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**Village of Oak Park
201 South Boulevard
Oak Park, IL 60302**

**Attention: John Wielebnicki
Mike Fenwick**

We are pleased to offer the Village of Oak Park the features and benefits of our back office solution. The Village of Oak Park will find those features and benefits below.

Back Office Solution Benefits

- Experience staff in managing complex meter change outs
- Savings over traditional installation methods
- Installation mobile application along with phone
- Automated loading and unloading of daily meter install appointments
- Installation Data Validation
- Inventory management software module
- Scheduling of appointments via toll free number or accessing a secured website
- Management can access a password protected section of the scheduling tool to check the process of each section of town.
- Real- time management of installers schedules
- Experience managing installers to achieve the highest level of meter installs per day
- Access website to determine what section of the city that we are currently installing meters in.
- Website access to scheduling tool to determine the number of letters a resident has received
- Manage installers to work a flexible schedule to meet residents needs without creating overtime
- Fully staffed and experiences call center for residents to make appointments at a wide range of times
- Fully automated transfer of meter changeout data back to the utility billing software.

If you have any questions please call me. We look forward to providing the Village of Oak Park with the latest in Automatic Meter Reading Technology.

Sincerely,

T. J Rodebaugh
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Meter System Sales
Ferguson Waterworks

1917 First Avenue North
Fargo, ND 58102
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