

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711

125 N. Prospect

Itasca, IL 60143

**Quote**No.: **34378**

Date: 8/6/2019

Quote Prepared for:
Andrius PaulenasPrepared by: Patricia Radcliffe
pradcliffe@ask-tig.com

Account No.: 2313

Phone: (708) 383-6400

Village of Oak Park Village Hall
123 Madison Street
Oak Park, IL 60302 U.S.A.

Qty.	Description	UOM	Sell	Total
2	3300 MxIII Controller 32G SATA SSD <i>MxIII only</i>	EA	\$265.00	\$530.00
6	MxIII & CX/i II 1GB RAM Mod Upgrade	EA	\$186.00	\$1,116.00
1.00	TIG Labor - 100 Hour Block - Prepaid	HR	\$13,000.00	\$13,000.00
1.00	TIG Discount- 100 Hour Block	EA	(\$3,250.00)	(\$3,250.00)
			Item Total:	\$11,396.00
			Total:	\$11,396.00

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711

125 N. Prospect

Itasca, IL 60143

**Quote**No.: **34378**

Date: 8/6/2019

Quote Prepared for:
Andrius PaulenasPrepared by: Patricia Radcliffe
pradcliffe@ask-tig.com

Account No.: 2313

Phone: (708) 383-6400

Village of Oak Park Village Hall
123 Madison Street
Oak Park, IL 60302 U.S.A.

Qty.	Description	UOM	Sell	Total
------	-------------	-----	------	-------

*All orders over \$5,000.00 may require a deposit.***Valid until this date**
unless otherwise noted. 9/5/2019 12:00:00AM**Notes:**

"TIG Scope of Work: All locations have been reviewed by TIG Pre-Migration Audit Report. Software will be upgraded to MiVB 9.x for all systems. No major issues observed. Systems will require individual upgrade and install due to memory upgrades. There are 13 Mitel 3300 controllers, which include (2) MXE III and (11) CX II types. The MXE III controllers will need to be done after normal business hours, the others can be scheduled and completed during normal business hours. Police controller is physically located at VH and are not specifically in use, this will remain in place and be upgraded.

Following site survey by TIG Tech (Paul K.) Customer wishes for TIG to remove the following SBOs which have been confirmed do not have current programming or integrations: North Fire Station, South Fire Station, North Pump Station, South Pump Station, Avenue Garage, OPRF (located in VH MDF), North Blvd Controller (located in VH MDF). These controllers will need to be removed from the cluster and SWA will not be renewed. Customer will be responsible for re-programming resiliency with existing IP Phones at these locations. VH controller (main), PW controller (main), Police, Holley Court, Central Fire Station and Central Pump station controllers will be upgraded with from 512MB to 1GB ram modules. HDs for MXEIII controllers will be upgraded to SSDs.

Mitel Contact Center (formerly PrairieFyre) and Mitel Call Recording (formerly Oaisys) will be migrated to VMware environment with customer provided servers. DHCP configurations should be reviewed per Pre-Migration audit. Exact server specifications will be reviewed with TIG operations and Andirus/Thomas at the Village of Oak Park.. MiCC may have some minor custom programming/setting changes that may be required. Our anticipated time is included; however, if a complete rebuild is required additional time may be needed. MiCollab is currently a virtual deployment, resource allocation should be reviewed prior to upgrade with TIG operations to ensure proper performance. MiCollab should also be planned for after-hours upgrade due to voicemail/AA. Government Sourcwell/NJPA contract #040314-MBS has been applied to pricing provided. Labor block of 100 hours is pre-paid with a discount and the hours will not expire, these hours may be used for any purpose in the future. Hours will expire at 1.5x for afterhours service as required."

Confirm Preference: TIG Installed ☐ To be shipped ☐**Check here for Credit Card Purchase:** ☐**Name and number for TIG to contact for Credit Card information:**

Name: _____ Phone Number: _____

All credit card purchases are subject to a 3% fee at time of purchase. For security reasons do not place CC number on quote. A TIG representative will call the contact shown. Visa, MasterCard and Discover accepted.

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711
125 N. Prospect
Itasca, IL 60143



Quote

No.: **34378**
Date: 8/6/2019

Quote Prepared for:
Andrius Paulenas

Prepared by: Patricia Radcliffe
pradcliffe@ask-tig.com
Account No.: 2313
Phone: (708) 383-6400

Village of Oak Park Village Hall
123 Madison Street
Oak Park, IL 60302 U.S.A.

Qty.	Description	UOM	Sell	Total
------	-------------	-----	------	-------

Approved by: _____

Date: _____

Telcom Innovations Group, LLC Confidential and Proprietary Information

PRICING ON THIS QUOTE IS GOOD FOR 30 DAYS

PRICING ON THIS QUOTE IS SUBJECT TO CHANGE DUE TO US GOVERNMENT TARIFFS

Excludes applicable sales tax, labor, shipping & handling and trip charge. All parts carry a 90 day warranty.

NJPA# 022719-MBS

Any SWA allowed to lapse will be subject to a Mitel re-enlist penalty.

All Labor is subject to current TIG trip charges.

T & M Labor Rates

Labor to be billed at \$140.00 per hour regular time and \$210.00 per hour overtime for Standard Telephony.
Labor to be billed at \$195.00 per hour regular time and \$292.50 per hour overtime for Professional Services.

Maintenance Labor Rates

Labor to be billed at \$130.00 per hour regular time and \$195.00 per hour overtime for Standard Telephony.
Labor to be billed at \$185.00 per hour regular time and \$277.50 per hour overtime for Professional Services.

Labor Rate Notice:

Regular time = M-F 8am – 5pm

Overtime = M-F 6am – 8am and 5pm – 10pm; Saturday through 5pm (straight time X 1.5 will be charged.)

Double time = Any hours not listed in Regular or Overtime definitions above (straight time X 2.0 will be charged)

Due to labor agreements, all weekday overtime charges commence at 5 PM. Overtime billing will continue through the work's completion. Weekend labor will be billed from the time the technician arrives until the time they leave. All overtime labor will be charged a portal-to-portal trip fee of \$214.50 for each time a technician is requested on site. All remote labor will be billed in accordance with this policy, the trip fee will only be charged if the technician is dispatched.

Note: For all digital carrier circuits (T-1, PRI & BRI), TIG will guarantee that all of the required PBX hardware and software will be installed, programmed and tested by the providers due date. TIG cannot guarantee any services provided from third parties or their performance in delivering those services. Any failure of third party providers may result in additional charges from TIG.

CUSTOMER PROVIDED SERVERS: All customer-provided servers will comply with manufacturer server specifications and minimally

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711

125 N. Prospect

Itasca, IL 60143



Quote

No.: **34378**

Date: 8/6/2019

Quote Prepared for:
Andrius Paulenas

Prepared by: Patricia Radcliffe
pradcliffe@ask-tig.com

Account No.: 2313

Phone: (708) 383-6400

Village of Oak Park Village Hall
123 Madison Street
Oak Park, IL 60302 U.S.A.

Qty.	Description	UOM	Sell	Total
------	-------------	-----	------	-------

meet the specifications provided to you by your TIG Account Executive. All hardware, operating system and application software (SQL, Excel, Internet Explorer, etc.) required will be assembled, preloaded and tested prior to being shipped to TIG. Any labor required to bring any customer-provided equipment up to application specifications will be billed on an hourly basis at TIG's Professional Services labor rate.

UPGRADES:

The pricing provided includes manufacturer incentives which require the return of certain system components. These components must be returned to TIG within 2 weeks for the proposed pricing to be held. In the event the parts are not returned to TIG within two weeks, TIG will invoice the amount of the incentive back to the customer.