



## Renewal

### Service Order Agreement

This Service Order Agreement ("Service Order") authorizes Call One Inc., ("Call One") to provide the products and services to the customer identified immediately below ("Customer"). By approving this Service Order, Customer acknowledges and agrees to all terms and conditions in the Master Service Agreement (MSA) between Call One and Customer, the Service Guide (available at <https://www.callone.com/regulatory-information/>), Service Level Agreements (SLAs - available at <https://www.callone.com/resources/>), and Acceptable Use Policy (AUP - available at <https://www.callone.com/regulatory-information/>).

#### Customer Information

Company Name : Village Of Oak Park  
Street Address : 123 Madison St  
Suite Number : \_\_\_\_\_  
City, State : Oak Park, IL,  
Zip Code : 60302  
  
Contact Name : ALVIN NEPOMUCENO  
Contact Phone : 708-358-5452  
Contact E-Mail : infotech@oak-park.us  
Contract Term (years) : 1

#### Sales Executive Information

Sales Executive : Chris Larsen  
Phone : 630-718-3155  
E-Mail : unknown@unknown.com

#### Billing Contact Information

Billing Contact Name : \_\_\_\_\_  
Billing Address : \_\_\_\_\_  
Billing Suite Number : \_\_\_\_\_  
Billing City, State, Zip : \_\_\_\_\_  
Billing Contact Phone : \_\_\_\_\_  
Billing Contact E-Mail : \_\_\_\_\_

#### 123 MADISON ST, OAK PARK, IL 60302

Voice Services		QTY	Unit Price		Monthly
ISDN PRI		1	\$447.00		\$447.00
Caller ID w/name		1	\$0.00		\$0.00
Failsafe routing		1	\$0.00		\$0.00
DID per block of 10		50	\$2.00		\$100.00
20,000 local minutes included		1	\$0.00		\$0.00
Site Total		Monthly	\$547.00	One-Time	\$0.00

#### 201 SOUTH BLVD, OAK PARK, IL 60302

Voice Services		QTY	Unit Price		Monthly
ISDN PRI		1	\$447.00		\$447.00
Caller ID w/name		1	\$0.00		\$0.00
Failsafe routing		1	\$0.00		\$0.00
DID per block of 10		9	\$2.00		\$18.00
20,000 local minutes included		1	\$0.00		\$0.00
Site Total		Monthly	\$465.00	One-Time	\$0.00
Order Totals		Monthly	\$1,012.00	One-Time	\$0.00

By signing below, Customer acknowledges that it understands and accepts the quantities, products, services, and rates set forth in this Service Order and that the signatory represents that he/she is duly authorized to execute this Service Order on behalf of Customer.

_____	_____
Authorized Customer Signature	Date
_____	_____
Print Name	Title

_____	
CallOne Authorized Signature	
_____	_____
Print Name	Date