

Trade In for Business

Request a quote

Submit a list of your devices for a trade quote.

Accept the quote

Receive a complete quote within 1 business day.

Ship the devices

We'll send you supplies for prepaid shipment.

Get paid

Receive payment for your devices.

Business Brochure



Devices eligible for trade-in

Macs and Displays *2010-2020 models*



MacBook

MacBook Air

MacBook Pro

iMac

Mac Mini

Mac Pro (2013)

Thunderbolt Display

Phones, Tablets, Wearables



iPads: incl. Pro, Air, Mini

iPhone: 6 - 12

Tablets (non-Apple)

Smartphones (non-Apple)

Apple Watches



Inspection Guidelines (/static/downloads/smb/inspection_guide.pdf)

1

Download Trade Template

Complete the attached form with a list of the smartphones, tablets, and Macs that you would like to trade in.



Trade Template (Excel File)

(/static/downloads/smb/apple_trade_in_for_business_excel_template.xlsx)



Trade Template (Numbers File)

(/static/downloads/smb/apple_trade_in_for_business_numbers_template.numbers)

2

Submit your completed Trade Template



Drag and Drop Excel or Numbers file here

Max. file size 10MB

Browse Files

Or email your completed form directly to businesstrades@phobio.com
(mailto:businesstrades@phobio.com)

3

Confirm your quote

1 BUSINESS DAY

You'll receive a quote from your Trade Coordinator within 1 business day.
You will then have **5 days** in which to accept your offer.

4

Receive supplies and ship your devices

3 - 5 BUSINESS DAYS

After your quote is confirmed, your devices **must be received within 21 days**. We'll send prepaid shipping supplies along with device prep and erasure instructions to you. Once shipped, tracking information will be provided.

5

Receive payment for your trades

7 - 10 BUSINESS DAYS

Payment is issued via ACH or eCheck (eCheck payments are **ONLY** available for US businesses and will be provided within 7-10 business days of finalization)

If there are any changes in value from the original quote due to incorrect claim of model or condition, we will contact you immediately to accept the change or request your device be sent back to you free of charge.

Questions? Contact us.

businesstrades@phobio.com (<mailto:businesstrades@phobio.com>)

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