

## Renewal

## **Service Order Agreement**

This Service Order Agreement ("Service Order") authorizes Call One Inc., ("Call One") to provide the products and services to the customer identified immediately below ("Customer"). By approving this Service Order, Customer acknowledges and agrees to all terms and conditions in the Master Service Agreement (MSA) between Call One and Customer, the Service Guide (available at https://www.callone.com/regulatory-information/), Service Level Agreements (SLAs - available at https://www.callone.com/resources/), and Acceptable Use Policy (AUP - available at https://www.callone.com/regulatory-information/).

| Customer Information                 | Sales Exec                | cutive Information | on                 |               |          |
|--------------------------------------|---------------------------|--------------------|--------------------|---------------|----------|
| Company Name : Village Of Oak Park   | Sa                        | les Executive :    | Chris Larsen       |               |          |
| Street Address : 123 Madison St      | Phone :                   |                    | 630-718-3155       |               |          |
| Suite Number :                       |                           | E-Mail:            | unknown@unknown.co | om            |          |
| City, State : Oak Park, IL,          |                           |                    |                    |               |          |
| Zip Code : 60302                     | <b>Billing Cor</b>        | ntact Informatio   | n                  |               |          |
|                                      | Billing                   | Contact Name :     |                    |               |          |
| Contact Name : ALVIN NEPOMUCENO      | Billing Address :         |                    |                    |               |          |
| Contact Phone : 708-358-5452         | Billing Suite Number :    |                    |                    |               |          |
| Contact E-Mail: infotech@oak-park.us | Billing City, State, Zip: |                    |                    |               |          |
| Contract Term (years) : 1            | Billing (                 | Contact Phone :    |                    |               |          |
|                                      | Billing (                 | Contact E-Mail:    |                    |               |          |
| 101 N EUCLID AVE, OAK PARK, IL 60301 |                           |                    |                    |               |          |
| Broadband Services                   |                           | QTY                | Unit Price         |               | Monthly  |
| Broadband Internet - 35Mx5M          |                           | 1                  | \$154.00           |               | \$154.00 |
| 1 Useable Host IP                    |                           | 1                  | \$0.00             |               | \$0.00   |
| Installation Services                |                           | QTY                | Unit Price         | Amount Waived | One-Time |
| Broadband Internet - 35Mx5M          |                           | 1                  | \$199.00           | \$0.00        | \$199.00 |
| Site Total                           | Monthly                   | \$154.00           | One-Time           | \$199         | 0.00     |
| 1125 ONTARIO ST, OAK PARK, IL 60302  |                           |                    |                    |               |          |
| Broadband Services                   |                           | QTY                | Unit Price         |               | Monthly  |
| Broadband Internet - 35Mx5M          |                           | 1                  | \$154.00           |               | \$154.00 |
| 1 Useable Host IP                    |                           | 1                  | \$0.00             |               | \$0.00   |
| Installation Services                |                           | QTY                | Unit Price         | Amount Waived | One-Time |
| Broadband Internet - 35Mx5M          |                           | 1                  | \$199.00           | \$0.00        | \$199.00 |
| Site Total                           | Monthly                   | \$154.00           | One-Time           | \$199         | 0.00     |
| Order Totals                         | Monthly                   | \$308.00           | One-Time           | \$398         | 5.00     |

| By signing below, Customer acknowledges that it under is duly authorized to execute this Service Order on behavior. |       | es, products, services, and rates | set forth in this Service Order and | that the signatory represents that he/she |  |
|---|-------|-----------------------------------|-------------------------------------|---|--|
| Authorized Customer Signature   | Date  | -                                 | CallOne Authorized Signature        |   |  |
| Print Name  | Title |                                   | Print Name                          | Date                                      |  |

RFQ ID#: 3953931931