



Oak Park, IL

Comparisons by Demographic Subgroups

2019



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About

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Oak Park's Comparisons by Demographic Subgroups is part of a larger project for the Village and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by length of residency in Oak Park, housing tenure, annual household income, presence of an adult 65 years or older in the household, race, age and sex of respondent.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as "excellent" or "good," or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The "Overall" column, which shows the ratings for all respondents, also has a column designation of "(A)", but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Figure 1 below, respondents age 55 and over (C) gave significantly higher rating to the overall quality of life than those age 18 to 34 (A) and 35 to 54 (B), as denoted by the "A B" listed in the cell of the ratings for those 55+. This was also true of women (A) over men (B); people who were White (A) over those who were Hispanic and/or other race (B); homeowners (B) over renters (A); and those living in detached housing (A) over those living in attached housing (B).

Figure 1: Community Characteristics – General (Example Only)

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
The overall quality of life in ABC	76%	78% A	82% A B	79% B	77%	81% B	71%	73%	81% A	79% B	76%	78%
Overall image or reputation of ABC	69%	69%	73% A B	71% B	69%	72% B	64%	68%	71% A	69%	71% A	70%
ABC as a place to live	81%	84% A	87% A B	85% B	83%	86% B	78%	79%	86% A	85% B	82%	84%

Findings

Notable differences between demographic subgroups included the following:

- Residents who lived in Oak Park for five years or less tended to give higher marks to aspects related to Economy and government performance than residents who lived in Oak Park for more than five years. These residents were also more likely to recommend living in Oak Park to someone who asked than residents who had lived in Oak Park for longer. Respondents who lived in Oak Park for more than five years tended to be more engaged with the community, reporting higher rates of volunteering, attending or watching a local public meeting, and voting in local elections, among others.
- Community members who rented their homes assigned more positive ratings to many of the community characteristics within the facets of Mobility and Economy than those who owned their homes. Renters also gave higher scores to government performance. However, homeowners reviewed garbage collection, recycling, and drinking water more favorably than renters, and were more likely to participate in most activities related to Recreation and Wellness, Education and Enrichment, and Community Engagement.
- Respondents who had an annual household income of \$150,000 or more tended to more positively evaluate the variety of housing options and were less likely to be under housing cost stress than residents who had an annual income of less than \$150,000. Additionally, respondents who had an annual household income of \$150,000 or more were more likely to give favorable ratings to opportunities to participate in social events and activities, opportunities to volunteer, neighborliness of residents in Oak Park, and the sense of community.
- When differences were noted, households with members aged 65 or older were much less likely to report using alternative modes of transportation and participate in Recreation and Wellness activities compared to households without members aged 65 or older.
- Community members who were not white assessed several Mobility-related characteristics and government performance more positively than community members who were white. Conversely, respondents who were white tended to give higher ratings to characteristics related to Education and Enrichment and Community Engagement.
- Residents aged 18-34 were more likely to feel safe in their neighborhood and in the downtown/commercial area than residents aged 35 or older. Residents aged 18-34 also gave higher ratings to Economy, such overall economic health and overall quality of business and services establishments, compared to residents who were older. Conversely, residents aged 35 or older were more likely to indicate that the overall economic health of Oak Park was an essential or very important focus for the community.
- Female residents, compared to males, tended to assign more positive reviews to general Community Characteristics, including overall quality of life, Oak Park as a place to raise children, the village's overall image or reputation, and its appearance.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
The overall quality of life in Oak Park	87%	88%	84%	86%	87%	81%	87%	92% A	87%
Overall image or reputation of Oak Park	89%	91%	85%	88%	89%	80%	92% A	90% A	89%
Oak Park as a place to live	93%	92%	91%	92%	92%	89%	92%	94%	92%
Your neighborhood as a place to live	88%	85%	89%	87%	88%	84%	89%	90%	88%
Oak Park as a place to raise children	92%	94%	90%	90%	93%	82%	95% A	94% A	92%
Oak Park as a place to retire	60% B C	31%	44% B	64% B	35%	68% B C	41%	37%	45%
Overall appearance of Oak Park	90%	93%	88%	89%	92%	87%	91%	93% A	91%

Table 2: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
The overall quality of life in Oak Park	86%	89%	87%	88%	84%	88%	87%	90% B	83%	87%
Overall image or reputation of Oak Park	88%	90%	90%	88%	91%	89%	86%	92% B	84%	89%
Oak Park as a place to live	91%	94%	92%	94%	91%	93%	91%	94%	90%	92%
Your neighborhood as a place to live	87%	91%	91% B	84%	85%	90%	89%	89%	86%	88%
Oak Park as a place to raise children	91%	93%	91%	94%	90%	93%	91%	95% B	88%	92%
Oak Park as a place to retire	39%	57% A	40%	56% A	57% B	32%	52% B	45%	46%	45%
Overall appearance of Oak Park	91%	89%	90%	93%	90%	92%	88%	93% B	88%	91%

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Table 3: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Oak Park	81% C	76%	72%	83% B	73%	86% B C	74%	76%	77%
In your neighborhood during the day	96%	97%	94%	97%	95%	96%	94%	99% B	96%
In Oak Park's downtown/commercial area during the day	96%	96%	92%	95%	95%	92%	95%	98% A	95%

Table 4: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Overall feeling of safety in Oak Park	76%	79%	74%	85% A	81%	76%	75%	76%	78%	77%
In your neighborhood during the day	96%	94%	96%	97%	100% B C	95%	93%	96%	96%	96%
In Oak Park's downtown/commercial area during the day	95%	95%	94%	97%	100% B C	95%	91%	95%	95%	95%

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Table 5: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall ease of getting to the places you usually have to visit	76%	76%	71%	75%	75%	65%	76% A	77% A	75%
Traffic flow on major streets	32%	27%	32%	36% B	28%	39% C	32%	25%	31%
Ease of public parking	35% C	35% C	23%	29%	34%	15%	32% A	42% A B	32%
Ease of travel by car in Oak Park	46%	45%	43%	45%	45%	41%	43%	49%	45%
Ease of travel by bicycle in Oak Park	68%	70%	64%	75% B	64%	77% C	67%	63%	68%
Ease of walking in Oak Park	91%	95%	92%	93%	92%	89%	92%	95% A	93%
Availability of paths and walking trails	75% B C	66%	59%	79% B	60%	72% C	71% C	61%	68%

Table 6: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Overall ease of getting to the places you usually have to visit	74%	76%	70%	84% A	76%	73%	75%	75%	74%	75%
Traffic flow on major streets	28%	39% A	26%	43% A	29%	29%	35%	35% B	26%	31%
Ease of public parking	33%	27%	32%	30%	28%	38% A C	27%	31%	34%	32%
Ease of travel by car in Oak Park	44%	48%	40%	57% A	43%	47%	44%	51% B	38%	45%
Ease of travel by bicycle in Oak Park	68%	65%	62%	80% A	75%	67%	63%	65%	71%	68%
Ease of walking in Oak Park	93%	90%	92%	93%	92%	94%	90%	94%	91%	93%
Availability of paths and walking trails	69%	63%	64%	78% A	82% B C	63%	63%	69%	67%	68%

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Table 7: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Quality of overall natural environment in Oak Park	95% B C	89% C	81%	95% B	85%	90%	90%	89%	89%
Air quality	81% C	82% C	70%	81%	76%	71%	80% A	81% A	78%
Cleanliness of Oak Park	84%	87%	82%	83%	86%	81%	85%	88%	85%

Table 8: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Quality of overall natural environment in Oak Park	90%	86%	88%	93%	98% B C	86%	86%	90%	87%	89%
Air quality	80%	73%	75%	86% A	82% C	80% C	72%	77%	80%	78%
Cleanliness of Oak Park	85%	83%	84%	86%	84%	87%	82%	85%	84%	85%

Table 9: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	88% B C	77% C	69%	86% B	75%	72%	82% A	83% A	79%
Public places where people want to spend time	87%	92% C	81%	85%	89%	78%	88% A	92% A	87%
Variety of housing options	56%	59%	54%	49%	61% A	45%	54%	69% A B	57%
Availability of affordable quality housing	33%	24%	26%	32%	25%	33%	26%	30%	28%
Overall quality of new development in Oak Park	73% B C	55% C	43%	71% B	51%	67% B	55%	60%	58%

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Table 10: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	81% B	73%	78%	83%	86% C	82% C	71%	81%	78%	79%
Public places where people want to spend time	88%	83%	88%	86%	83%	93% A C	83%	89%	85%	87%
Variety of housing options	55%	60%	60% B	49%	55%	57%	57%	56%	58%	57%
Availability of affordable quality housing	28%	30%	28%	30%	34% B	23%	29%	26%	31%	28%
Overall quality of new development in Oak Park	61% B	48%	53%	73% A	70% B C	60% C	48%	58%	60%	58%

Table 11: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Overall economic health of Oak Park	83% B C	58%	60%	82% B	61%	81% B C	66%	62%	68%
Oak Park as a place to work	70%	68%	66%	72%	66%	66%	71%	67%	69%
Oak Park as a place to visit	90%	87%	89%	91%	87%	92%	87%	89%	89%
Employment opportunities	57% B	35%	45%	54% B	41%	50%	47%	44%	46%
Shopping opportunities	76% B C	62% C	52%	71% B	61%	67%	64%	67%	65%
Cost of living in Oak Park	24% B	12%	18%	24% B	16%	26% B	15%	21%	19%
Overall quality of business and service establishments in Oak Park	78% B C	66%	61%	74% B	66%	65%	71%	70%	69%
Vibrant downtown/commercial area	87% B C	76% C	59%	84% B	71%	73%	80%	74%	76%

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Table 12: Community Characteristics - Economy

	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall economic health of Oak Park	67%	68%	64%	78% A	85% B C	62%	66%	69%	67%	68%
Oak Park as a place to work	65%	78% A	69%	70%	65%	68%	73%	72%	64%	69%
Oak Park as a place to visit	89%	89%	89%	89%	90%	87%	90%	89%	89%	89%
Employment opportunities	48%	40%	46%	47%	65% B C	40%	43%	48%	44%	46%
Shopping opportunities	67% B	57%	65%	65%	77% B C	66% C	54%	66%	64%	65%
Cost of living in Oak Park	18%	20%	18%	21%	25% B	14%	21%	19%	19%	19%
Overall quality of business and service establishments in Oak Park	70%	67%	69%	72%	80% B C	67%	66%	71%	68%	69%
Vibrant downtown/commercial area	79% B	64%	75%	78%	88% B C	79% C	63%	77%	76%	76%

Table 13: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Health and wellness opportunities in Oak Park	81%	80%	84%	78%	84%	81%	80%	86%	82%
Fitness opportunities (including exercise classes and paths or trails, etc.)	73%	76%	75%	72%	76%	71%	73%	79%	75%
Recreational opportunities	86%	81%	79%	86%	80%	83%	82%	83%	82%
Availability of affordable quality food	83%	76%	79%	83%	78%	78%	80%	81%	80%
Availability of affordable quality health care	77%	73%	81%	80%	75%	70%	79%	79%	77%
Availability of preventive health services	81%	73%	82%	79%	79%	80%	76%	83%	79%
Availability of affordable quality mental health care	60%	59%	62%	59%	61%	61%	57%	66%	60%

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Table 14: Community Characteristics - Recreation and Wellness

	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Health and wellness opportunities in Oak Park	81%	83%	83%	80%	80%	83%	82%	84%	78%	82%
Fitness opportunities (including exercise classes and paths or trails, etc.)	74%	74%	73%	78%	69%	78% A	75%	77%	72%	75%
Recreational opportunities	82%	82%	83%	81%	85%	83%	79%	86% B	78%	82%
Availability of affordable quality food	80%	79%	80%	80%	79%	81%	79%	81%	78%	80%
Availability of affordable quality health care	76%	78%	80%	74%	78%	76%	79%	80%	74%	77%
Availability of preventive health services	78%	80%	81%	76%	78%	78%	80%	80%	77%	79%
Availability of affordable quality mental health care	60%	61%	64%	54%	55%	61%	63%	60%	61%	60%

Table 15: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Overall opportunities for education and enrichment	91%	86%	89%	87%	89%	86%	88%	91%	89%
Availability of affordable quality child care/preschool	63%	57%	52%	56%	57%	59%	56%	57%	57%
Adult educational opportunities	75%	76%	70%	69%	76%	63%	74%	79% A	74%
Opportunities to attend cultural/arts/music activities	78%	80%	80%	75%	82%	77%	77%	84%	79%
Opportunities to participate in religious or spiritual events and activities	97% C	92%	88%	91%	93%	88%	92%	96% A	92%

Table 16: Community Characteristics - Education and Enrichment

	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall opportunities for education and enrichment	89%	85%	90%	86%	91%	90%	85%	91% B	85%	89%
Availability of affordable quality child care/preschool	56%	59%	61% B	47%	58%	53%	63%	58%	54%	57%
Adult educational opportunities	75%	69%	79% B	61%	75%	76%	71%	77%	70%	74%
Opportunities to attend cultural/arts/music activities	79%	79%	81%	76%	81%	82%	76%	82%	76%	79%
Opportunities to participate in religious or spiritual events and activities	93%	90%	95% B	87%	98% C	93%	89%	91%	94%	92%

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Table 17: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Opportunities to participate in social events and activities	79%	85% C	75%	76%	83% A	73%	77%	87% A B	80%
Opportunities to volunteer	84%	85%	82%	80%	85%	77%	81%	90% A B	83%
Opportunities to participate in community matters	81% C	80%	72%	77%	78%	75%	76%	82%	78%
Openness and acceptance of the community toward people of diverse backgrounds	76%	74%	76%	74%	76%	79%	72%	80% B	75%
Neighborliness of residents in Oak Park	72%	75%	72%	67%	77% A	66%	68%	86% A B	73%

Table 18: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Opportunities to participate in social events and activities	81% B	73%	85% B	68%	81%	84% C	73%	82%	77%	80%
Opportunities to volunteer	84%	83%	87% B	77%	82%	85%	83%	82%	86%	83%
Opportunities to participate in community matters	78%	77%	80%	75%	78%	80%	75%	79%	77%	78%
Openness and acceptance of the community toward people of diverse backgrounds	75%	76%	84% B	59%	77%	75%	75%	75%	76%	75%
Neighborliness of residents in Oak Park	73%	75%	76% B	67%	71%	76%	72%	73%	75%	73%

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Table 19: Governance - General

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
The Village of Oak Park	79%	82% C	73%	77%	79%	74%	77%	83% A	78%
The value of services for the taxes paid to Oak Park	55% B C	39%	45%	59% B	41%	58% B C	46%	43%	46%
The overall direction that Oak Park is taking	61% B C	38%	43%	62% B	41%	56%	48%	48%	48%
The job Oak Park government does at welcoming resident involvement	67% C	62% C	51%	70% B	56%	73% B	57%	61%	60%
Overall confidence in Oak Park government	52% B C	40%	41%	56% B	39%	52%	45%	42%	45%
Generally acting in the best interest of the community	61% B C	48%	44%	58% B	49%	61% B	47%	55%	52%
Being honest	57%	51%	50%	56%	52%	56%	50%	58%	53%
Treating all residents fairly	61% B C	51%	46%	60% B	50%	62%	50%	53%	53%
Overall customer service by Oak Park employees (police, receptionists, planners, etc.)	78%	80%	79%	78%	79%	78%	76%	84% B	79%
The Federal Government	33%	30%	40%	35%	34%	44% B C	31%	33%	34%

Table 20: Governance - General

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
The Village of Oak Park	78%	79%	80%	77%	72%	81% A	79%	79%	77%	78%
The value of services for the taxes paid to Oak Park	44%	52%	43%	56% A	54%	43%	47%	50%	42%	46%
The overall direction that Oak Park is taking	49%	44%	44%	61% A	64% B C	45%	42%	52%	45%	48%
The job Oak Park government does at welcoming resident involvement	63% B	52%	59%	66%	67% C	64% C	52%	63%	60%	60%
Overall confidence in Oak Park government	45%	44%	41%	56% A	53%	43%	43%	48%	42%	45%

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	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Percent rating positively (e.g., excellent/good)										
Generally acting in the best interest of the community	52%	49%	48%	63% A	58% C	53%	46%	53%	50%	52%
Being honest	53%	52%	51%	57%	54%	53%	53%	53%	53%	53%
Treating all residents fairly	52%	54%	53%	55%	60%	51%	50%	48%	60% A	53%
Overall customer service by Oak Park employees (police, receptionists, planners, etc.)	77%	83%	79%	79%	83%	77%	78%	77%	81%	79%
The Federal Government	32%	43% A	33%	37%	28%	31%	44% A B	34%	34%	34%

Table 21: Governance - Safety

	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Percent rating positively (e.g., excellent/good)									
Police services	86%	89%	92%	83%	92% A	87%	85%	95% A B	89%
Fire services	100%	97%	97%	96%	98%	95%	98%	99% A	98%
Ambulance or emergency medical services	100% B	95%	96%	97%	96%	95%	97%	97%	97%
Crime prevention	71%	73%	69%	79% B	67%	79%	69%	72%	71%
Fire prevention and education	89%	87%	86%	89%	86%	87%	85%	91%	87%
Animal control	83%	73%	73%	80%	74%	82%	72%	77%	76%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	75%	73%	67%	83% B	65%	79%	72%	69%	72%

Table 22: Governance - Safety

	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Percent rating positively (e.g., excellent/good)										
Police services	87%	95% A	91% B	84%	73%	92% A	93% A	90%	87%	89%
Fire services	97%	99%	98%	97%	97%	98%	98%	97%	99%	98%

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Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Ambulance or emergency medical services	96%	98%	97%	95%	97%	97%	96%	96%	97%	97%
Crime prevention	68%	78% A	71%	73%	69%	70%	74%	72%	71%	71%
Fire prevention and education	87%	87%	90%	83%	86%	88%	87%	87%	87%	87%
Animal control	76%	76%	76%	76%	83%	75%	74%	74%	78%	76%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	67%	71%	73%	80%	72%	67%	66%	80% A	72%

Table 23: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Traffic enforcement	51%	54%	57%	55%	53%	57%	50%	59%	54%
Street repair	51%	52%	49%	55%	49%	54%	51%	49%	51%
Street cleaning	70%	74%	73%	70%	73%	72%	74%	72%	72%
Street lighting	61%	73% A	72% A	67%	69%	66%	69%	69%	68%
Snow removal	64%	77% A	72%	65%	74% A	61%	71%	73% A	71%
Sidewalk maintenance	69%	62%	61%	68%	62%	62%	66%	64%	65%
Traffic signal timing	59%	58%	53%	58%	57%	63%	54%	56%	57%
Bus or transit services	75%	82%	75%	78%	77%	72%	78%	78%	78%

Table 24: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Traffic enforcement	51%	62% A	52%	58%	43%	56% A	58% A	56%	50%	54%
Street repair	51%	50%	49%	58% A	44%	57% A	49%	51%	53%	51%
Street cleaning	71%	74%	72%	74%	68%	74%	71%	72%	71%	72%
Street lighting	66%	74%	71% B	62%	58%	70% A	73% A	69%	67%	68%

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Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Snow removal	69%	76%	71%	71%	58%	74% A	73% A	67%	76% A	71%
Sidewalk maintenance	64%	64%	64%	67%	64%	66%	63%	63%	66%	65%
Traffic signal timing	56%	58%	52%	66% A	52%	61%	55%	63% B	50%	57%
Bus or transit services	78%	75%	79%	75%	76%	77%	78%	74%	81%	78%

Table 25: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Garbage collection	83%	88%	88%	81%	89% A	82%	85%	90%	86%
Recycling	80%	85%	84%	74%	88% A	86%	78%	89% B	83%
Yard waste pick-up	81%	84%	86%	79%	85%	83%	81%	88% B	84%
Drinking water	77%	84%	86% A	75%	86% A	74%	79%	89% A B	81%
Preservation of natural areas such as open space, farmlands and greenbelts	71% C	64%	59%	74% B	61%	66%	65%	65%	65%
Oak Park open space	81% B C	67%	58%	80% B	63%	74%	70%	67%	70%

Table 26: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Garbage collection	85%	89%	89% B	80%	80%	86%	90% A	83%	89% A	86%
Recycling	81%	87%	84%	79%	77%	83%	86% A	78%	89% A	83%
Yard waste pick-up	83%	85%	87% B	76%	68%	85% A	87% A	81%	86%	84%
Drinking water	79%	88% A	85% B	75%	75%	83% A	84% A	76%	88% A	81%

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Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Preservation of natural areas such as open space, farmlands and greenbelts	68% B	54%	64%	67%	76% C	66% C	54%	65%	66%	65%
Oak Park open space	73% B	54%	68%	76%	84% B C	70% C	56%	71%	68%	70%

Table 27: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Storm drainage	62%	65%	62%	61%	64%	64%	61%	65%	63%
Sewer services	78%	81%	79%	77%	80%	79%	79%	82%	79%
Power (electric and/or gas) utility	85%	82%	85%	86%	83%	82%	86%	84%	84%
Utility billing	79%	72%	77%	75%	77%	80%	77%	77%	76%
Land use, planning and zoning	62% C	53%	45%	61% B	50%	64% B	46%	60% B	53%
Code enforcement (weeds, abandoned buildings, etc.)	66%	62%	55%	73% B	56%	58%	67% C	57%	61%
Cable television	67%	61%	63%	64%	64%	61%	64%	67%	64%

Table 28: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Storm drainage	61%	69%	63%	63%	55%	63%	69% A	59%	69% A	63%
Sewer services	79%	80%	83% B	74%	77%	79%	81%	76%	83% A	79%
Power (electric and/or gas) utility	83%	86%	86%	81%	83%	84%	85%	84%	84%	84%
Utility billing	75%	78%	79% B	69%	73%	77%	77%	75%	77%	76%
Land use, planning and zoning	56% B	44%	52%	58%	61% C	57% C	45%	57%	51%	53%
Code enforcement (weeds, abandoned buildings, etc.)	61%	60%	59%	69%	65%	62%	57%	63%	60%	61%
Cable television	65%	60%	67%	59%	61%	69%	60%	63%	64%	64%

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Table 29: Governance - Economy

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Economic development	68% B C	51%	50%	71% B	49%	67%	55%	55%	56%

Table 30: Governance - Economy

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Economic development	56%	57%	56%	59%	67% B C	53%	54%	55%	58%	56%

Table 31: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Village parks	96%	93%	92%	92%	95%	93%	93%	97%	94%
Recreation centers or facilities	93% C	90% C	83%	88%	89%	86%	90%	90%	89%
Health services	89% B	79%	82%	92% B	79%	88%	82%	84%	84%

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Table 32: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Village parks	94%	93%	96% B	91%	96%	95%	91%	92%	97% A	94%
Recreation centers or facilities	90%	86%	90%	87%	91%	90%	86%	89%	89%	89%
Health services	83%	86%	85%	82%	89%	81%	83%	83%	83%	84%

Table 33: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Public library services	97%	98%	96%	95%	98%	92%	99% A	98% A	97%
Village-sponsored special events	86% C	79%	72%	84%	77%	81%	77%	84%	79%

Table 34: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Public library services	97%	98%	97%	97%	94%	99% A	97%	97%	96%	97%
Village-sponsored special events	81%	74%	79%	83%	87% C	82% C	71%	81%	78%	79%

Table 35: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Public information services	87%	88%	84%	87%	86%	78%	90% A	89% A	86%

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Table 36: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Public information services	88%	82%	86%	89%	90%	88%	83%	87%	86%	86%

Table 37: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Sense of community	72%	83% A	77%	72%	80% A	73%	74%	86% A B	77%
Recommend living in Oak Park to someone who asks	96% B C	86%	85%	93% B	87%	92%	89%	90%	90%
Remain in Oak Park for the next five years	79%	81%	78%	77%	81%	79%	76%	88% A B	80%
Contacted the Village of Oak Park (in-person, phone, email or web) for help or information	61%	74% A	68%	59%	72% A	59%	66%	76% A B	67%

Table 38: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Sense of community	77%	78%	79%	74%	74%	80%	77%	78%	77%	77%
Recommend living in Oak Park to someone who asks	90%	89%	89%	91%	95% B C	89%	87%	90%	90%	90%
Remain in Oak Park for the next five years	79%	83%	80%	81%	70%	86% A	80% A	81%	79%	80%
Contacted the Village of Oak Park (in-person, phone, email or web) for help or information	67%	67%	71% B	59%	62%	69%	69%	68%	66%	67%

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Table 39: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Was NOT the victim of a crime	90% B C	82%	83%	89% B	84%	87%	86%	85%	86%
Did NOT report a crime	82%	75%	76%	82% B	76%	79%	80%	76%	78%
Stocked supplies in preparation for an emergency	15%	24% A C	16%	20%	16%	20%	20% C	13%	18%

Table 40: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Was NOT the victim of a crime	86%	87%	84%	89%	87%	85%	86%	86%	86%	86%
Did NOT report a crime	78%	79%	79%	77%	82%	75%	78%	81%	75%	78%
Stocked supplies in preparation for an emergency	17%	21%	16%	21%	18%	14%	22% B	19%	15%	18%

Table 41: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Walked or biked instead of driving	89% C	92% C	77%	85%	86%	73%	89% A	93% A	86%
Carpooled with other adults or children instead of driving alone	44%	53%	44%	35%	54% A	33%	44% A	63% A B	46%
Used bus, rail, subway or other public transportation instead of driving	90% C	89% C	70%	83%	84%	70%	86% A	90% A	84%

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Table 42: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Walked or biked instead of driving	92% B	67%	88% B	82%	94% C	91% C	74%	88%	84%	86%
Carpooled with other adults or children instead of driving alone	51% B	31%	52% B	34%	50% C	53% C	34%	47%	45%	46%
Used bus, rail, subway or other public transportation instead of driving	89% B	67%	85%	80%	93% C	88% C	71%	84%	84%	84%

Table 43: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Recycle at home	93%	97% A	95%	92%	97% A	89%	97% A	97% A	95%
Made efforts to make your home more energy efficient	71%	77%	73%	69%	75%	70%	74%	74%	73%
Made efforts to conserve water	73%	82% A	78%	77%	77%	68%	81% A	78% A	77%

Table 44: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Recycle at home	96%	93%	98% B	88%	94%	96%	95%	94%	96%	95%
Made efforts to make your home more energy efficient	74%	70%	69%	81% A	71%	75%	71%	71%	76%	73%
Made efforts to conserve water	76%	82%	77%	78%	70%	76%	85% A B	78%	75%	77%

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Table 45: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
NOT under housing cost stress	66%	73%	64%	58%	74% A	28%	64% A	100% A B	67%
Did NOT observe a code violation	71% B C	55%	56%	76% B	52%	65% C	66% C	50%	61%

Table 46: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
NOT under housing cost stress	71% B	58%	71% B	59%	63%	77% A C	58%	67%	68%	67%
Did NOT observe a code violation	62%	61%	58%	70% A	71% B C	58%	58%	63%	60%	61%

Table 47: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Purchase goods or services from a business located in Oak Park	99% C	98% C	95%	99%	97%	97%	98%	99%	98%
Economy will have positive impact on income	23%	19%	18%	20%	21%	18%	20%	24%	21%
Work in Oak Park	27%	38% A C	25%	25%	33% A	25%	31%	31%	30%

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Table 48: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Purchase goods or services from a business located in Oak Park	99% B	94%	97%	98%	100% C	98% C	95%	98%	98%	98%
Economy will have positive impact on income	21%	19%	20%	21%	18%	23%	19%	16%	26% A	21%
Work in Oak Park	34% B	18%	30%	29%	30%	35% C	23%	29%	30%	30%

Table 49: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Used Oak Park recreation centers or their services	59% C	71% A C	49%	51%	66% A	45%	58% A	74% A B	60%
Visited a neighborhood park or Village park	91% C	96% A C	84%	86%	93% A	78%	92% A	97% A	91%
Eat at least 5 portions of fruits and vegetables a day	88%	92% C	84%	86%	88%	82%	88%	92% A	88%
Participate in moderate or vigorous physical activity	88%	93% C	86%	86%	91%	82%	90% A	92% A	89%
Reported being in "very good" or "excellent" health	72% C	71%	62%	61%	74% A	49%	69% A	84% A B	69%

Table 50: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Used Oak Park recreation centers or their services	65% B	43%	60%	58%	55% C	74% A C	45%	60%	60%	60%
Visited a neighborhood park or Village park	94% B	80%	92% B	86%	96% C	92% C	84%	91%	90%	91%
Eat at least 5 portions of fruits and vegetables a day	90% B	80%	88%	87%	86%	92% C	83%	90% B	84%	88%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Participate in moderate or vigorous physical activity	92% B	80%	90%	88%	90%	92% C	84%	89%	89%	89%
Reported being in "very good" or "excellent" health	73% B	56%	72% B	62%	75% C	73% C	57%	65%	72%	69%

Table 51: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Used Oak Park public libraries or their services	72%	92% A C	77%	67%	87% A	64%	81% A	87% A	79%
Participated in religious or spiritual activities in Oak Park	30%	40% A	45% A	28%	44% A	27%	37%	47% A B	38%
Attended a Village-sponsored event	58%	81% A C	56%	53%	72% A	40%	68% A	76% A B	64%

Table 52: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Used Oak Park public libraries or their services	80%	77%	82% B	72%	70%	86% A C	77%	84% B	73%	79%
Participated in religious or spiritual activities in Oak Park	35%	45% A	40% B	31%	21%	42% A	45% A	37%	37%	38%
Attended a Village-sponsored event	68% B	51%	69% B	54%	58%	74% A C	56%	67%	61%	64%

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Table 53: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Campaigned or advocated for an issue, cause or candidate	16%	45% A	41% A	20%	40% A	20%	31% A	43% A B	32%
Contacted Oak Park elected officials (in-person, phone, email or web) to express your opinion	9%	22% A	28% A	12%	23% A	13%	19%	22% A	19%
Volunteered your time to some group/activity in Oak Park	23%	51% A	50% A	23%	50% A	22%	37% A	58% A B	39%
Participated in a club	18%	31% A	29% A	18%	30% A	14%	21%	38% A B	25%
Talked to or visited with your immediate neighbors	85%	95% A	96% A	81%	98% A	80%	92% A	97% A	91%
Done a favor for a neighbor	59%	86% A	88% A	56%	88% A	61%	74% A	88% A B	76%
Attended a local public meeting	12%	30% A	35% A	10%	32% A	10%	24% A	33% A B	24%
Watched (online or on television) a local public meeting	6%	20% A	20% A	8%	19% A	9%	13%	21% A B	15%
Read or watch local news (via television, paper, computer, etc.)	71%	84% A	93% A B	73%	86% A	81%	78%	87% B	81%
Vote in local elections	83%	94% A	96% A	82%	95% A	82%	89% A	97% A B	90%

Table 54: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Campaigned or advocated for an issue, cause or candidate	31%	34%	33%	29%	14%	38% A	38% A	33%	29%	32%
Contacted Oak Park elected officials (in-person, phone, email or web) to express your opinion	17%	23%	18%	18%	6%	22% A	25% A	18%	19%	19%
Volunteered your time to some group/activity in Oak Park	40%	37%	45% B	28%	19%	50% A	42% A	44% B	33%	39%
Participated in a club	25%	25%	28% B	17%	11%	30% A	28% A	26%	23%	25%
Talked to or visited with your immediate neighbors	91%	92%	94% B	85%	82%	94% A	94% A	90%	93%	91%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Done a favor for a neighbor	73%	84% A	79% B	67%	50%	86% A	83% A	77%	74%	76%
Attended a local public meeting	22%	30% A	25%	20%	11%	26% A	31% A	23%	24%	24%
Watched (online or on television) a local public meeting	15%	15%	14%	16%	7%	18% A	17% A	14%	15%	15%
Read or watch local news (via television, paper, computer, etc.)	79%	89% A	80%	83%	65%	85% A	90% A	82%	80%	81%
Vote in local elections	90%	91%	91%	87%	81%	94% A	92% A	93% B	86%	90%

Table 55: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Oak Park	95%	92%	95%	95%	94%	93%	94%	94%	94%
Overall ease of getting to the places you usually have to visit	84%	77%	78%	88% B	76%	86% C	84% C	71%	81%
Quality of overall natural environment in Oak Park	80%	79%	78%	81%	79%	84% C	81%	74%	79%
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	70%	80% A	77%	70%	78% A	74%	72%	81% B	75%
Health and wellness opportunities in Oak Park	70%	64%	67%	77% B	62%	80% B C	68% C	58%	67%
Overall opportunities for education and enrichment	73%	74%	74%	75%	74%	73%	73%	75%	74%
Overall economic health of Oak Park	82%	95% A	93% A	82%	94% A	81%	87%	97% A B	89%
Sense of community	76%	84% A	82%	75%	83% A	78%	79%	83%	80%

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Table 56: Community Focus Areas

	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Percent rating positively (e.g., essential/very important)										
Overall feeling of safety in Oak Park	94%	94%	94%	94%	94%	94%	94%	94%	93%	94%
Overall ease of getting to the places you usually have to visit	81%	80%	78%	87% A	86% B	77%	80%	79%	82%	81%
Quality of overall natural environment in Oak Park	80%	77%	78%	80%	79%	80%	78%	81%	77%	79%
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	74%	79%	74%	76%	64%	78% A	79% A	77%	72%	75%
Health and wellness opportunities in Oak Park	66%	72%	61%	81% A	68%	65%	70%	71% B	63%	67%
Overall opportunities for education and enrichment	74%	73%	67%	88% A	69%	77%	73%	74%	73%	74%
Overall economic health of Oak Park	88%	91%	89%	88%	75%	95% A	92% A	89%	88%	89%
Sense of community	78%	84%	76%	88% A	66%	85% A	83% A	82%	77%	80%

Table 57: Importance of Maintaining City Services

Please rate how important, if at all, it is for the Village of Oak Park to maintain each of the following services at least at current levels (as compared with cutting the levels of service): (Percent rating as "Essential" or "Very important").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Business retention, development, and attraction	86%	87%	86%	86%	86%	82%	86%	89%	86%
Care of trees and landscaping in the parkways	82%	77%	85% B	84%	80%	90% B C	80%	80%	82%
Maintenance of the public way, street cleaning, snow plowing	97%	93%	93%	95%	94%	96%	95%	92%	94%
Fire and emergency medical assistance	93%	96%	97% A	94%	96%	95%	95%	95%	95%
Housing programs	79% B C	66%	67%	84% B	63%	82% B C	73% C	62%	72%
Operation and administration of parking services	67%	65%	67%	76% B	60%	85% B C	66% C	54%	66%
Partner agencies that promote or support tourism, housing and the arts in Oak Park	57%	62%	58%	67% B	54%	71% B C	59% C	50%	59%
Police protection	89%	96% A	98% A	90%	96% A	93%	92%	97% B	94%

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Please rate how important, if at all, it is for the Village of Oak Park to maintain each of the following services at least at current levels (as compared with cutting the levels of service): (Percent rating as "Essential" or "Very important").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Public health services	83%	77%	81%	87% B	77%	92% B C	82% C	73%	81%
Environmental sustainability programs and events	83% B C	73%	70%	82% B	72%	83% C	79% C	69%	76%

Table 58: Importance of Maintaining City Services

Please rate how important, if at all, it is for the Village of Oak Park to maintain each of the following services at least at current levels (as compared with cutting the levels of service): (Percent rating as "Essential" or "Very important").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Business retention, development, and attraction	86%	87%	84%	90% A	82%	87%	88%	86%	86%	86%
Care of trees and landscaping in the parkways	81%	85%	80%	85%	80%	80%	85%	82%	81%	82%
Maintenance of the public way, street cleaning, snow plowing	94%	96%	94%	96%	96%	93%	95%	94%	95%	94%
Fire and emergency medical assistance	95%	97%	96%	94%	91%	96% A	96% A	95%	95%	95%
Housing programs	72%	69%	64%	87% A	83% B C	67%	69%	79% B	62%	72%
Operation and administration of parking services	64%	72%	62%	75% A	68%	65%	68%	69%	63%	66%
Partner agencies that promote or support tourism, housing and the arts in Oak Park	58%	62%	52%	74% A	58%	58%	60%	63% B	54%	59%
Police protection	93%	96%	93%	95%	85%	96% A	97% A	93%	94%	94%
Public health services	80%	83%	77%	89% A	83%	78%	82%	85% B	76%	81%
Environmental sustainability programs and events	77%	73%	72%	85% A	85% B C	75%	71%	82% B	69%	76%

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Table 59: Problems in Oak Park

To what degree, if at all, is each of the following a problem in Oak Park? (Percent rating as "Major problem" or "Moderate problem").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Crime	35%	58% A	65% A	34%	61% A	44%	47%	60% A B	51%
Disorderly youth	17%	22%	29% A	23%	22%	27% C	20%	17%	22%
Drugs	17%	39% A	46% A	27%	36% A	28%	32%	32%	32%
Graffiti	6%	11%	21% A B	9%	13%	15% C	10%	8%	12%
Homelessness	39%	42%	54% A B	46%	43%	47%	44%	38%	45%
Noise	13%	20% A	25% A	18%	19%	23%	17%	15%	18%
Panhandling	35%	43%	49% A	39%	43%	42%	40%	39%	42%
Run-down buildings and houses	16%	16%	18%	18%	16%	27% B C	10%	18% B	17%
Traffic	53%	60%	67% A	50%	65% A	50%	60% A	63% A	59%

Table 60: Problems in Oak Park

To what degree, if at all, is each of the following a problem in Oak Park? (Percent rating as "Major problem" or "Moderate problem").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Crime	49%	56%	57% B	36%	29%	57% A	60% A	48%	53%	51%
Disorderly youth	19%	31% A	21%	21%	12%	21% A	31% A B	23%	22%	22%
Drugs	28%	45% A	32%	31%	11%	34% A	47% A B	36% B	27%	32%
Graffiti	9%	22% A	11%	12%	2%	10% A	22% A B	10%	13%	12%
Homelessness	43%	49%	46%	39%	41%	40%	52% A B	48% B	39%	45%
Noise	16%	27% A	20%	14%	11%	17%	26% A B	15%	22% A	18%

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To what degree, if at all, is each of the following a problem in Oak Park? (Percent rating as "Major problem" or "Moderate problem").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Panhandling	41%	44%	44% B	35%	35%	41%	47% A	42%	40%	42%
Run-down buildings and houses	16%	19%	18%	13%	13%	17%	20% A	16%	18%	17%
Traffic	58%	64%	63% B	50%	53%	59%	64% A	54%	65% A	59%

Table 61: Sources of Information

How much information about Oak Park, if any, do you get from each of the following sources? (Percent rating as "A lot" or "Some").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Village of Oak Park website	82% C	88% C	69%	78%	81%	77%	78%	87% A B	80%
Village of Oak Park Facebook & Twitter pages	31% C	36% C	21%	30%	29%	35%	29%	31%	30%
Friends and neighbors	78%	93% A	88% A	73%	93% A	72%	85% A	95% A B	85%
Local newspapers (print and online)	61%	81% A	89% A B	62%	84% A	68%	72%	84% A B	75%
Village of Oak Park email news	32%	61% A	59% A	40%	54% A	51%	47%	52%	49%
Village of Oak Park OP/FYI newsletter and other Village mailings	76%	93% A	93% A	77%	92% A	84%	85%	89%	86%
VOP-TV, the Village's cable TV channel	7%	16% A	19% A	14%	12%	16% C	14% C	7%	13%
Local social media pages/groups	48%	60% A C	42%	45%	52%	42%	53% A	51%	50%

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Table 62: Sources of Information

How much information about Oak Park, if any, do you get from each of the following sources? (Percent rating as "A lot" or "Some").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Village of Oak Park website	86% B	62%	81%	78%	79% C	91% A C	66%	85% B	74%	80%
Village of Oak Park Facebook & Twitter pages	34% B	15%	27%	38% A	28% C	40% A C	18%	35% B	23%	30%
Friends and neighbors	85%	86%	89% B	78%	75%	90% A	88% A	87%	84%	85%
Local newspapers (print and online)	73%	82% A	77%	71%	58%	78% A	83% A	75%	74%	75%
Village of Oak Park email news	47%	54%	46%	55% A	30%	55% A	55% A	51%	46%	49%
Village of Oak Park OP/FYI newsletter and other Village mailings	85%	89%	86%	86%	74%	90% A	91% A	90% B	81%	86%
VOP-TV, the Village's cable TV channel	11%	19% A	8%	22% A	6%	12%	20% A B	14%	11%	13%
Local social media pages/groups	54% B	34%	51%	48%	49% C	60% A C	38%	56% B	42%	50%

Table 63: Value of Taxes Paid

Please rate the value of services for the taxes paid to each of the following (percent of your property tax bill): (Percent rating as "Excellent" or "Good").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Elementary School District 97 (38.32%)	86% B C	67%	68%	84% B	69%	80%	68%	74%	72%
OPRF High School District 200 (22.69%)	75%	66%	65%	75%	66%	60%	69%	70%	68%
Village of Oak Park (11.05%)	71% B	58%	65%	67%	64%	58%	65%	68%	65%
Oak Park Fire & Police Pensions (5.80%)	70%	68%	76%	72%	70%	63%	72%	71%	71%
Oak Park Public Library (4.80%)	84%	84%	84%	81%	85%	76%	87% A	86% A	84%
Park District of Oak Park (4.76%)	83%	85%	84%	85%	84%	78%	84%	86%	84%
Cook County (4.33%)	44% B	31%	42%	55% B	33%	58% B C	38%	31%	39%
Metropolitan Water Reclamation District (3.12%)	71% B	56%	59%	74% B	57%	69%	61%	59%	62%

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Please rate the value of services for the taxes paid to each of the following (percent of your property tax bill): (Percent rating as "Excellent" or "Good").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Oak Park Township (2.46%)	67% B	53%	64% B	65%	60%	64%	63%	58%	62%
Triton Community College District 504 (2.55%)	68% B C	48%	54%	69% B	50%	62%	58%	49%	56%
Mosquito Abatement District (0.12%)	69%	68%	60%	82% B	59%	72%	68%	59%	65%

Table 64: Value of Taxes Paid

Please rate the value of services for the taxes paid to each of the following (percent of your property tax bill): (Percent rating as "Excellent" or "Good").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Elementary School District 97 (38.32%)	72%	70%	70%	78%	79%	75% C	65%	75%	68%	72%
OPRF High School District 200 (22.69%)	68%	66%	68%	70%	68%	73% C	62%	73% B	62%	68%
Village of Oak Park (11.05%)	62%	71%	63%	70%	69%	62%	65%	67%	61%	65%
Oak Park Fire & Police Pensions (5.80%)	69%	77%	72%	68%	65%	71%	75%	75% B	66%	71%
Oak Park Public Library (4.80%)	83%	87%	87% B	77%	80%	85%	84%	86%	81%	84%
Park District of Oak Park (4.76%)	84%	83%	84%	83%	85%	85%	81%	84%	83%	84%
Cook County (4.33%)	37%	43%	34%	51% A	49% B	33%	40%	46% B	32%	39%
Metropolitan Water Reclamation District (3.12%)	61%	64%	59%	69%	70%	61%	58%	67% B	56%	62%
Oak Park Township (2.46%)	58%	72% A	59%	67%	60%	57%	68% B	66%	57%	62%
Triton Community College District 504 (2.55%)	53%	63%	51%	67% A	66% B	49%	58%	61% B	48%	56%
Mosquito Abatement District (0.12%)	65%	65%	63%	71%	77% C	63%	62%	67%	63%	65%

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Table 65: Line Item Additions to Question 4

Please rate how safe or unsafe you feel: (Percent rating as "Very safe" or "Somewhat safe").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
In your neighborhood after dark	71%	78%	70%	74%	72%	72%	70%	80% B	73%
In Oak Park's downtown/commercial area after dark	74%	82% A C	72%	77%	76%	76%	74%	81%	76%

Table 66: Line Item Additions to Question 4

Please rate how safe or unsafe you feel: (Percent rating as "Very safe" or "Somewhat safe").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
In your neighborhood after dark	72%	74%	70%	80% A	72%	75%	71%	71%	75%	73%
In Oak Park's downtown/commercial area after dark	76%	77%	72%	86% A	80%	77%	72%	75%	77%	76%

Table 67: Line Item Additions to Question 5

Please rate each of the following characteristics as they relate to Oak Park as a whole: (Percent rating as "Excellent" or "Good").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Ease of travel by bus in Oak Park	58%	63%	62%	69% B	56%	60%	62%	59%	61%
Ease of travel by rail in Oak Park	91% C	91%	85%	92%	87%	79%	91% A	92% A	89%

Table 68: Line Item Additions to Question 5

Please rate each of the following characteristics as they relate to Oak Park as a whole: (Percent rating as "Excellent" or "Good").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Ease of travel by bus in Oak Park	61%	60%	57%	69% A	59%	63%	60%	60%	62%	61%
Ease of travel by rail in Oak Park	92% B	80%	91% B	84%	94% C	90% C	84%	90%	88%	89%

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Table 69: Line Item Additions to Question 7

Please indicate whether or not you have done each of the following in the last 12 months. (Percent rating as "Yes").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Called for police service in Oak Park	27%	33%	35%	28%	32%	33%	27%	37% B	31%
Called for Oak Park fire/emergency medical services	6%	14% A	17% A	9%	13%	13%	11%	11%	12%

Table 70: Line Item Additions to Question 7

Please indicate whether or not you have done each of the following in the last 12 months. (Percent rating as "Yes").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Called for police service in Oak Park	31%	31%	32%	28%	20%	38% A	31% A	31%	31%	31%
Called for Oak Park fire/emergency medical services	9%	19% A	10%	14%	7%	10%	17% A B	10%	13%	12%

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Table 71: Line Item Additions to Question 10

Please rate the quality of each of the following services in Oak Park: (Percent rating as "Excellent" or "Good").	Length of Residency			Housing Tenure		Annual Household Income			Overall
	5 years or less	6 to 20 years	More than 20 years	Rent	Own	Less than \$49,999	\$50,000 to \$149,999	\$150,000 or more	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Services to low-income people	56%	65% C	46%	56%	53%	51%	57%	57%	55%
Leaf pick-up	68%	78%	76%	66%	78% A	65%	72%	80% A	74%
Care of trees along the parkway	84% C	83% C	74%	80%	81%	72%	84% A	83% A	80%
Alley maintenance	69% B C	55%	48%	69% B	52%	60%	62%	52%	58%
Parking services	42%	37%	35%	33%	41%	30%	35%	50% A B	38%
Online Village services	60%	72% A	64%	61%	67%	63%	59%	73% B	65%
Building permit review	62%	50%	47%	63%	48%	68% B	47%	51%	51%
Oak Park adjudication court	68% C	53%	46%	55%	55%	69%	52%	51%	54%

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Table 72: Line Item Additions to Question 10

Please rate the quality of each of the following services in Oak Park: (Percent rating as "Excellent" or "Good").	Household Members Aged 65 or Older		Race		Age			Sex		Overall
	No	Yes	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Services to low-income people	57%	49%	58%	51%	50%	60%	52%	48%	64% A	55%
Leaf pick-up	73%	77%	74%	75%	60%	79% A	75% A	71%	78%	74%
Care of trees along the parkway	82%	76%	81%	81%	83%	83% C	75%	81%	80%	80%
Alley maintenance	59%	54%	54%	65% A	61%	60%	52%	55%	61%	58%
Parking services	39%	35%	43% B	30%	31%	45% A C	34%	38%	39%	38%
Online Village services	66%	63%	66%	64%	53%	71% A	64%	59%	72% A	65%
Building permit review	52%	48%	55%	46%	55%	55%	45%	51%	52%	51%
Oak Park adjudication court	59% B	37%	57%	54%	69% C	57%	43%	54%	55%	54%