

2019 Work Plan for Civic Information Systems Commission

ENABLING LANGUAGE	PROJECT	OUTCOMES	TIMEFRAME	COST (if any)
Enhance civic engagement, communication, transparency, and efficiency	<ol style="list-style-type: none"> 1. VOP IT Survey 2. Government Access, Participation, and Outreach 	<ol style="list-style-type: none"> 1. Conduct a survey of residents and businesses in the VOP to determine what citizens/businesses are looking for in technology and gauge the current satisfaction levels with current options. 2. Compile a list of tools to better enable the citizens of VOP to interact with village government. Understand how these tools can improve village government outreach / access, and make recommendations to the VOP. 	Fall 2019	\$500 *
Enhance Village Internet Services	VOP Community Internet Access Initiatives	Work to better understand the current state of internet access and services in the Village. Identify resources and stakeholders (both municipal and private) to better serve and advise the Village community.	Fall 2019	\$500 *

Enhance Village Operations in a sustainable and forward visionary manner	VOP Fiber Network	Review the current state of the VOP fiber network as it relates to the Village's IT Strategic Plan. Understand where and how this fiber network could impact both municipal operations and the greater Village community. Seek opportunities for collaborative efforts with adjunct or overlying tax bodies.	Fall 2019	\$5000 *
Enhance Village Services in a sustainable and forward visionary manner	IT Strategic Plan Review	Review the IT Strategic Plan to understand the accomplishments and help prioritize projects within the context of changing technologies, operating department needs and wants, and VOP community needs. Advise the village board as needed on any initiatives.	Fall 2019	\$500 *

** Cost accounts for any software trials, payment for survey tools, and the potential engagement of consultants to aid in the understanding of planning for complex projects.*

Civic Information Systems Commission 2018 Accomplishments

- Provided professional and technical insights into the implementation and continued evolution of the Information Technology Strategic Plan.
- Worked with staff to evaluate broadband programs and services provided to the community by Comcast and AT&T, including hosting company representatives at commission meetings.
- Provided valuable technical background experience in discussions with staff related to introduction of the Village's new payroll system.
- Helped to analyze and distill information gathered from 2017 community wide survey on broadband use and performance. Began work to conduct future surveys.
- Offered technical input into various Village technology initiatives, including the fiber network, electronic document repository and parking technologies.

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