



## Agenda Item Summary

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### **Submitted By**

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### **Reviewed By**

A.M. Zayyad, Deputy Village Manager

### **Agenda Item Title**

**A Resolution Approving an Extension of an Independent Contractor Agreement with Thrive Counseling Center for an Additional Six-Month Term in an Amount Not to Exceed \$79,560 and Authorizing its Execution**

### **Overview**

The Village's current agreement with Thrive Counseling Center expires June 30, 2023. The agreement is for an additional six (6) month term from July 1, 2023, to December 31, 2023.

### **Recommendation**

Approve the resolution

### **Background**

A Request for Proposals (RFP) was issued on September 23, 2019. The RFP was advertised in the local paper and on the Village website. Our current service provider submitted the only proposal. The original professional services agreement was awarded on December 2, 2019. Subsequently, the agreement has been renewed three additional times in accordance with the term of the contract.

The Berry Dunn Essential Calls for Service Report dated July 22, 2022, concluded that utilizing alternative CFS response methods has the potential to produce important benefits that include:

- Freeing up sworn law enforcement time to manage other pressing CFS
- Providing more appropriate mental health interventions to those in crisis
- Reducing trauma (and UOF) for those in need of services

Diverting CFS to other resources, internal or external, relieves a portion of the work burden typically managed by sworn officers. Given the service demands faced by a growing number of police departments, this is an important benefit.

The Village established an Alternative Response to Calls for Service Task Force and their report was presented to the Board. In the meantime, to have no interruption in services provided, extending the contract again will allow the Board and Village staff time to respond to the task force's report.

A 5% increase has been requested by Thrive as part of this contract renewal. Their requested increase is due

to their program expanding and their salary expense for existing crisis workers increasing by more than 20% due to the significant market wage adjustments. Additionally, they are working toward integrating more technology for their clinicians to be able to use.

### **Thrive Data (since 2018)**

1. Thrive has provided 2,228 hours of crisis response in Oak Park through 1,941 encounters.
2. Thrive responds to approximately 350 instances of crisis per year for Oak Park residents.
3. Oak Park crisis responses make up 70% of all crisis responses.
4. Type of crisis response indicates that 55% are walk-ins, 37% are mobile response, and 8% are resolved on the phone (\*this includes numbers during COVID where face to face and community response was limited).

### **Fiscal Impact**

The renewal is for six months which would begin on July 1, 2023, and conclude on December 31, 2023. Due to the requested 5% increase, a budget amendment will be needed for the additional \$3,810. Account number 1001-42400-101-530660, General Contractuals, will be used.

### **DEI Impact**

The contract extension will continue to provide essential services for those in need of mental health support. Disruption of services would have a disparate impact on the mental health community.

### **Alternatives**

The Board can delay action to gain additional information

### **Previous Board Action**

The previous six-month extension was approved on October 17, 2022

### **Citizen Advisory Commission Action**

N/A

### **Anticipated Future Actions/Commitments**

N/A

### **Intergovernmental Cooperation Opportunities**

N/A