



Oak Park, IL

Comparisons by Geographic Subgroups

2019



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Oak Park's Comparisons by Geographic Subgroups is part of a larger project for the Village and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by quadrant in Oak Park.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as "excellent" or "good," or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by quadrant. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The "Overall" column, which shows the ratings for all respondents, also has a column designation of "(A)", but no statistical tests were done for the overall rating.

For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Figure 1 below, respondents in Districts 1 (A) and 2 (B) gave significantly lower ratings to overall quality of life than respondents in Districts 3 (C) and 4 (D), as denoted by the "A B" listed in the cell of the ratings for Districts 3 and 4. The overall quality of life rating in District 4 (D) also was significantly lower than that of District 3 (C) (as indicated by the "D" in the rating for District 3).

Figure 1: Community Characteristics – General (Example Only)

Percent rating positively (e.g., excellent/good)	District				Overall
	District 1 (A)	District 2 (B)	District 3 (C)	District 4 (D)	(A)
The overall quality of life in ABC	73%	74%	79% A B D	76% A B	78%
Overall image or reputation of ABC	65%	66%	69% A B	71% A B C	70%
ABC as a place to live	80%	81%	85% A B D	82% A B	84%

Four quadrants were tracked for comparison and the number of completed surveys for each are in the figure below.

Figure 2: Geographic Areas

Quadrant	Number of Completed Surveys
Northwest	176
Northeast	195
Southwest	167
Southeast	157

Findings

Notable differences between quadrants included the following:

- Residents who lived in the Southeast quadrant were more likely to use the Village of Oak Park Facebook & Twitter pages and the Village of Oak Park email news to get information about the Village compared to those living in the other quadrants. However, Southeast respondents assigned lower marks to the neighborliness of residents in Oak Park and bus or transit services compared to those living in other areas of the village.
- Residents who lived in the Northwest and Southwest were more likely to positively rate their neighborhood as a place to live. However, residents who lived in the Northeast or Southeast gave higher ratings to traffic flow on major streets and ease of travel by car in Oak Park, and were more likely to indicate that overall opportunities for education and enrichment were an essential or very important focus for Oak Park in the coming two years.
- When differences were noted, respondents who lived in the Southwest were less likely to indicate that the overall economic health of Oak Park was an essential or very important focus for the community compared to their counterparts.
- Community members who lived in the Southwest were more likely to rate homelessness, noise, and panhandling as a problem compared to those living in the Northeast and Southeast quadrants.

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Table 1: Community Characteristics - General

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
The overall quality of life in Oak Park	85%	87%	89%	86%	87%
Overall image or reputation of Oak Park	82%	87%	91% A	91% A	89%
Oak Park as a place to live	90%	95%	92%	91%	92%
Your neighborhood as a place to live	92% B D	84%	94% B D	84%	88%
Oak Park as a place to raise children	91%	91%	88%	97% C	92%
Oak Park as a place to retire	47%	47%	35%	50% C	45%
Overall appearance of Oak Park	87%	95% A	89%	90%	91%

Table 2: Community Characteristics - Safety

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Overall feeling of safety in Oak Park	72%	78%	74%	81%	77%
In your neighborhood during the day	96%	96%	96%	96%	96%
In Oak Park's downtown/commercial area during the day	95%	96%	94%	95%	95%

Table 3: Community Characteristics - Mobility

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Overall ease of getting to the places you usually have to visit	78%	70%	75%	77%	75%
Traffic flow on major streets	22%	36% A C	24%	37% A C	31%
Ease of public parking	28%	33%	28%	37%	32%
Ease of travel by car in Oak Park	38%	51% A C	38%	51% A C	45%
Ease of travel by bicycle in Oak Park	64%	72%	63%	69%	68%
Ease of walking in Oak Park	92%	93%	92%	93%	93%
Availability of paths and walking trails	69%	68%	64%	71%	68%

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Table 4: Community Characteristics - Natural Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Quality of overall natural environment in Oak Park	87%	91%	85%	92% C	89%
Air quality	81%	84%	75%	75%	78%
Cleanliness of Oak Park	84%	90% C	80%	85%	85%

Table 5: Community Characteristics - Built Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	78%	78%	79%	81%	79%
Public places where people want to spend time	80%	88%	90% A	89% A	87%
Variety of housing options	66% B	54%	54%	55%	57%
Availability of affordable quality housing	30%	26%	25%	31%	28%
Overall quality of new development in Oak Park	64% C	57%	49%	65% C	58%

Table 6: Community Characteristics - Economy

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Overall economic health of Oak Park	64%	71%	66%	71%	68%
Oak Park as a place to work	68%	71%	74%	64%	69%
Oak Park as a place to visit	92%	88%	91%	86%	89%
Employment opportunities	45%	43%	51%	45%	46%
Shopping opportunities	64%	58%	70% B	66%	65%
Cost of living in Oak Park	18%	22%	15%	21%	19%
Overall quality of business and service establishments in Oak Park	69%	65%	72%	72%	69%
Vibrant downtown/commercial area	71%	69%	77%	84% A B	76%

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Table 7: Community Characteristics - Recreation and Wellness

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Health and wellness opportunities in Oak Park	76%	84%	78%	86% A	82%
Fitness opportunities (including exercise classes and paths or trails, etc.)	77%	74%	69%	78% C	75%
Recreational opportunities	85%	80%	81%	84%	82%
Availability of affordable quality food	83%	74%	82%	82% B	80%
Availability of affordable quality health care	79%	71%	79%	80%	77%
Availability of preventive health services	79%	74%	80%	82%	79%
Availability of affordable quality mental health care	71% B	50%	60%	65% B	60%

Table 8: Community Characteristics - Education and Enrichment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Overall opportunities for education and enrichment	83%	87%	89%	92% A	89%
Availability of affordable quality child care/preschool	58%	68% D	60% D	44%	57%
Adult educational opportunities	61%	73%	81% A	76% A	74%
Opportunities to attend cultural/arts/music activities	82%	77%	82%	76%	79%
Opportunities to participate in religious or spiritual events and activities	95%	91%	89%	93%	92%

Table 9: Community Characteristics - Community Engagement

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(D)	(A)
Opportunities to participate in social events and activities	80%	79%	83%	77%	80%
Opportunities to volunteer	84%	82%	85%	83%	83%
Opportunities to participate in community matters	72%	81%	74%	81%	78%
Openness and acceptance of the community toward people of diverse backgrounds	80%	78%	73%	73%	75%
Neighborliness of residents in Oak Park	81% D	78% D	74% D	65%	73%

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Table 10: Governance - General

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
The Village of Oak Park	78%	81%	75%	79%	78%
The value of services for the taxes paid to Oak Park	45%	44%	42%	53% C	46%
The overall direction that Oak Park is taking	49%	47%	47%	50%	48%
The job Oak Park government does at welcoming resident involvement	57%	65%	59%	60%	60%
Overall confidence in Oak Park government	43%	50%	42%	44%	45%
Generally acting in the best interest of the community	50%	53%	51%	51%	52%
Being honest	52%	53%	56%	49%	53%
Treating all residents fairly	57%	49%	56%	51%	53%
Overall customer service by Oak Park employees (police, receptionists, planners, etc.)	78%	82%	80%	76%	79%
The Federal Government	32%	38%	36%	32%	34%

Table 11: Governance - Safety

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Police services	88%	91%	87%	90%	89%
Fire services	93%	100% A	100% A	97%	98%
Ambulance or emergency medical services	95%	98%	97%	96%	97%
Crime prevention	76% C	77% C	63%	70%	71%
Fire prevention and education	84%	92%	86%	86%	87%
Animal control	70%	80%	79%	73%	76%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	65%	72%	79%	69%	72%

Table 12: Governance - Mobility

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Traffic enforcement	59%	54%	49%	54%	54%
Street repair	47%	53%	51%	52%	51%
Street cleaning	70%	74%	65%	76% C	72%
Street lighting	74%	63%	69%	68%	68%
Snow removal	72%	71%	69%	70%	71%
Sidewalk maintenance	64%	61%	64%	68%	65%

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	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Traffic signal timing	49%	62% A	61%	54%	57%
Bus or transit services	84% D	77% D	88% B D	65%	78%

Table 13: Governance - Natural Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Garbage collection	84%	89%	88%	82%	86%
Recycling	79%	87% D	84%	79%	83%
Yard waste pick-up	76%	88% A	84%	83%	84%
Drinking water	80%	84%	77%	84%	81%
Preservation of natural areas such as open space, farmlands and greenbelts	61%	72%	61%	64%	65%
Oak Park open space	64%	74%	70%	69%	70%

Table 14: Governance - Built Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Storm drainage	58%	62%	66%	64%	63%
Sewer services	80%	77%	81%	79%	79%
Power (electric and/or gas) utility	84%	88% D	86% D	78%	84%
Utility billing	72%	80%	81% D	72%	76%
Land use, planning and zoning	52%	58%	47%	57%	53%
Code enforcement (weeds, abandoned buildings, etc.)	67%	56%	64%	59%	61%
Cable television	58%	63%	69%	64%	64%

Table 15: Governance - Economy

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Economic development	53%	54%	58%	59%	56%

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Table 16: Governance - Recreation and Wellness

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Village parks	94%	95%	97% D	91%	94%
Recreation centers or facilities	85%	88%	91%	90%	89%
Health services	84%	80%	88%	83%	84%

Table 17: Governance - Education and Enrichment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Public library services	94%	99% A	98%	96%	97%
Village-sponsored special events	77%	87% D	86% D	70%	79%

Table 18: Governance - Community Engagement

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(D)	(A)
Public information services	85%	87%	88%	85%	86%

Table 19: Participation General

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Sense of community	80%	76%	79%	75%	77%
Recommend living in Oak Park to someone who asks	88%	88%	91%	91%	90%
Remain in Oak Park for the next five years	73%	79%	78%	85% A	80%
Contacted the Village of Oak Park (in-person, phone, email or web) for help or information	61%	68%	68%	70%	67%

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Table 20: Participation - Safety

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Was NOT the victim of a crime	90%	87%	84%	84%	86%
Did NOT report a crime	85% C	79%	74%	77%	78%
Stocked supplies in preparation for an emergency	16%	19%	16%	19%	18%

Table 21: Participation - Mobility

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Walked or biked instead of driving	88%	84%	87%	85%	86%
Carpooled with other adults or children instead of driving alone	40%	47%	51%	45%	46%
Used bus, rail, subway or other public transportation instead of driving	87%	80%	88%	81%	84%

Table 22: Participation - Natural Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Recycle at home	96%	96%	98% D	92%	95%
Made efforts to make your home more energy efficient	76%	77% C	66%	73%	73%
Made efforts to conserve water	82% C	76%	71%	80% C	77%

Table 23: Participation - Built Environment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
NOT under housing cost stress	66%	66%	70%	67%	67%
Did NOT observe a code violation	71% B C	58%	57%	61%	61%

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Table 24: Participation - Economy

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Purchase goods or services from a business located in Oak Park	97%	95%	99% B	99% B	98%
Economy will have positive impact on income	25%	18%	19%	22%	21%
Work in Oak Park	29%	36% C	26%	29%	30%

Table 25: Participation - Recreation and Wellness

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Used Oak Park recreation centers or their services	53%	61%	57%	65% A	60%
Visited a neighborhood park or Village park	93% D	91%	93% D	87%	91%
Eat at least 5 portions of fruits and vegetables a day	93% B C	84%	81%	93% B C	88%
Participate in moderate or vigorous physical activity	93% B	85%	87%	92% B	89%
Reported being in "very good" or "excellent" health	77% C D	73%	64%	65%	69%

Table 26: Participation - Education and Enrichment

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Used Oak Park public libraries or their services	81%	78%	81%	78%	79%
Participated in religious or spiritual activities in Oak Park	46% D	36%	38%	34%	38%
Attended a Village-sponsored event	62%	62%	70%	63%	64%

Table 27: Participation - Community Engagement

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Campaigned or advocated for an issue, cause or candidate	32%	38%	28%	31%	32%
Contacted Oak Park elected officials (in-person, phone, email or web) to express your opinion	17%	24% D	19%	15%	19%

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	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(D)	(A)
Volunteered your time to some group/activity in Oak Park	39%	46% D	38%	35%	39%
Participated in a club	26%	31% D	25%	20%	25%
Talked to or visited with your immediate neighbors	84%	92% A	91% A	94% A	91%
Done a favor for a neighbor	67%	69%	80% A B	83% A B	76%
Attended a local public meeting	25%	24%	23%	23%	24%
Watched (online or on television) a local public meeting	14%	13%	17%	15%	15%
Read or watch local news (via television, paper, computer, etc.)	83%	81%	79%	83%	81%
Vote in local elections	91%	91%	89%	91%	90%

Table 28: Community Focus Areas

	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
Percent rating positively (e.g., essential/very important)	(A)	(B)	(C)	(D)	(A)
Overall feeling of safety in Oak Park	95%	93%	95%	94%	94%
Overall ease of getting to the places you usually have to visit	84%	76%	84%	79%	81%
Quality of overall natural environment in Oak Park	81%	82%	77%	79%	79%
Overall "built environment" of Oak Park (including overall design, buildings, parks and transportation systems)	82% C	74%	66%	79% C	75%
Health and wellness opportunities in Oak Park	58%	71% A	63%	74% A C	67%
Overall opportunities for education and enrichment	66%	80% A C	68%	78% A C	74%
Overall economic health of Oak Park	96% C	90% C	82%	90% C	89%
Sense of community	76%	85% C	70%	86% A C	80%

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Table 29: Importance of Maintaining City Services

Please rate how important, if at all, it is for the Village of Oak Park to maintain each of the following services at least at current levels (as compared with cutting the levels of service): (Percent rating as "Essential" or "Very important").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Business retention, development, and attraction	80%	91% A C	84%	88%	86%
Care of trees and landscaping in the parkways	87% B	77%	78%	86% B C	82%
Maintenance of the public way, street cleaning, snow plowing	98%	94%	93%	94%	94%
Fire and emergency medical assistance	95%	92%	97% B	97% B	95%
Housing programs	63%	72%	66%	80% A C	72%
Operation and administration of parking services	59%	62%	71% A	70% A	66%
Partner agencies that promote or support tourism, housing and the arts in Oak Park	54%	58%	57%	64%	59%
Police protection	96%	93%	92%	94%	94%
Public health services	77%	80%	75%	88% A C	81%
Environmental sustainability programs and events	74%	75%	72%	82% C	76%

Table 30: Problems in Oak Park

To what degree, if at all, is each of the following a problem in Oak Park? (Percent rating as "Major problem" or "Moderate problem").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Crime	50%	45%	55%	52%	51%
Disorderly youth	25%	24% D	26% D	16%	22%
Drugs	32%	31%	36%	31%	32%
Graffiti	14%	9%	14%	10%	12%
Homelessness	55% B D	36%	55% B D	37%	45%
Noise	21%	13%	26% B D	15%	18%
Panhandling	46% B	33%	50% B D	39%	42%
Run-down buildings and houses	16%	14%	22% B	16%	17%
Traffic	68% B D	56%	63% D	53%	59%

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Table 31: Sources of Information

How much information about Oak Park, if any, do you get from each of the following sources? (Percent rating as "A lot" or "Some").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Village of Oak Park website	73%	82%	85% A	78%	80%
Village of Oak Park Facebook & Twitter pages	27%	28%	25%	38% A B C	30%
Friends and neighbors	85%	84%	91% D	82%	85%
Local newspapers (print and online)	79%	73%	70%	79% C	75%
Village of Oak Park email news	44%	46%	45%	57% A B C	49%
Village of Oak Park OP/FYI newsletter and other Village mailings	82%	82%	87%	90% A B	86%
VOP-TV, the Village's cable TV channel	12%	9%	15%	16%	13%
Local social media pages/groups	40%	51%	52%	53% A	50%

Table 32: Value of Taxes Paid

Please rate the value of services for the taxes paid to each of the following (percent of your property tax bill): (Percent rating as "Excellent" or "Good").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Elementary School District 97 (38.32%)	63%	71%	70%	79% A	72%
OPRF High School District 200 (22.69%)	60%	67%	63%	76% A	68%
Village of Oak Park (11.05%)	69%	68% C	56%	66%	65%
Oak Park Fire & Police Pensions (5.80%)	65%	74%	69%	75%	71%
Oak Park Public Library (4.80%)	83%	83%	84%	86%	84%
Park District of Oak Park (4.76%)	80%	86%	85%	84%	84%
Cook County (4.33%)	37%	50% C D	30%	37%	39%
Metropolitan Water Reclamation District (3.12%)	56%	66%	61%	62%	62%
Oak Park Township (2.46%)	54%	69% A C	56%	63%	62%
Triton Community College District 504 (2.55%)	56%	65% C	49%	52%	56%
Mosquito Abatement District (0.12%)	61%	71%	59%	67%	65%

The National Community Survey™

Table 33: Line Item Additions to Question 4

Please rate how safe or unsafe you feel: (Percent rating as "Very safe" or "Somewhat safe").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
In your neighborhood after dark	78%	69%	76%	71%	73%
In Oak Park's downtown/commercial area after dark	73%	80%	78%	75%	76%

Table 34: Line Item Additions to Question 5

Please rate each of the following characteristics as they relate to Oak Park as a whole: (Percent rating as "Excellent" or "Good").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Ease of travel by bus in Oak Park	69%	56%	68%	56%	61%
Ease of travel by rail in Oak Park	93% B	84%	92% B	87%	89%

Table 35: Line Item Additions to Question 7

Please indicate whether or not you have done each of the following in the last 12 months. (Percent rating as "Yes").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Called for police service in Oak Park	23%	37% A	34%	29%	31%
Called for Oak Park fire/emergency medical services	13%	10%	11%	12%	12%

Table 36: Line Item Additions to Question 10

Please rate the quality of each of the following services in Oak Park: (Percent rating as "Excellent" or "Good").	Quadrant				Overall
	Northwest	Northeast	Southwest	Southeast	(A)
	(A)	(B)	(C)	(D)	
Services to low-income people	50%	53%	57%	56%	55%
Leaf pick-up	72%	76%	71%	75%	74%
Care of trees along the parkway	82%	85% D	82% D	74%	80%
Alley maintenance	68% D	57%	56%	55%	58%
Parking services	38%	38%	38%	38%	38%
Online Village services	64%	59%	69%	66%	65%
Building permit review	47%	51%	52%	52%	51%
Oak Park adjudication court	49%	49%	58%	56%	54%