT IT WOULD BE GREAT IF I JUST SHOWED UP ONE DAY AND THERE WAS A NEW LID ON THE CAN, THAT WOULD ALSO BE AMAZING. I WOULD TAKE EITHER ONE AND I WOULD TAKE QR CODES THAT REDIRECT ME THE WEBSITES SO I KNOW WHAT I INPUT IN EACH PART.

>>PRESIDENT SCAMAN: AND YOU JUST WANT PEOPLE TO PILE UP LEAVES IN THE PARKWAY?

>>TRUSTEE WESLEY: AND THEN VACUUM THEM ALL UP.

>>GEORGE: I WILL NOT SAY ANYTHING, YORTY HAVE TWO VOTES TO GO TO BED AND YOU'LL HAVE SIX BY THE END OF THE NIGHT!

I THINK THE CHALLENGE WOULD BE THAT ALL OF THE STREETS HAVE TO BE CLEAR FROM A PARKING'S PERSPECTIVE AND IF YOU ARE LOOKING AT YOU KNOW SAY THE PAST, A BARRIER TO ENTRY IS THE LEAF PAN AND THIS WOULD BE EVEN MORE EXTREME AND YOU KNOW THERE WAS AT LEAST SIX OR SEVEN TRUCKS IN THE PARKWAY TO BE USED AS ONE AND IT WOULD BE EVEN MORE CHALLENGING FROM THAT POINT.

JUST MY PERSPECTIVE.

>>TRUSTEE WESLEY: WE ARE PEOPLE ON THE STREET NOW!

>>TRUSTEE TAGLIA: I JUST HAVE A FEW COMMENTS.

I THINK THEY HAVE FOLLOWED THE WILL OF THE BOARD AND TO THE MANAGER AND IMPASSE, YOUR PREDECESSOR DID NOT LIKE THE CHANGE AND WAS NOT SUPPORTIVE OF ANY CHANGES BECAUSE THE BOARD DID NOT LIKE THAT AND NOW WE CHANGE THE BOARD AND WE ARE ENTHUSIASTICALLY PURSUING THIS AND I REALLY QUESTION THE SUSTAINABILITY GAINS.

I DO.

AND I THINK THERE ARE SOME, BUT I DO NOT THINK THEY ARE SUBSTANTIAL.

I THINK PEOPLE ARE DRIVING ALL AROUND THE VILLAGE PICKING UP BAGS AND GOING TO THE VILLAGE HALL OR THE HARDWARE STORE AND I THINK PAST IS AN ISSUE AND PERSONALLY I BEEN BILLED AND OTHER PEOPLE I GET EMAILS, HUNDREDS OF DOLLARS EXTRA AND WE GET A \$29 REBATE AND WE ARE SPENDING YOU KNOW MANY PEOPLE HUNDREDS OF DOLLARS ON PICKUPS AND YOU KNOW WE ARE ALREADY THE HIGHEST TAX COMMUNITY OR THINK VERY NEARLY AND NOW WE HAVE THE SERVICE AND IS THIS SERVICE BEING TAKEN AWAY?

AND THAT IS A PROBLEM FOR A LOT OF PEOPLE, BECAUSE THEY HAVE GROWN ACCUSTOMED TO THAT.

SO, I LOOKED AT THE INFORMATION IN THE PACKET AND THERE WAS A DOCUMENT IN THEIR ABOUT THE VOTE BACK AND VICKI WAS PRESIDENT OF COURSE, PRESIDENT SCAMAN AND TRUSTEE ENYIA WAS ON THE BOARD AND I VOTED THEN TO MAKE THE CHANGE FROM WASTE MANAGEMENT.

THERE WAS A COST DIFFERENCE AND COST SAVINGS WHICH IS REALLY WHAT IT WAS.

I VETTED LRS.

I CALLED AND GOT NAMED -- NAMES OF COMMUNITIES AND RESIDENTS IN THOSE COMMUNITIES AND I WAS REALLY VERY THOROUGH AND I DON'T REMEMBER ALL THE DETAIL, BUT I REMEMBER I WAS VERY THOROUGH AND TALKED TO A LOT OF PEOPLE AND LRS WAS WELL-REGARDED.

AND YOU KNOW PRIOR TO THAT I WAS ON THE BOARD FROM 2017 AND WE HAD WASTE MANAGEMENT FOR FOUR YEARS AND I HAVE TO SAY THAT THAT WAS A VERY SMOOTH RUNNING OPERATION.

AND THEY HAD NO COMPLAINTS, NONE, WHATSOEVER.

AND WHEN YOU SWITCH COMPLAINTS, I GET THAT.

BUT, THOSE COMPLAINTS REALLY STAYED VERY HIGH AND TO THIS DAY I GET COMPLAINTS AND I DON'T KNOW WHY I GET THEM, BUT I GET A LOT OF COMPLAINTS AND WITH THE HANDLING AND THE GARBAGE AND THE BLOWING AND THE PICKUP AND THE LIDS AND THESE ARE THINGS THAT ARE CONSISTENT AND I APPRECIATE YOUR ENTHUSIASM FOR YOUR COMPANY AND THAT IS REALLY VERY VERY NICE AND I APPRECIATE YOU COMING HERE TONIGHT SO LATE OF COURSE, BUT I KNOW THAT LRS IS PROBABLY MAYBE 1/30 THE SIZE OF WASTE MANAGEMENT -

>>GEORGE: MAYBE ONE 100 OR 1/1000.

>>TRUSTEE TAGLIA: THEY ARE BIG NONETHELESS AND I REALLY APPRECIATE THE ABILITY TO MAKE ADJUSTMENTS AND SEAMLESSLY DO THINGS WITHOUT HAVING TO

WAIT FOR SOMEBODY TO COME AND PUT YOUR CART ON THE STREET FOR A WEEK WHERE IT SITS OUT THERE FOR A WEEK WHILE THE LID IS NOT CHANGED AND THEY TRY AGAIN NEXT WEEK.

YOU KNOW THINGS LIKE THAT REALLY BOTHER PEOPLE AND I THINK THIS IS AN IMPORTANT ALKYLATION AND SAVINGS IS AN IMPORTANT AND WE DID FORGO, WE ARE LIMITED AND WE DO NOT RAISE RATES FOR COPIERS BECAUSE THERE WAS ACTUALLY A VERY BIG SAVINGS AT THE TIME AND THEN WE GET TO THE LEAF COLLECTION AND I DON'T WANT TO TALK TOO MUCH MORE THAN JUST TO SAY THAT WHEN WE SWITCH, WE ELIMINATED A COUPLE WEEKS OF PICKUP WHICH MADE THOSE PILES BIGGER.

AND AM I WRONG ABOUT THAT?

>>ROB SPRAWL: THE REDUCTION FROM EIGHT WEEKS TO SIX WEEKS WERE COVID, NOT AS A RESULT OF THE CONTRACT. AND IT WAS MAINTAINED -

>>TRUSTEE TAGLIA: BUT, THERE WAS A REDUCTION IN THE PALS GET BIGGER AND WASTE MANAGER WAS MANAGING AND THEN LRS HAD A HABIT OF IT WAS DIFFERENT YOU KNOW THEY PUSHED INTO THE INTERSECTIONS. AND THERE WERE GIANT PILES IN INTERSECTIONS.

AND THAT IS JUST THE WAY THEY DID AND AT THE TIME I COMPLAINED ABOUT I SAID WELL - PEOPLE ARE COMPLAINING THAT THERE IS GIANT PILES AND YOU TALK ABOUT SAFETY.

WELL, THEY ARE YOU KNOW KIDS WERE PLAYING IN THEM IN THE MIDDLE OF INTERSECTIONS.

AND I THINK THAT WAS THAT THEY COULD GET A FROM A COUPLE DIFFERENT ANGLES TO REMOVE THE LEAF QUICKLY WHICH I GET THAT, BUT IT MADE PEOPLE UPSET AND IT BLED INTO THIS WHOLE CONVERSATION ABOUT WELL, MAYBE THIS IS NOT SAFE AND WE NEED TO LOOK AT IT DIFFERENTLY AND EVEN THOUGH WE HAVE DONE IT LIKE THIS FOR 60, 70, 80 YEARS AND SUDDENLY THERE WAS A CHANGE. AND ONE OTHER THING TO TALK ABOUT CAR FIRES.

WE TALKED ABOUT ONE OF THE ISSUES WAS CAR FIRES.

WELL, GUESS WHAT?

I CHECKED, THERE WAS A CAR FIRE LAST FALL NEAR WEST SUBURBAN HOSPITAL WHERE A CAR, YOU PARK A HEART CAR, THE LEAVES CAUGHT A CAR ON FIRE AND SO YOU KNOW WE ARE STILL GOING TO HAVE LEAVES ALL OVER THE PLACE AND THEY WILL BE MORE EVEN NOW AND THEN BECAUSE OF FIRE AND LONG STORY SHORT I DO FEEL LIKE AT THE TIME I THOUGHT I MADE A GOOD DECISION.

I'M NOW WONDERING IF I DID HONESTLY.

AND I HAVE TO SECOND GUESS MYSELF, BECAUSE I AM WILLING AS A BOARD MEMBER TO WHEN WE MAKE MISTAKES, WHEN I MAKE A MISTAKE TO GO BACK AND SAY I MADE A MISTAKE.

AND IT IS A SIGN OF A GOOD BOARD TO ACKNOWLEDGE THE COLLECTIVE OUTCRY WHEN WE HEAR IT FROM OUR COMMUNITY AND SAYING YOU KNOW WHAT EVEN THOUGH WE DID THIS AND THIS IS THE WAY IT IS, WE NEED TO MAKE MODIFICATIONS. WE NEED TO LOOK AT THIS.

SO, AS WE MOVE FORWARD, MY ONLY HOPE IS THAT WE CONSIDER OPTIONS, NOT JUST OPTIONS ABOUT HOW WE COLLECT LEAVES ON THE PARKWAY, BUT OPTIONS AS TO GOING BACK TO SOME KIND OF A METHOD WHERE THEY ARE SWEEPED AND THERE IS AGREEMENT ISSUES BECAUSE WE GOT RID OF OUR EQUIPMENT AND I DON'T KNOW WHY, BUT WE HAD THIS EQUIPMENT AND NOW WE DON'T HAVE IT AND USED TO TELL ME THAT IT WAS A STICKING POINT AND IT WAS A WAY TO SAY IT THAT OUR CONTRACT, IT IS A STICKING POINT FOR PEOPLE TO BID AND IT IS IMPORTANT AND I ALSO THINK IT WAS SUCCESSFUL AND WE DIDN'T HAVE THE STREET LIKE WE HAVE PICTURES NOW OF FLOODING ONTO THE SIDES AND THINGS LIKE THAT - THOSE ARE THINGS THAT WE NEED TO ADDRESS.

AND MY ONLY THING IS THAT I THINK WE JUST - I WILL NOT BELABOR IT HERE, BUT WE SHOULD CONSIDER OPTIONS, INCLUDING LOOKING BACK TO THE WAY THAT WE DID THINGS, BECAUSE SOMETIMES YOU KNOW THE OLD WAYS ARE GOOD WAYS AND THERE SHOULD BE CONSIDERATIONS AND THAT IS ALL I HAD TO SAY.

>>PRESIDENT SCAMAN: WE'LL GET GOING AND THEN I'LL TRY TO SUMMARIZE.
(LAUGHTER).

>>TRUSTEE EDER: I'LL BE BRIEF.

THANK YOU FOR COMING DOWN AND STICKING AROUND AND AS TRUSTEE TAGLIA SAID, I APPRECIATE YOUR ENTHUSIASM.

QUESTION FOR YOU - YOU SAID THAT YOU MANAGED SOMETHING LIKE 150 MUNICIPALITIES.

DO YOU HAVE A SENSE OFFHAND LIKE WHICH ONES HAVE THE HIGHEST RATE OF COMPOSTING THAT YOU SEEN?

>>GEORGE: FROM A PARTICIPATION PERSPECTIVE?

>>TRUSTEE EDER: WHATEVER STAFF THAT YOU HAVE.

>>GEORGE: HIGHLAND PARK HAS A OPT OUT PROGRAM AND -

>>TRUSTEE EDER: IS THAT JUST LIKE UNIVERSAL -

>>GEORGE: THAT IS JUST THE WAY THAT THEY WANTED.

IN NORTHBROOK THEY OPTED OUT AS WELL AND SO YOU HAVE TO RETURN THE CAR IF YOU DO NOT WANT IT.

AND WE HAVE GOT ABOUT FIVE OR SIX LIKE THAT IN THAT AREA.

WE HAVE RIVER FOREST THAT HAS THE COMPOSTING PROGRAM AND YOU HAVE THE COMPOSTING PROGRAM AND SO IT IS PROBABLE LIKE SIX OR SEVEN COMMUNITIES THAT HAVE IT IN THOSE ARE THE ONES THAT HAVE THE MOST ROBUST PROGRAM AND ONE OF THE THINGS THAT BECOMES MORE CHALLENGING AND AGAIN HOWEVER YOU WANT TO PHRASE IT, WHEN YOU HAVE A OPT IN OR OPT OUT PROGRAM AND IT IS CURBSIDE AT A COMMUNITY THAT IS MAY BE MORE FOCUSED ON CURBSIDE COLLECTION YOU KNOW THE LABOR RELATED TO ALLIE'S SERVICE IS MORE EXPENSIVE REGARDLESS OF HOW YOU WANT TO SLICE IT I JUST WANT TO SAY BECAUSE EVERYONE HAS THEIR CARTS OUT THERE AND IF YOU FOLLOW THE COMPOST DRIVER IT WILL BE IN THE LID OF EVERY EMPTY CART THAT YOU HAVE AND SO BE VERY MINDFUL WHEREVER THE VENDOR IS I WILL JUST TELL YOU THE BIGGEST CONCERN OF MINE AS A HAULER IS GIVING 14,000 CARTS OUT TO A COMMUNITY WERE ONLY 6000 USE IT AND I HAVE TO STOP EVERY ONE OF THOSE

EMPTY CART AND LOOK AT AN EPIC CAN, BECAUSE IT IS EXTREMELY LABOR-INTENSIVE AND COST A TON OF MONEY TO DO IT.

>>TRUSTEE EDER: THAT IS HELPFUL.

>>GEORGE: INSIDE THE CAR?

YOU AND SOMEONE - ANOTHER MAYOR DOWN THE ROAD WAS THINKING THAT SHOULD OCCUR, BUT WE DO NOT HAVE A WEIGHT SENSOR INSIDE EACH CART. (LAUGHTER).

>>TRUSTEE EDER: THAT IS HELPFUL TO KNOW.

AND INTERESTING TO HEAR.

>>GEORGE: THE CHALLENGE OF THAT IS IF YOU'RE GOING TO DO SOMETHING LIKE THAT, GIVING US BACK 5000 OR WHOEVER YOUR VENDOR IS IS A COMPLETE DISASTER.

JUST TO BE BLUNT.

TALK ABOUT MAKING A RESIDENT ANGRY ABOUT WAITING IN A DRIVEWAY TO GET HIS CART PICKED UP, THEY'LL BE CALLING THE PHONES LIKE CRAZY.

SO, AVOID THAT ONE IF YOU COULD BE AT.

>>TRUSTEE EDER: THAT IS HELPFUL.

IT SOUNDS LIKE THERE'S LOTS OF CREATIVE PROBLEM-SOLVING TO BE DONE.

WE APPRECIATE EVERYTHING YOU DO FOR OUR VILLAGE, THIS IS THE FISCAL THING TO DO TO GO OUT AND BID AND THAT'S WHERE I AM OUT ON IT.

>>GEORGE: I THINK WE SAVED YOU \$1 MILLION A YEAR LAST TIME!

>>TRUSTEE EDER: AS STEWARDS OF SUCH A LARGE CONTRACT, IT IS THE PRUDENT THING TO DO.

AND YES.

IT MAY END UP WORKING AWAY, BUT ALSO GIVES US OPTIONS AND SO THAT IS WHERE I AM AT.

THAT IS ALL ON THAT.

>>TRUSTEE STRAW: I KNOW THAT WHEN THINGS ARE SAID JUST REGISTERING DIFFERING OPINIONS IS HELPFUL TO STAFF.

I DO NOT WANT TO GO BACK TO A ON STREET LEAF COLLECTION SYSTEM.

I THINK THAT THE SYSTEM WE ARE USING NOW HAS REDUCED THE VOLUME OF LEAF WASTE AND HAS TREMENDOUSLY INCREASED THE NUMBER OF PEOPLE WHO ARE EITHER LEAVING OR LEAVE OR MULCHING AND I THINK FOR PREVIOUSLY RAISED REASONS HAVING BELIEVES IN THE STREETS WOULD HAVE BEEN MUCH MUCH WORSE THAN THE SITUATION WE ARE IN NOW WHERE WE ARE GOING TO BE ABLE TO WITH THE STREET SWEEPERS GET THE LEAVES CLEANED AS WE HAVE BEEN DOING WITH THE 12 HOUR STREET SWEEPING SHIFTS SINCE WE HAVE HAD THAT FREAK OCCURRENCE OF STORMS THAT OVERLAP.

AND SO I DON'T WANT US TO GO THROUGH A NEW ROUND OF DEBATES ABOUT THE SYSTEM.

I DO NOT THINK IT WOULD BE A PRODUCTIVE USE OF TIME TO RELITIGATE SOMETHING THAT HAS ALREADY BEEN DECIDED.

I MEAN - I GUESS I WOULD NOT BE OPPOSED IF WE WANTED TO ALLOW VENDORS THROUGH A COMPETITIVE BID PROCESS TO TELL US HOW MUCH EXTRA IT WOULD

COST TO HAVE THE VACUUM TRUCK, BECAUSE I THINK WHAT WE WOULD FIND IS HAVING THE VACUUM TRUCKS WOULD BE A VERY SUBSTANTIAL ADDITIONAL COST AND WOULD NOT IN FACT ALLOW US TO HAVE A DIVERSE SET OF VENDORS COMPETING FOR OUR BUSINESS IF THAT IS THE DIRECTION THAT WE WERE LOOKING TO GO.

SO, WE CAN INCLUDE IT AS AN OPTION TO BE CONSIDERED IN AN OPEN BIDDING PROCESS, BUT OTHERWISE I DON'T THINK IT IS A PRODUCTIVE CONVERSATION FOR US TO GO BACK THROUGH AGAIN.

I HAVE HEARD THE CONCERNS AND I THINK WE ALL HAVE HEARD THE CONCERNS. I DO THINK THAT ONE OF THE MOST FREQUENT CONCERNS I AM HEARING IS THAT OUR COMMUNITY DOES NOT LOOK QUITE AS PRISTINE WITH GREEN LAWNS AND THE DEAD OF WINTER, BUT THAT IS KIND OF HOW NATURE INTENDED AND I AM OKAY WITH THERE BEING SOME LEAVES ON LAWNS AND SOME PEOPLE MAY SEE THAT AS UNSIGHTLY AND FAR BETTER FOR POLLINATORS.

>>PRESIDENT SCAMAN: I WAS GOING TO ASK FOR A VERY QUICK POLL, BECAUSE I'VE HEARD FROM AT LEAST THREE PEOPLE THAT IT IS MOST RESPONSIBLE TO GO OUT AND SO IS IT FIRST OF ALL THE CONSENSUS.

YES.

AND DO WE WANT TO HEAR WHAT THE COST WOULD BE IF WE WERE TO GO BACKWARDS ON THIS?

NO, NO, NO, PARKWAY, NOT STREET.

I WAS ALSO THE OTHER BOAT TO NOT MOVE FORWARD WITH THE CHANGE. THAT IS ON RECORD.

MY VOTE KNOW AT THAT POINT IN TIME WAS ALSO ABOUT GIVING THE COMMUNITY MORE TIME TO LEARN AND UNDERSTAND THE NEED FOR THE CHANGE, BUT I ALSO FEEL LIKE WE HAVE NOT POTENTIALLY VETTED ALL OF OUR OPTIONS IN THAT SHORT WINDOW.

AND SO I DO NOT BELIEVE THAT THE PARKWAY IS GOING TO BE A VIABLE OPTION. BUT, IF IT WERE, THAT MAY BE NICE.

I THINK THAT THE PARKING ON THE STREET WOULD BE A CHALLENGE EVERYWHERE IN OUR COMMUNITY EQUALLY, ESPECIALLY IN THE MORE DENSE AREAS WHERE THE PILES OF TREES OR PILES OF LEAVES WAS ALSO A PROBLEM, YOU KNOW?

AND THE HEMINGWAY DISTRICT AND PLEASANT DISTRICT, THOSE AREAS HAVE THAT LUXURY.

SO, THAT WAS A LITTLE BIT FRUSTRATING FOR ME, JUST MAKING THAT ALSO KNOWN. AND I'M ALSO JUST TRYING TO GIVE CLEAR DIRECTION ON WHAT EXACTLY WE ARE LOOKING FOR.

AND ONE REALLY QUICK QUESTION - SO, YOU SAID THAT YOU ARE FINE WITH THE MULCHING ON THE GROUND, ANYBODY, ERICA, ROB CAN ANSWER, WE GET A LOT OF ACCUSATIONS OR COMPLAINTS THAT INCLUDE AN ACCUSATION THAT THE LEAVES WILL RUIN THEIR LAWNS.

IS THERE ANY EVIDENCE THAT LEAVING HER LEAVES ALL, ESPECIALLY WITH THE WAY THAT THE TEMPERATURE DROPPED SO QUICKLY AND PEOPLE DID NOT HAVE A

CHANCE TO CLEAN THEM UP AND THEN THEY WERE JUST THERE - THEY BELIEVE THAT THEIR LAWNS WILL BE RUINED COME SPRINGTIME.

>>ROB SPRAWL: MY EXPERTISE IS TREES, NOT TURF.

BUT, I DON'T THINK I'VE HEARD ANYTHING TO THAT EXTENT.

OBVIOUSLY AT SOME POINT YOU WILL NEED TO MOW YOUR LAWN AND MULCH THOSE LEAVES INTO THE SURFACE.

BUT, OVER THE COURSE OF THE WINTER IF THERE IS A LAYER OF LEAF MATTER THAT IS THERE, NO, I DON'T THINK THERE IS ANY IMMEDIATE IMPACT TO THE SPRINGTIME -

>>PRESIDENT SCAMAN: I AM SORRY, DEREK - ERICA, ANYTHING?

>>ROB SPRAWL: WE ARE TAKING BOTH!

>>SPEAKER: (AWAY FROM MIC).

>>PRESIDENT SCAMAN: THAT IS IN A LOT OF THE EMAIL, BY THE WAY.

YOU KNOW MY LAWN LOOKS FINE.

AND THE POLLINATORS AND SO -

>>ROB SPRAWL: AND IF THERE IS AN OPPORTUNITY, LRS WILL PICK THEM UP IN THE ALLEY FREE OF CHARGE!

>>PRESIDENT SCAMAN: FREE OF CHARGE.

ALL RIGHT, HOW DIFFICULT IS IT TO INCLUDE ALL OPTIONS IN AN RFP?

HOW MUCH WOULD YOU LIKE US TO RAISE IT?

>>ROB SPRAWL: I COULD START WITH A QUESTION.

OUR INTENT FOR THIS EVENING WAS SIMPLY JUST TO HAVE A CONVERSATION AND GET FEEDBACK FROM THE BOARD ON SOME OF THE PAIN POINTS POTENTIALLY OR DESIRES AS WE MOVE FORWARD.

WE WERE PLANNING TO RETURN TO THE BOARD IN MARCH WITH OUR RECOMMENDATION WHETHER IT IS GOING TO BED OR NOT WITH AN UNDERSTANDING THAT LRS HAD AN OPPORTUNITY TO HEAR THIS FEEDBACK AND MAYBE MAKE CHANGES TO A POSSIBLE PACKAGE FOR A RENEWAL FOR NEXT YEAR.

SO, THERE ARE PLUSES AND MINUSES GOING TO BID THAT WE HAVE NOT REALLY TALKED ABOUT TONIGHT AND I DON'T THINK NOW IS THE APPROPRIATE TIME TO DO IT.

WE CAN ARTICULATE THOSE IN AN ITEM LATER ON.

BUT, IS THE WILL OF THE BOARD TO JUST MOVE FORWARD WITH AN RFP NOW?

OR DO YOU WANT US TO DO THAT ADDITIONAL WORK AND LRS TO DO THAT ADDITIONAL WORK FOR CONSIDERATION OF A RENEWAL TO BE PRESENTED AT A LATER MEETING?

>>PRESIDENT SCAMAN: OKAY, BEFORE I GET BELIEVE WHAT I HEARD IS CONSENSUS IN RESPONSE TO THAT QUESTION I WANT TO GIVE ADDITIONAL BRIEF FEEDBACK AND I DO WANT TO SAY THAT IT HAS BEEN GREAT TO MEET YOU TONIGHT AND TO HAVE YOU HERE AND TO HAVE I THINK RELATIONSHIPS GO A LONG WAY WITH ADDRESSING CUSTOMER SERVICE, EVEN FOR US TO BE ABLE TO RESPOND TO PEOPLE OURSELVES.

BUT, IT IS ACCURATE THAT WE DO STILL GET A LOT OF COMPLAINTS.

IT IS ACCURATE THAT WE GET COMPLAINTS OF DAMAGE IN ALLIE'S AND LEAKAGE IN ALLEYWAYS.

AND IT IS NOT INSIGNIFICANT.

AND SO I PERSONALLY - IT IS A LITTLE CHALLENGING TO START OVER WITH NEW CONTRACTS ALL OF THE TIME.

TO WORK WITH LRS TO ADDRESS ALL OF THE CONCERNS HIGHLIGHTING CUSTOMER SERVICE CHALLENGES, I WOULD SEE A BENEFIT THERE.

SO, STILL FOR US TO UNDERSTAND WHAT THAT MEANS FOR YOU IS STILL BENEFICIAL.

THAT BEING SAID, WHAT I'M HEARING TONIGHT IS RFP.

>>TRUSTEE WESLEY: I AGREE WITH WHAT YOU JUST SAID.

WE DO GET A LOT OF COMPLAINTS AND WE GET A LOT OF COMPLAINT ABOUT BOTH DAMAGE AND YOU KNOW ALL MANNER OF THINGS, BUT I AGREE ALSO WITH FLIP-FLOPPING CONTRACTS AND SAVING \$1 MILLION FROM A PREVIOUS CONTRACT IS NOT INSIGNIFICANT.

AND THERE ARE CONSIDERATIONS THAT YOU JUST MENTIONED, ROB, THAT WE NEED TO CONSIDER WHEN GOING OUT TO BID AND I WOULD LIKE TO KNOW WHAT ALL OF THOSE THINGS ARE BEFORE I JUST BLINDLY SAY YOU KNOW LET'S GO TO BED.

SO, AT THIS POINT NOW BASED ON YOUR STATEMENT AND WHAT YOU JUST SAID PRESIDENT SCAMAN I DON'T KNOW THAT I HAVE ENOUGH INFORMATION TO SAY THAT I WANT TO GO TO RFP TONIGHT.

>>PRESIDENT SCAMAN: AS LONG AS THERE IS STILL THE OPPORTUNITY FOR EVERYBODY WAS EXPRESSING THAT NIGHT TO GIVE THAT DIRECTION, THEN FOR US TO HAVE A LITTLE BIT MORE INFORMATION BEFORE GIVING THAT TONIGHT, MAYBE THAT MAKE SENSE.

YES?

OKAY.

>>TRUSTEE STRAW: I'M OKAY WITH THAT AND I SEE REAL BENEFITS THROUGH INCUMBENCY TO THE BIDDING PROCESS.

LIKE IF THE COST DIFFERENCE IS MARGINAL AND THE CUSTOMER SERVICE DIFFERENT IS A MARGINAL DIFFERENCE THEN I WOULD WANT TO NOT GO THROUGH THE PAIN OF A NEW TRANSITION YOU KNOW ESPECIALLY WE TALK ABOUT SWAPPING OUT THE BEANS AND WE MANAGED TO AVOID THAT WITH THE LAST TRANSITION, BUT NOT EVERY WASTE HAULER WILL BE COMFORTABLE WITH ACCOMMODATING PRIOR BINS.

AND SO THERE IS A LOT OF CONSIDERATIONS EVEN IF WE GO TO RFP, THAT DOES NOT NECESSARILY MEAN THAT WE ARE GOING TO GO WITH THE LOWEST COST BID. ESPECIALLY IN A SERVICE LIKE THIS WHICH IS IN SOME WAYS ONE OF THE GREATEST FACES OF THE MUNICIPALITY WITH OUR CONSTITUENTS AND THAT SOUNDS AGO WEIRD THING TO SAY, BUT OUR TRASH CANS AND RECYCLING BINS AND COMPOST BINS ARE ONE OF THE MOST VISIBLE THINGS THAT OUR CONSTITUENTS SEE THAT WE DO AND SO NOT HAVING A BUNCH OF OUR PEOPLE THERE HAS SOME REAL BENEFIT.

>>PRESIDENT SCAMAN: JIM?

>>TRUSTEE TAGLIA: YOU'RE RIGHT, BRIAN AND A LOT OF PEOPLE SAID I AND A LOT OF PEOPLE ARE UNHAPPY.

AND TO IGNORE THAT YOU KNOW I WOULD JUST SAY THIS I WAS NOT ON THE BOARD AND I WOULD HAVE VOTED NO, I'M USUALLY.

AND I THINK IT IS A MISTAKE TO STIFLE AND NOT EVEN CONSIDER THAT AND I THINK THAT IT IS ALMOST YOU KNOW I JUST DON'T THINK IT IS APPROPRIATE.

I THINK WE NEED TO CONSIDER ALL OPTIONS AND LET THE CHIPS FALL WHERE THEY MAY.

IT WILL COST MORE, I GET THAT.

AND PEOPLE HAVE TO PURCHASE EQUIPMENT AND IT MAY BE DIFFICULT, I UNDERSTAND THAT.

BUT, IT SHOULD BE CONSIDERED AND TO SAY NO, WE WANT TO DO ALL OF THESE OTHER -- ALL OF THESE OTHER THINGS YOU KNOW IS NOT WARRANTED IN YOUR IN FIVE YEARS, HOW LONG HAS THIS CONTRACT BEEN?

FIVE YEARS?

SO, THESE QUESTIONS ARE NOT NEW.

THESE THINGS HAVE BEEN RAISED AND WE HAVE DISCUSSED THESE THINGS AND WE GET COMPLAINTS AND HE PASSED THEM ON AND PEOPLE CALL AND YOU KNOW IT IS NOT THE FIRST TIME YOU'VE HEARD THESE THINGS AND SO AFTER FIVE YEARS IS A LITTLE BIT YOU KNOW I AM NOT SAYING IT IS LATE, BUT IT IS BETTER LATE THAN NEVER.

AND WE WOULD LIKE TO SEE SOME AND I KNOW ROB WORKED VERY HARD WITH LRS.

AND HE PUTS A LOT OF EFFORT INTO THAT AND I APPRECIATE THAT AS DOES PUBLIC WORK GENERALLY, BUT ANYTIME WE HAVE A MULTIMILLION DOLLAR CONTRACT IT SHOULD AUTOMATICALLY GO OUT FOR A BIT, IT SHOULD NOT BE MUCH OF A DISCUSSION OTHER THAN TO SAY WE ARE GOING TO DO IT, BECAUSE IN MY BUSINESS WE BID ON EVERYTHING AND THE LOWEST COST GUY WINS AND EVERYONE ELSE GOES HOME.

AND THAT IS WHAT WE DO.

>>ROB SPRAWL: JUST A COUPLE POINTS REALLY QUICK.

JUST FOR FRAME OF REFERENCE THERE IS A LOT OF NEW PEOPLE ON THE BOARD. THE WASTE HAULER PREVIOUS TO LRS WASTE MANAGEMENT WAS IN THE COMMUNITY FOR 25 YEARS WITHOUT BIDDING AND WHEN WE TALK ABOUT - WHEN WE COMPARE WHAT WAS EXISTING IN 2017, THAT WAS WITH A COMPANY THAT HAD BEEN IN PLACE WORKING WITHIN THE COMMUNITY FOR WELL OVER 20 YEARS AT THAT POINT.

AND SO I AGREE THAT FIVE YEARS IS A SIGNIFICANT AMOUNT OF TIME AND THERE HAS BEEN SUBJECT SIGNIFICANT CHANGE THAT HAS OCCURRED AND I WILL NOT SAY THAT THERE ARE NO ISSUES WITH LRS, BUT THERE WERE ISSUES WITH WASTE MANAGEMENT AND WE HAD COMPLAINTS AND WE HAD BROKEN CAN LIDS AND DAMAGE THAT OCCURRED AND WE HAVE THE DATA TO SUPPORT BOTH HISTORICALLY THE NUMBER OF COMPLAINTS THAT WE GET IS VERY SIMILAR TO OUR PREVIOUS CONTRACTOR AND NOW WE MAY HAVE SOME COMPLAINTS THAT ARE MORE VOCAL, BUT ALSO THROUGH THE WASTE CHARACTERIZATION STUDY WE

INTERVIEWED 1000 PEOPLE AND OVER 80% OF THEM SAID THAT THEY ARE HAPPY WITH THE SERVICE THAT THEY CURRENTLY HAVE.

NOW, THAT IS NOT TO SAY WE SHOULD NOT BE STRIVING FOR 100%, BUT THE IDEA THAT THE LEVEL OF SERVICE THAT WE ARE GETTING NOW IS SIGNIFICANTLY DIFFERENT TO WHAT WE WERE GETTING WITH WASTE MANAGEMENT IS AN EXAGGERATION.

AND I HAVE BEEN HERE SINCE 2014.

AND I MANAGED THE INVAR RENTAL SERVICES DIVISION FOR A YOUR AS WELL WITH WASTE MANAGEMENT AND THEY ARE A GREAT COMPANY I'M NOT TRY TO DISPARAGE THEM, BUT AT THE TIME YOU GUYS VOTED FOR IT, WASTE MANAGEMENT WAS LOOKING FOR A 33% INCREASE IN THEIR COST AS PART OF THE BIDDING PROCESS AND LRS ACTUALLY CAME IN BELOW THEM AND AS YOU MENTIONED THAT ALLOWED THE VILLAGE TO MAINTAIN THE COST OF SERVICES FOR FOUR OUT OF THE LAST SIX YEARS THERE WAS NO COST INCREASE ASSOCIATED WITH THAT.

SO, THAT IS SIGNIFICANT FOR THE RESIDENCE, AS WELL.

>>PRESIDENT SCAMAN: VILLAGE MANAGER JACKSON, YOU BEEN TRYING TO INSERT.

>>MANAGER JACKSON: THAT IS OKAY.

SOME OF THE POINTS CAME OUT, BUT I DID WANT TO CONCISELY COMMENT AND SUGGEST IN RESPONSE TO TRUSTEE TAGLIA TO THE FIVE YEAR CONTRACT. WE ARE YOU KNOW GIVE CREDIT AND BEING ABLE TO TALK ABOUT THIS FOR THE LAST PROBABLY YEAR AND IT IS NOT BY HAPPENSTANCE THAT WE ARE HERE IN JANUARY 2026 BECAUSE WE WANT TO GET STARTED EARLY AND WE WANT TO START RESPONSIBLY AND COLLECT THE FEEDBACK AND COME BACK WITH MORE DETAILS WITH SOME ANALYSIS OF THE ALTERNATIVES SO YOU UNDERSTAND THE TRADE-OFFS DURING THE VARIOUS OPTIONS BEFORE YOU MAKE A JUDGMENT. THE OTHER POINT TO SAY IT A DIFFERENT WAY THAN WHAT ROB JUST DESCRIBED IS FROM A POLICY STANDPOINT IN THE FUTURE YOU ARE LOOKING AT FIVE-YEAR CONTRACTS WITH OPTIONS AND THE BOARD COULD DECIDE THAT WE DON'T WANT OPTIONS ANYMORE.

AND YOU KNOW I THINK WE ARE OKAY WITH A FIVE-YEAR TERM AND THAT IS PROBABLY LONG ENOUGH AND THAT GIVES US AN OPPORTUNITY, BUT NO OPTIONS AND I THINK TONIGHT IF THERE WERE NO OPTIONS, THEN WE WOULD NOT BE CONSIDERING WHETHER OR NOT WE SHOULD EXERCISE THE RENEWAL OPTIONS. YOU SEE WHAT I MEAN?

WE WOULD AUTOMATICALLY BE GOING TO A PURCHASING PROCESS, BECAUSE IT WOULD BE TO OPTIONS TO AVAIL OURSELVES OF AND I THINK WHAT THE STAFF HAS DONE OVER THE LAST SEVERAL YEARS IS MONITORING THE DATA ON THE COMPLAINTS AND THEY HAVE GONE DOWN AND THERE HAS BEEN SOME RESOLUTION SUBISSUES AND YES, THERE ARE STILL COMPLAINTS, BUT WHAT ROB IS SPEAKING TO IS JUST THE INTENTIONALITY AROUND MONITORING THE METRICS AROUND THE COMPLAINT FROM ONE CONTRACT TO ANOTHER AND SO I THINK THAT IS WHAT YOU ARE HEARING.

BUT, THE OPTIONS, HAVING THE OPTIONS THERE FOR US TO CONSIDER IS WHY WE ARE HERE TODAY.

OTHERWISE WE WOULD BE GETTING READY FOR A PROCUREMENT PROCESS PRIOR TO TAKING A STOP WITH YOU TO SEE IF YOU WERE TO EXERCISE THE OPTIONS.

>>TRUSTEE TAGLIA: EXCEPT LEAF COLLECTION.

>>MANAGER JACKSON: YES.

THAT IS JUST ANOTHER VARIABLE.

>>TRUSTEE TAGLIA: WE ARE JUST CUTTING THAT OUT AND AGAIN, I ALWAYS FOLLOW THE WILL OF THE BOARD, HOWEVER IT IS NOT A MISTAKE TO SEE WHAT WE HAVE HEARD AND - AND THEN WAITED IN AND THEN COME IN THE FORM OF AN RFP TO INCLUDE THAT, BUT IF YOU DON'T WANT TO DO THAT, SO BE IT.

>>PRESIDENT SCAMAN: OKAY, I THINK IT IS THE MOST RESPONSIBLE THING TO BE OUT OF HERE BY 11 PM.

SO -

>>TRUSTEE WESLEY: IT WOULD BE GREAT IF WE COULD GET A CHART OF THOSE COMPLAINTS OVER TIME, SO WHEN PEOPLE TELL ME THAT THE SERVICE IS SO MUCH WORSE THAN IT USED TO BE I CAN SHOW THEM THE CHART THAT SAYS IT IS NOT. THAT WOULD BE REALLY REALLY HELPFUL.

THAT IS ALL I GOT.

>>PRESIDENT SCAMAN: I THINK THE PERCEPTION OF CHANGING FROM HUMAN BODIES TO AN ARM IS IN ITSELF ENOUGH TO MAKE PEOPLE FEEL LIKE IT IS WORSE. AND HE IS RIGHT.

AND I BELIEVE WITHOUT ANY DOUBT THAT IT HAS BEEN STEADY ON EVERYTHING, MISSED PICKUPS HAVE ALWAYS HAPPENED, DAMAGE HAS ALWAYS HAPPENED, LEAKAGE HAS ALWAYS HAPPENED, LIDS BREAKING HAS ALWAYS HAPPENED. ALL OF THESE THINGS HAVE ALWAYS HAPPENED AND THAT IS RIGHT.

>>TRUSTEE WESLEY: (AWAY FROM MIC) SOCIAL MEDIA.

>>PRESIDENT SCAMAN: OKAY -

>>ROB SPRAWL: I THOUGHT YOU WERE GOING TO STAY IN ELECTRIC ROCK!

>>TRUSTEE WESLEY: I MEAN IT DOES MAKE EVERYTHING -

>>PRESIDENT SCAMAN: OKAY JUST BECAUSE THIS IS STILL JUST A DISCUSSION, YOU'RE GOING TO COME BACK TO US WITH A TAD BIT MORE INFORMATION AND I WONDER IF YOU KNOW IT WAS USED AGAINST ME BEFORE WHEN I SAID THE WILL OF THE BOARD SEEMS TO BE THAT THERE IS ENOUGH VOTES TO AT THIS POINT GO BACKWARDS TO A LEAF PICKUP, BUT THAT IS ME STANDING WHERE I STAND ALONE. THAT IS THE WILL OF THE BOARD AND THAT IS THE SITUATION THAT JIM HAS ADDED AND IT IS MY JOB TO SAY THAT SO THAT WE DO NOT HAVE STAFF GOING IN MULTIPLE DIRECTIONS AND WASTING TIME.

IT DOES A LITTLE BIT HELP ME AND THE COMMUNITY TO LIKE YOU SEE A CHART THAT TELLS YOU WHAT THE REALITY IS TO HAVE THE COMPARISONS OF THE COST TO THEN GET SOME OF THAT WHAT COULD HAVE BEEN A LITTLE BIT MORE TIME PEOPLE TO ADJUST TO A CHANGE, IT GIVES IT THAT IN WRITING IN BLACK-AND-WHITE AGAIN TO SEE THAT THIS IS THE REALITY.

SO, MAYBE IT IS STILL OKAY TO AT LEAST UNDERSTAND WHAT GOING BACK TO LEAF PICKUP BACK IN THE STREET WOULD LOOK LIKE.

OKAY.

AND THAT - WE ARE CALLED TO BOARD AND I LOVE YOU ALL.

IT IS HAPPY NEW YEAR.

BUT, IF WE CAN KEEP IT BRIEF, THAT WOULD BE FANTASTIC.

I HAD LIKE 15 THINGS ARE GOING TO SAY, BUT I'M WAITING UNTIL NEXT WEEK.

CLERK WATERS.

>>CLERK WATERS: USUALLY PASS, HOWEVER - I JUST WANT TO NOTE THE STATEMENT OF ECONOMIC INTEREST AND ETHIC FILINGS WILL ALL BE UNDER WAY AND KEEP AN EYE OUT FOR THOSE.

EARLY VOTING IS 48 DAYS AWAY AND IT IS REALLY IMPORTANT TO START TO TALK TO THE COMMUNITY AND LET FOLKS KNOW THAT THEY CAN EARLY VOTE HERE AT VILLAGE HALL STARTING MARCH 2 AND THAT INCLUDES MARCH 2 TO MARCH 16 AND THAT IS INCLUDING WEEKENDS.

ALSO IN TALKING TO CONSTITUENTS, MAKE SURE TO HAVE THE CONVERSATION ABOUT POST MARKING.

MAIL AND BALANCE ARE ABSOLUTELY A THING.

PEOPLE TRAVEL, THEY WANT TO GET THEIR MAIL BALLOTS TO THE ADDRESSES THAT THEY ARE TRAVELING TO AND WE HAVE THREE OR FOUR PEOPLE STOP IN TODAY AND IT WILL BE IMPORTANT THAT YOU MAKE THAT NO THAT THE UNITED STATES POSTAL SERVICE DID MODERNIZED THE POST MARKING AND THE BIGGEST CHANGE BEING THAT THE POSTMARK DATE IS NO LONGER GUARANTEED TO MATCH THE DATE THE ITEM IS MAILED.

SO, MAIL EARLIER THAN THE DEADLINE IS THE POSTMARK DATE IS NO LONGER A RELIABLE TIMESTAMP AND JUST ALSO KNOW THAT THE SECURE DROPBOX WILL BE AVAILABLE AT VILLAGE -- WILL BE AVAILABLE AT VILLAGE HALL.

>>TRUSTEE STRAW: HAPPY NEW YEAR, PASS.

>>TRUSTEE WESLEY: IN THE COURSE OF HUMAN EVENTS -, I PASS.

>>TRUSTEE TAGLIA: THANK YOU FOR ALL THE PRESENTATIONS AND HAPPY NEW YEAR.

>>TRUSTEE LEVING-JACOBSEN: HAPPY NEW YEAR, PASS.

>>TRUSTEE EDER: HAPPY NEW YEAR, PASS.

>>PRESIDENT SCAMAN: I WILL BUT YOU KNOW THAT WE DID LOSE WYNONNA JOHNSON OVER THE HOLIDAY BREAK AND SHE WAS A LONGTIME PRESIDENT OF APPLE AND OAK PARK RIVER HIGH SCHOOL AND THERE WILL BE A CELEBRATION OF LIFE AND THE 19TH-CENTURY CLUB ON JANUARY 24 STARTING AT 3 PM, VILLAGE BOARD WILL HOST A PROCLAMATION IN HER MEMORY AND BEFORE THAT OR ACTUALLY JUST FOLLOWING AT THE WISHES OF THE FAMILY AND SO IT IS OPEN TO THE COMMUNITY AT LARGE IF YOU DID NOT KNOW HER, SHE WAS A GREAT ACTIVIST. REALLY IMPORTANT TO CHAMPIONING THE NEEDS OF OUR YOUNG PEOPLE. AND JUST RACIAL EQUITY AND MUCH MORE. GO AHEAD.

>>CLERK WATERS: I JUST WANT TO KNOW IN ADDITION TO THE LOSS OF MISS JOHNSON WE LOST ERNIE WHICH MAY NOT BE FAMILIAR, BUT THE AMOUNT OF LIES THAT HE IMPACTED HERE IS ASTOUNDING.

HE ACTUALLY STARTED THE MAYWOOD FINE ARTS CENTER AND SO THE TUMBLING PROGRAM THERE AND IT IS ACTUALLY A TABLET PROGRAM THAT VIVIAN IS IN NOW AND SO WE HAD JUST MET HIM FOR THE FIRST TIME AT THE LAST SHOW AND THEN HE PASSED AWAY JUST A COUPLE WEEKS LATER.

BUT, MR. ERNIE HAD BEEN IN THE COMMUNITY FOR DECADES, PROBABLY ABOUT JUST AS LONG AS MISS JOHNSON HAS.

SO, I JUST WANTED TO MAKE SURE WE KNOW THAT, AS WELL.

>>PRESIDENT SCAMAN: WE ALSO LOST DOCTOR BISHOP CLAUDE PORTER WHO WAS WITH PLCAA IN MAYWOOD AND SORRY FOR ALL OF THOSE VERY SIGNIFICANT LOSSES TO OUR BLACK COMMUNITY.

AND I WAS - I KNOW IT IS NOT FAIR - IT IS MY PREROGATIVE (LAUGHTER) I'M NOT GOING TO READ THIS, BUT WE OFTEN DO PROCLAMATIONS FOR PEOPLE WE HAVE MADE A SIGNIFICANT IMPACT IN OUR COMMUNITY.

AND YOU KNOW MARION BROWN WAS SOMEBODY WHO WAS IN EXECUTIVE DIRECTOR OF (NAME) FOR 40 YEARS AND WE LOST HER IN 2025, AS WELL.

YOU KNOW WE WILL LOOK FOR A TIME TO WORK WITH THE FAMILY ON AN ANNIVERSARY OF HER PASSING TO HONOR HER.

BUT, IT WAS ONE YEAR AGO TODAY THAT WE LOST MY MOTHER-IN-LAW WHO RECEIVED A PROCLAMATION FROM BOTH THE HOUSE AND THE SENATE AND WE DID NOT DO ONE HERE, BUT WE COULD POTENTIALLY DO ONE ON HER ANNIVERSARY OR ACUTE IS READ ONE FOUR YOU ON ANOTHER DAY.

BUT, SHE WAS - TOO MUCH TO SAY, THE FIRST WOMAN ELECTED TO THE TRITON BOARD AND SHE RAN FOR DELEGATE AND I'LL JUST RESERVE THAT - BUT, HAPPY NEW YEAR.

AND HER NAME WAS FRANCIS SULLIVAN.

AND ENTERTAIN A MOTION TO ADJOURN.

>>SPEAKER: MOVED.

>>SPEAKER: SECOND.

>>PRESIDENT SCAMAN: ALL IN FAVOR?

(MULTIPLE SPEAKERS)

AYE.